



X-Sign
V2.6
User Manual



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This user manual aims to provide the most updated and accurate information to customers, and thus all contents may be modified from time to time without prior notice. Please visit <http://business-display.benq.com/> for the latest version of this manual.

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BenQ X-Sign

Created to help users of BenQ interactive flat panels and digital signages to better utilize their equipment, BenQ X-Sign includes BenQ X-Sign Designer for content creation and standalone mode schedule setting. BenQ X-Sign also includes BenQ X-Sign Manager and BenQ X-Sign Player for cloud-based content management and distribution, to show X-Sign Player in single or group displays.

Basic

Account

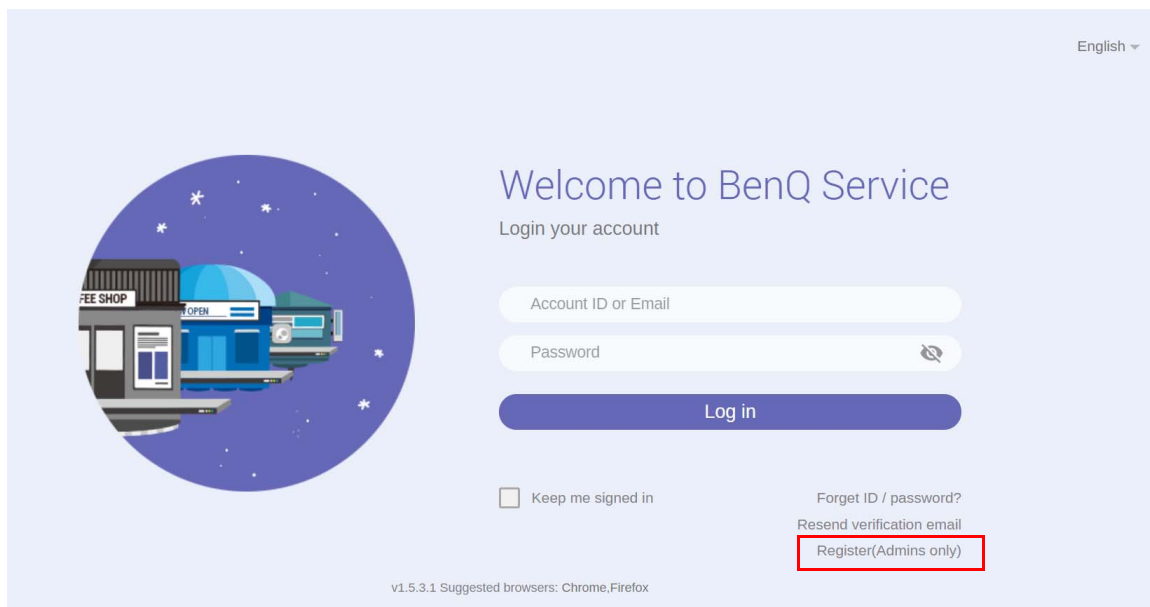
Registering an account for X-Sign Manager (Admin)

Watch demonstration video:

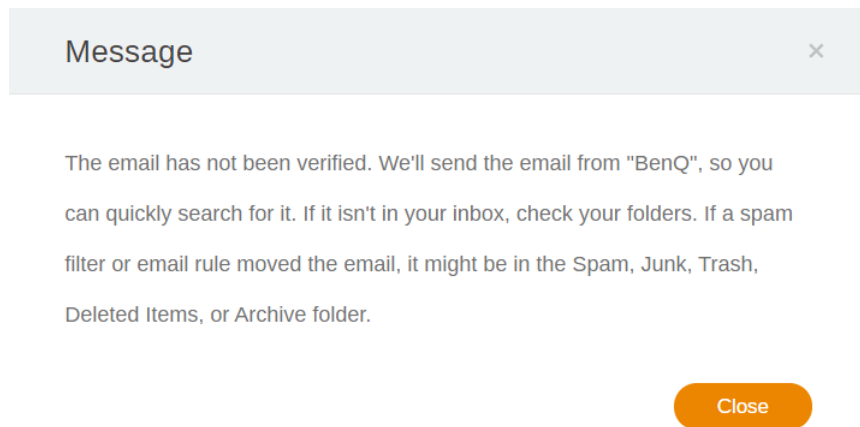


With BenQ IAM (Identify and Access Management), you can manage all of your BenQ services (including X-Sign Manager) in one account. Follow the steps below to register an account and connect to X-Sign Manager.

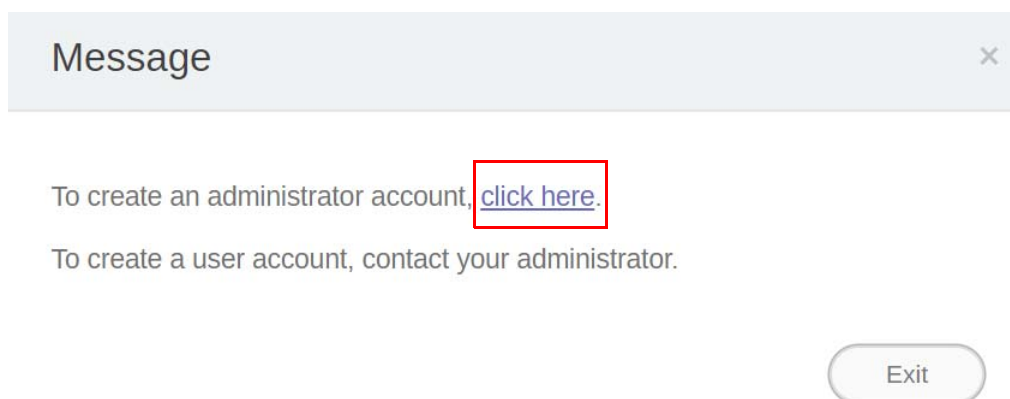
1. Go to BenQ Service website <https://service-portal.benq.com/login>. Suggested browsers are Chrome, Firefox.
2. If you are an administrator, click **Register(Admins only)** to register an Administrator account for the company.



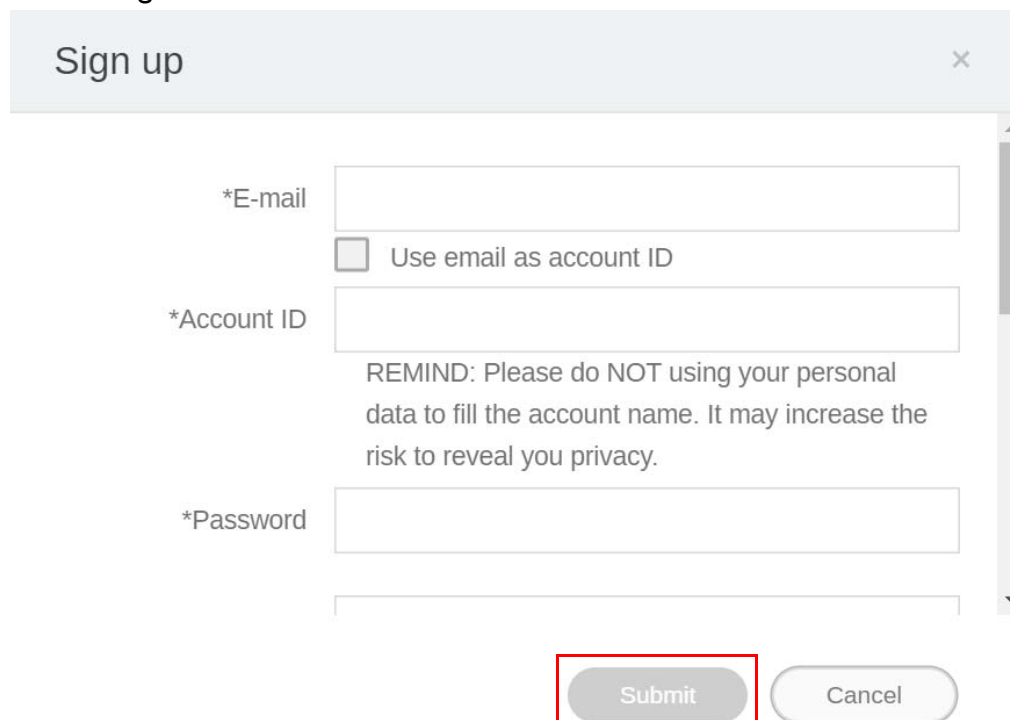
Note: If you are a regular user, ask your company's administrator to create a user account for you. After you receive the account, click **Log in** directly after verifying your email.



3. After you click **Register(Admins only)**, you will see the following message. Go to **Click here** to proceed.



4. Fill in the following fields and click **Submit** to create a new Administrator account.

A light gray dialog box with a title bar containing the words "Sign up" and a close button (X). The form contains the following fields: a text input field for "*E-mail", a checkbox labeled "Use email as account ID", a text input field for "*Account ID", a text input field for "*Password", and a text input field for a confirmation password (labeled with an asterisk). Below the "*Account ID" field, there is a reminder text: "REMIND: Please do NOT using your personal data to fill the account name. It may increase the risk to reveal you privacy." At the bottom right, there are two buttons: "Submit" (highlighted with a red rectangular box) and "Cancel".

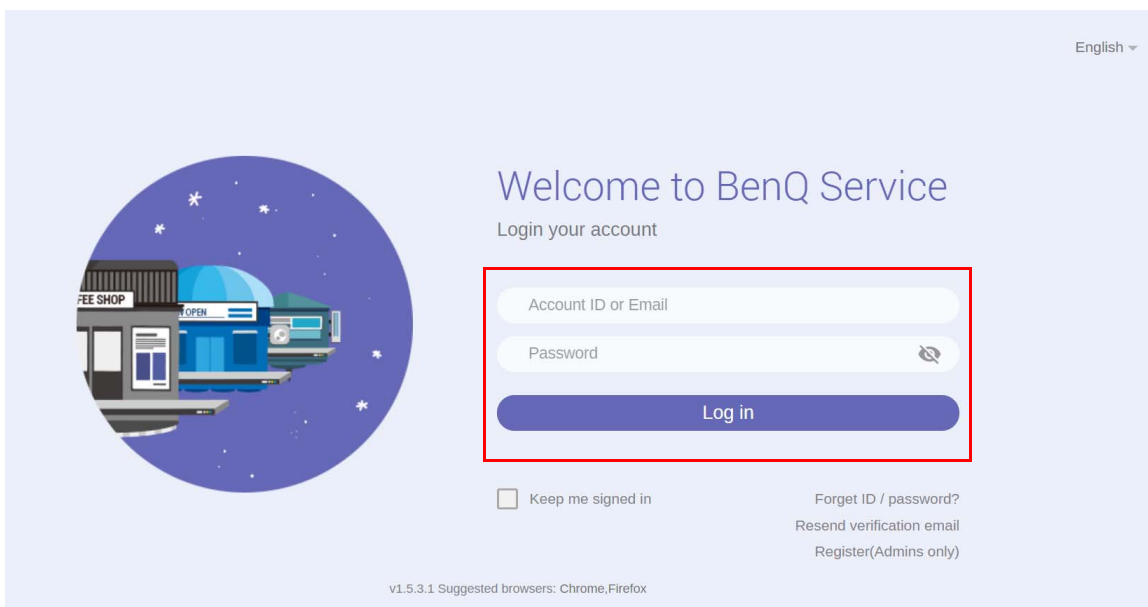
Note:

- For the account ID, enter a value between 4 and 20 characters long. Only numbers (0-9), upper and lowercase alphabets (A-Z, a-z), and the following special characters (-)(.)(_) are allowed in the account ID and name.
- The password must be a combination of alphanumeric and must be between 6-12 characters. Passwords like “2945678” (all numbers), “eduabsc” (all alphabets), “12ab” (less than 6 characters), and “12abcd345678efg” (more than 12 characters) are unacceptable.
- Uppercase and lowercase letters don’t need to be typed the same way every time you key in the password.

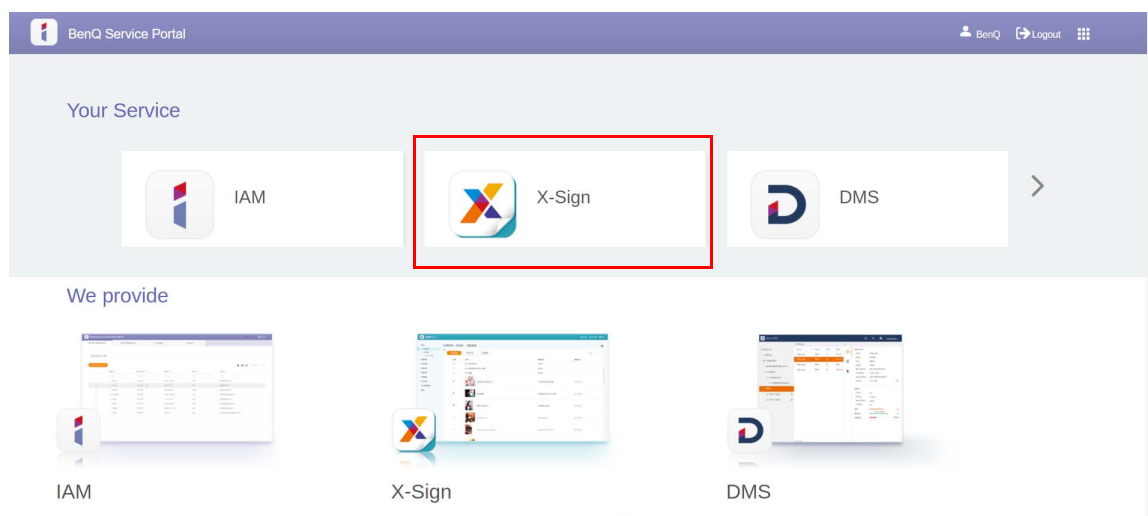
Accessing your account

Two ways are provided to access your account:

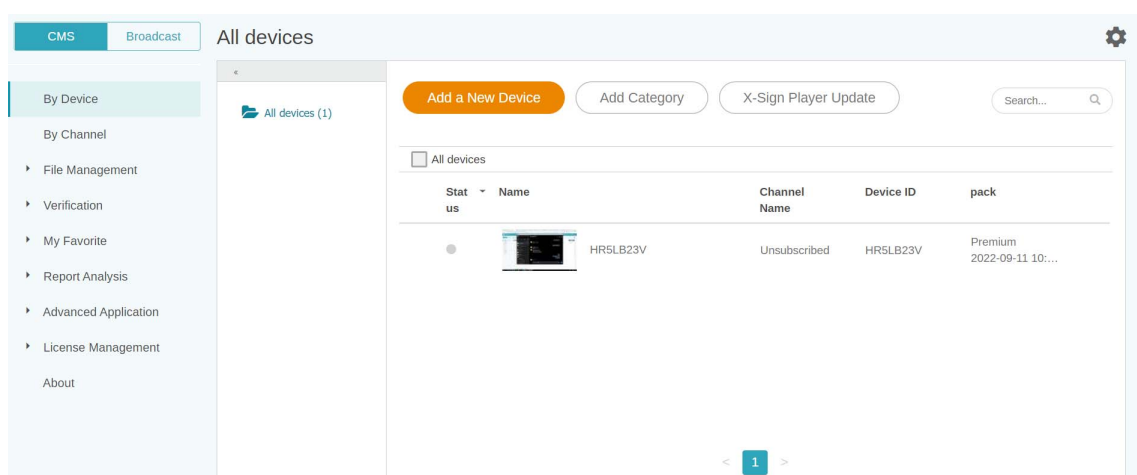
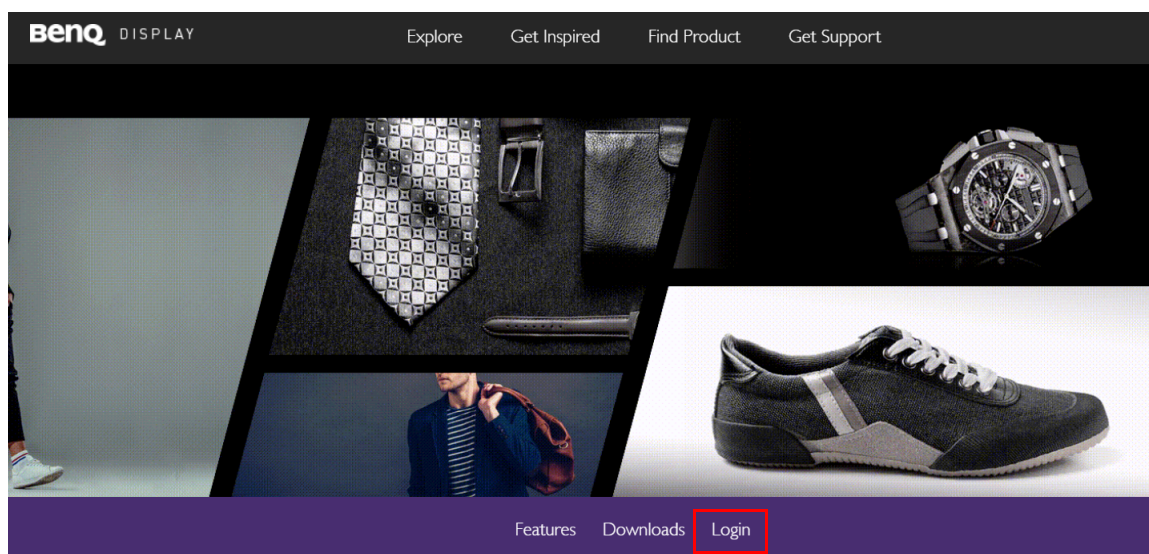
- I. Go to BenQ Service website <https://service-portal.benq.com/login>. Log in and choose **X-Sign**.



The image shows the BenQ Service login page. On the left is a circular illustration of a BenQ store with a sign that says 'FREE SHOP' and 'OPEN'. To the right of the illustration, the text 'Welcome to BenQ Service' is displayed, followed by 'Login your account'. Below this is a login form with two input fields: 'Account ID or Email' and 'Password'. The 'Password' field has an eye icon to toggle visibility. A red rectangle highlights the entire login form area. Below the input fields is a blue 'Log in' button. Underneath the button is a checkbox labeled 'Keep me signed in'. To the right of the checkbox are three links: 'Forgot ID / password?', 'Resend verification email', and 'Register(Admins only)'. At the bottom left, it says 'v1.5.3.1 Suggested browsers: Chrome,Firefox'. In the top right corner, there is a language dropdown menu set to 'English'.

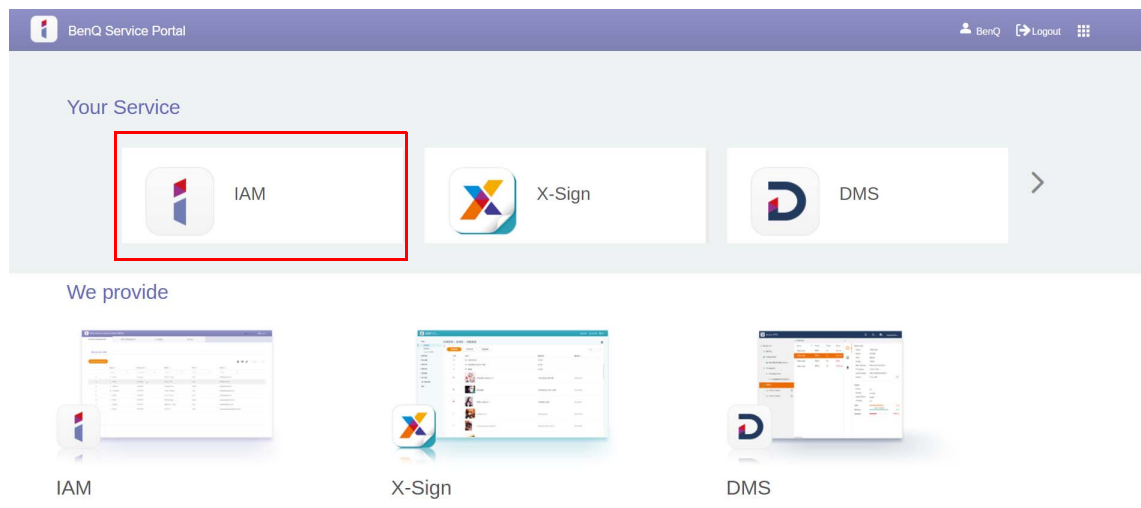


2. Go to BenQ display website <https://x-sign.benq.com/>. Click **Login** to go to the X-Sign Manager page.

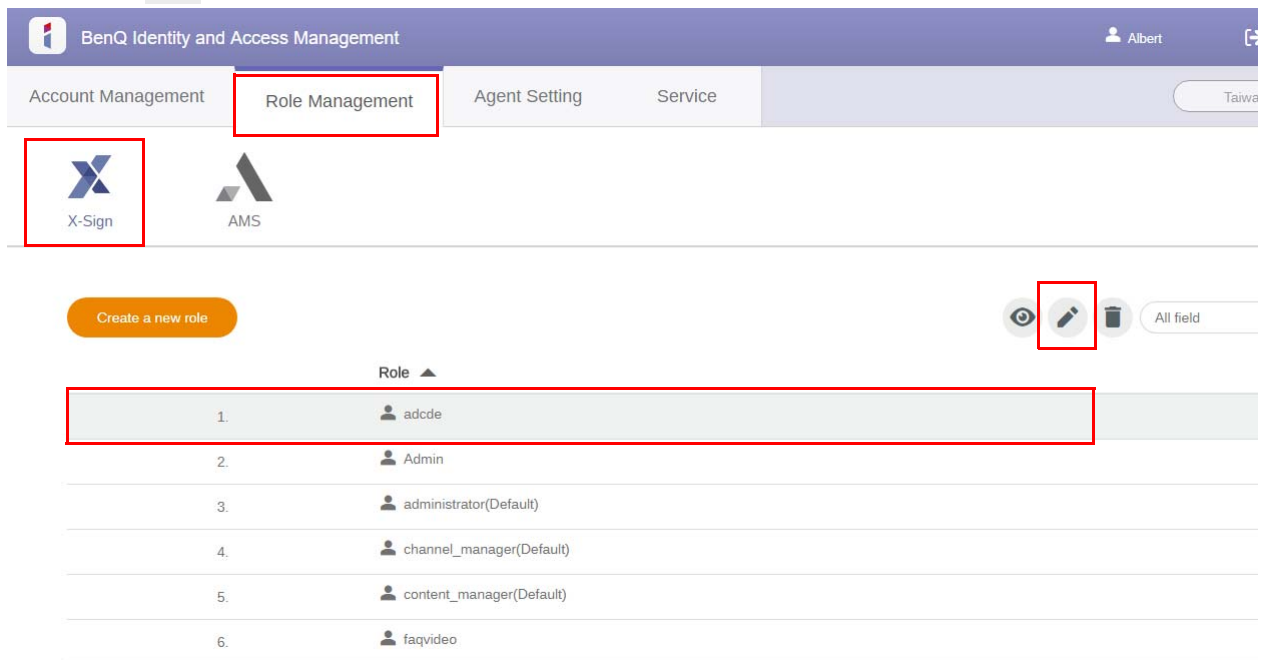


Setting the permission for users

1. To set the permission for users, log in and choose **IAM**.



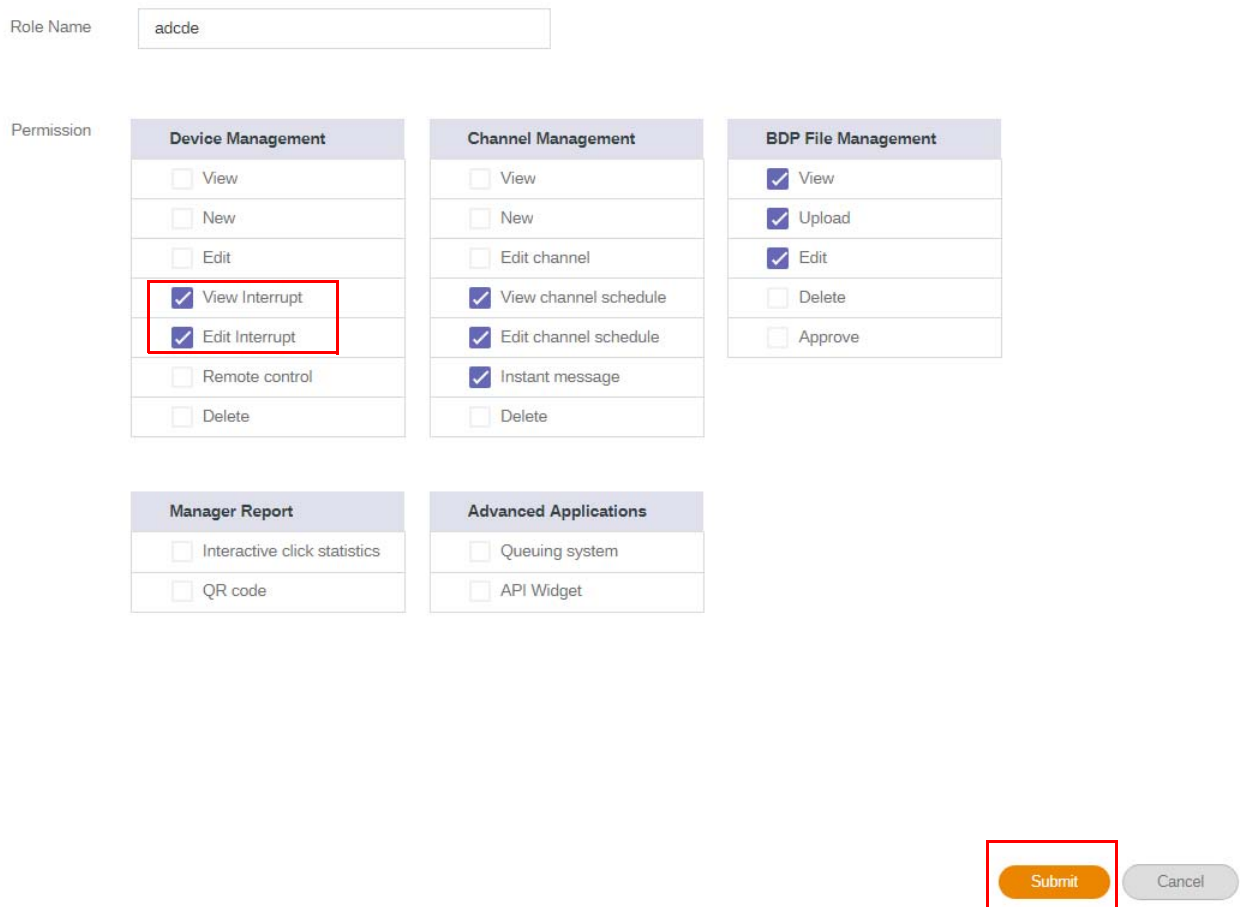
2. Select **Role Management > X-Sign**, then choose the account you want to set the permission to. Click  to continue.



The screenshot shows the BenQ Identity and Access Management interface. The top navigation bar includes 'Account Management', 'Role Management' (highlighted with a red box), 'Agent Setting', and 'Service'. Below the navigation bar, the 'X-Sign' icon is highlighted with a red box. The main content area shows a list of roles. The first role, 'adcde', is highlighted with a red box. To the right of the role list, there are icons for 'View', 'Edit' (highlighted with a red box), and 'Delete'. Below the role list, there is a 'Create a new role' button and a search bar labeled 'All field'.

3. You can set the permission to the account by checking the boxes. Click **Submit** to proceed.

[Edit role settings](#)



The screenshot shows the 'Edit role settings' page. The 'Role Name' field contains 'adcde'. Below the role name, there are several permission categories with checkboxes:

- Device Management**
 - ☐ View
 - ☐ New
 - ☐ Edit
 - ☒ View Interrupt
 - ☒ Edit Interrupt
 - ☐ Remote control
 - ☐ Delete
- Channel Management**
 - ☐ View
 - ☐ New
 - ☐ Edit channel
 - ☒ View channel schedule
 - ☒ Edit channel schedule
 - ☒ Instant message
 - ☐ Delete
- BDP File Management**
 - ☒ View
 - ☒ Upload
 - ☒ Edit
 - ☐ Delete
 - ☐ Approve
- Manager Report**
 - ☐ Interactive click statistics
 - ☐ QR code
- Advanced Applications**
 - ☐ Queuing system
 - ☐ API Widget

At the bottom right, there is a 'Submit' button (highlighted with a red box) and a 'Cancel' button.

Authorizing other users as admins

Watch demonstration video:



The administrator can authorize other users to manage X-Sign Manager. Please be noted that there can only be **THREE** admins in the same company, i.e. the original admin with two substitute admins.

1. To authorize agents, go to **Account Management**.

The screenshot shows the X-Sign Manager dashboard. In the top right corner, the 'Account Management' link is highlighted with a red box. The dashboard also shows a sidebar with various management options and a main area displaying a list of devices.

2. Click **Create New Account** to proceed.

The screenshot shows the 'BenQ Identity and Access Management' interface. The 'Account Management' tab is selected. The 'Create New Account' button is highlighted with a red box. Below the button, there is a table listing existing accounts.

Status	Account ID	Name	E-mail
Unverified	sampleAccount	sampleName	sample@BenQ.com
Active	test1234	test	3jdysehzvg80000000000@yopmail.com
Active	User_789	User_789	jennywen83923@gmail.com

Note: If the user already has an account under the original admin, there is no need to create a new account, just select  to edit.

3. Fill in the account information, check the box, and click **Submit**. You will receive a verification email. After verifying the email, you have successfully authorized agents.

BenQ Identity and Access Management

benq

Account ManagementRole ManagementAgent SettingService

benq

Create New Account

E-mail

☐ Use email as account ID

Account ID

REMARK: Please do NOT using your personal data to fill the account name. It may increase the risk to reveal you privacy.

Password

Confirm Password

Name

Company

benq

Country/Area

Taiwan

Timezone

(UTC+08:00) Taipei

Note

within 150 characters

Service Setting

☐ Set this account as substitute administrator, has all of the permissions, two accounts at most

Enable Service

☒

X-Sign

☒

DMS

☒

AMS

☒

Broadcast

Role

Schedule Manager

Create a new role

Guest

Create a new role

User

Create a new role

Submit

Cancel

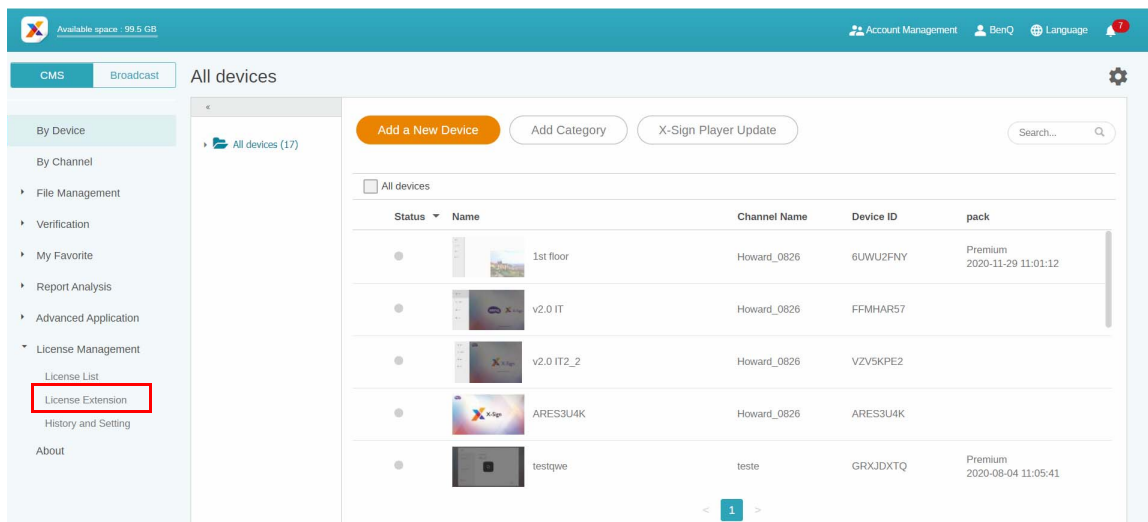
License

Purchasing the license from X-Sign Manager

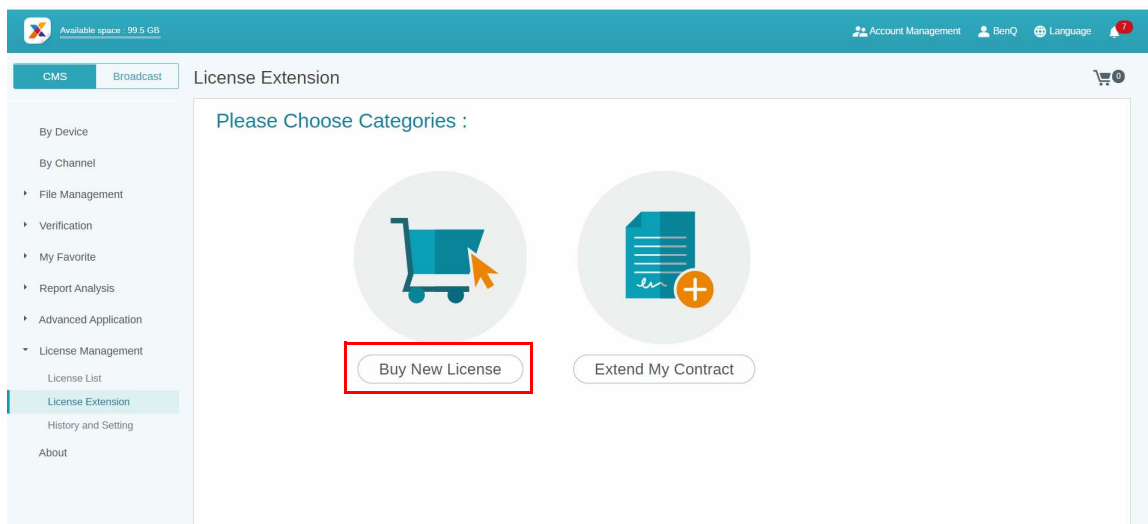
Watch demonstration video:



You can purchase the license from X-Sign Manager in **License Management > License Extension**.



Status	Name	Channel Name	Device ID	pack
	1st floor	Howard_0826	6UWU2FNY	Premium 2020-11-29 11:01:12
	v2.0 IT	Howard_0826	FFMHAR57	
	v2.0 IT2_2	Howard_0826	VZV5KPE2	
	ARES3U4K	Howard_0826	ARES3U4K	
	testqwe	teste	GRXJDXTK	Premium 2020-08-04 11:05:41



Please Choose Categories :


Buy New License


Extend My Contract

After clicking **Buy New License**,

1. Choose the quantity of license which you want to purchase. There are two types: Basic and Premium.
2. Select **Add to Shopping Cart**.
3. Click the shopping cart icon to access to the checkout page.

Note: If the quantity is more than 20, it is highly suggested that you select **More than 20**.

Available space: 99.5 GB

Account Management BenQ Language

CMS Broadcast License Extension 3

Buy New License

Platform	Basic USD 149.90 (annual fee)				Premium USD 249.90 (annual fee)			
	BenQ Smart Signage	Android box	Windows box (7, 10 x64)	iPad	BenQ Smart Signage	Android box	Windows box (7, 10 x64)	iPad
Content Management	✓	✓	✓	✓	✓	✓	✓	✓
Channel Scheduling	✓	✓	✓	✓	✓	✓	✓	✓
Device Control	✓				✓			
Xsign Player Remote Upgrade	✓		✓		✓		✓	
Video Wall	✓	✓			✓	✓		
System Report	✓	✓	✓	✓	✓	✓	✓	✓
Interactive Function					✓	✓	✓	✓
Touch Usage Report					✓	✓	✓	✓
period	1				1			
Quantity	0				0			
More than 20					Add to Shopping Cart			

4. After reading the agreement terms, click the checkbox.

5. Click **Checkout** to go to the payment page.

Note: You can go back to the previous page by clicking the button **Back**.

Available space: 99.5 GB

Account Management BenQ Language

CMS Broadcast License Extension

Shopping Items (1)

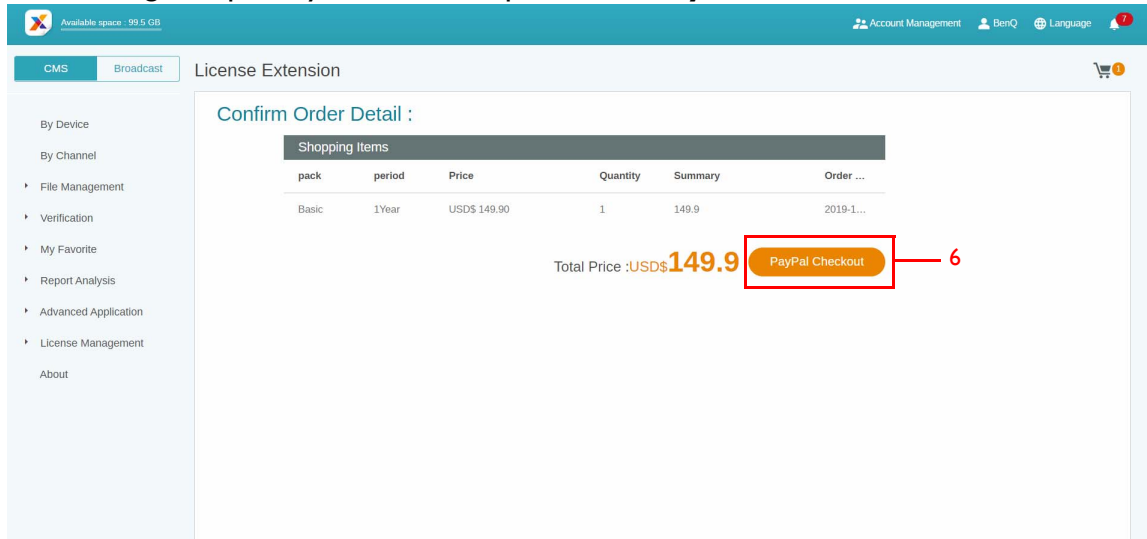
pack	period	Price	Quantity	Summary
Basic	1Year	USD 149.90	1	149.9

[Back](#) [Checkout](#)

Total Price: USD 149.90

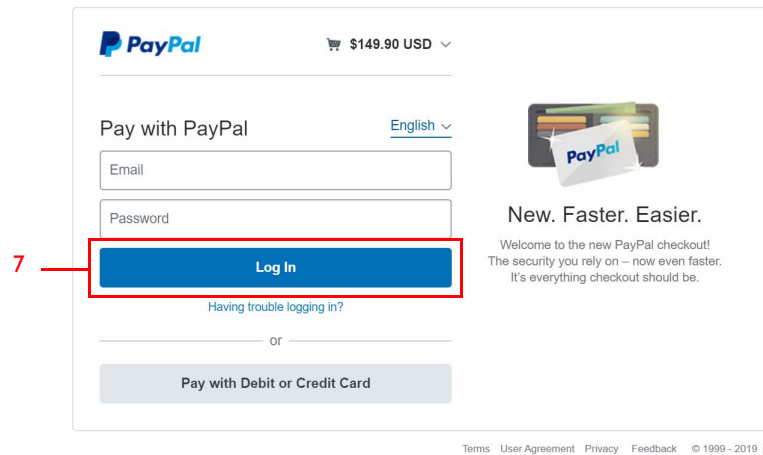
☐ I have read and understood, Agreement Items

6. After checking the quantity and the total price, click **PayPal Checkout**.

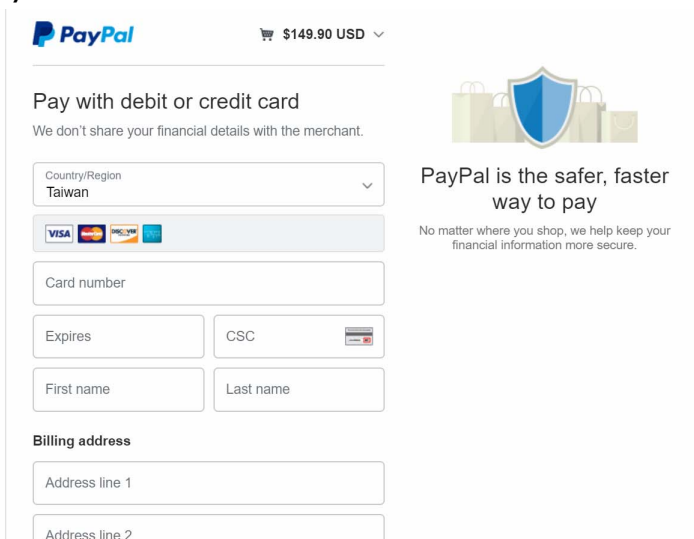


7. Log in the Paypal Account and finish the payment.

BenQ DCC's Test Store



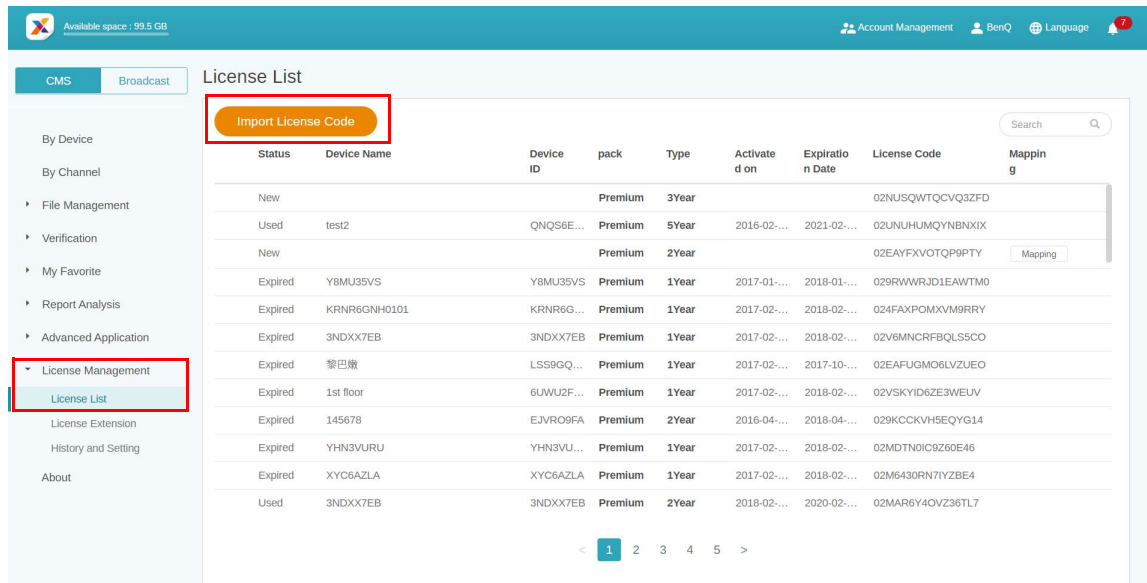
8. You can also pay by your credit card.



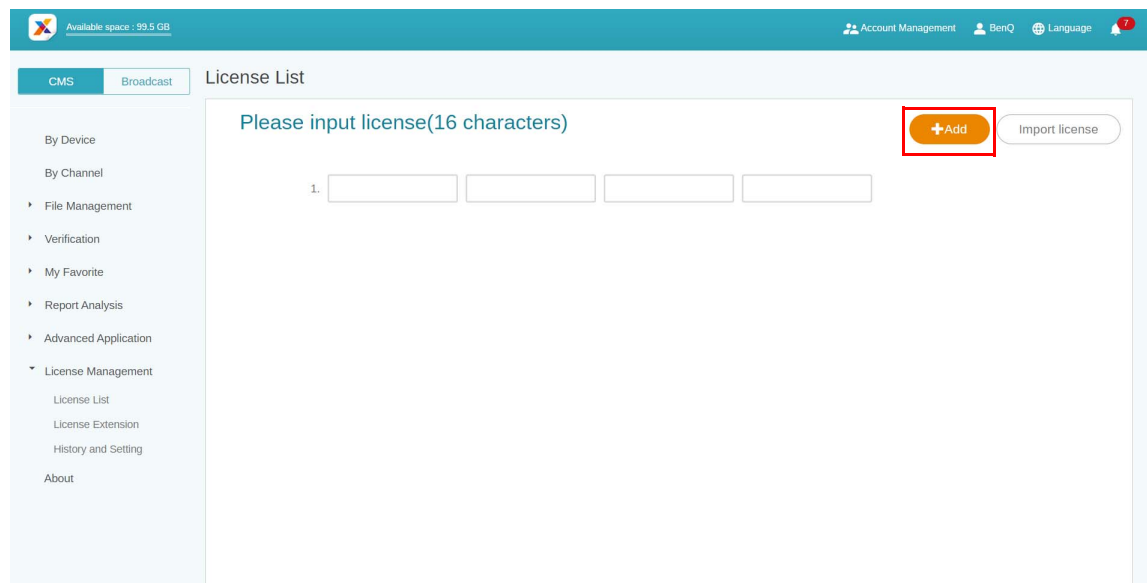
Importing the license(s) to X-Sign Manager

Before controlling your device or playing the content remotely, you must pair the device with the license in X-Sign Manager.

1. You have to buy license(s) from Manager directly or from BenQ reseller. If you buy from Manager, the license will be sent to your Manager account directly. If you buy from the reseller, you have to import license(s) yourself.
2. Go to **License Management > License List** and click **Import License Code**.



3. Enter the license code here. Click **Add** to import multiple licenses at one time.



4. After entering the license code, click **Import license**.
5. You will see the imported licenses on the license list.
6. Now you can start to pair your devices.

Mapping the license

1. To map the license, go to **License Management > License List**. Click **Mapping** to continue.

Available space : 100 GB Account Management BenQ Language 2

CMS Broadcast License List

Import License Code Search

Status	Device Name	Device ID	Solution	Type	Activated on	Expiration Date	License Code	Mapping
Expired			Premium	0Year30Day	2017-01-1...	2017-02-1...	ACM4RUFVM2X623AH	
Expired			Premium	0Year30Day	2017-01-1...	2017-02-1...	ACM5Z33834TGX2UH	
Expired			Premium	0Year30Day	2017-01-1...	2017-02-1...	ACMVAUM63P54333A	
Expired			Premium	0Year30Day	2017-01-1...	2017-02-1...	ACMX4Q3M384UV2NA	
Expired			Premium	0Year30Day	2017-01-1...	2017-02-1...	ACM3H3CMUL6RV42C	
Used	HR5LB23V	HR5LB23V	Premium	3Year	2019-09-1...	2022-09-1...	ACPA386M2U26B7VJ	
Used	BenQ	C4PUZT6T	Premium	3Year	2019-12-2...	2022-12-2...	ACP9SV33GDH63Y2J	
New			Premium	3Year			ACPPR88NMQ76JAE	Mapping

< 1 >

2. Fill in the following fields and click **Finish** to map the license.

Add a New Device

*Device ID

*License Code Pairing

*Device Name

*Device Location

Category

Channel

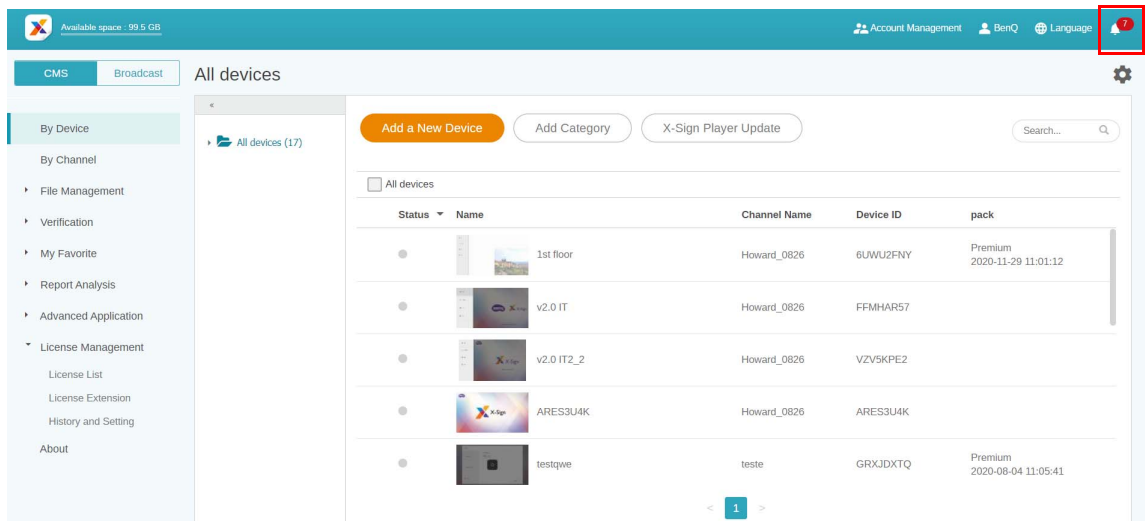
Description

Notice

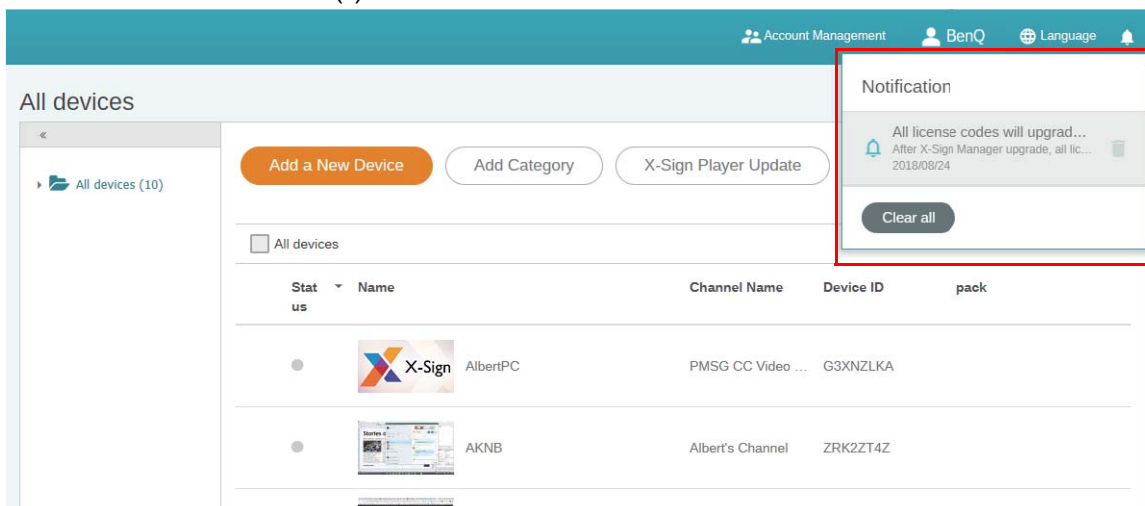
New device has been created

Checking the License upgrade notice

- To check the license upgrade notice, click  at the top right corner.



- You can see the notification(s). Click to see more information.



All license codes will upgrade to Premium version.

After X-Sign Manager upgrade, all license codes will upgrade to Premium version.
After license code expires, you can decide which license type to buy.

Platform	Basic			Premium		
	BenQ Smart Signage	Android box	Windows box (7, 10 x64)	BenQ Smart Signage	Android box	Windows box (7, 10 x64)
Content Mangment	✓	✓	✓	✓	✓	✓
Channel Scheduling	✓	✓	✓	✓	✓	✓
Device Control	✓			✓		
Xsign Player Remote Upgrade	✓			✓		
Video Wall	✓	✓		✓	✓	
System Report	✓	✓	✓	✓	✓	✓
Interactive Function				✓	✓	✓

Close

Note: You can delete the notification by clicking the trash can icon . Click **Clear all** to delete all notifications.

Manager

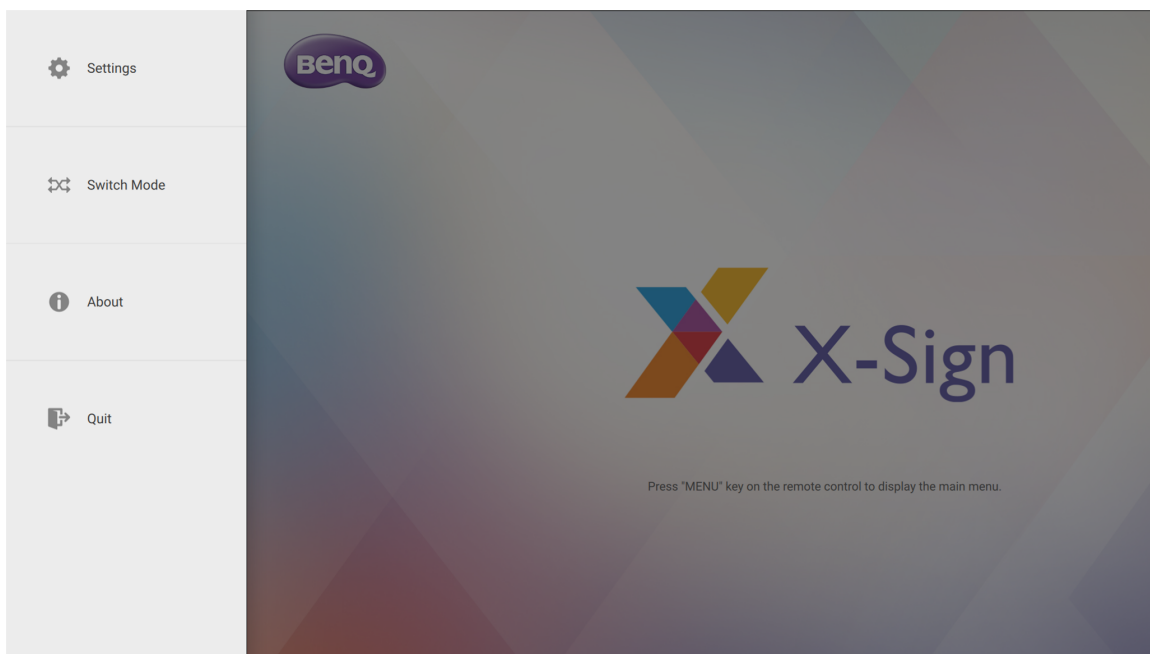
Pairing the device with X-Sign Manager

Watch demonstration video:

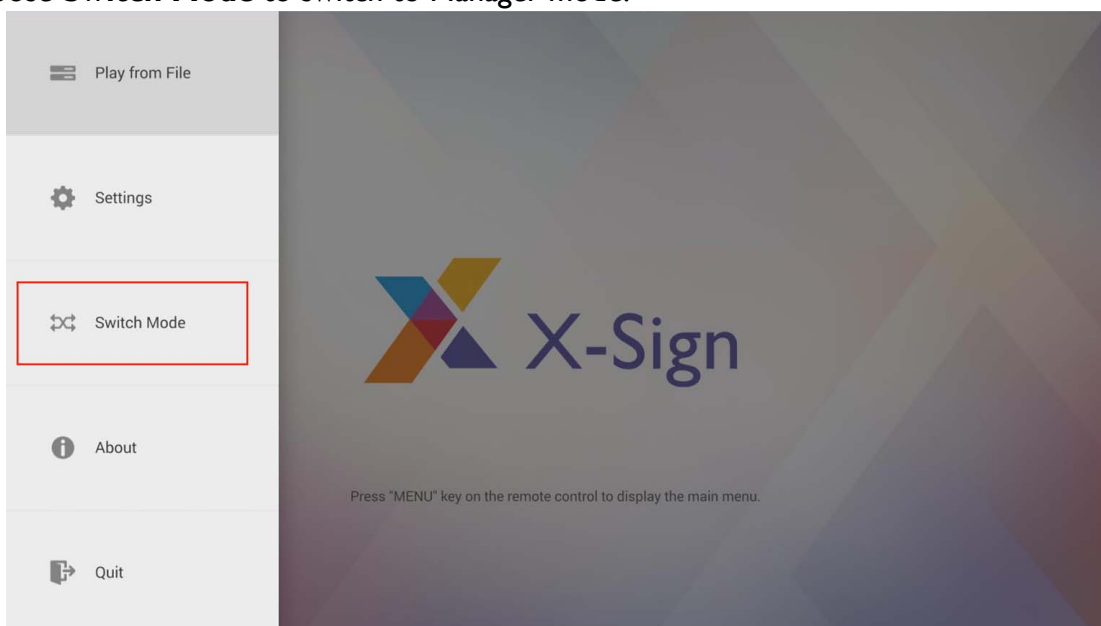


If you want to play the content from Internet or control multiple devices remotely, you have to pair the device with X-Sign Manager.

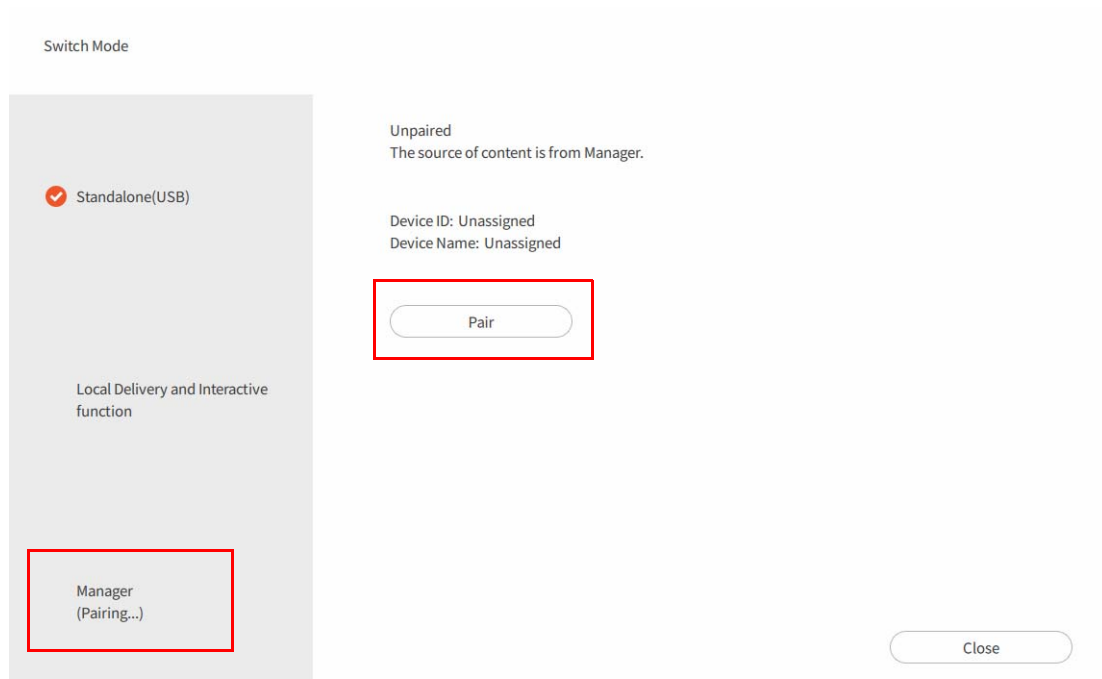
1. Launch X-Sign Player.
2. Press Esc button on Windows Player or MENU on the device remote controller to see the menu bar.



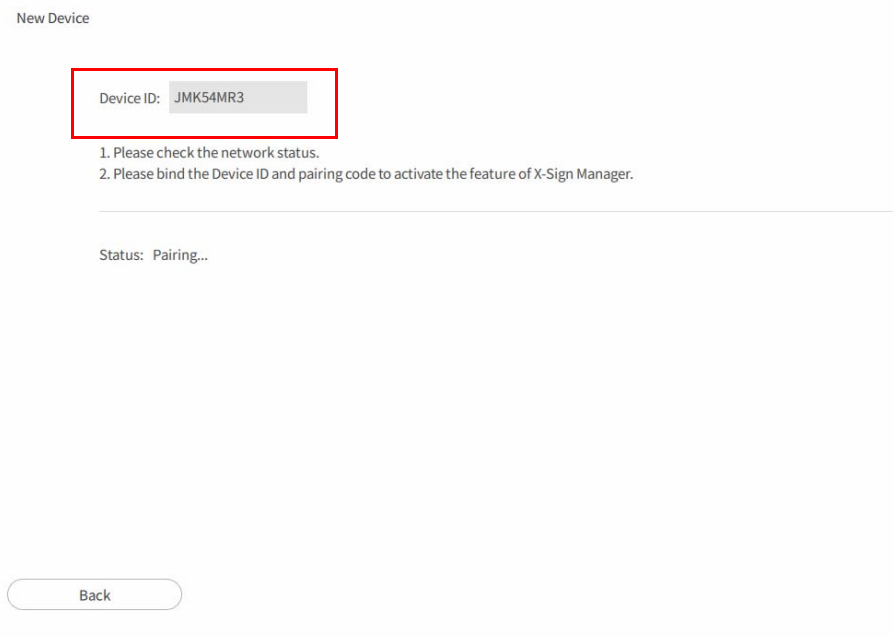
3. Choose **Switch Mode** to switch to Manager mode.



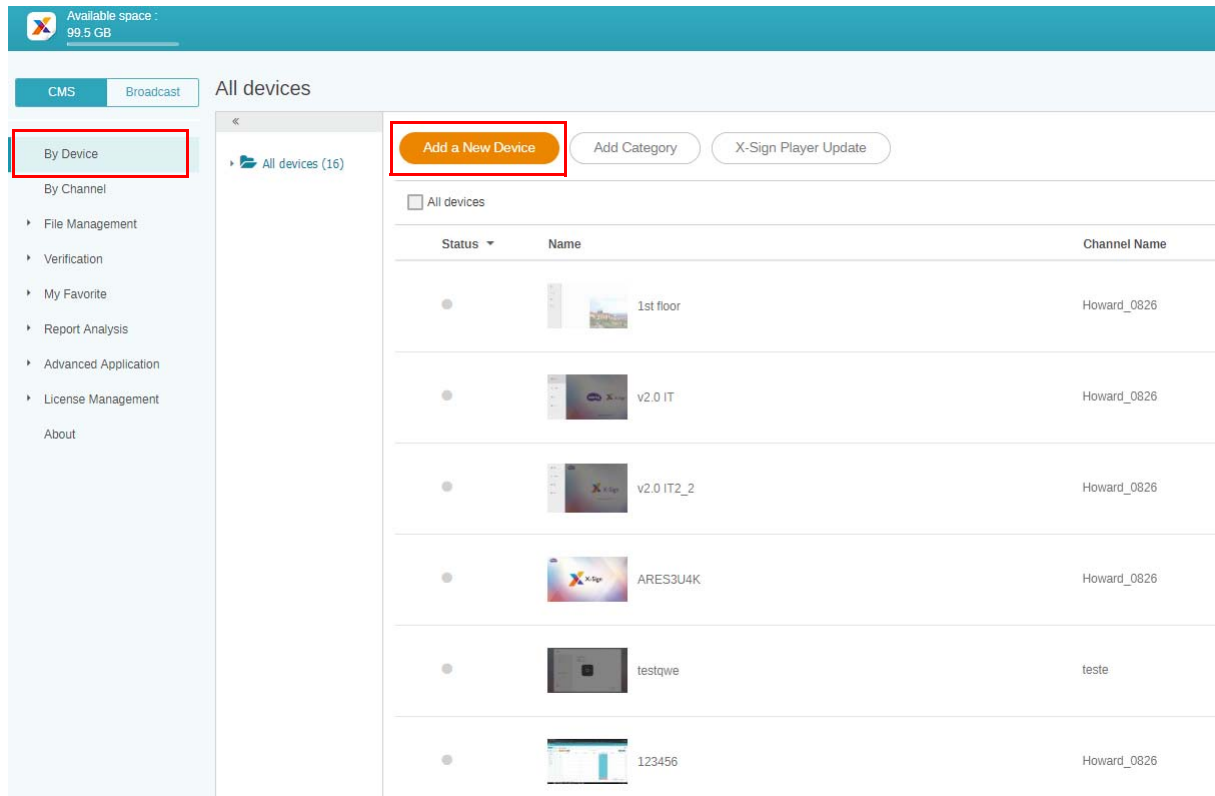
4. Choose **Pair** to start pairing.



5. Get the Device ID on this page then go to X-Sign Manager to pair the license.



6. Go to X-Sign Manager. Then go to **By Device** and choose **Add a new Device**.



7. Enter required information as below.

- **Device ID:** the device information from X-Sign Player.

New Device

Device ID: JMK54MR3

1. Please check the network status.
2. Please bind the Device ID and pairing code to activate the feature of X-Sign Manager.

Status: Pairing...

Back

- **Mapping license code:** Choose the license you want to pair with the device. You have to make sure you already buy the license and import to X-Sign Manager.

- **Device location:** Choose the city where your device lies in. Time zone of the device (Android) needs to be the same as you set here.

Available space: 95.1 GB

Account Management Head Quarter Language

CMS Broadcast All devices

By Device

By Channel

File Management

Verification

My Favorite

Report Analysis

Advanced Application

License Management

About

All devices (7)

Add a New Device

A *Device ID

B *License Code Pairing Choose

*Device Name

C *Device Location Choose

Category Uncategorized

Channel Unsubscribed

Description within 150 characters

Finish

8. After you finish the setting, click **Finish** to continue.

Available space: 95.1 GB

Account Management Head Quarter Language

CMS Broadcast All devices

By Device

By Channel

File Management

Verification

My Favorite

Report Analysis

Advanced Application

License Management

About

All devices (6)

Add a New Device

*Device ID This field is required.

*License Code Pairing ACPL-3NM2-CE2D-ZZ4A Choose

*Device Name UM

*Device Location Taipei Choose

Category BQT demo_lingui

Channel Demo Room

Description within 150 characters

Finish

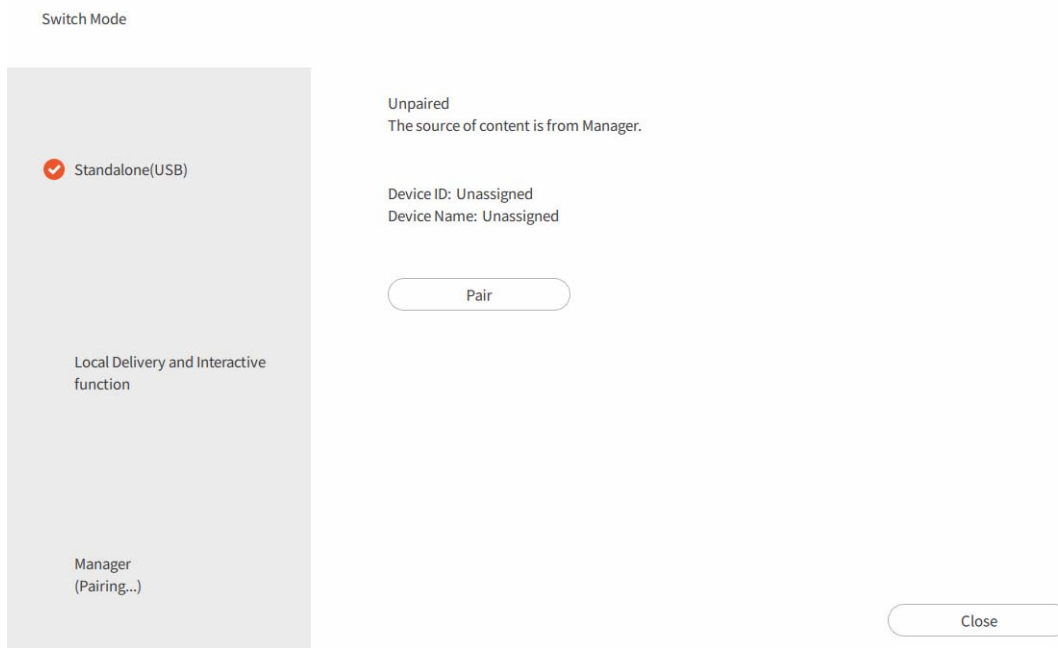
9. A message, “New device has been created”, will show up on the screen when the signage is successfully paired with X-Sign Manager.

Warning Message

New device has been created

Confirm

10. You will also see the message shown on the signage.



11. Now you can control your device and play content remotely from X-Sign Manager.

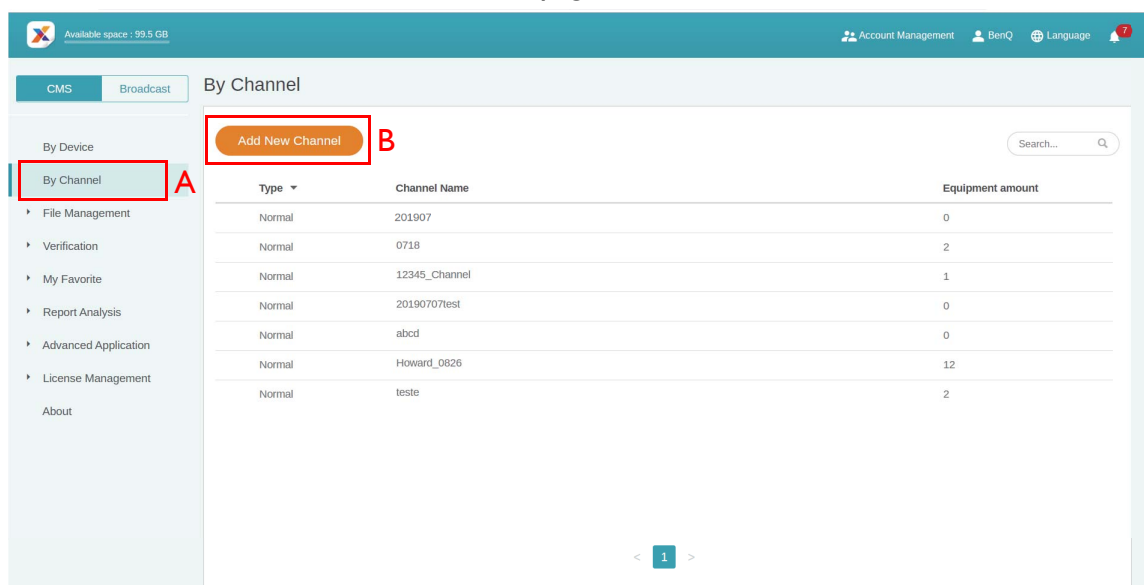
Creating the channel

Watch demonstration video:



Follow the steps A to N to create the channel.

- A. Click **By Channel**.
- B. Click **Add New Channel** to the creation page.



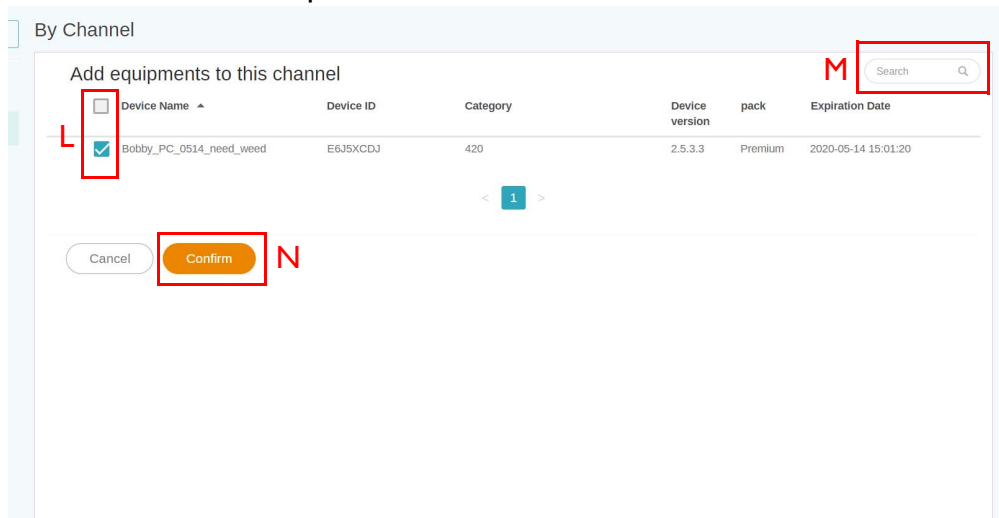
- C. Enter the channel Name.
- D. Select the default playing content when there is no schedule in this channel.

- E. Choose to enable anti-image retention.
- F. Fill in the description of the channel.
- G. Click **Confirm** to finish the creation page.

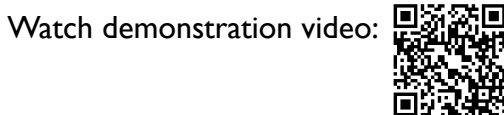
- H. Select to finish the settings.
- I. Select to add the existing device to the channel.

- J. Re-edit the information of the channel.
- K. Add the existing device to the channel, then you will see a new page.

- L. Select multiple devices to add into the channel.
- M. You can search the name of the device in the search bar.
- N. Click **Confirm** to finish the operation.

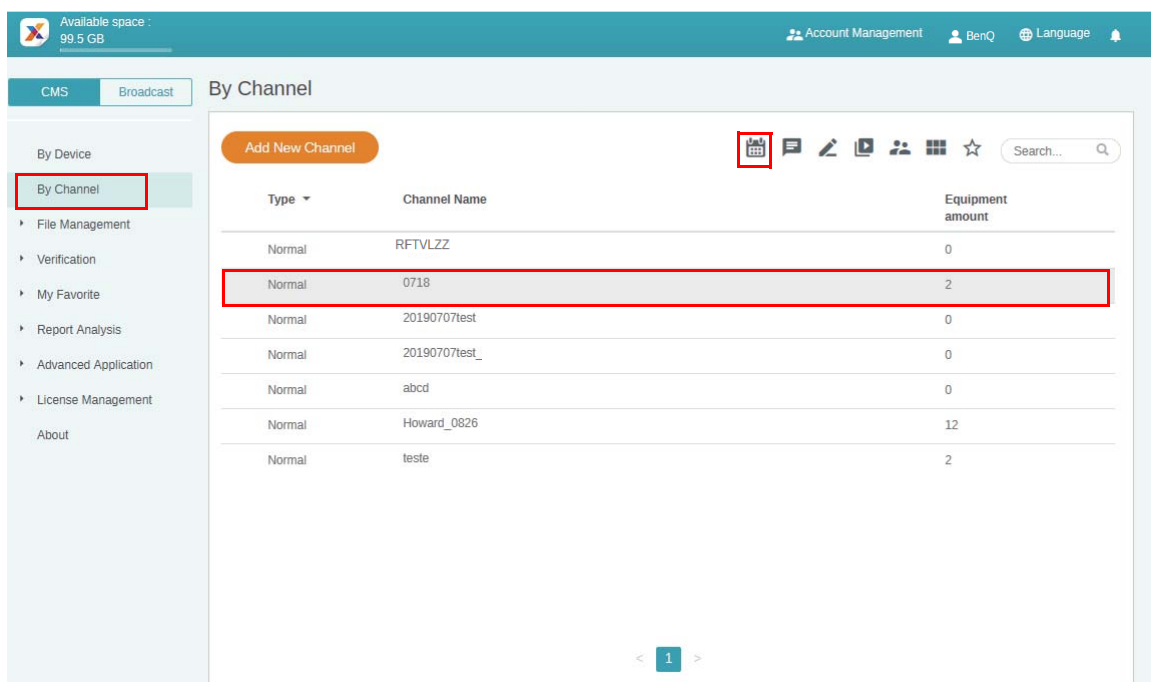


Scheduling the content by channel



With X-Sign Manager, you can easily play the same content on multiple devices remotely. You can also play different content whenever you want.

1. Be sure that the device's license in the channel hasn't expired yet.
2. Go to **By Channel**, then choose the channel you want to play the content.
3. Click  and you will see the schedule management page of Channel. Click the time slice you want to set schedule.



4. You will see the schedule setup window. Below is some required information.
 - A. Select the project you want to play on the channel. Be sure to upload your project file to Manager first.
 - B. Set the schedule time you want to play the content.
 - C. Enable to play content all day long.
 - D. Select the priority of the project. If it is urgent, select **High** for interruption scheduling. High priority schedule can overwrite Normal priority schedule by overlapping time blocks.
 - E. Enable to play content periodically.
 - F. You can set time here. You have to set the end date and choose to repeat by day or week.

Create Schedule (0718)
×

Schedule Name

A Content Not selected Choose

B Duration 2019-08-29 ⌚ 17 : 00 to ⌚ 19 : 00

D Priority ☐ High ☒ Normal

E Cycle ☒ Day ☐ Week

Every 1 Day
End

C All Day ☒

Submit
Cancel

5. After all configuration is set, click **Submit**.
6. You will see the schedule on the management page.

Available space : 99.5 GB
Account Management BenQ Language 1

CMS

Broadcast

Channel > Schedule management (0718)

By Device

By Channel

File Management

Verification

My Favorite

Report Analysis

Advanced Application

License Management

About

today
<
>

2019/08/25 - 31

day

week

month

	8/25 Sun	8/26 Mon	8/27 Tue	8/28 Wed	8/29 Thu	8/30 Fri	8/31 Sat
am 04							
am 05							
am 06							
am 07							
am 08							
am 09					demo	demo	demo
am 10					demo	demo	demo
am 11					demo	demo	demo
pm 12							
pm 01					py123		
pm 02							
pm 03							
pm 04							
pm 05							
pm 06							
pm 07							

current time

7. Double click the schedule event, and you can see the status of devices in the channel.
8. No matter by device or by channel, you can create and edit time blocks in the timetable by clicking and dragging.

Scheduling the content by device

Watch demonstration video:



1. Go to **By Device**, then choose the device you want to play the content. Click  to go to the schedule management page.

Status	Name	Channel Name	Device ID	pack
	1st floor	Howard_0826	6UWU2FNY	
	v2.0 IT	Howard_0826	FFMHAR57	
	v2.0 IT_2	Howard_0826	YZV5KPE2	
	ARES3U4K	Howard_0826	ARES3U4K	
	testqwe	teste	GRXJDXTQ	Premium 2020-08-04 11:05:41
	123456	Howard_0826	UVA9SKJ8	Premium 2019-09-28 15:36:39

2. Click the time slice you want to set schedule.

- You will see the schedule setup window. Refer to [Scheduling the content by channel on page 24](#) for more information about A-F.

Create Schedule (0718) ×

Schedule Name

Test001

A Content

Not selected

Choose

B Duration

2019-08-29

⌚

17

00

to

⌚

19

00

C All Day

⏻

D Priority

ⓘ

High

ⓘ

Normal

E Cycle

⏻

F

ⓘ

Day

Every

1

Day

ⓘ

Week

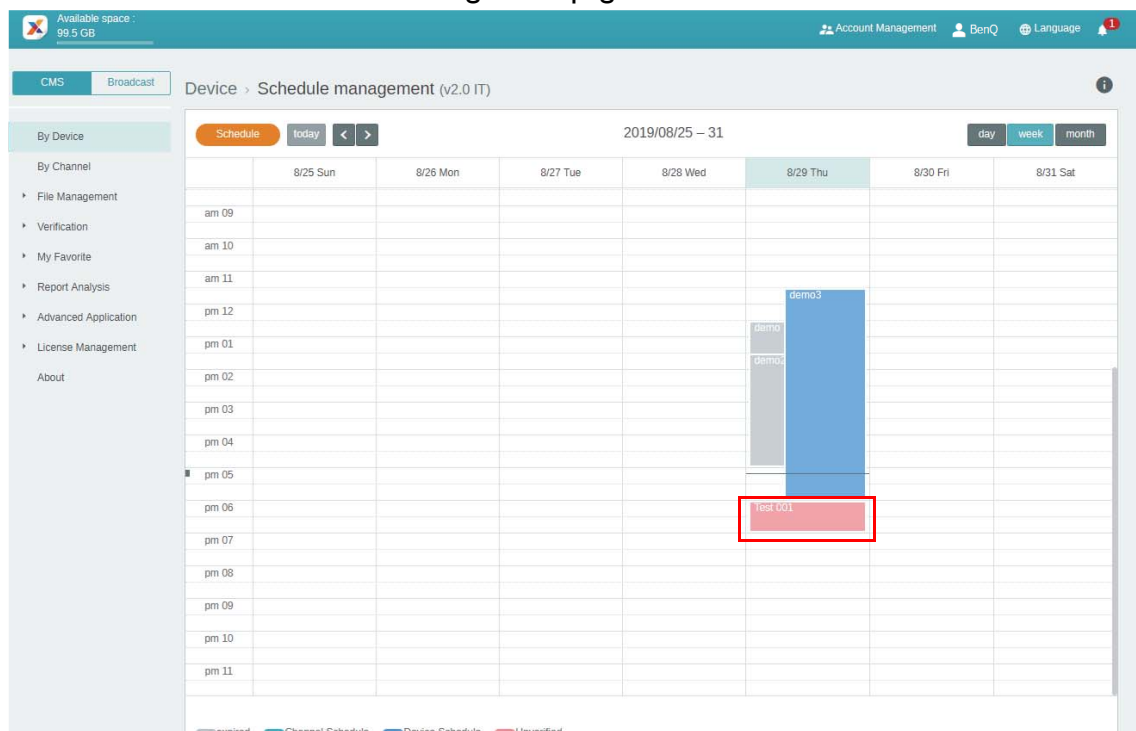
End

⌚

Submit

Cancel

- After all configuration is set, click **Submit**.
- You will see the schedule on the management page.



- No matter by device or by channel, you can create and edit time blocks in the timetable by clicking and dragging.

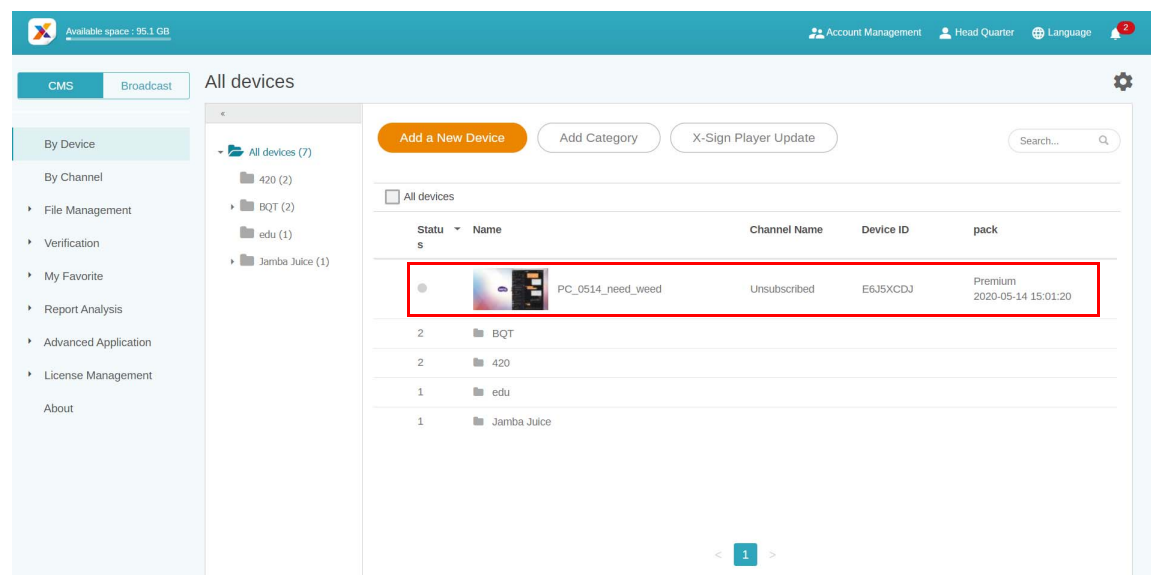
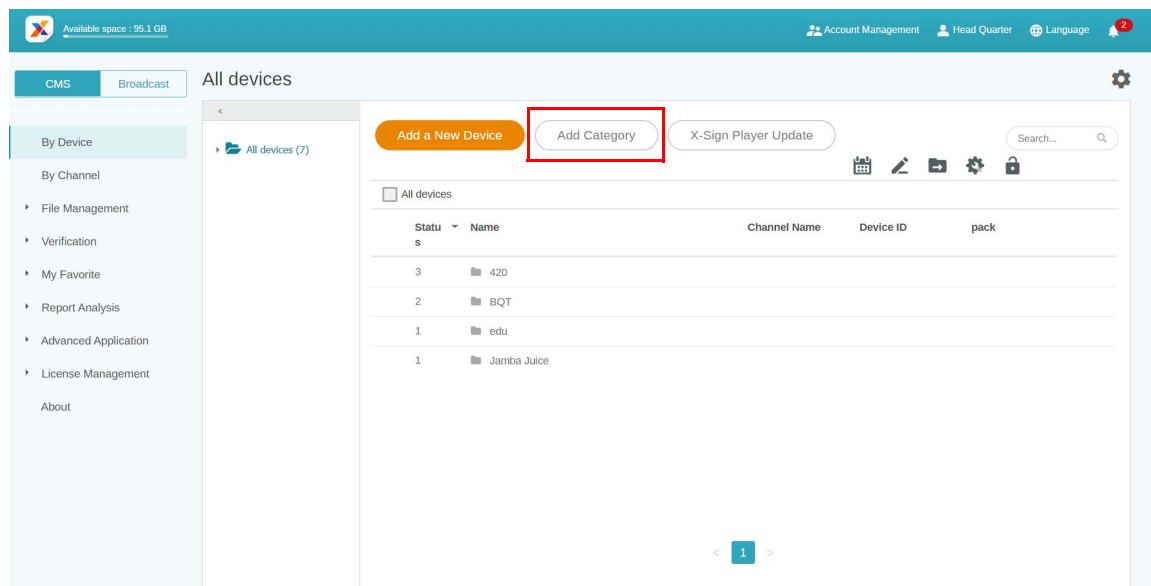
Editing the device management structure

Watch demonstration video:



In X-Sign Manager, you can manage devices with hierarchical structures which make you control multiple devices with ease.

I. Click **Add category** to create a folder.



2. You can see the folder structure on the left side. You can easily create a hierarchical folder structure.

Available space : 95.1 GB

Account Management Head Quarter Language

CMS Broadcast All devices

By Device

- By Channel
- File Management
- Verification
- My Favorite
- Report Analysis
- Advanced Application
- License Management
- About

All devices (7)

- 420 (2)
- BQT (2)
- edu (1)
- Jamba Juice (1)

Add a New Device Add Category X-Sign Player Update

Search...

All devices

Status	Name	Channel Name	Device ID	pack
1	PC_0514_need_weed	Unsubscribed	E6J5XCDJ	Premium 2020-05-14 15:01:20
2	BQT			
2	420			
1	edu			
1	Jamba Juice			

< 1 >

3. Click **Add a New Device** then set it to the related category.

Available space : 99.5 GB

Account Management BenQ Language

CMS Broadcast All devices

By Device

- By Channel
- File Management
- Verification
- My Favorite
- Report Analysis
- Advanced Application
- License Management
- About

All devices (16)

- RGT (3)
- Test 002 (0)
- ttttt (0)

Add a New Device

*Device ID

*License Code Pairing Choose

*Device Name

*Device Location Choose

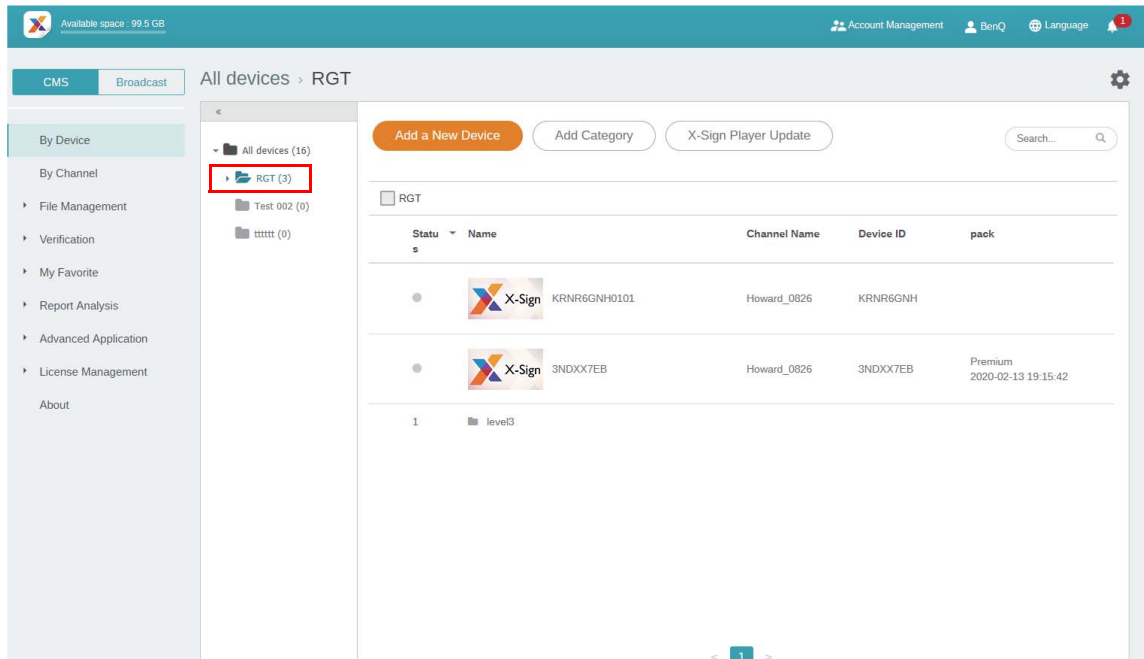
Category Uncategorized

Channel Unsubscribed

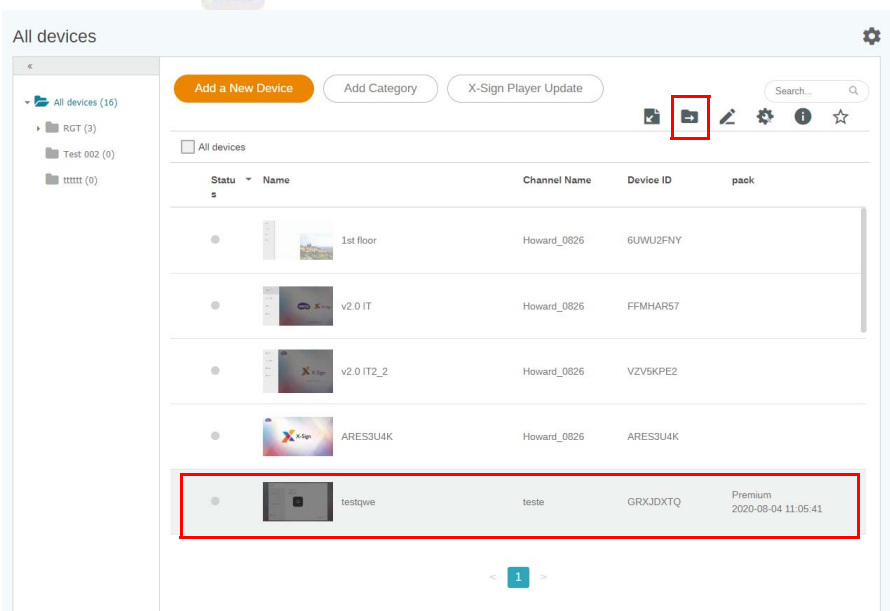
Description within 150 characters

Finish

4. You will see the device in the related folder.



5. For existing device(s), click  to transfer it to the correct folder.



6. Now you can start to customize your device structure.

Pushing Real-Time Message to your BenQ Smart Signage remotely

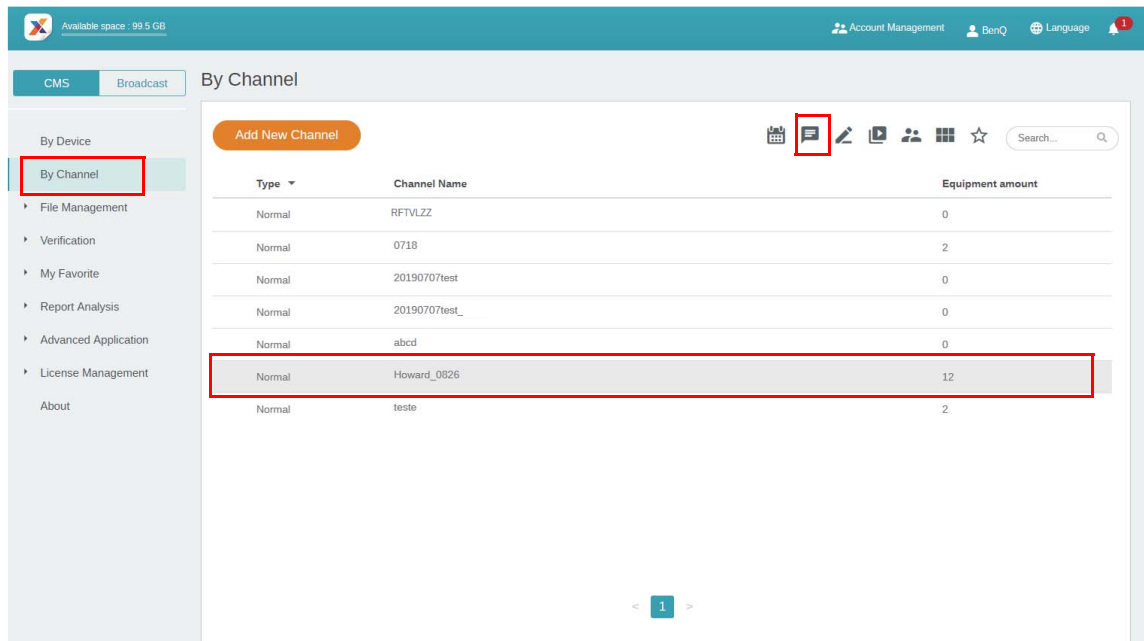
Watch demonstration video:



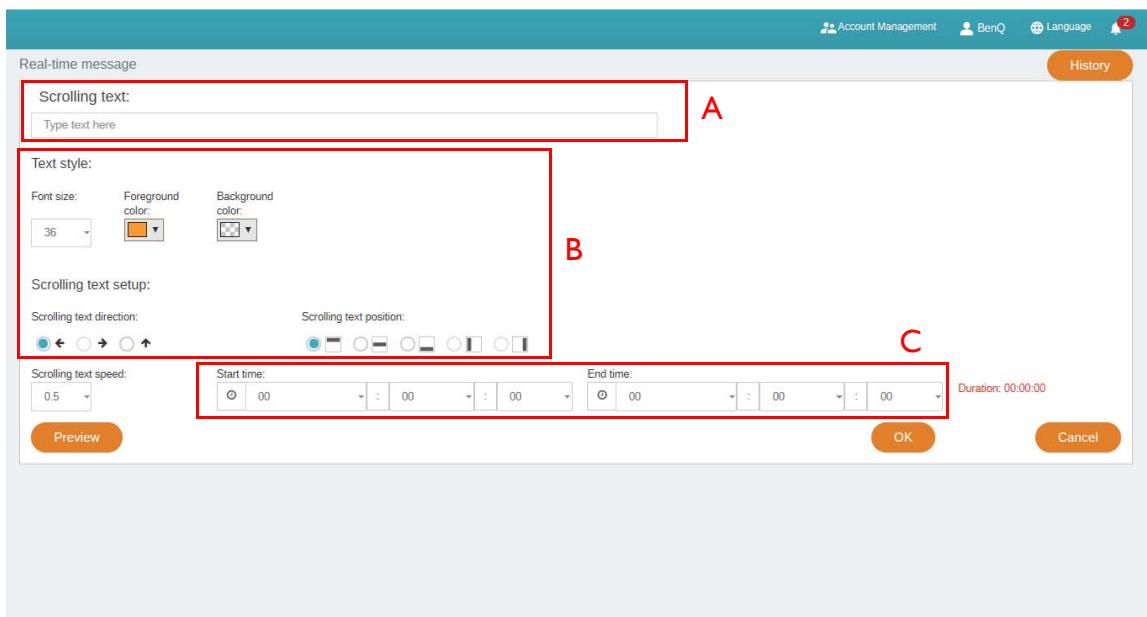
With Real-Time Message on **By Channel**, you can easily push instant message to single or multiple devices. You don't need to edit content again.

1. Make sure that the device has already paired with X-Sign Manager.
2. You must create one channel and move device(s) into it.

3. Go to **By Channel**, select the channel you want to push the message to. Then click .

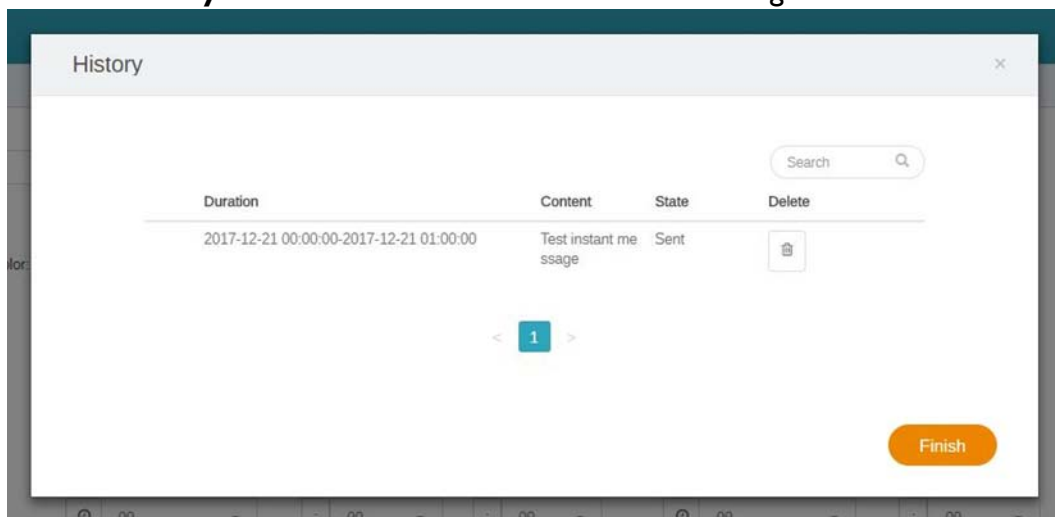


4. You will see the message settings page.
- A. Enter the message you want to push.
- B. Choose the style and layout for the message.
- C. Set the duration for playing the message. The maximum time to play the message is 24 hours.



5. You can click **Preview** to see what the effect looks like on your display.
6. After you finish the setting, click **OK**.

7. You can click **History** to see the record of each real-time message event.



8. You can also see the status or even delete it.

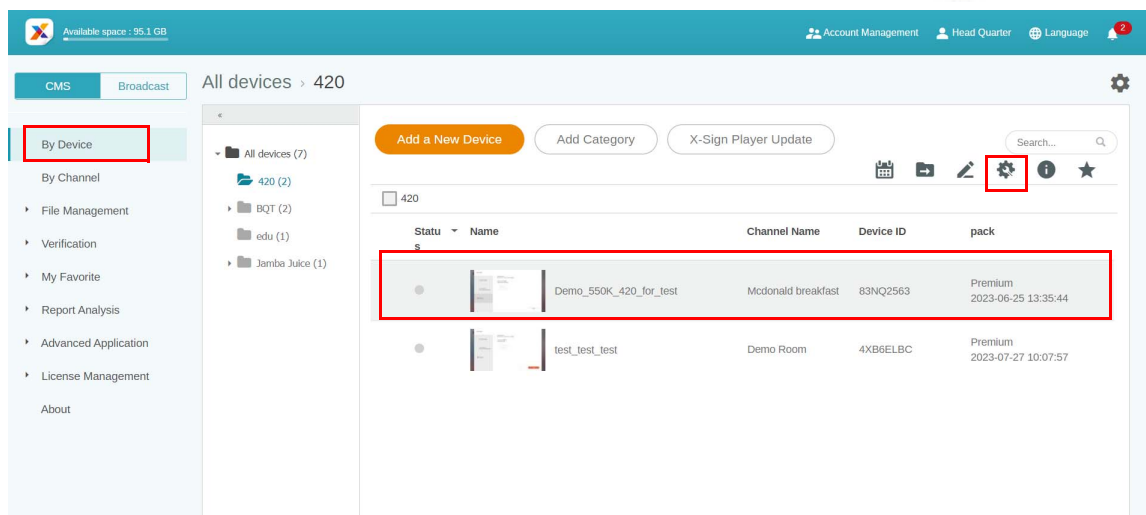
Controlling the device remotely

Watch demonstration video:



With X-Sign Manager, you can control your devices remotely. The function is only compatible with BenQ Smart Signage Series' hardware.

1. Make sure that your device is already paired with X-Sign Manager and is online.
2. Go to **By Device**, then choose the device you want to control, and click



3. You will see the **Device control** page. You can control **Device status/Screen/Power/Voice/ Others (Clear Data)**.

The screenshot shows the 'Device Control' interface for a specific device. The left sidebar contains navigation options like 'By Device', 'By Channel', 'File Management', etc. The main content area is titled 'Device Control (Device Name : Demo_550K_420_for_test)'. It includes three main sections: 'Device status' showing 'Offline' with an 'Update' button; 'Screen' with a 'Screen Preview' toggle (set to Off) and an 'Automatic switch mode' toggle (set to Off); and 'Power' with a 'Reboot' button and instructions.

4. You have to reload this page after setting the device to get the latest status.

Updating device Player remotely

Watch demonstration video:



With X-Sign Manager, you can easily update X-Sign Player on your devices remotely.

- I. Go to **By Device**, then click **X-Sign Player Update**.

The screenshot shows the 'By Device' section selected in the left sidebar. The main content area has a top bar with buttons 'Add a New Device', 'Add Category', and 'X-Sign Player Update' (highlighted with a red box). Below this is a table of devices:

Status	Name	Channel Name	Device ID	pack
●	Demo_550K_420_for_test	Mcdonald breakfast	83NQ2563	Premium 2023-06-25 13:35:44
●	test_test_test	Demo Room	4XB6ELBC	Premium 2023-07-27 10:07:57

- You will see a list of devices available to be updated. Select the device(s) you want to update.

X-Sign Player Update

Update

Search

	Device Name	Channel Name	Category	Description	Current version	Last Updated	Update Status
☐							
☒	123456	Howard_0826	Uncategorized		v2.4.0.3		Haven't ...
☐	1st floor	Howard_0826	Uncategorized		v2.3.2.1		Haven't ...
☒	468WTH6E	Howard_0826	Uncategorized		v2.3.0.3		Haven't ...
☐	ARES3U4K	Howard_0826	Uncategorized		v1.6.15.3		Haven't ...
☐	G5MWT29G	0718	Uncategorized		v2.5.0.1		Haven't ...
☐	RFTVLZZE	0718	Uncategorized		v2.5.0.1		Haven't ...
☐	Ryan_Test_Download...	Howard_0826	Uncategorized		v2.0.0.0		Haven't ...
☐	testqwe	teste	Uncategorized		v2.0.14.1		Haven't ...
☐	v2.0.IT	Howard_0826	Uncategorized		v2.0.11.1		Haven't ...
☐	v2.0.IT2_2	Howard_0826	Uncategorized	hello	v2.0.10.9		Haven't ...

- During updating, the playing process will temporarily be stopped.
- After the device is updated successfully, it will be removed from the list. The device will be updated to the latest version of Player.
- If the device is offline, the system will wait until the device is online and send the update request.
- If you want to update Player, you have to reboot the device or the device can't play content normally. Go to **Device control** page and press **Reboot** under **Power**. Refer to [Controlling the device remotely on page 32](#) for more information.

Managing the calling system

- To manage the calling system, select **Advanced Application > Calling System**.

Available space : 99.5 GB

CMS Broadcast

Calling System

Please select a device or add a new one.

AddNew

123

Disconnect any device

Calling System

API Widget

System Notification

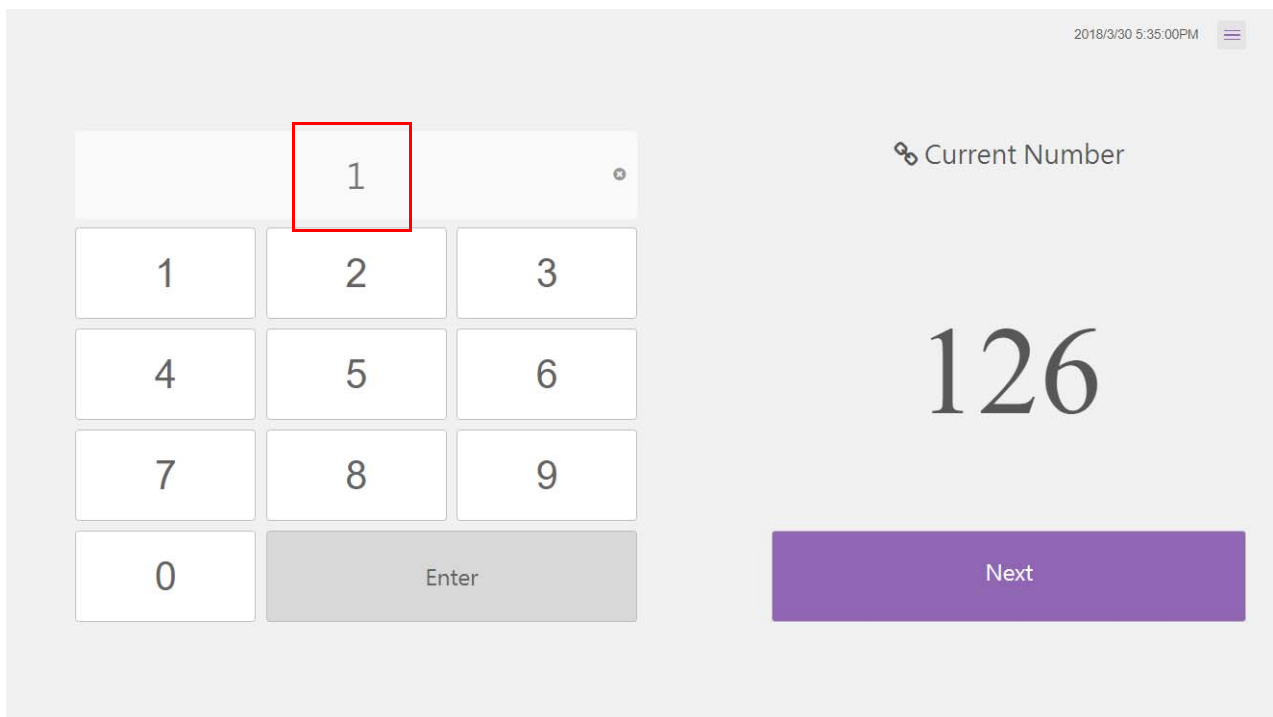
License Management

About

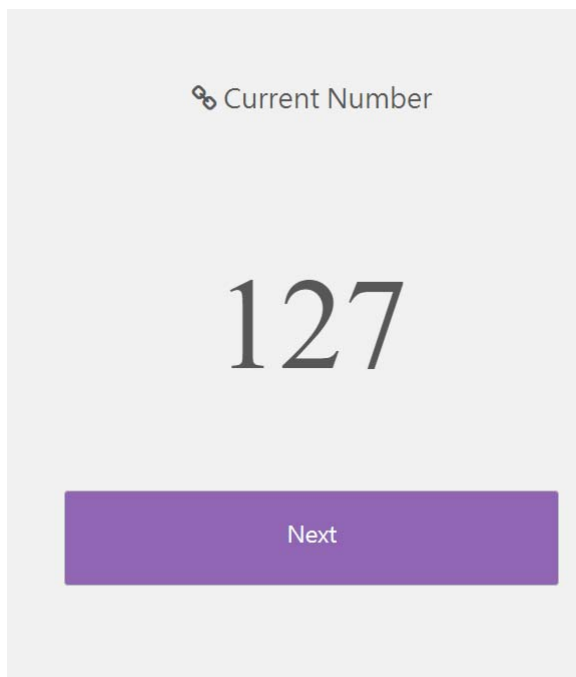
2. Click the panel to manage the calling number.



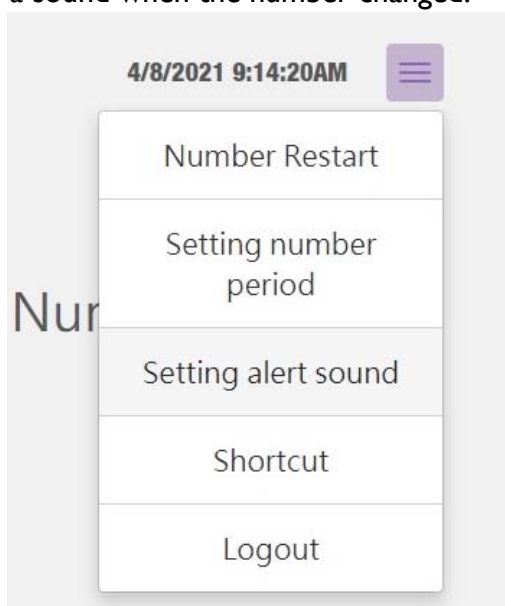
3. Enter the corresponding number on the queuing widget in X-Sign Designer for the panel and click **Next**.



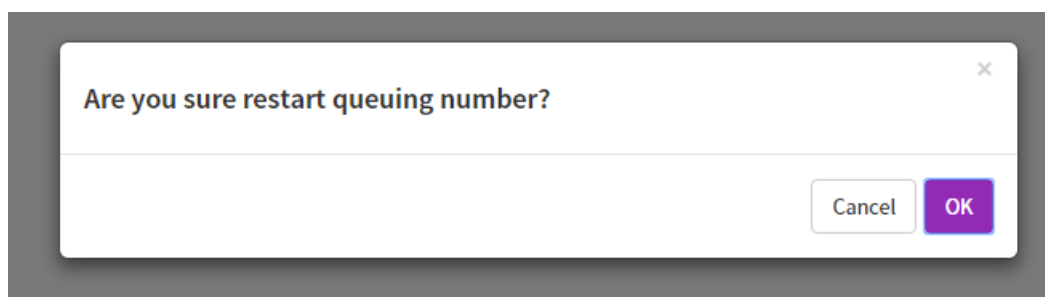
4. The current number to the panel is shown on the screen.



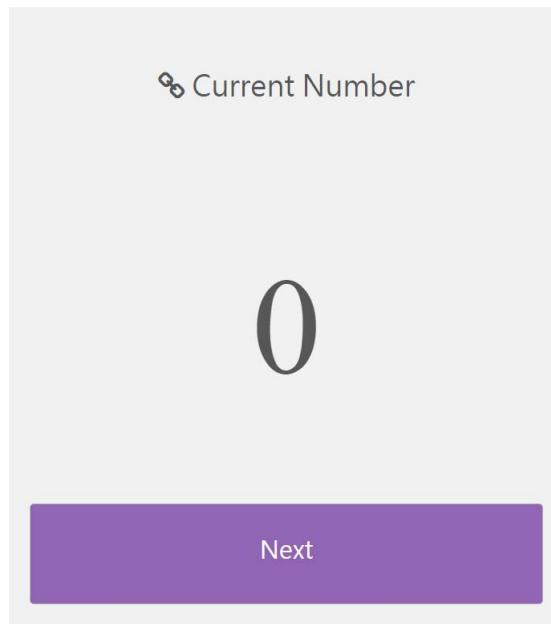
5. You can also edit the number by clicking other function buttons . By selecting **Setting alert sound**, there will be a sound when the number changed.



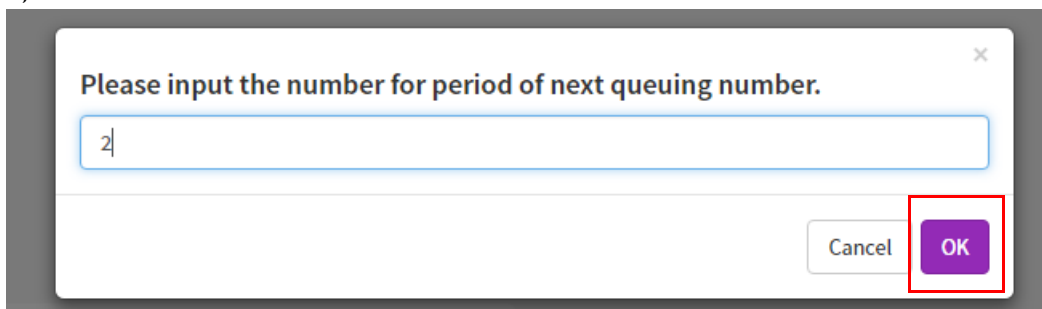
6. To restart the queuing number, select **Number Restart** and click **OK**.



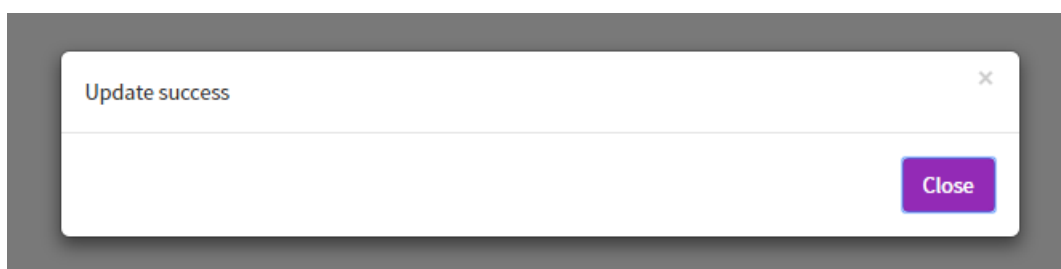
7. The queuing number is restarted.



8. To set the period for the next queuing number, select **Setting number period**, input the number, and click **OK**.

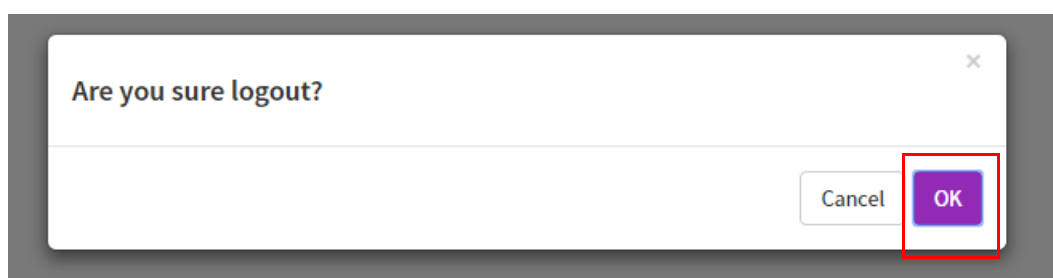


9. The number period is set.



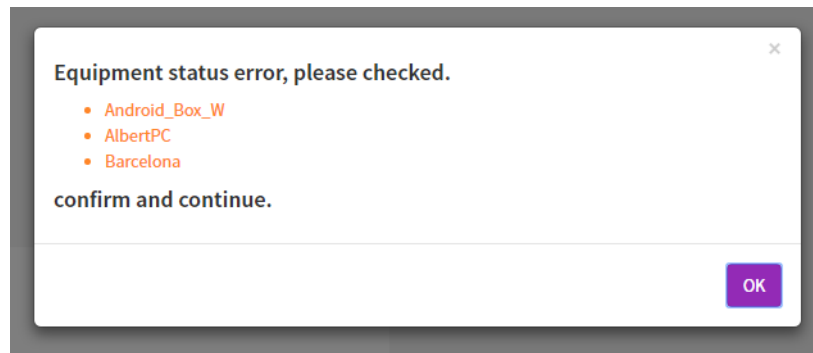
10. Select **Shortcut** for more information about how to add a shortcut to the desktop.

11. To log out, select **Logout** and click **OK**.



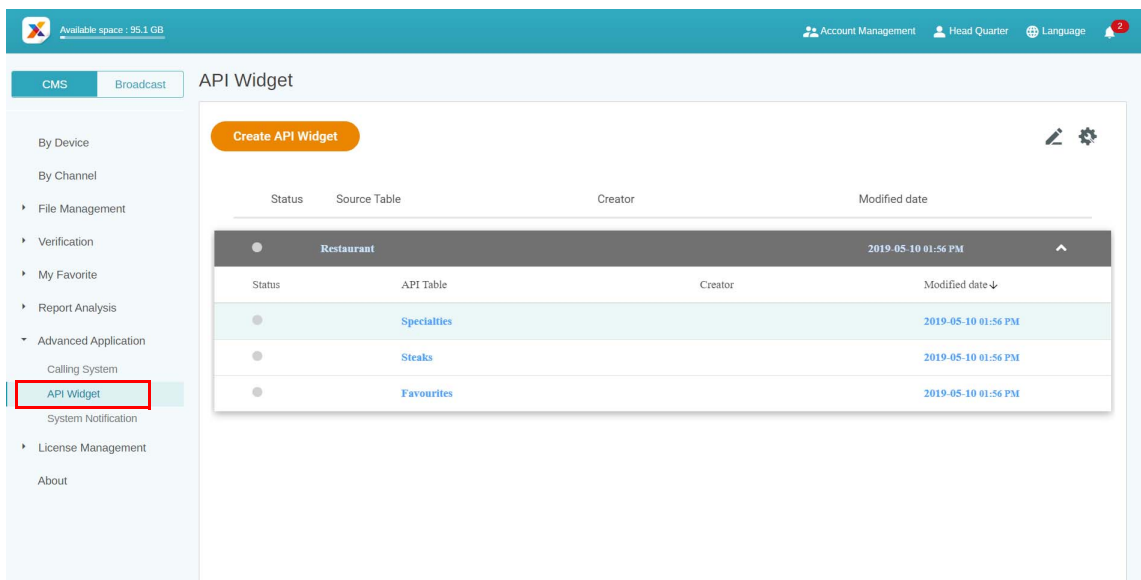
Note:

“Equipment status error” message occurs when the equipment is not online.

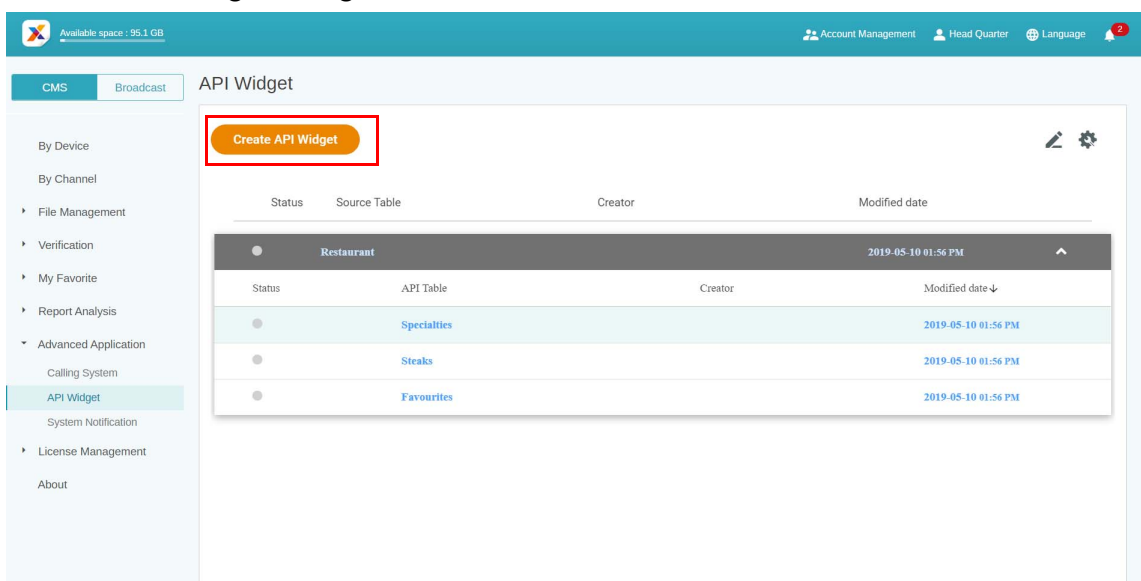


Creating an API table in X-Sign Manager

1. To create an API table, select **Advanced Application > API Widget**.



2. Create the API Widget configuration.



3. Enter the settings of the configuration.

Input Web URL: ×

Web URL:

key value +

☐ I'm not a robot  reCAPTCHA
Privacy - Terms

Cancel Finish

4. Create a source table for API.

Available space : 98.8 GB Account Management Albert_Kang La

API Widget

▼ root

- CounterPrijs +
- HTMLElementID +
- ProductGroupID +
- ProductGroupOrder +
- ProductID +
- ProductNaam +
- TAXDescription +

Source table name

Web URL

+

Click the left side button to add entries.

5. Select the tags from Json to the source table. Click **Save** to continue the creating process.

API Widget

▼ root

- CounterPrijs +
- HTMLElementID +
- ProductGroupID +
- ProductGroupOrder +
- ProductID +
- ProductNaam +
- TAXDescription +

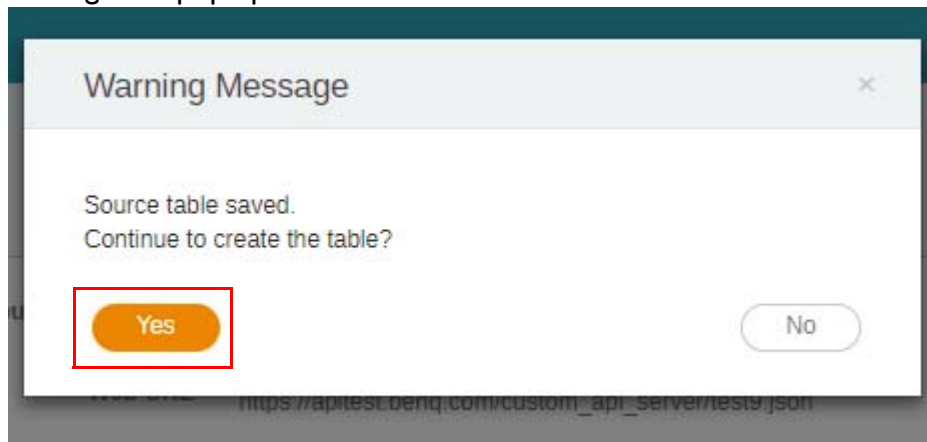
Source table name

Web URL

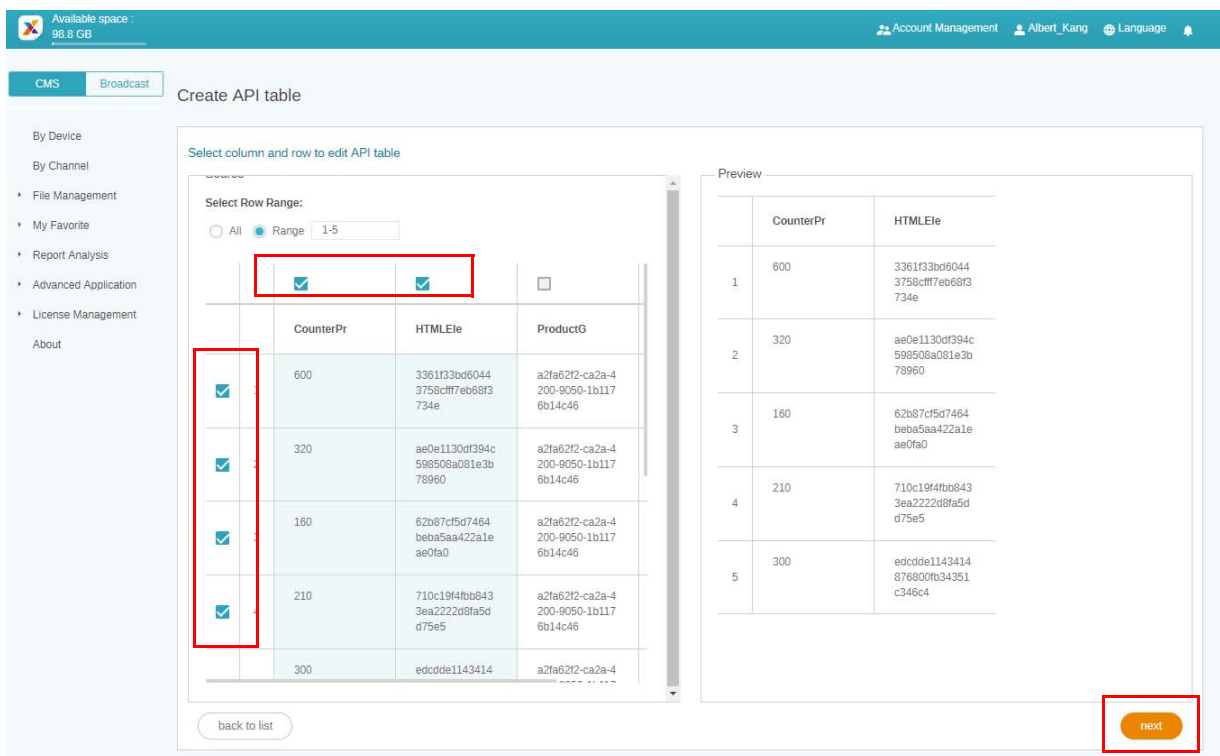
	CounterPr 	HTMLEle 	ProductG 	ProductG 
1	600	3361f33bd60443758cff7eb68f3734e	a2fa62f2-ca2a-4200-9050-1b1176b14c46	1
2	320	ae0e1130df394c598508a081e3b78960	a2fa62f2-ca2a-4200-9050-1b1176b14c46	1
3	160	62b87cf5d7464beba5aa422a1eae0fa0	a2fa62f2-ca2a-4200-9050-1b1176b14c46	1
4	210	710c19f4fbb8433ea222d8fa5dd75e5	a2fa62f2-ca2a-4200-9050-1b1176b14c46	1
5	300	edcdd1143414876800fb34351c346c4	a2fa62f2-ca2a-4200-9050-1b1176b14c46	1

back to list Save Create table

6. A warning message will pop up. Click **Yes** to continue.



7. You can preview the selected range of the table. Click **next** to continue.



8. The source table is successfully created.

The screenshot shows the 'API Widget' section of the X-Sign Manager interface. On the left is a sidebar menu with options like 'By Device', 'By Channel', 'File Management', 'My Favorite', 'Report Analysis', 'Advanced Application', 'Calling System', 'API Widget' (selected), 'System Notification', 'License Management', and 'About'. The main area displays a table of API widgets. At the top, there's a 'Create API Widget' button. Below it, a table lists existing widgets. The table has columns for 'Status', 'Source Table', 'Creator', and 'Modified date'. The row for 'New table_1' is highlighted with a red border. Below this, there's a detailed view of the selected widget, showing its 'Status' as 'API Table', 'Creator' as 'Albert_Kang', and 'Modified date' as '2019-01-09 07:10 AM'. Below this, a list of source tables is shown, including 'demo_um', 'REAL_CASH2', 'ak1211', 'demo_source', and 'Restaurant'.

Status	Source Table	Creator	Modified date
●	Table_01	Albert_Kang	2019-01-09 06:16 AM
●	New table_1	Albert_Kang	2019-01-09 07:10 AM
●	demo_um	Albert_Kang	2018-12-28 07:40 AM
●	REAL_CASH2	Albert_Kang	2018-12-11 08:28 AM
●	ak1211	Albert_Kang	2018-12-11 01:18 AM
●	demo_source	Albert_Kang	2018-12-07 01:20 AM
●	Restaurant		2018-12-06 06:24 AM

Setting Verification

Watch demonstration video:



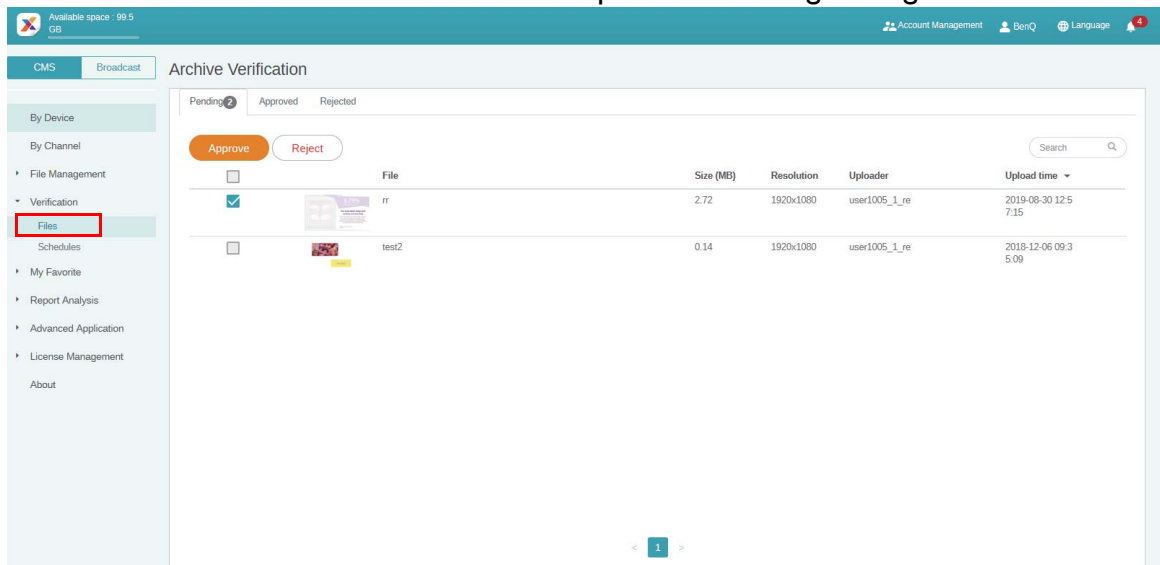
Verification in X-Sign Manager functions to control content and schedules to be played on X-Sign Player.

Files

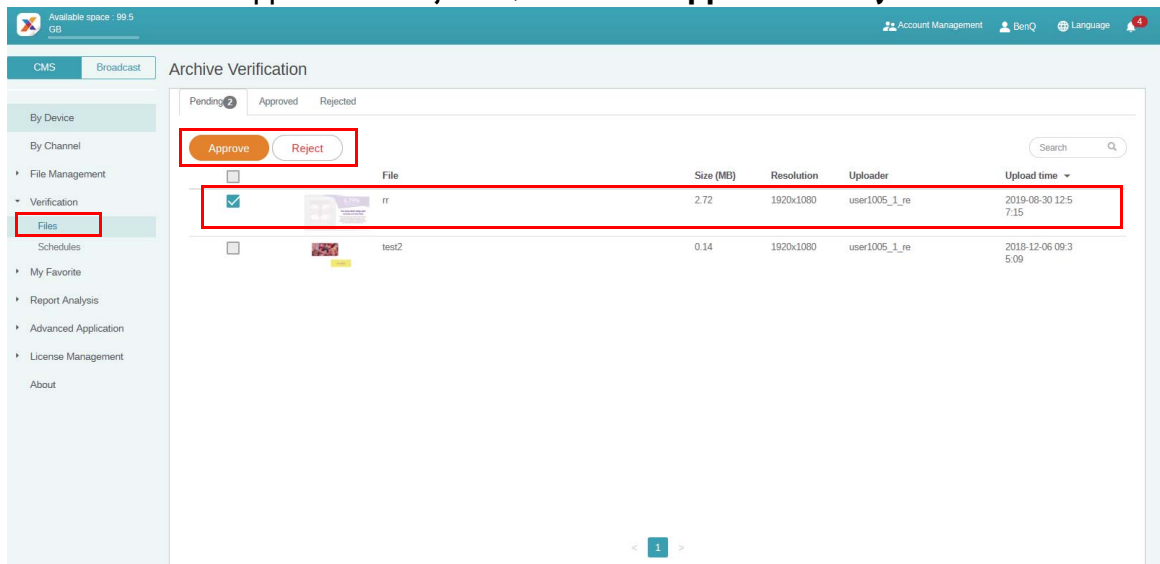
Before a file is delivered publicly, it has to be checked by the administrator. Only when the administrator clicks **Approve** can the file be added to the schedule.

To verify a file:

1. Go to **Verification > Files** to check the files uploaded via X-Sign Designer.



2. Select the file to be approved or rejected, then click **Approve** or **Reject**.



3. You need to fill in the reason you reject the file to be added to the schedule. This is a required field. Click **Submit** to proceed.

Reject upload files

Publish Content	Publish To	Publisher	Schedule Status	Reject reason
Normal Test 001	v2.0 IT	joy1234	Expired at 2019-08-29 17:10:04	

Cancel

Submit

4. The file now is under the approved (or rejected) section.

Archive Verification

Pending 1 Approved Rejected

Clear All

File	Size (MB)	Resolution	Uploader	Upload time	Censor	Verified time
rr	2.72	1920x1080	user1005_1_re	2019-08-30 12:57:15	joy1234	2019-08-30 16:48:10
RFTVLZZ	0.46	1920x1080	user1005_1_re	2018-12-06 09:27:51	joy1234	2018-12-06 09:29:39

Schedules

After a scheduled time is set, it has to be checked by the administrator. If the scheduled time is not appropriate, the administrator can reject the schedule. Only when the administrator clicks **Approve** can the file be played at the scheduled time on X-Sign Player.

To verify a schedule:

- I. Go to **Verification > Schedules** to check the schedule(s).

Available space : 99.5 GB

Account Management BenQ Language 6

CMS Broadcast

Schedule Verification

Pending 1 Approved Rejected

Approve Reject

☐	Publish Content	Publish To	Publisher	Schedule Status
☐	High Class C	v2.0 IT	BenQ	Submitted for verification at 2019-09-05 15:29:49

2. Select the schedule to be approved or rejected, then click **Approve** or **Reject**.

The screenshot shows the 'Schedule Verification' interface. At the top, there are tabs for 'Pending', 'Approved', and 'Rejected'. The 'Pending' tab is active, showing a list of items. A red box highlights the 'Approve' button. Another red box highlights a row in the table with the following data:

Publish Content	Publish To	Publisher	Schedule Status
High Class C	v2.0 IT	BenQ	Submitted for verification at 2019-09-05 15:29:49

3. You need to fill in the reason you reject the scheduled time. This is a required field. Click **Submit** to proceed.

The screenshot shows a 'Reject upload files' dialog box. It contains a table with the following data:

Publish Content	Publish To	Publisher	Schedule Status	Reject reason
High Class C	v2.0 IT	BenQ	Submitted for verification at 2019-09-05 15:29:49	

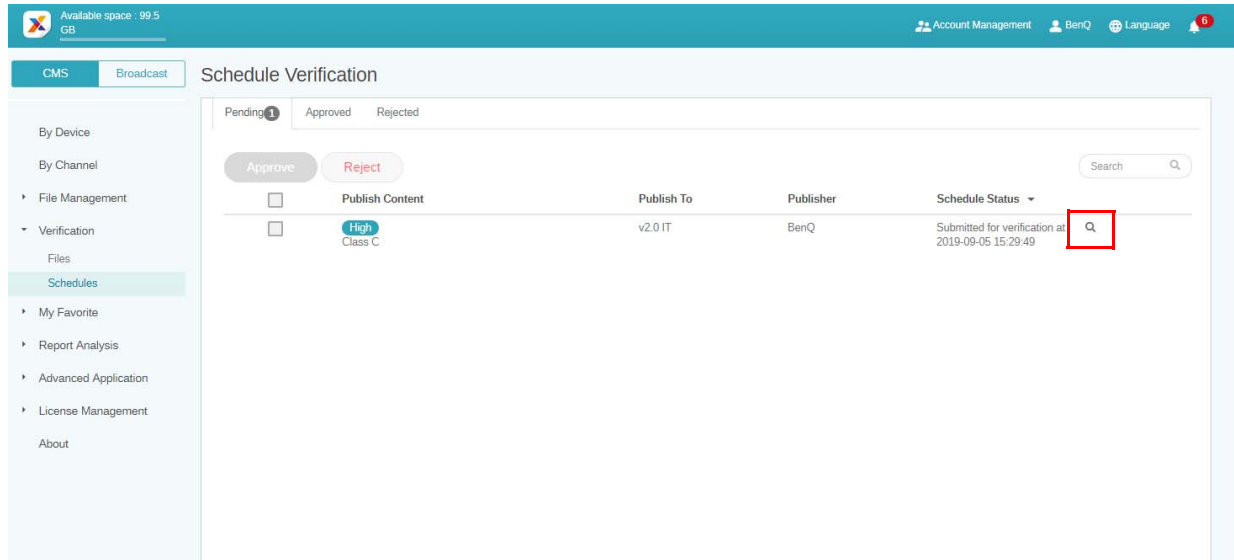
Below the table are 'Cancel' and 'Submit' buttons. The 'Submit' button is highlighted with a red box.

4. The file now is under the approved (or rejected) section.

The screenshot shows the 'Schedule Verification' interface with the 'Approved' tab selected. A red box highlights the 'Approved' tab. Below the tabs, there is a 'Clear All' button and a search bar. A table lists the approved items:

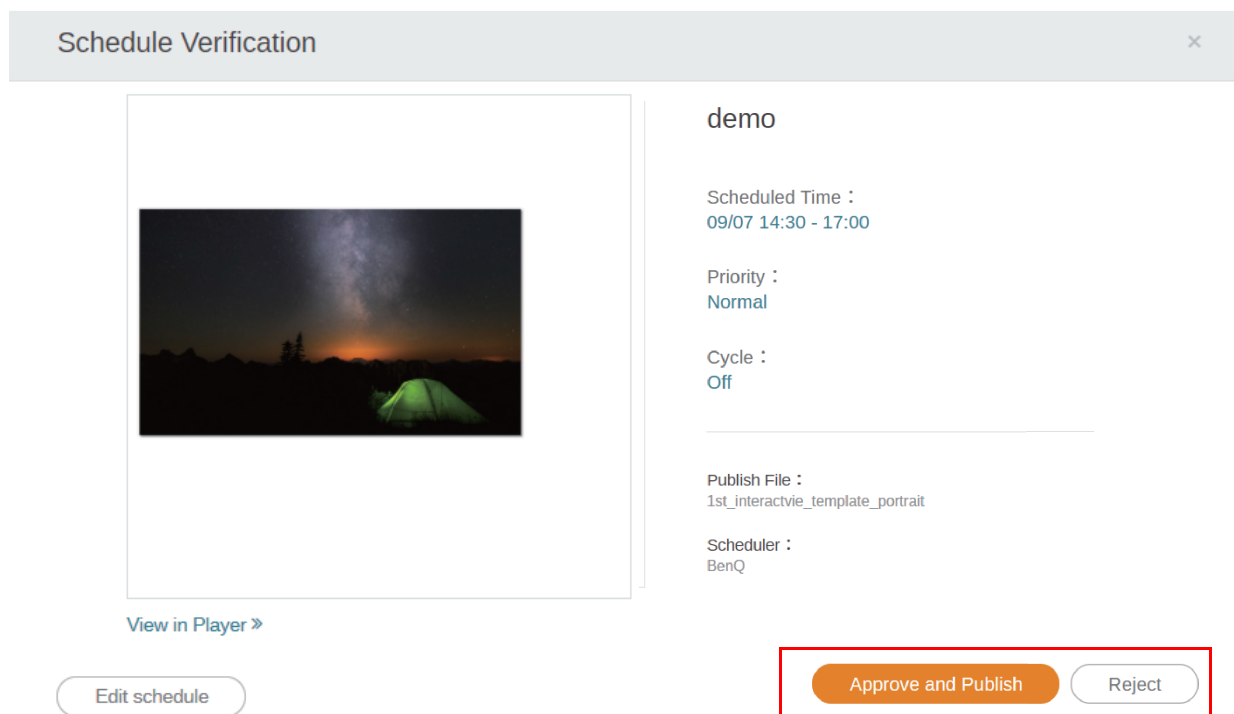
Publish Content	Publish To	Publisher	Schedule Status
High Class C	v2.0 IT	BenQ	BenQ 2019-09-05 07:42:39 has approved
High menu	v2.0 IT	BenQ	BenQ 2019-09-05 07:19:53 has approved
Normal menu	v2.0 IT	joy1234	joy1234 2019-09-02 08:08:12 has approved
Normal menu	1st floor	joy1234	joy1234 2019-09-02 07:47:18 has approved
Normal menu	0718	joy1234	joy1234 2019-09-02 07:47:11 has approved
Normal menu	v2.0 IT	joy1234	joy1234 2019-09-02 07:43:52 has approved
Normal menu	v2.0 IT	joy1234	joy1234 2019-09-02 06:58:37 has approved
Normal menu	v2.0 IT	joy1234	joy1234 2019-09-02 06:57:16 has approved

5. You can click  to preview the file uploaded from X-Sign Designer.



The screenshot shows the 'Schedule Verification' page in the CMS. The top bar indicates 'Available space : 99.5 GB' and 'Account Management' for 'BenQ'. The sidebar on the left lists various navigation options. The main content area has tabs for 'Pending' (4), 'Approved', and 'Rejected'. Below these are 'Approve' and 'Reject' buttons. A table lists scheduled items with columns: 'Publish Content', 'Publish To', 'Publisher', and 'Schedule Status'. A search icon is highlighted with a red box.

6. You can view the file on X-Sign Player and edit schedule. Click **Approve and Publish** or **Reject** to proceed.

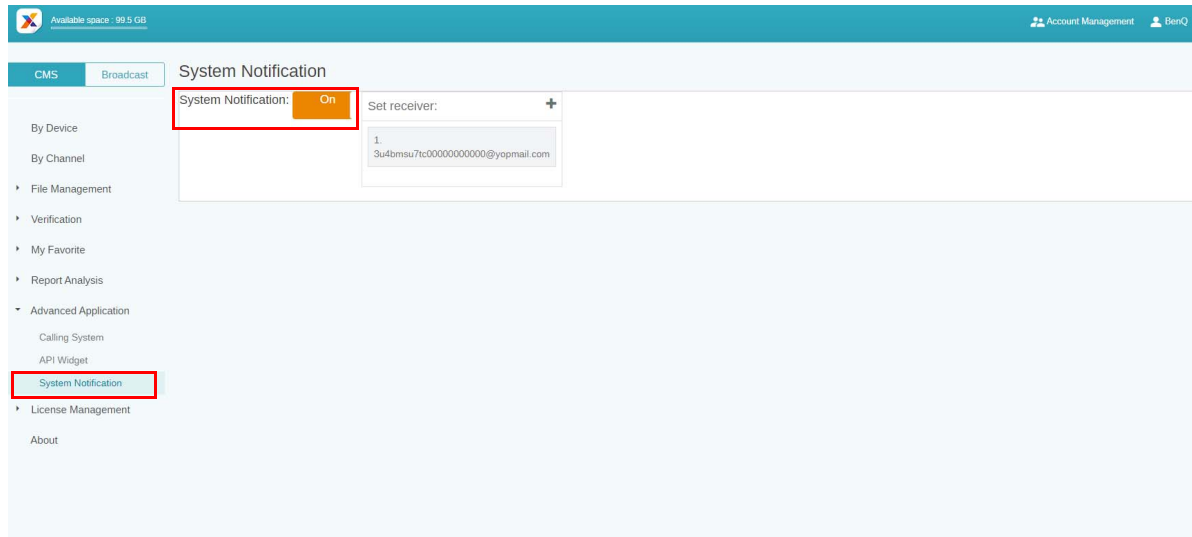


The screenshot shows the 'Schedule Verification' modal in the X-Sign Player. It features a video player on the left displaying a night scene with a tent. On the right, the schedule details are shown: 'demo', 'Scheduled Time : 09/07 14:30 - 17:00', 'Priority : Normal', 'Cycle : Off', 'Publish File : 1st_interactive_template_portrait', and 'Scheduler : BenQ'. At the bottom, there are buttons for 'Edit schedule', 'Approve and Publish', and 'Reject'. The 'Approve and Publish' and 'Reject' buttons are highlighted with a red box.

Getting the system notification

I. Go to **Advanced Application > System Notification**.

2. Enable **System Notification**.

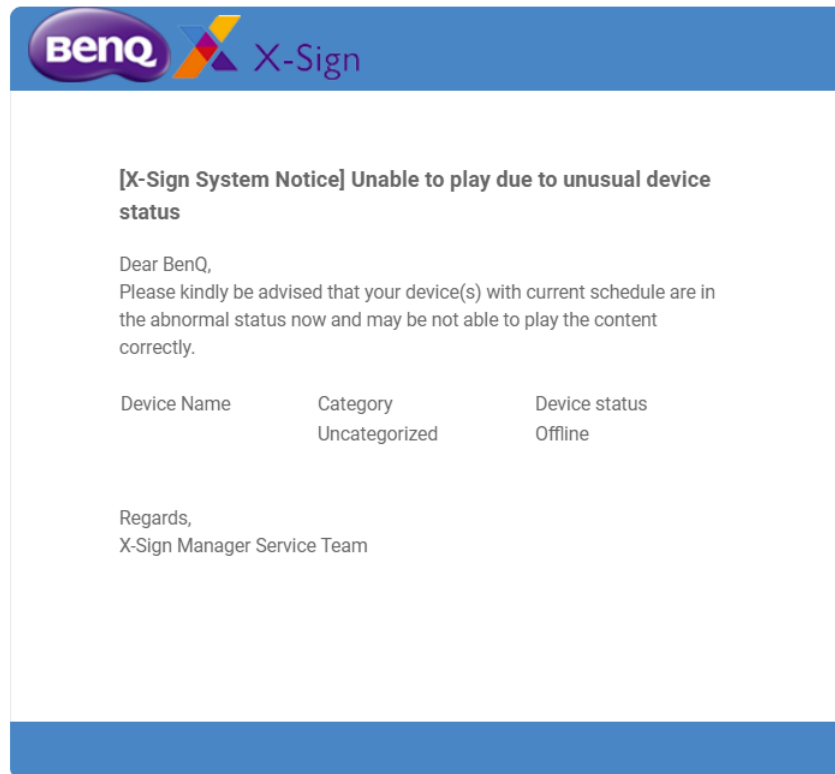


Then you will get notice when your device is under the following situations.

- When the device time can't sync with the Manager system time, the device can't play content normally.
- a. It is highly recommended you enable auto time sync service on your device.
- b. Make sure to set the same location on both Manager and the device.



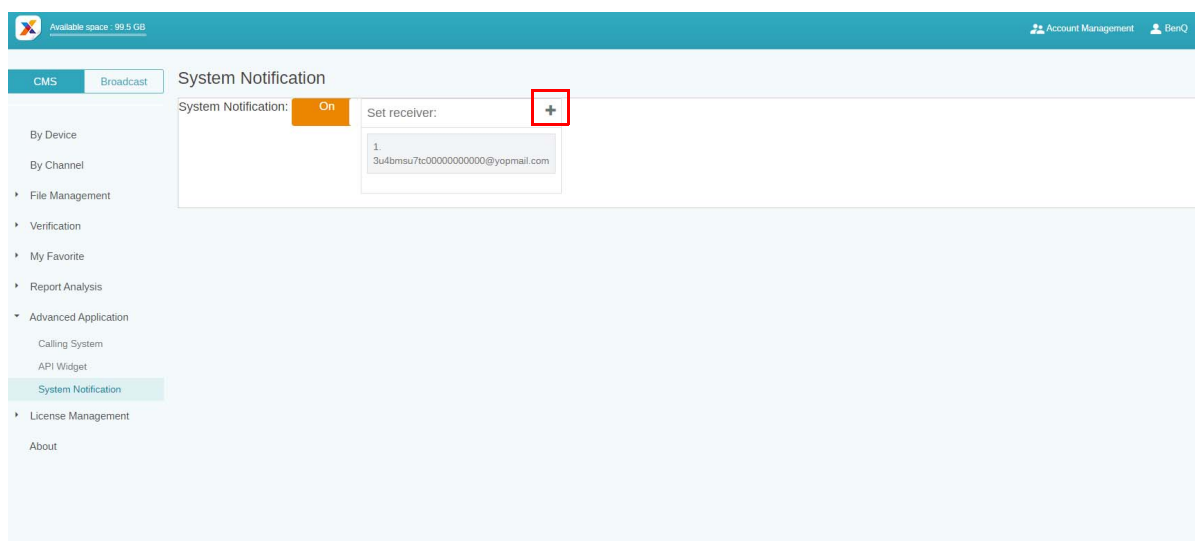
- When the device is under schedule but not online, the device can't play content normally.



- The device license is going to expired.



- Press  to add more receivers. The default will be the administrator only.



✓ Add email

×

E-mail

×

Cancel

Submit

Warning Message

×

New email has been added

Confirm

Updating device status immediately

The pages on X-Sign Manager will automatically do partial refresh if device status changes. Below are three parts that will do partial refresh automatically:

1. Active status of device: Go to **By Device**, the online/offline status will be shown automatically on the page.

Available space : 92.3 GB

Account Management BenQ Language 1

CMS Broadcast

All devices

By Device

By Channel

Designer Express

File Management

Verification

My Favorite

Report Analysis

Advanced Application

License Management

About

All devices (19)

Add a New Device

Add Category

X-Sign Player Update

Search...

All devices

Status	Name	Channel Name	Device ID	Solution
	 RFTVLZZE	0718	RFTVLZZE	Basic
	 tomato-nb	.12345_Channel	UP8SZKV3	Basic
	 0715	Unsubscribed	L4UKCW36	Premium 2021-04-27 12:01...
	 8R4SU3VV	.12345_Channel	8R4SU3VV	Premium 2021-02-02 06:35...

2. Status of device control: Go to **By Device**, select the device you want to see the status, and click  , the online/offline status will be shown automatically on the page.

Available space : 92.3 GB

Account Management BenQ Language

CMS Broadcast All devices

By Device

By Channel

Designer **Express**

File Management

Verification

My Favorite

Report Analysis

Advanced Application

License Management

About

Add a New Device Add Category X-Sign Player Update

Search...

All devices

Status	Name	Channel Name	Device ID	Solution
	RFTVLZZE	0718	RFTVLZZE	Basic
	tomato-nb	12345_Channel	UP8SZKV3	Basic
	0715	Unsubscribed	L4UKCW36	Premium 2021-04-27 12:01...
	X-Sign 8R4SU3VV	12345_Channel	8R4SU3VV	Premium 2021-02-02 06:35...

Available space : 92.3 GB

Account Management BenQ Language

CMS Broadcast All devices

By Device

By Channel

Designer **Express**

File Management

Verification

My Favorite

Report Analysis

Advanced Application

License Management

About

Device Control (Device Name : RFTVLZZE)

Device status

Offline
(Last Synchronized:2020-07-29 09:15:32)

Update

Screen

The screen can be turned on or off manually/automatically for power saving.

Screen Preview (Last Synchronized)
Off

Automatic switch mode
On

3. Schedule downloading progress: Download percentage and result will refresh automatically.

Edit schedule (0715)

Priority ☐ High ☒ Normal

Cycle ☐ Day ☐ Week

Every 1 Day

End

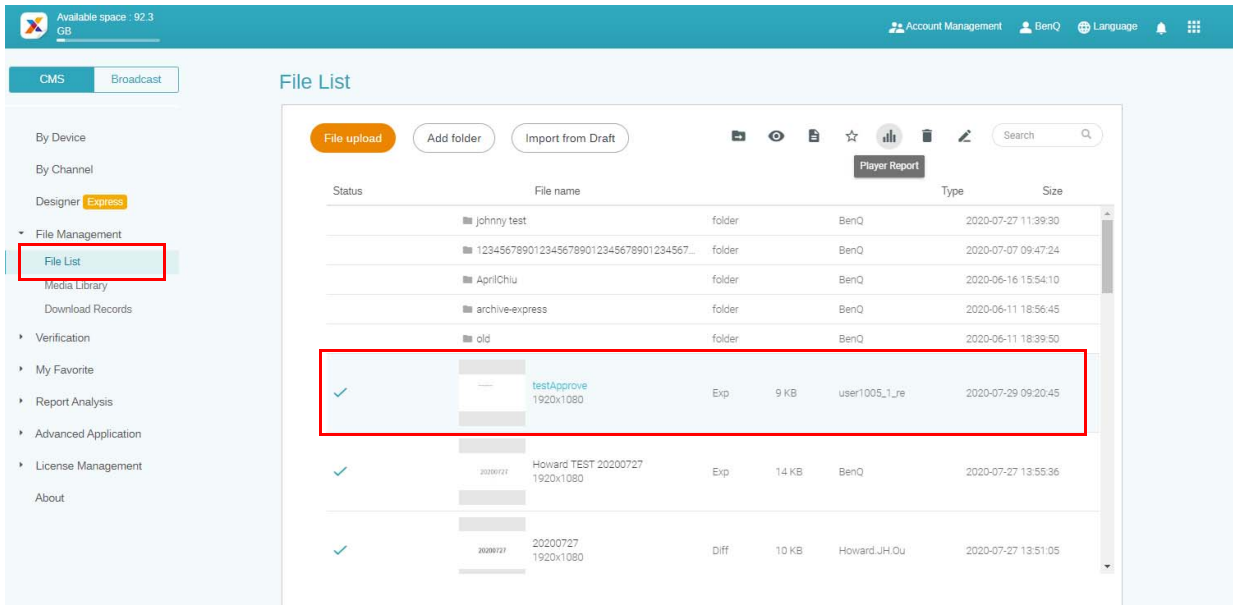
Download progress

No	Device Name	Device ID	Download percentage	Download result
1	0715	L4UKCW36	11	downloading

< 1 >

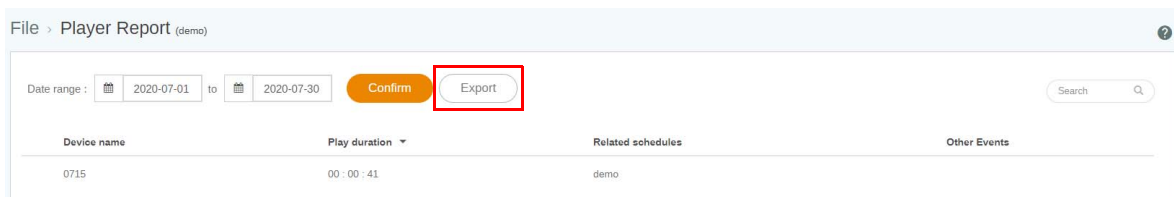
Player report (proof-of-play)

1. Go to **File List**, select a file, and click .



Status	File name	Type	Size
	johnny test	folder	BenQ
	1234567890123456789012345678901234567...	folder	BenQ
	AprilChiu	folder	BenQ
	archive-express	folder	BenQ
	old	folder	BenQ
✓	testApprove 1920x1080	Exp	9 KB
✓	Howard TEST 20200727 1920x1080	Exp	1.4 KB
✓	20200727 20200727 1920x1080	Diff	10 KB

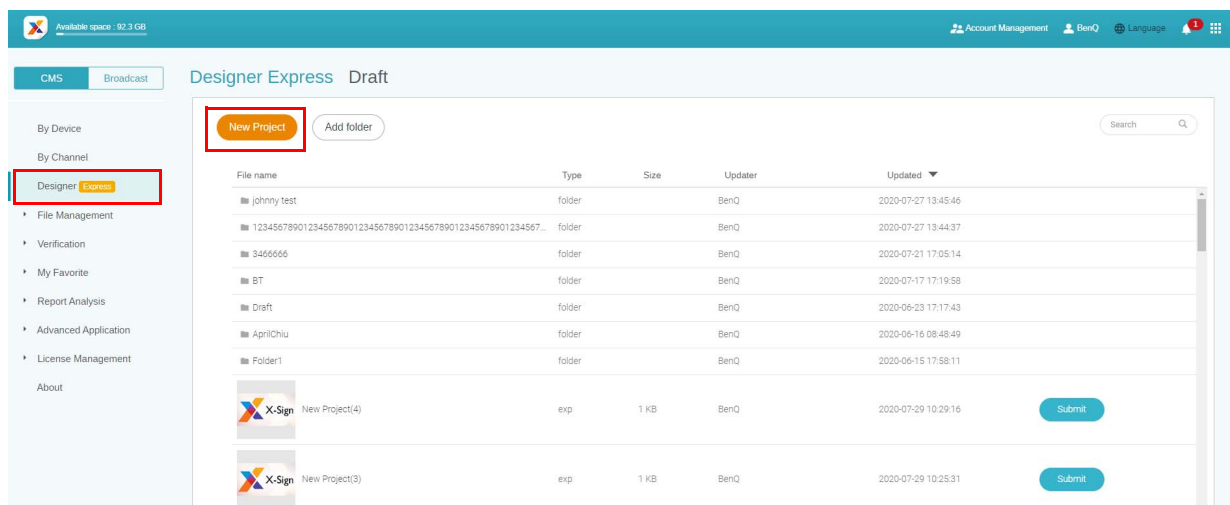
2. X-Sign records the playback history of each file on each device. Click **Export**, then the Player report is exported as an .xls or an .xlsx file type.



Device name	Play duration	Related schedules	Other Events
0715	00 : 00 : 41	demo	

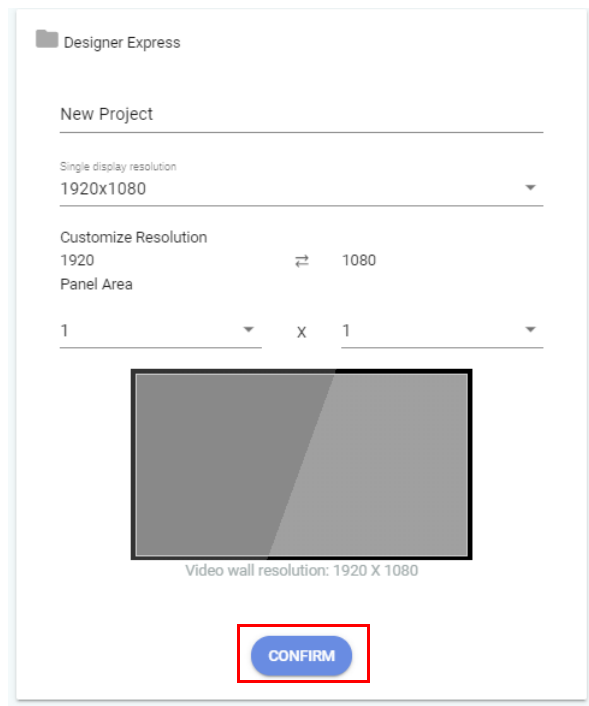
Using Designer Express

1. All the projects you create with **Designer Express** will store in the draft list. **Media Library**, which store the assets, can accelerate your design. Click **New Project** to go to the designer express template editing page.

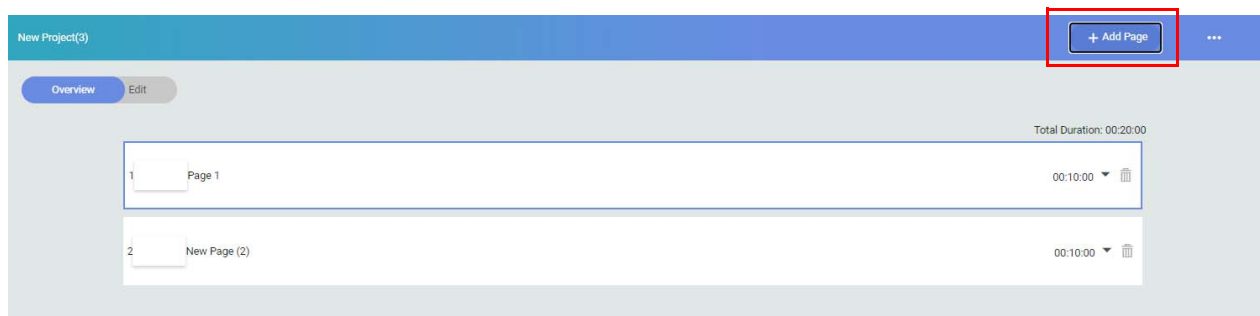


File name	Type	Size	Updater	Updated
johnny test	folder		BenQ	2020-07-27 13:45:46
1234567890123456789012345678901234567...	folder		BenQ	2020-07-27 13:44:37
3456666	folder		BenQ	2020-07-21 17:05:14
BT	folder		BenQ	2020-07-17 17:19:58
Draft	folder		BenQ	2020-06-23 17:17:43
AprilChiu	folder		BenQ	2020-06-16 08:48:49
Folder1	folder		BenQ	2020-06-15 17:58:11
X-Sign New Project(4)	exp	1 KB	BenQ	2020-07-29 10:29:16
X-Sign New Project(3)	exp	1 KB	BenQ	2020-07-29 10:25:31

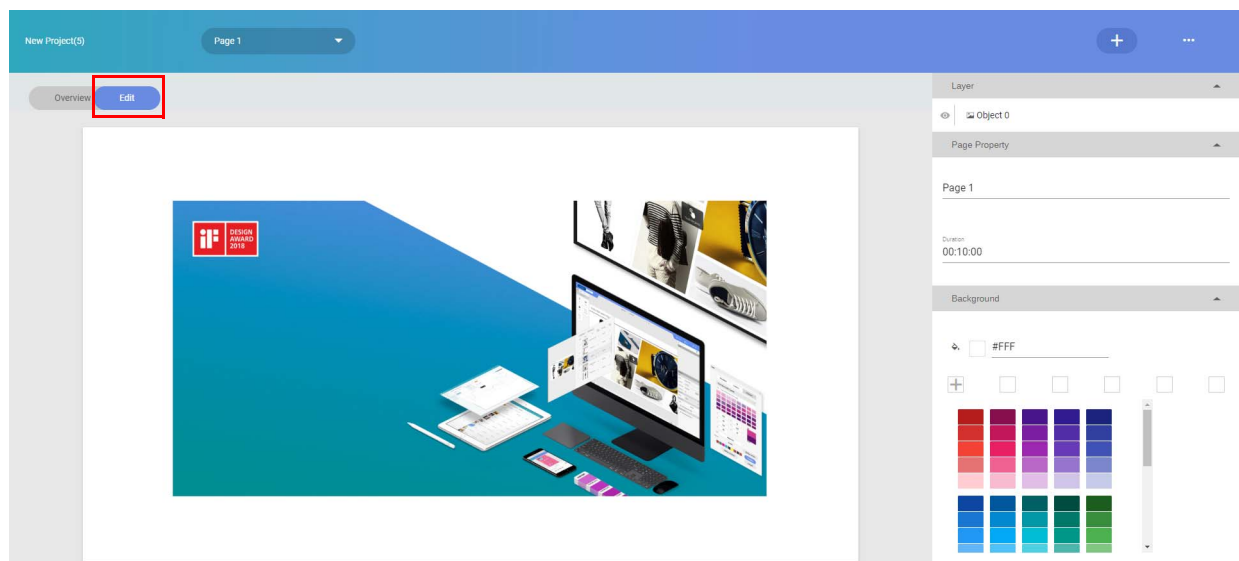
2. Click **Confirm** to proceed.



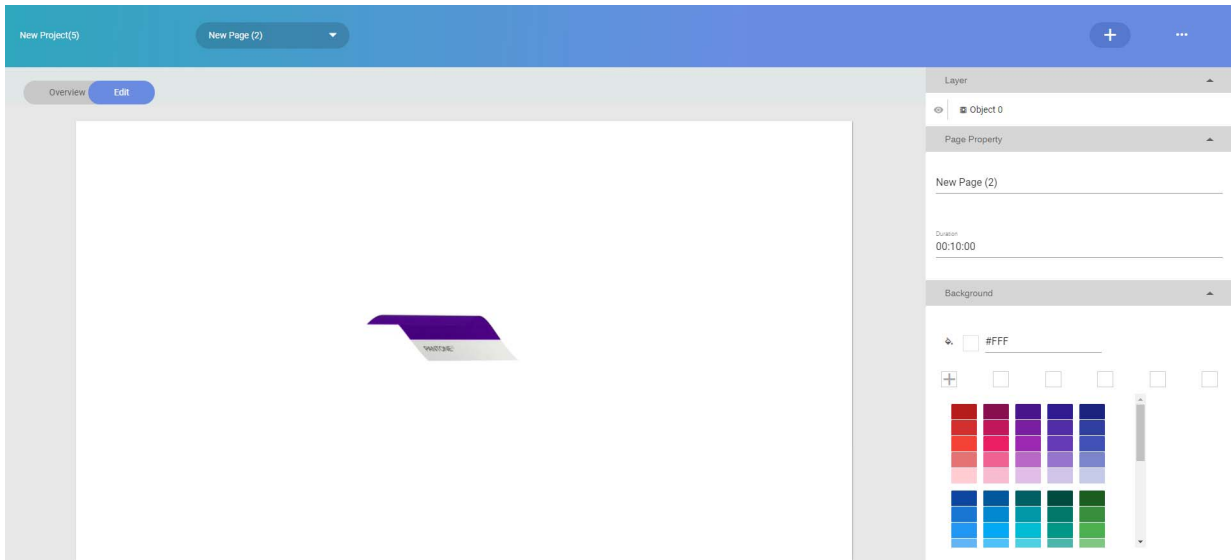
3. To add a new page, click **+Add Page**.



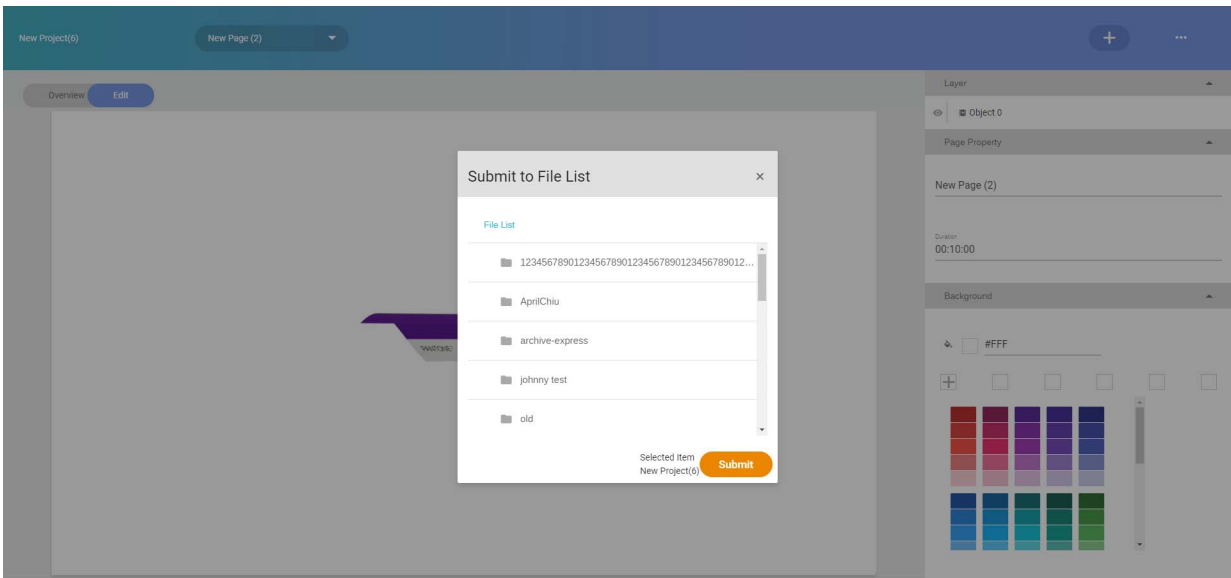
4. Add an image from **Local File** for the first page.



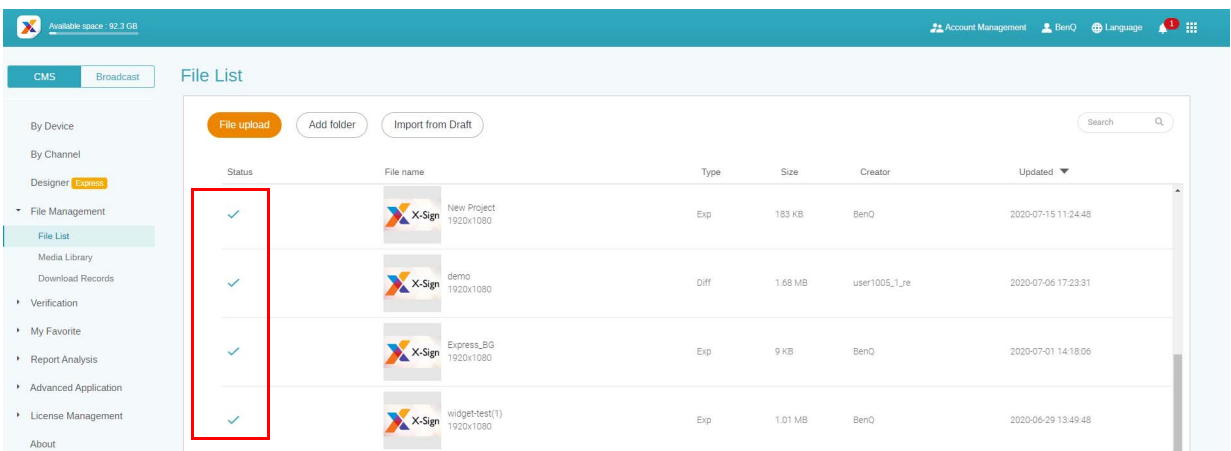
5. Add an image from **Media Library** for the second page.



6. Save this project in the draft list and submit to **File List**. Then, just wait for the admin's approval.



7. The project you have just created will show the approval status on **File List**.



8. Then, you can set the schedule with this project.

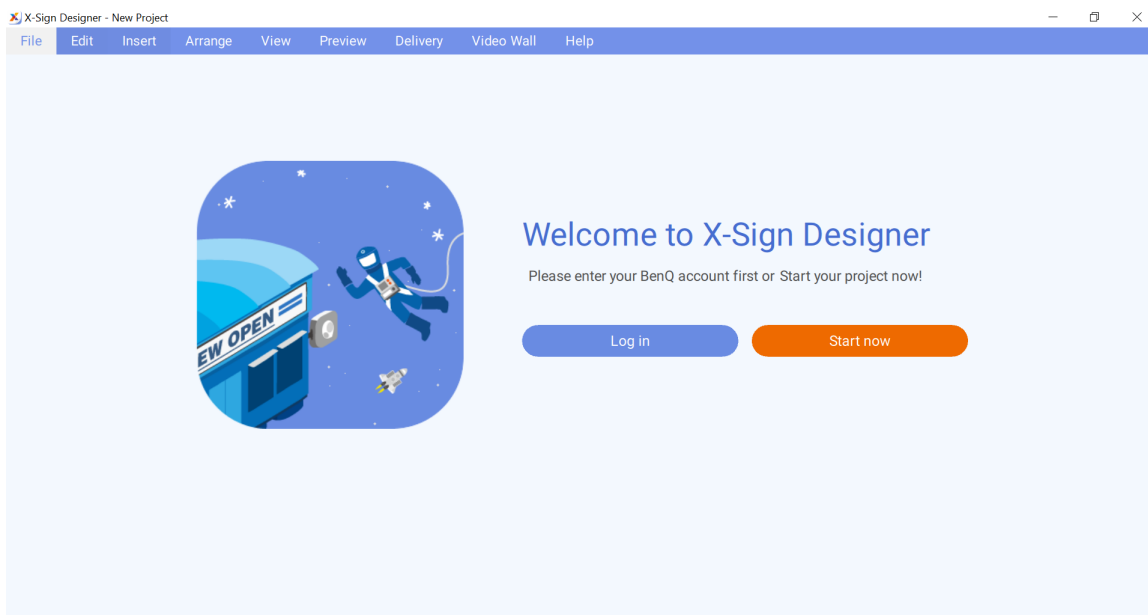
Designer

Creating a new project file in X-Sign Designer

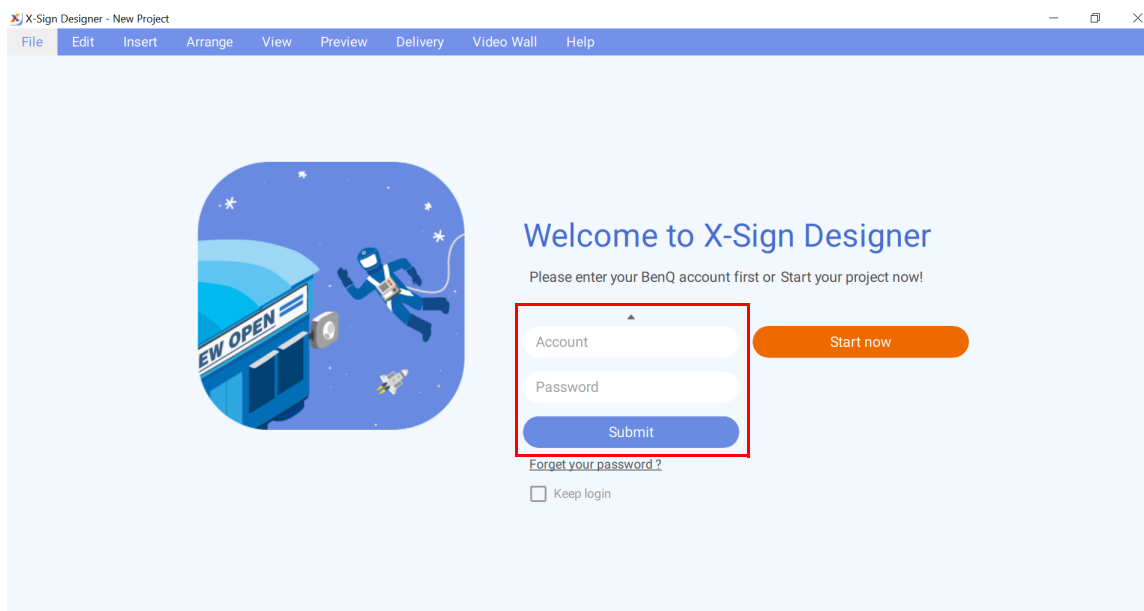
Watch demonstration video:



In X-Sign Designer you can create your own project with customizable features.



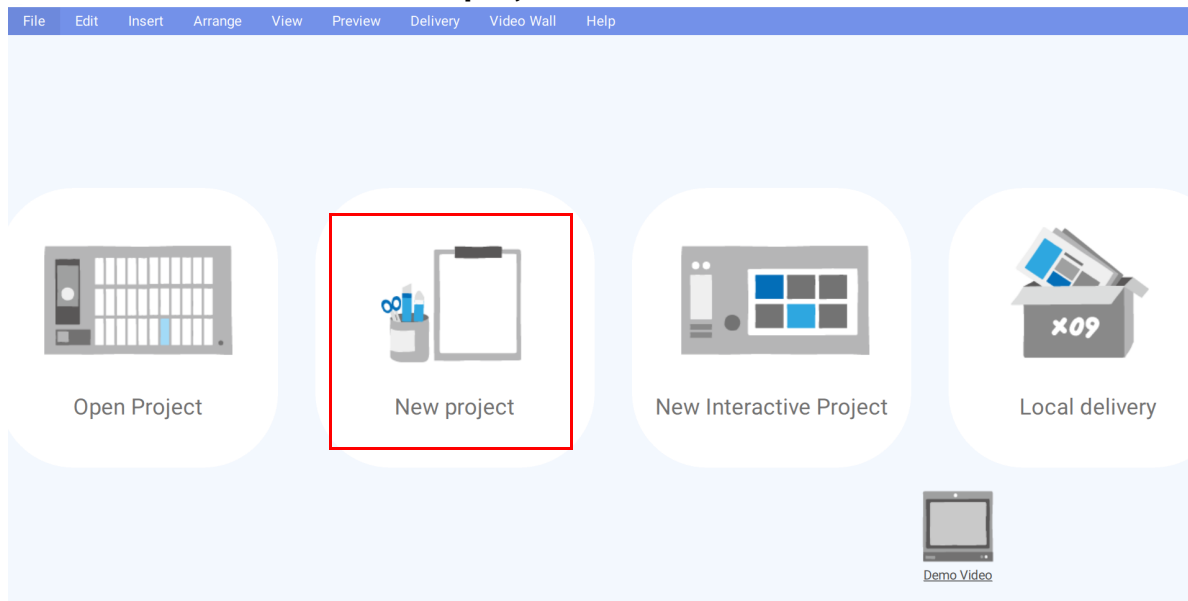
- By logging in the account, you can upload content on X-Sign Manager.



- You can also use X-Sign Designer without logging in the account by clicking **Start now**. You cannot upload content on X-Sign Manager only after logging in the account. Read [Uploading your content from Designer on page 55](#) for more information.

To create a new project file in X-Sign Designer:

1. Launch the software and click **New project**.



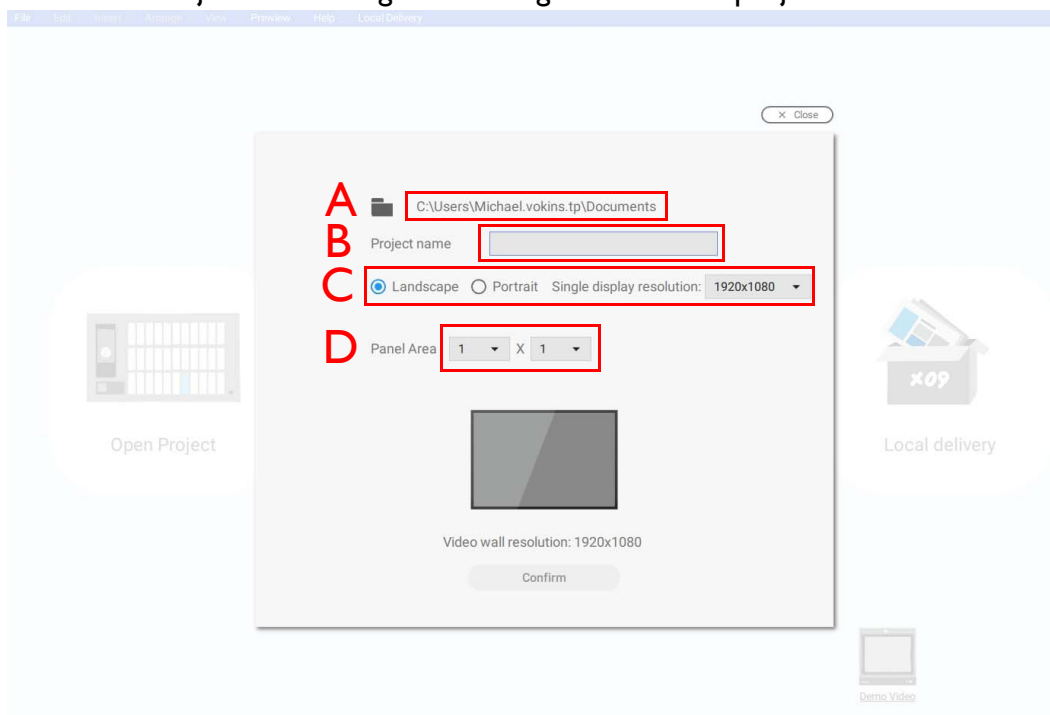
2. To customize the project settings, configure the following items:

A. Project Location - Select the folder where your project will be saved.

B. **Project Name** - Create a name for your project.

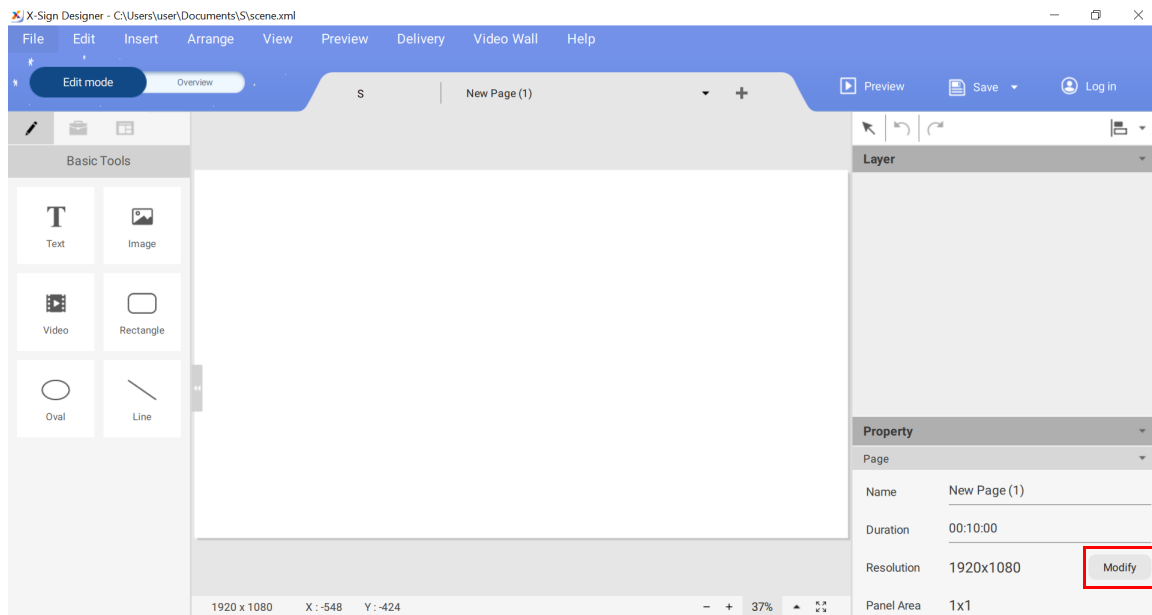
C. Project Orientation and Resolution - Choose the layout and size of your project.

D. **Panel Area** - Adjust this setting for creating a Video Wall project.

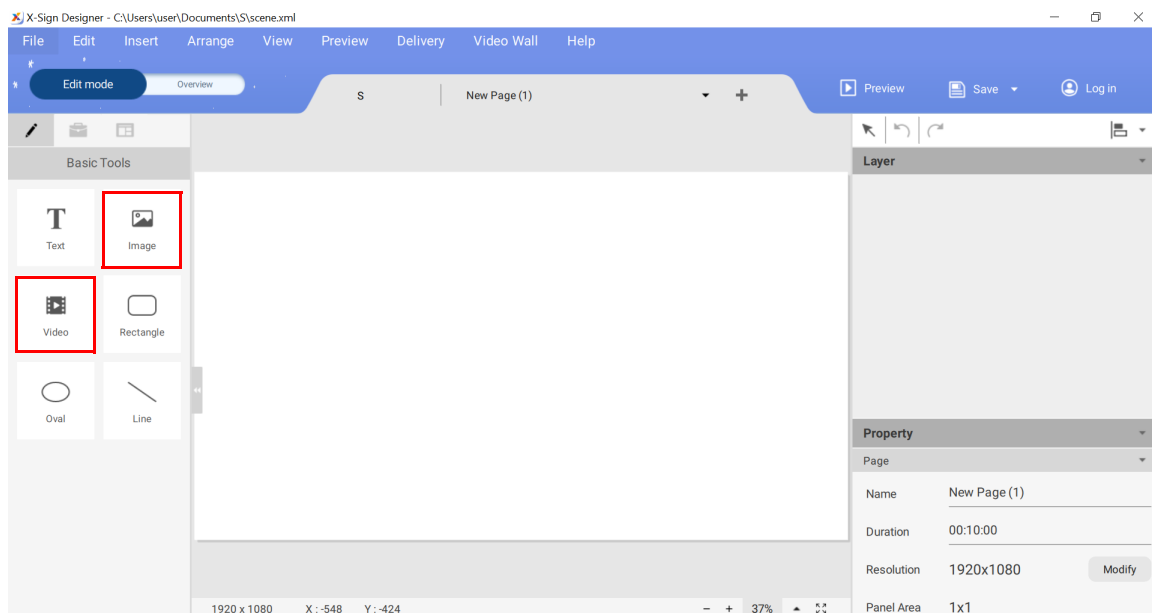


3. Select **Confirm** to create the new project file.

4. To adjust the project settings after a project has been created, click **Modify** in the **Page** panel.



5. To import media into your project, click the **Image** or **Video** button in the **Basic Tool** panel.



6. Select the media file to import and click **Open**.

Uploading your content from Designer

Watch demonstration video:

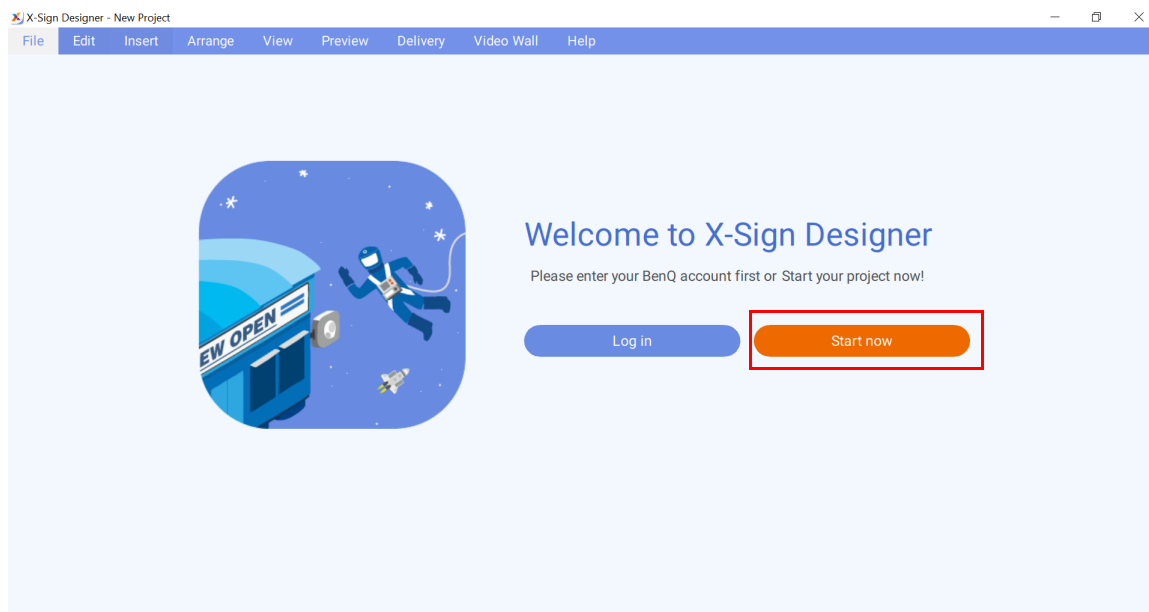


With X-Sign Designer, you can directly upload your content to Manager. You don't need to save the project and upload it separately.

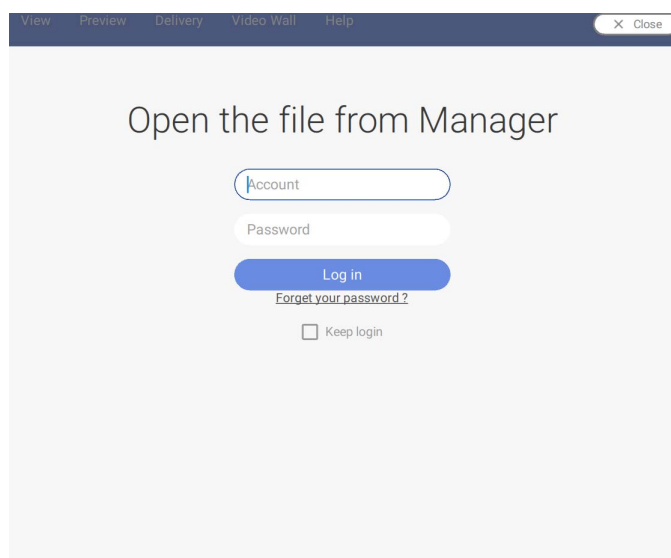
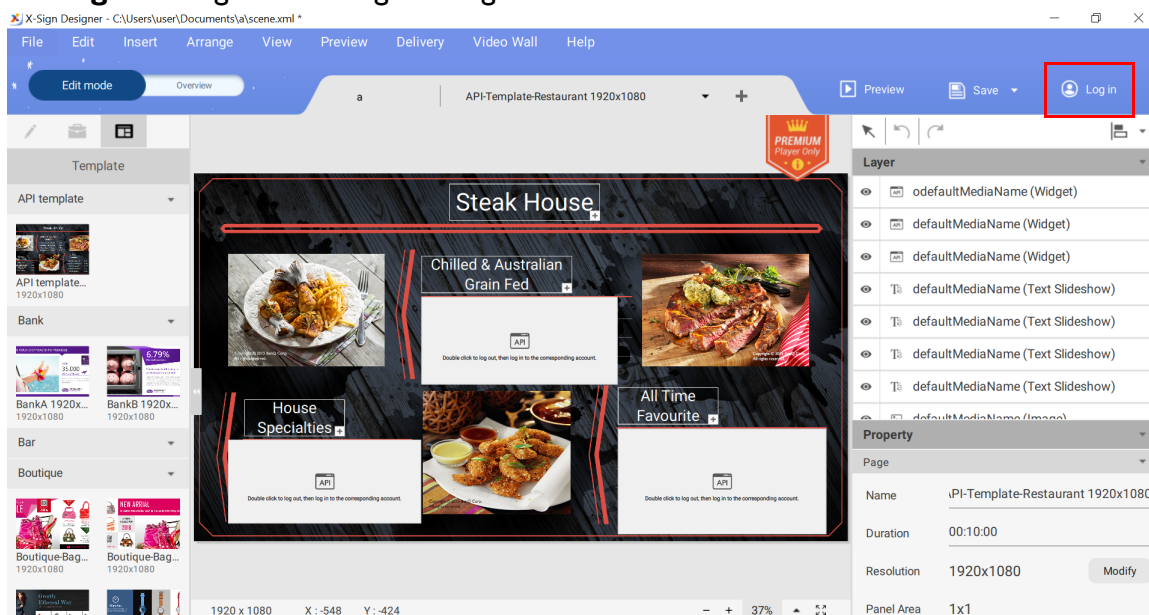
Note:

- You need to have an account on X-Sign Manager. Refer to [Registering an account for X-Sign Manager \(Admin\) on page 5](#) for more information.
- Make sure your account has the authority to upload files.

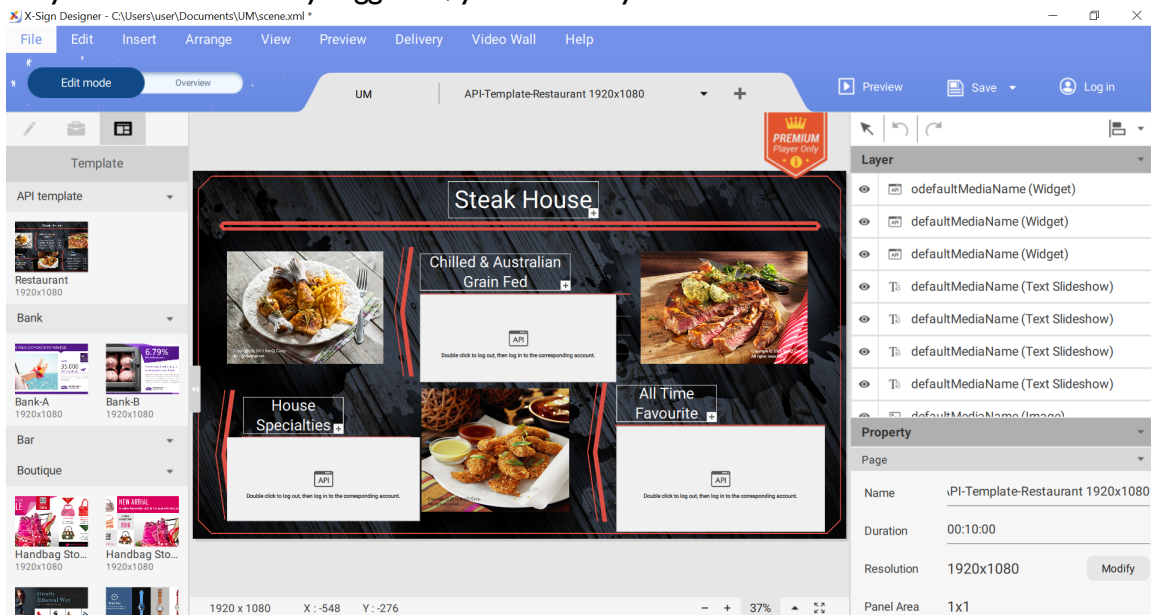
1. You can also use X-Sign Designer without logging in the account by clicking **Start now**. You cannot upload content on X-Sign Manager only after logging in the account.



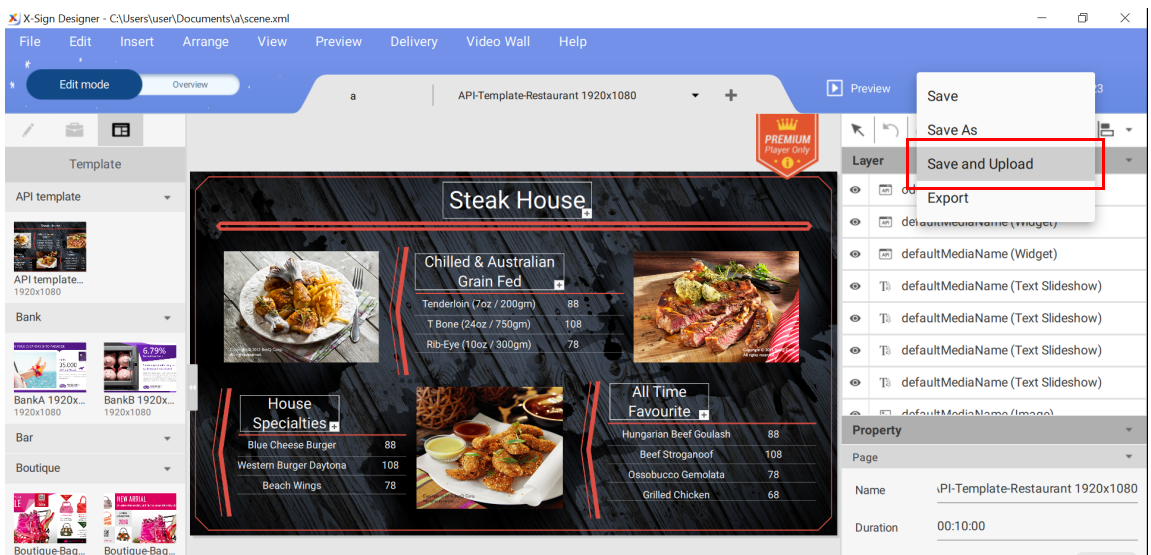
2. Press **Log in** to log in the X-Sign Manager account.



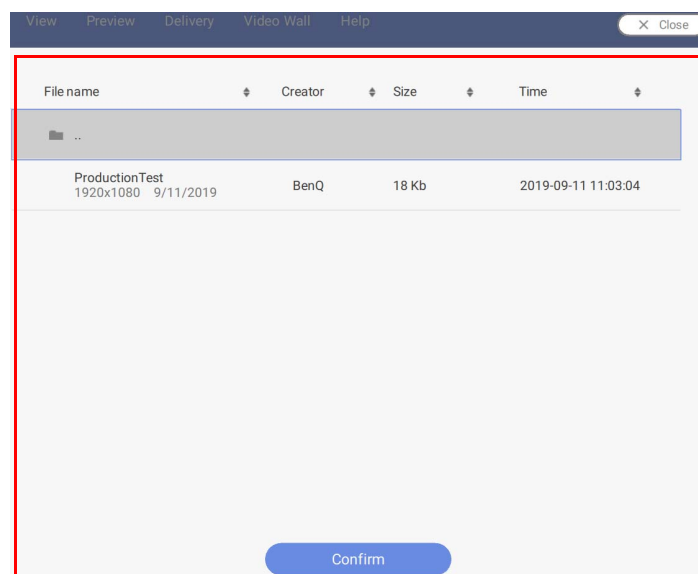
3. Once you have successfully logged in, you can see your account information.



4. As soon as you finish making the content, press **Save and Upload**.



5. The file list on Manager will be shown automatically. Choose the path to store the file, then press **Confirm**.



6. Designer will automatically upload the file to Manager.

Note: If you want to modify a file, you have to choose the same path and upload the file again. Designer will only upload the changes rather than the whole file.

7. Only when the administrator approves the file can the file be added to the schedule. Refer to [Setting Verification on page 41](#) for more information.

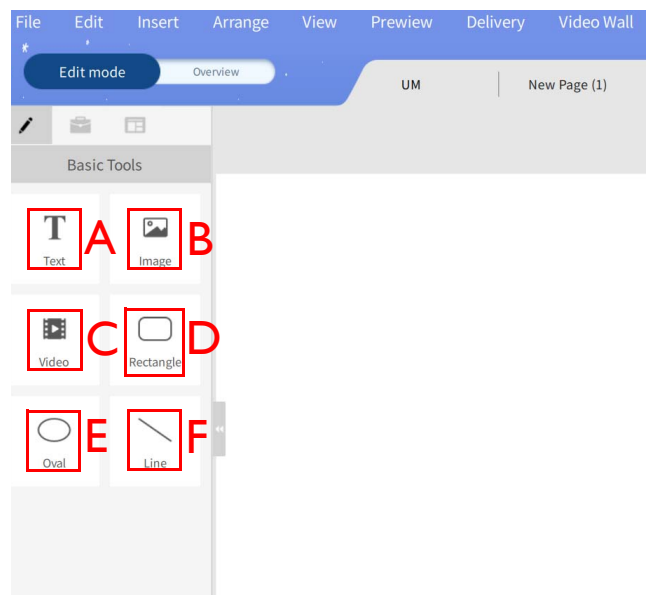
Now you can go to X-Sign Manager to schedule your content.

Creating content in X-Sign Designer

Once you have opened a new project, you can begin to customize the content for your project. The following is an introduction to the basic settings used to create content in X-Sign Designer.

To create content in X-Sign Designer:

- I. Click the  button to open the **Basic Tools** panel. The **Basic Tools** panel allows you to add text, media and shapes to a page. Click on one of the following icons to add a new element to the canvas:



A. **Text** – Add a new text box to a page. Double-click on the text box to change the text.

B. **Image** – Add a new image bounding box to a page. A window will automatically appear to select an image from your hard drive, then click **Open**.

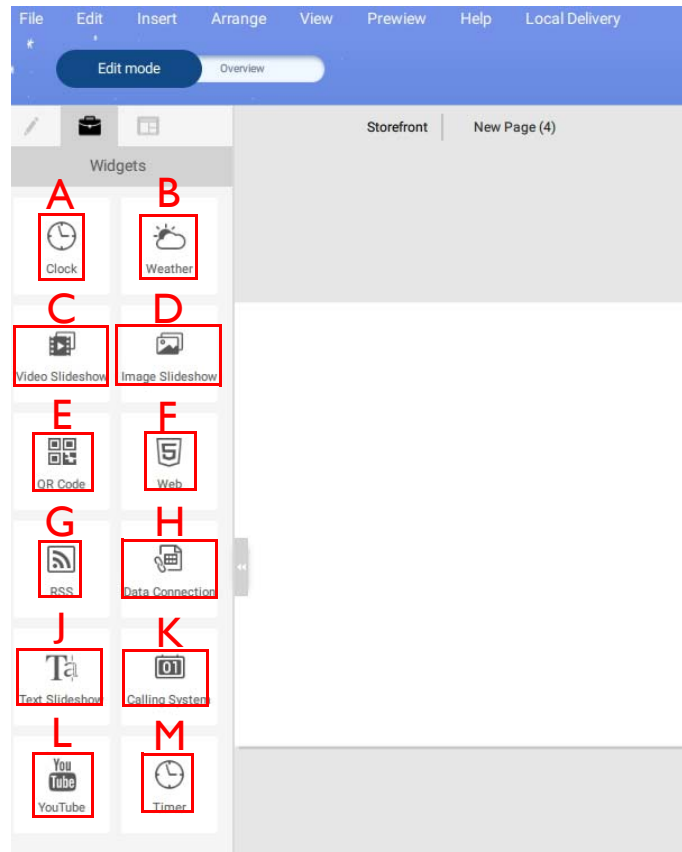
C. **Video** – Add a new video bounding box to a page. A window will automatically appear to select a video from your hard drive, then click **Open**.

D. **Rectangle** – Add a new rectangular bounding box to a page. Adjust the color, border and shadow in the **Content** panel.

E. **Oval** – Add a new circular bounding box to a page. Adjust the color, border and shadow in the **Content** panel.

F. **Line** – Add a new straight line to a page. Adjust the color in the **Content** panel.

2. Click the  button to open the **Widgets** panel. The **Widgets** panel allows you to add specific widgets to a page. Click on one of the following icons to add the respective widget to the canvas:



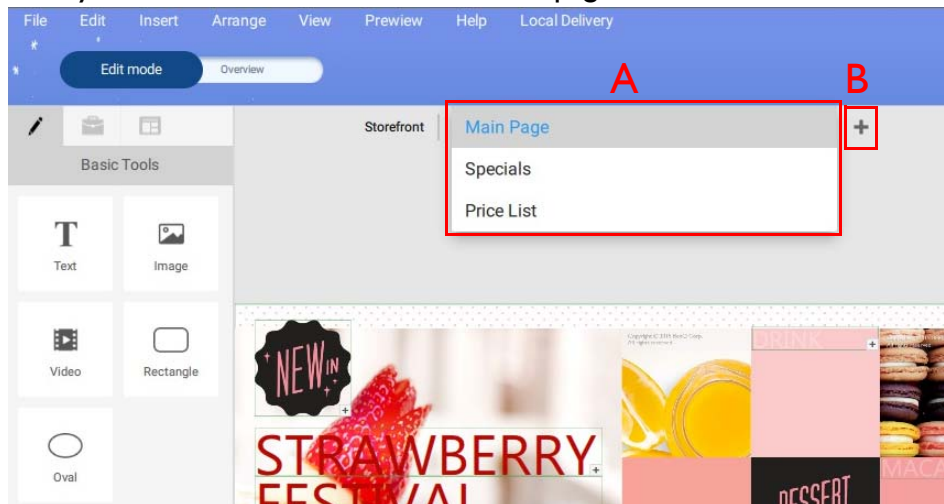
- A. **Clock** – Add a clock to a page. The time is based on your device's region setting. Adjust the settings in the **Clock** panel and the **Content** panel.
- B. **Weather** – Add a weather forecast to a page. Weather forecast is based on your device's region setting. Adjust the settings in the **Weather** panel and the **Content** panel.
- C. **Video Slideshow** – Add a new video slideshow to a page. Refer to [Creating an Image or Video slideshow on page 69](#) for more information.
- D. **Image Slideshow** – Add an image slideshow to a page. Refer to [Creating an Image or Video slideshow on page 69](#) for more information.
- E. **QR Code** – Add a QR Code to a page to link to an external website. Adjust the settings in the **QR Code** panel and the **Content** panel.
- F. **Web** – Add a website to a page. Adjust the settings in the **Web** panel and the **Content** panel.
- G. **RSS** – Add an RSS Feed to a page. Adjust the settings in the **RSS** panel, the **Content** panel and the **RSS Config** panel.
- H. **Data Connection** – Add a data document to a page. Data is based on a csv document saved online. Adjust the settings in the **Database Connection** panel, the **Setting** panel and the **Content** panel.
- J. **Text Slideshow** – Add marquee text to a page. Adjust the settings in the **Marquee** panel, the **Content** panel, the **Carousel** panel, and the **Transition** panel.
- K. **Calling System** – Add a waiting number window to a page. A waiting number system can be created by logging in to your X-Sign Manager account and going to **Advanced Application >**

Queuing System. Once created, return to X-Sign Designer and adjust the settings in the **Waiting Number** panel and the **Content** panel.

L. **YouTube** – Add a YouTube video to a page. Adjust the settings in the **YouTube** panel and the **Content** panel.

M. **Timer** – Add a timer to a page. Adjust the settings in the **Timer** panel, the **Settings** panel and the **Appearance** panel.

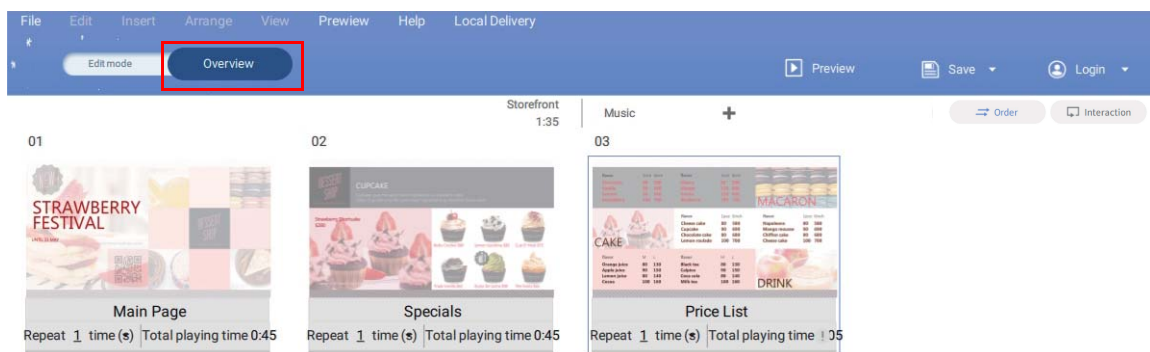
3. In **Edit mode**, you can add and customize different pages:



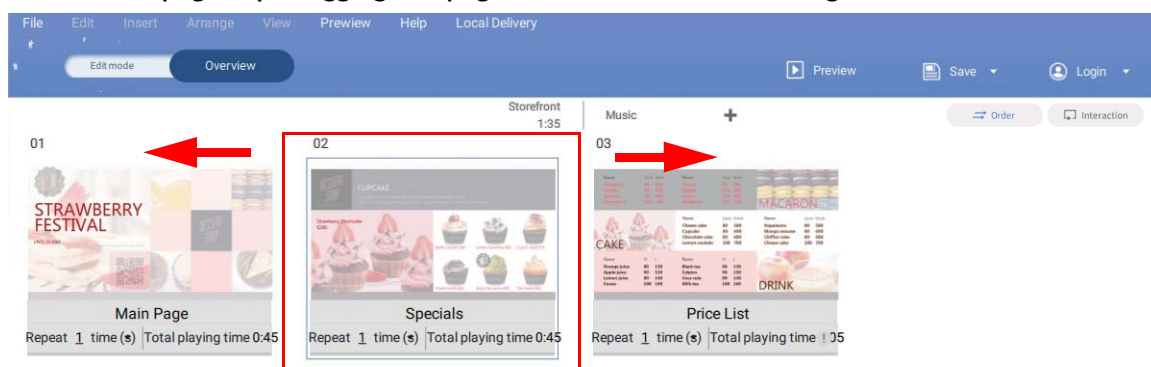
A. Pages Drop-down menu – Navigate to different pages by selecting ▼ at the top of the canvas.

B. + – Add a new page by clicking on the + **Button** at the top of the canvas.

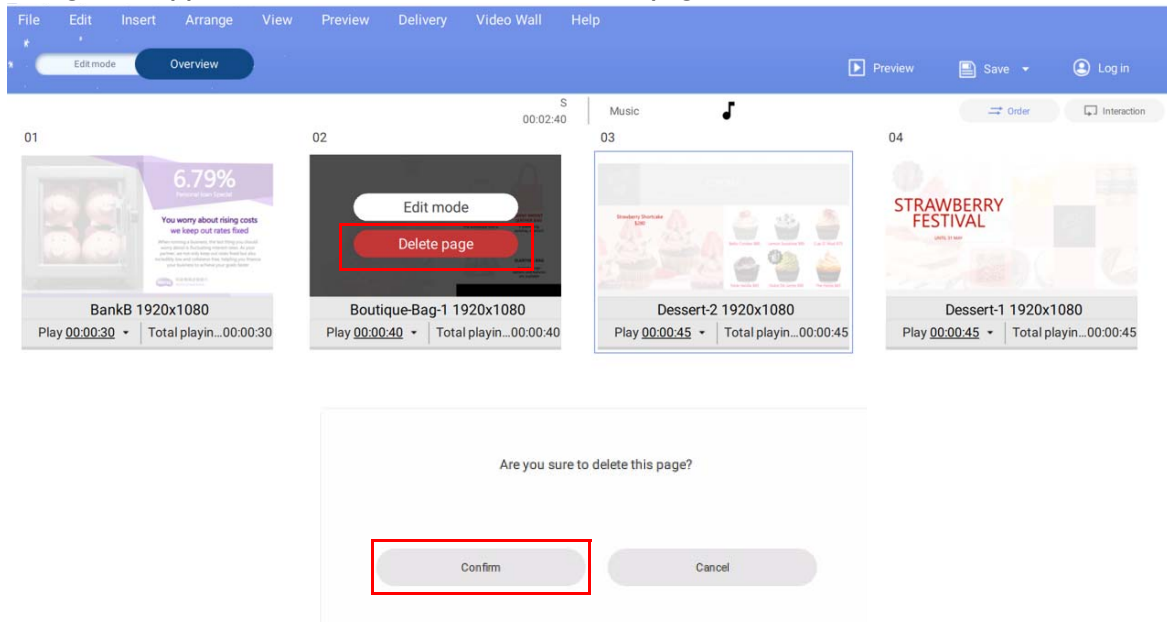
4. Click the **Overview** button to configure the project layout and order.



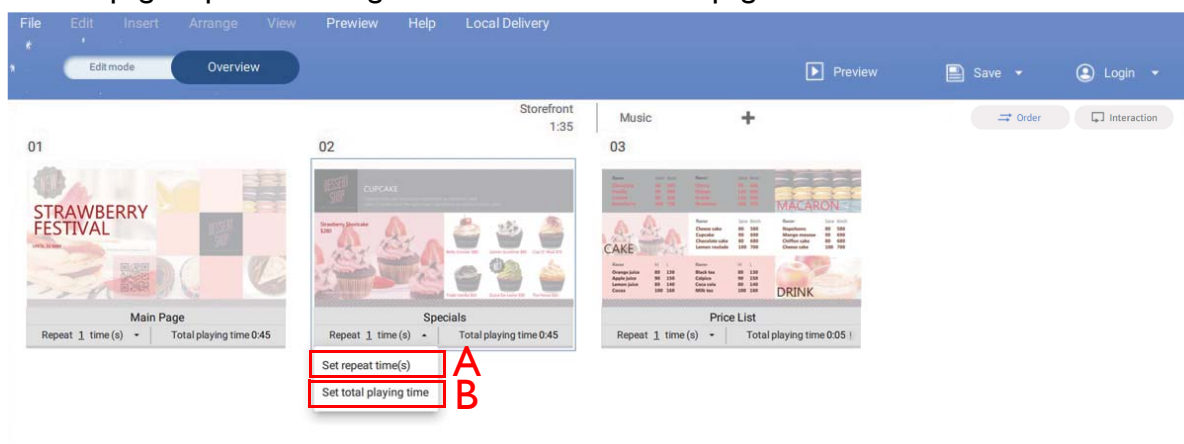
5. You can move pages by dragging the page icon to the left or the right.



6. To delete pages, hover your cursor over the page icon and click **Delete page**. A warning message will appear, select **Confirm** to delete the page.



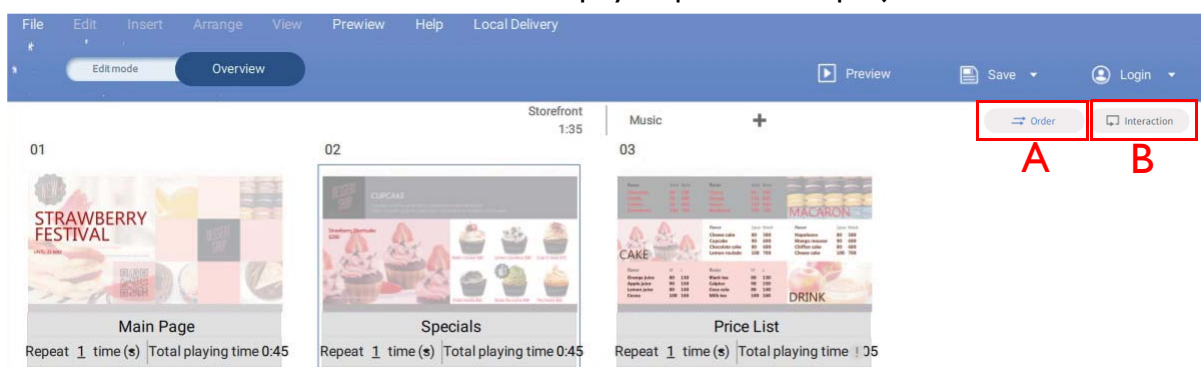
7. Select  on the page icon and click **Set Repeat Time(s)** or **Set Total Playing Time** to have the page repeat or change the time duration for a page.



A. **Repeat __ Time(s)** – Double-click the number to change the amount of times a page plays.

B. **Play 0:00** – Double-click the run time to change the time duration for a page.

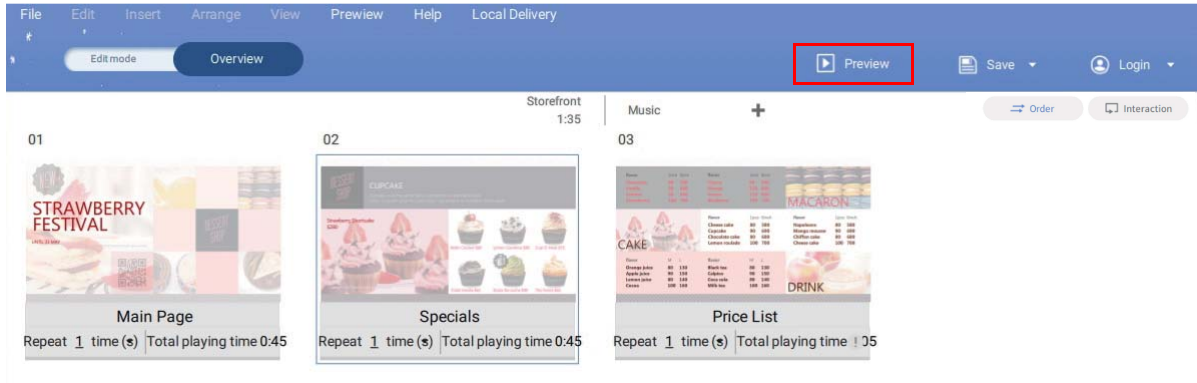
8. Click **Order** or **Interaction** to choose the play sequence for a project:



A. **Order** – To play all pages in order in a continuous loop, click **Order**.

B. **Interaction** – To play a single page or selected pages in a continuous loop, click **Interaction**.

9. You can preview your project by clicking the **Preview** button. This will play the current project on X-Sign Player. Click **ESC** to return to X-Sign Designer.



Creating content from Designed Templates

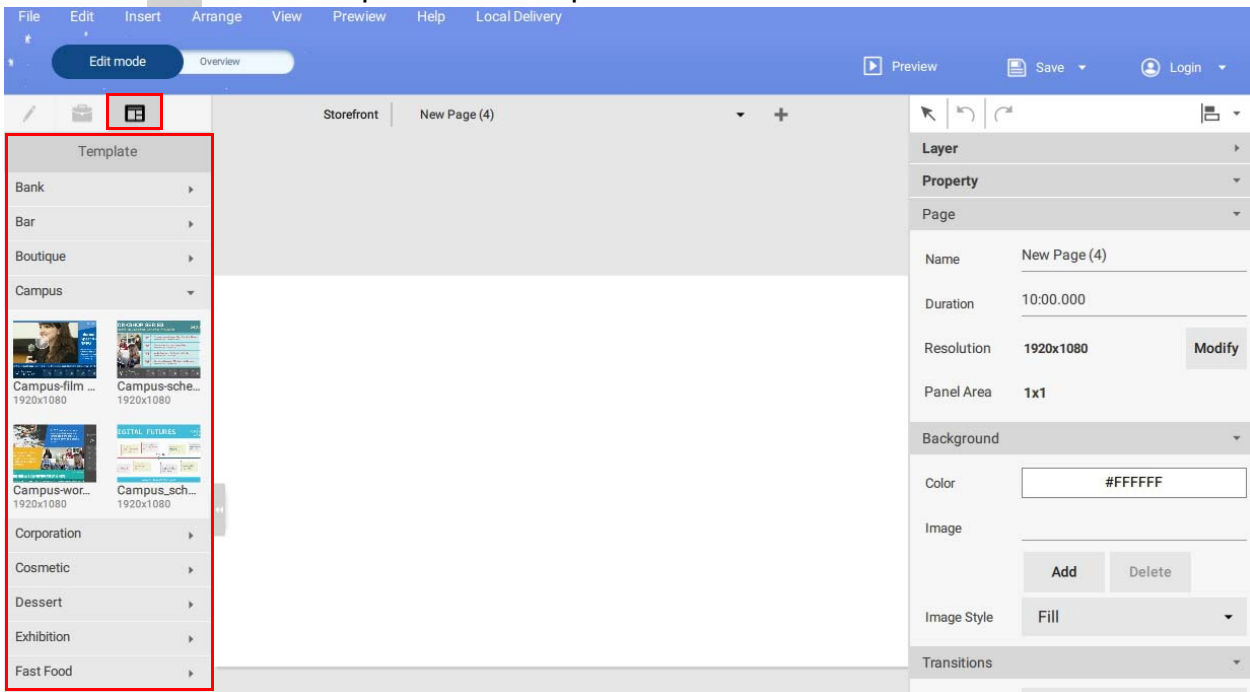
Watch demonstration video:



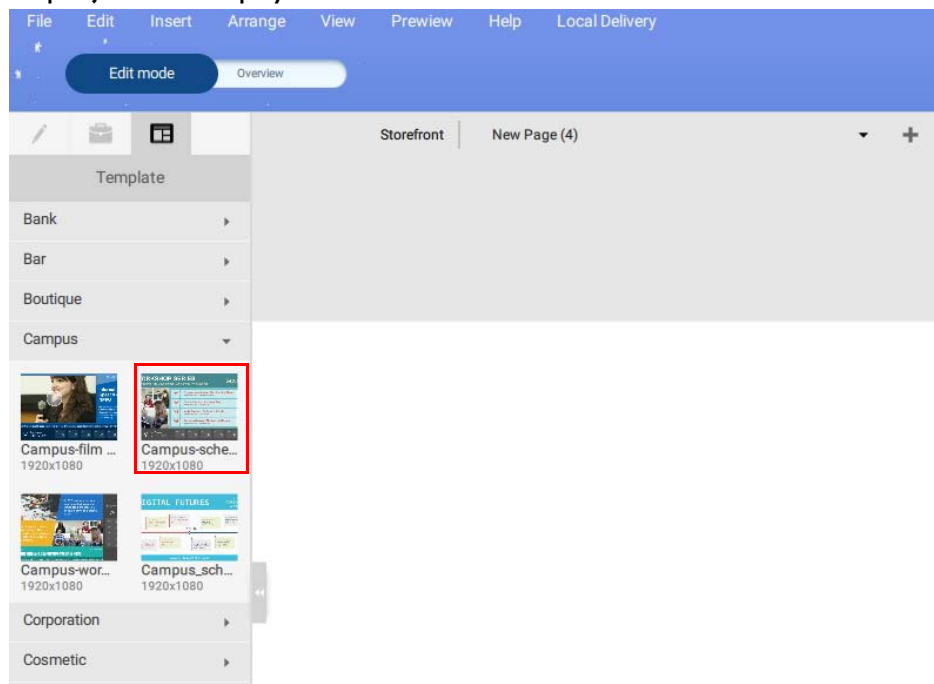
Once you have opened a new project, you can use **Designed Templates** to quickly generate content. X-Sign Designer has numerous **Designed Templates** of varying orientations and resolutions for the user to easily access.

To create content in X-Sign Designer using a **Designed Template**:

- I. Click the  button to open a list of templates.

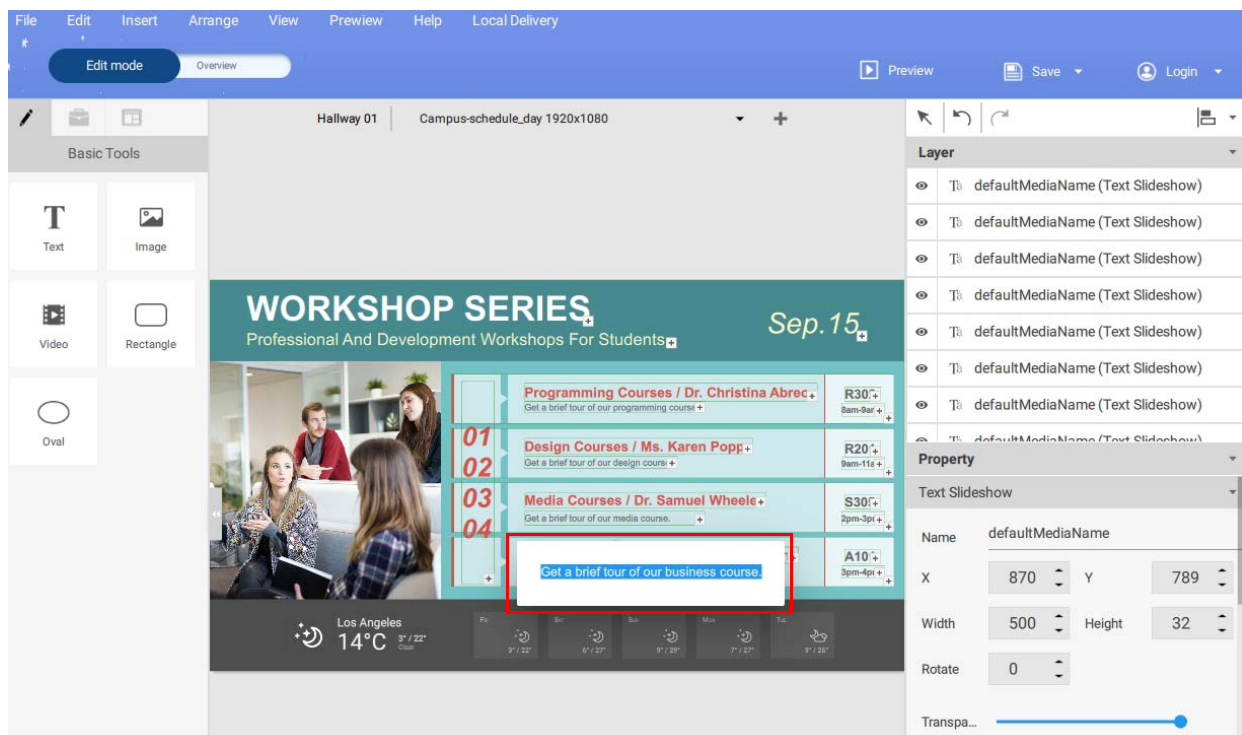


- Click the drop-down menu for the type of template you want to use and then click icon for the template you want to use for your project. A new page with the template will automatically be added to the project and displayed in the canvas window.

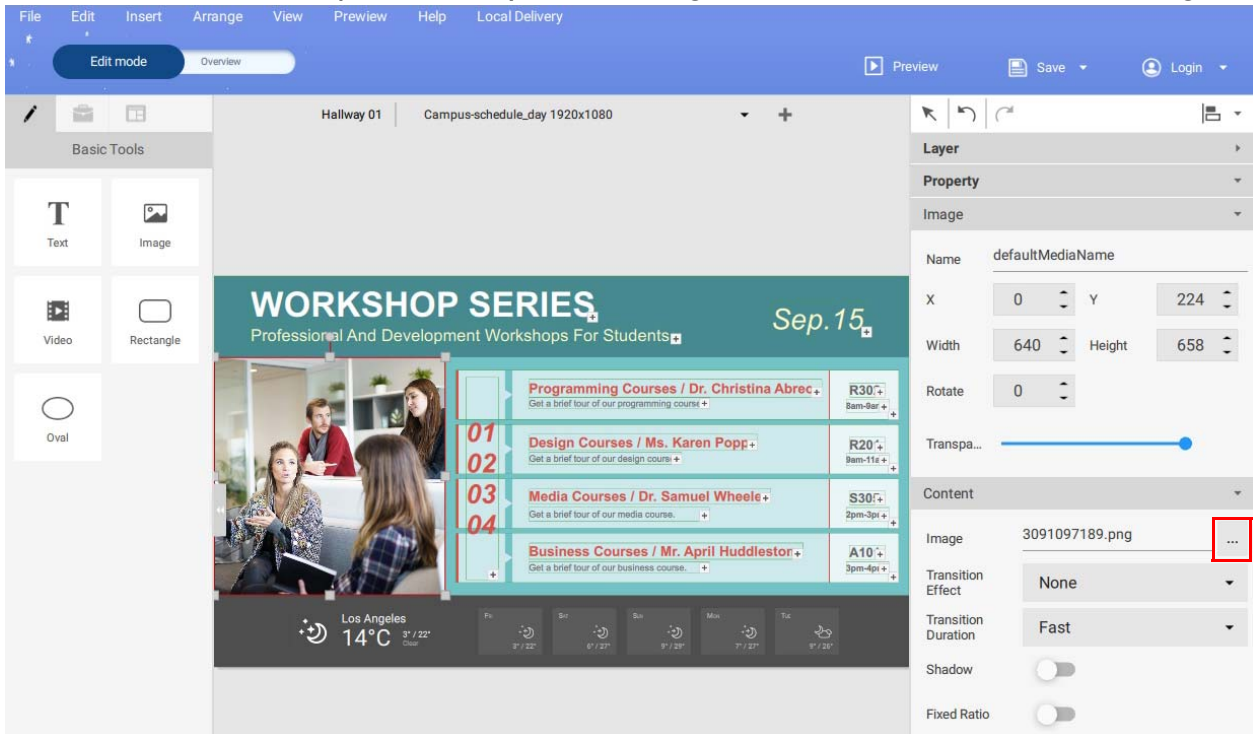


Note: The template must match the orientation and resolution of your project settings. To modify your project settings, refer to [Opening an X-Sign I.x project file on page 89](#) for more information.

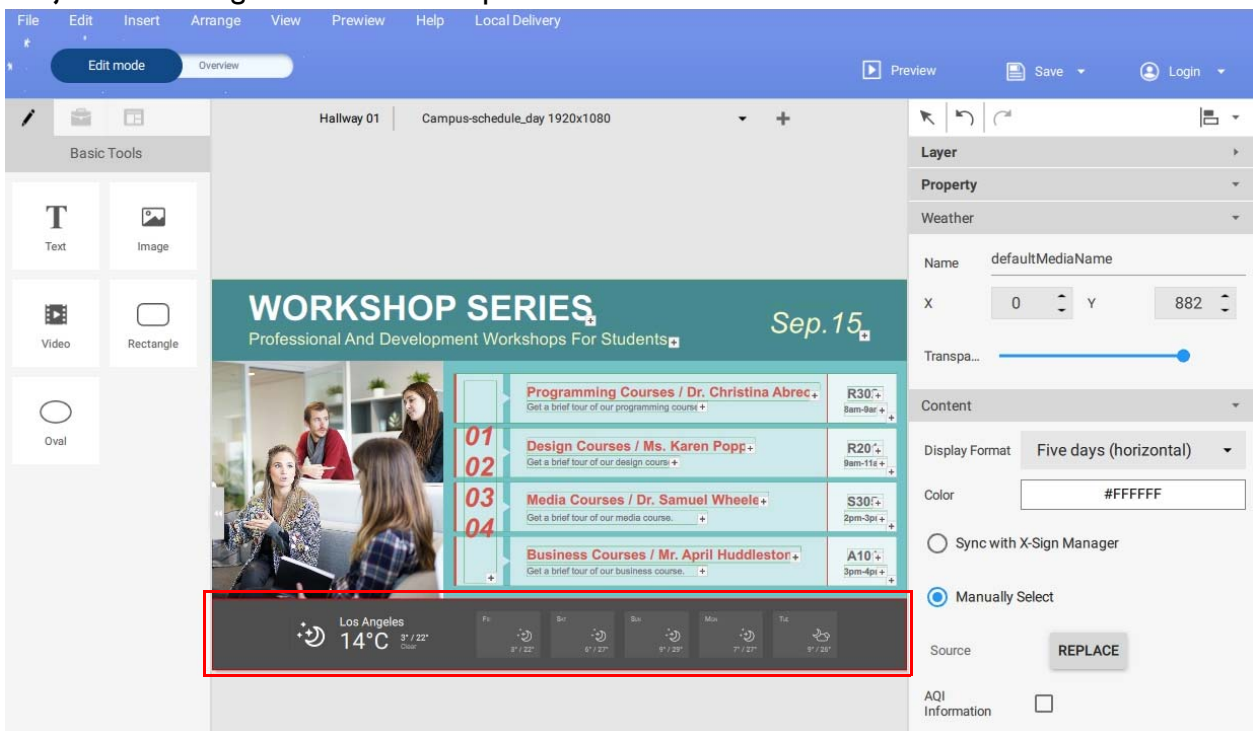
- Alter text in the template by double-clicking the text box in the canvas and typing in your own text.



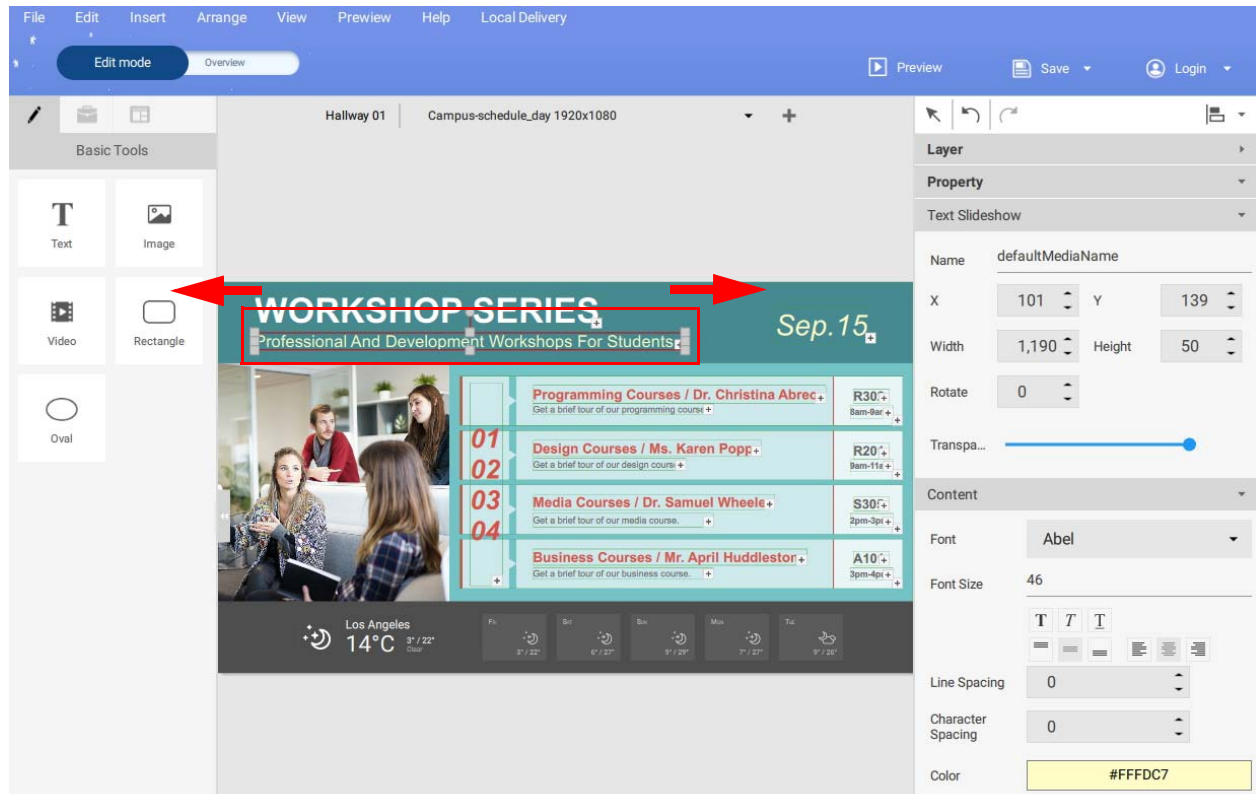
4. You can replace images or video files by selecting the item in the canvas, then click on the ... Button in the **Content** panel. Select your own image or video to insert into the bounding box.



5. You can customize widget information by selecting the respective widget in the canvas, then adjust the settings in the **Content** panel.

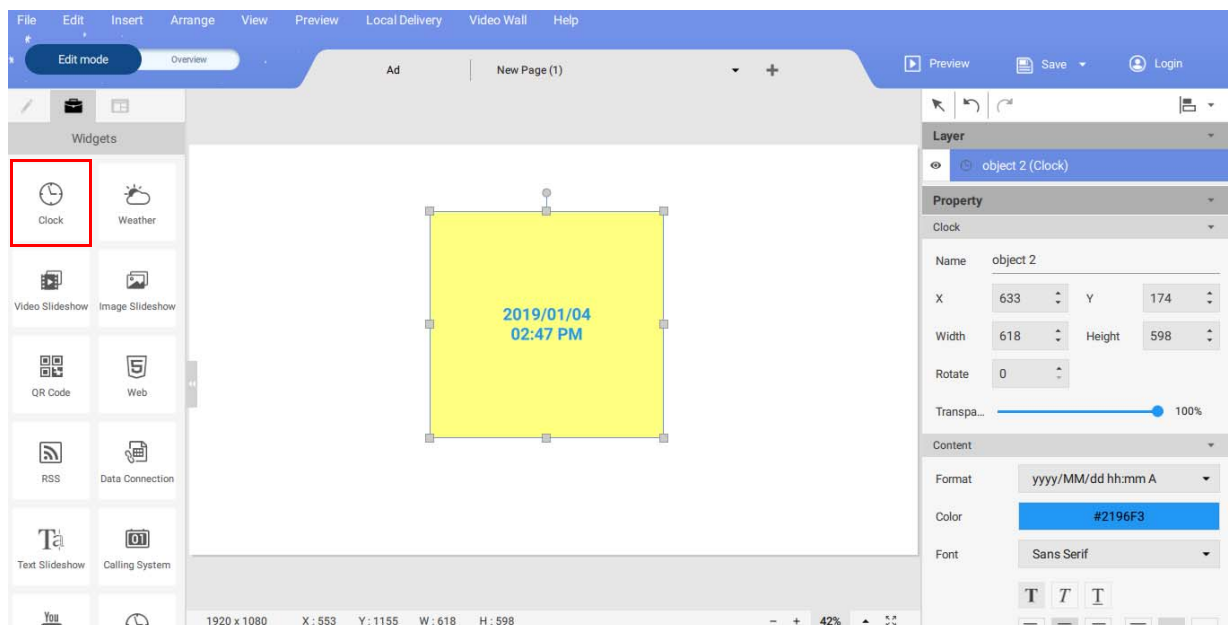


6. You can move objects on a page by selecting on the bounding box in the canvas and dragging it to the desired location.



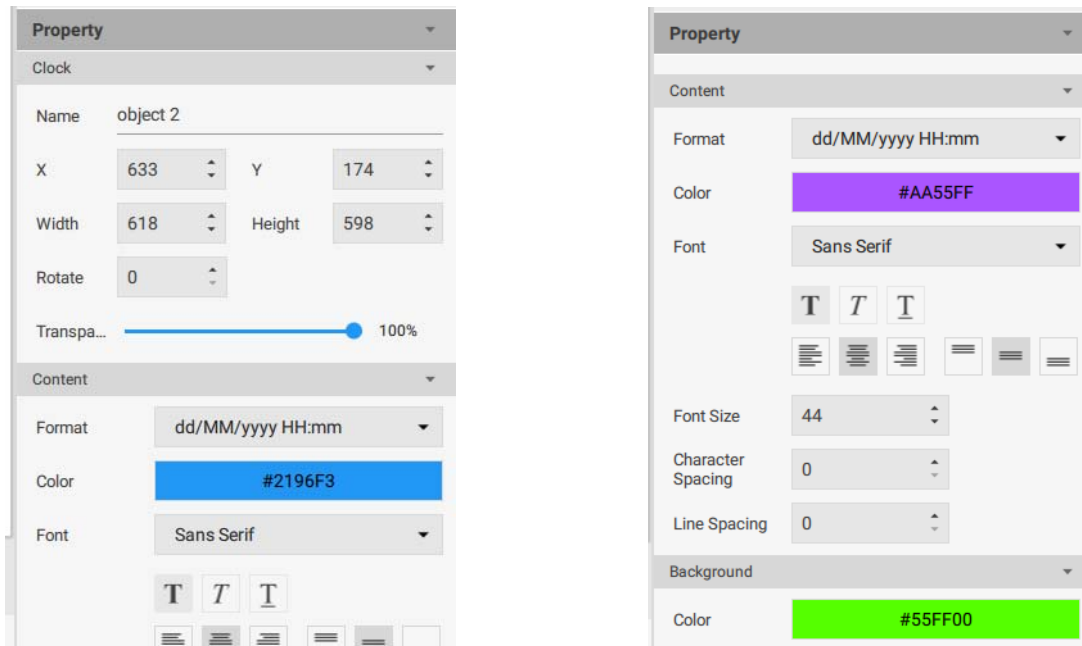
Creating a clock widget in X-Sign Designer

1. In X-Sign Designer, click on the icon  to add a clock widget, and you will be prompted to place the clock widget.

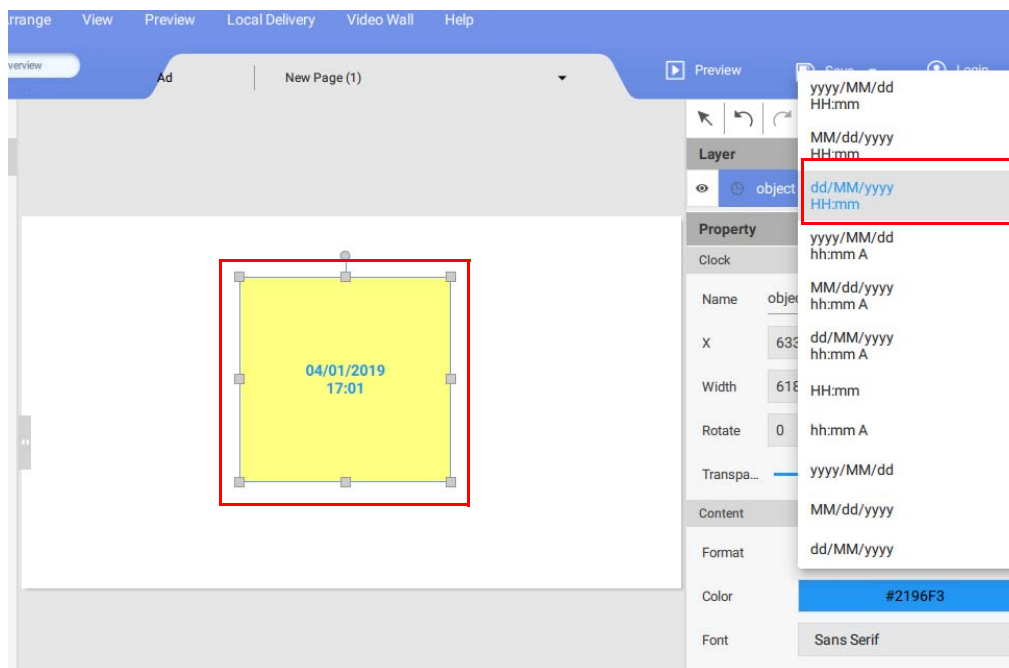


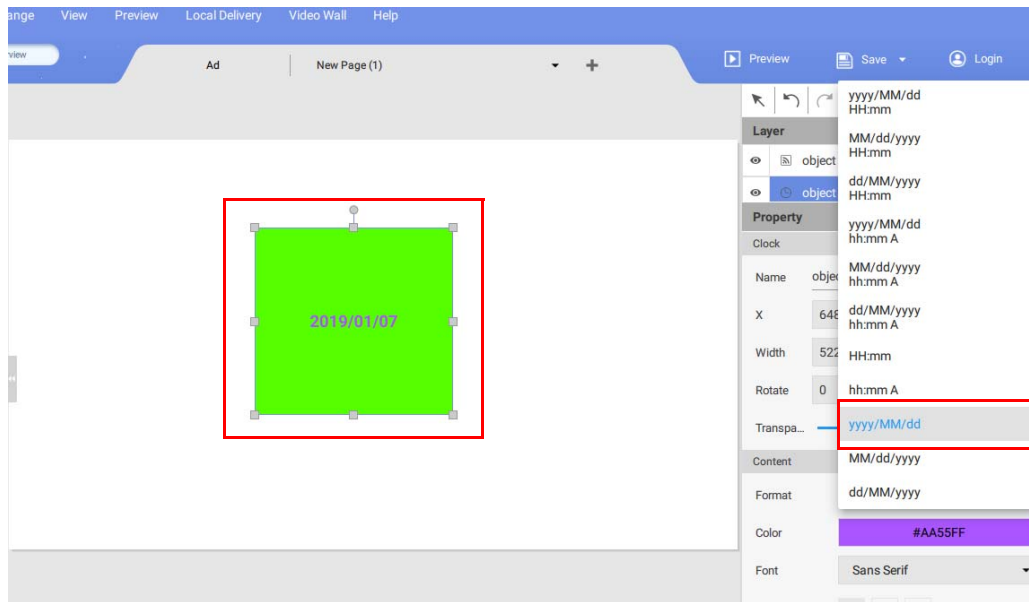
2. You can drag the clock widget anywhere in the template.

3. You may set the properties of the clock widget in the editing area on the right panel.



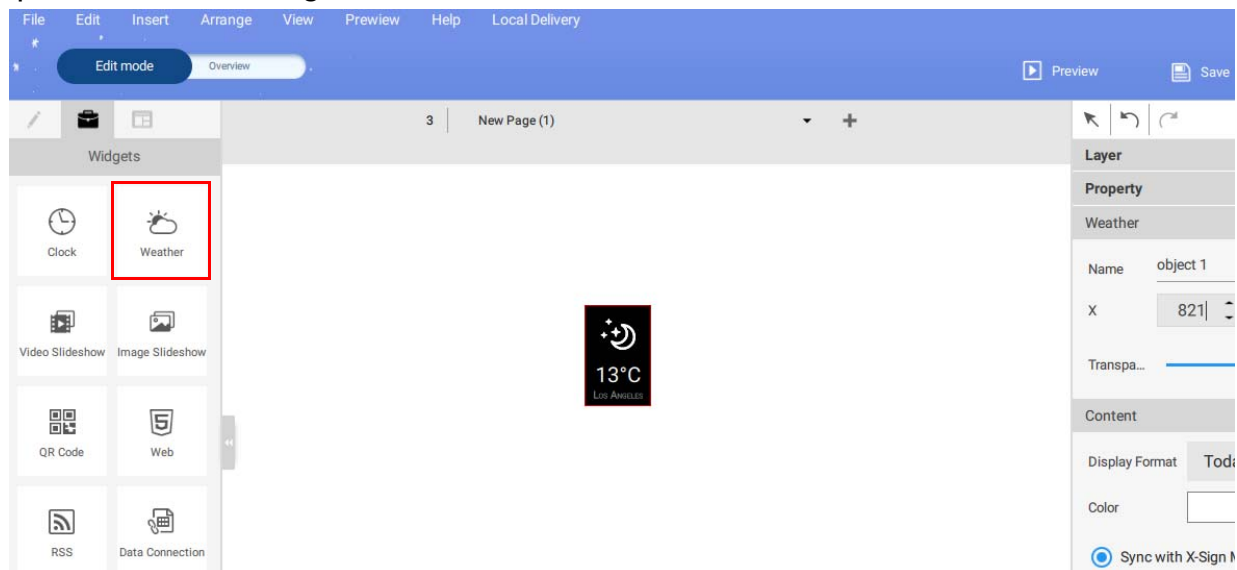
4. You can switch the format of the time/date layout. You can choose to display both the date and time, or only display either the date or the time.





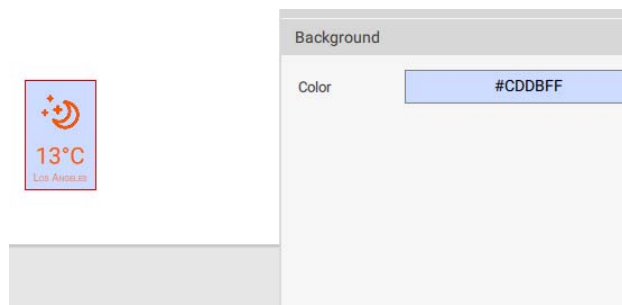
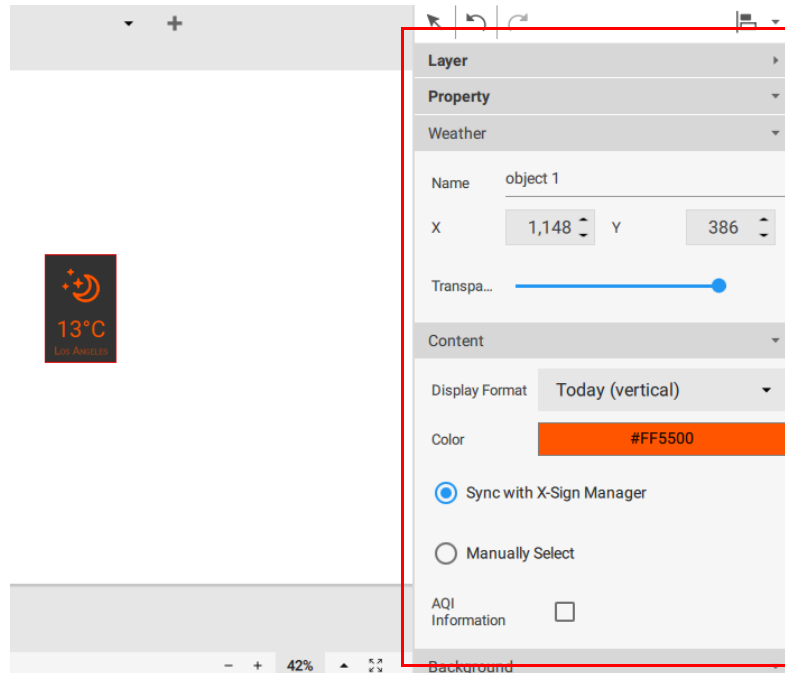
Setting a weather widget

1. In X-Sign Designer, click on the icon  to add a weather widget, and you will be prompted to place the weather widget.

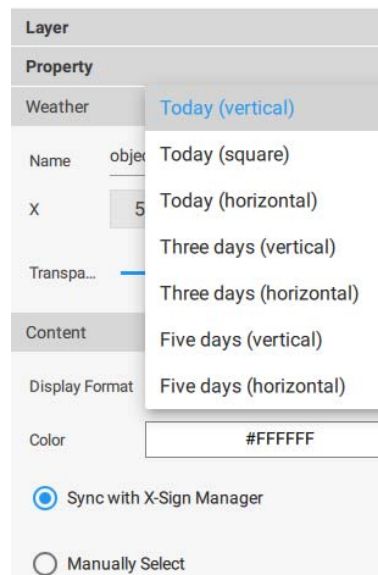


2. Click on the icon  to add more weather widgets. You can drag the weather widget anywhere in the template.

- You may set the properties of each weather widget. You can set the title layout, text color, and background color.



- You can also change the display format.



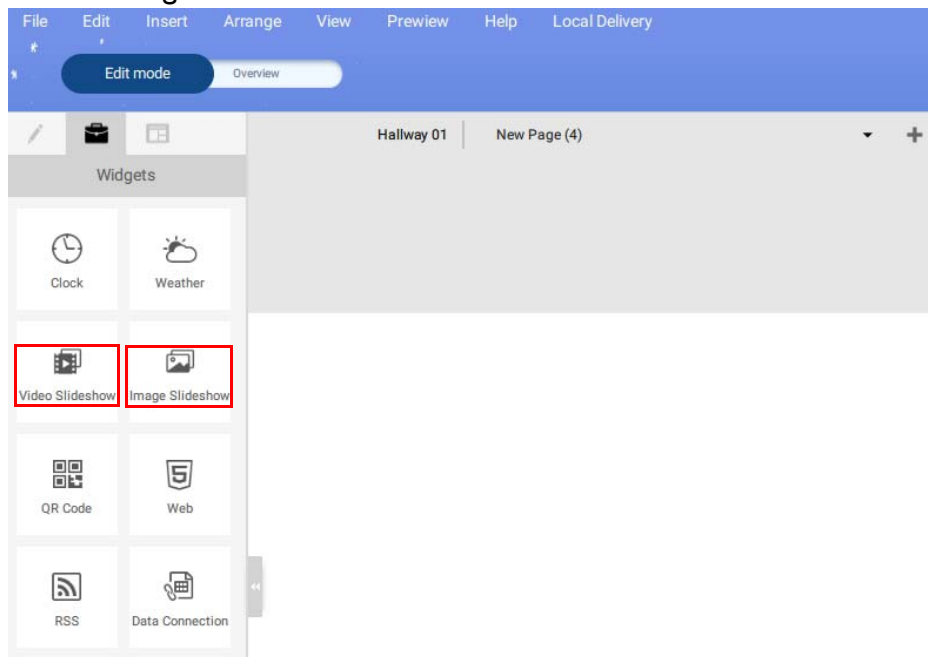
- To set the city, first identify the city in the device management section of the online X-Sign Manager. You can check **Sync with X-Sign Manager** to sync the city information with the device on X-Sign Manager, or you can check **Manually Select** to select the city yourself.

Creating an Image or Video slideshow

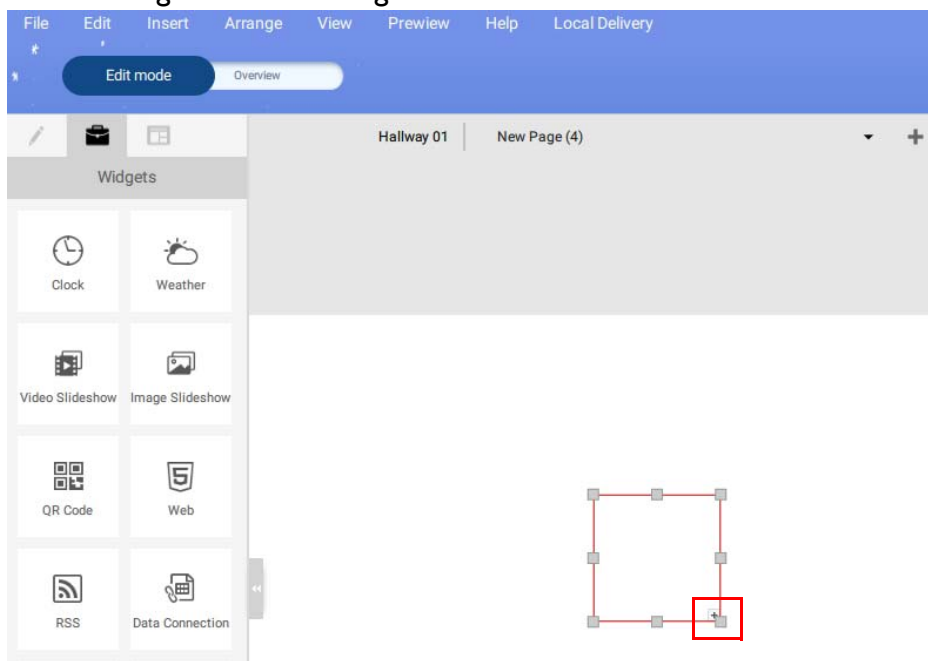
You can use the **Image slideshow** or **Video slideshow** widget to play multiple media files in succession within one window of the project. The following is an introduction to creating an image or video slideshow.

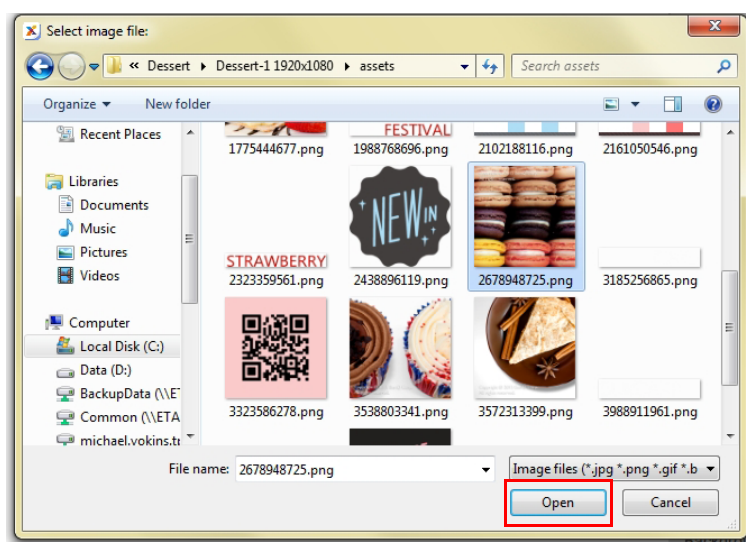
To create an image or video slideshow in X-Sign Designer:

1. Click the  button to open the **Widget** panel and click either the **Image slideshow** or the **Video slideshow** widget.

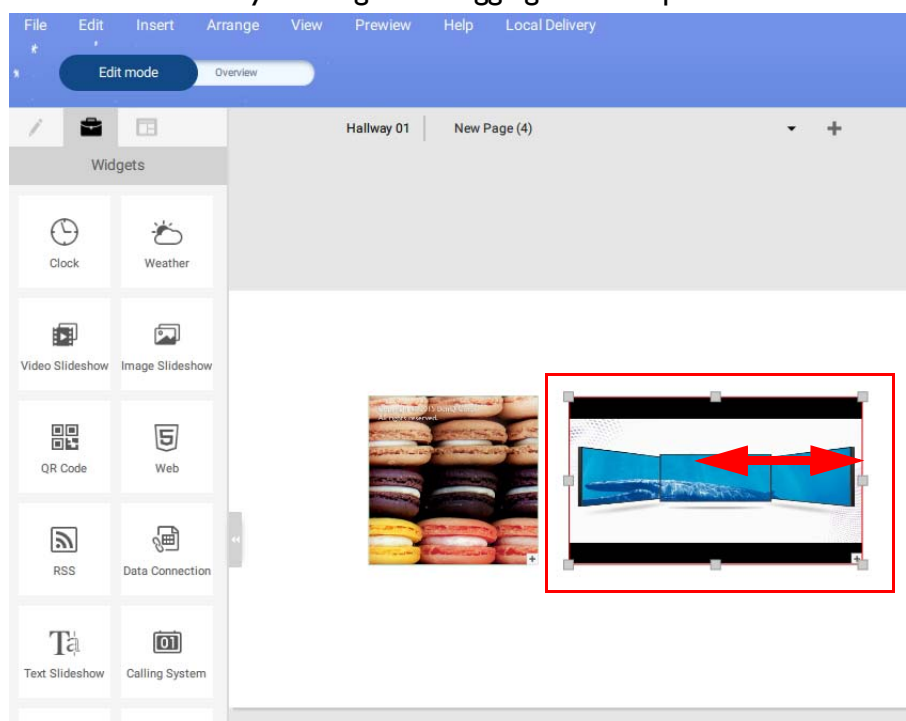


2. A new bounding box will appear in the canvas area. Select the **+** button on the lower right corner of the bounding box to add images or videos.



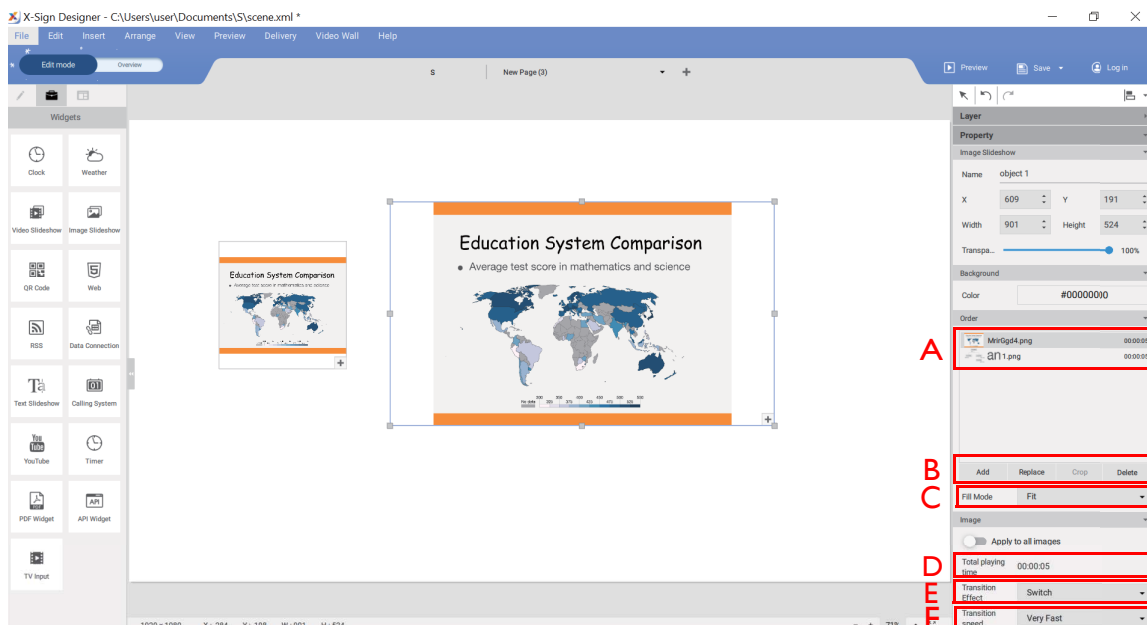


3. Select one or more images or videos to import and click **Open**.
4. You can resize the slideshow by clicking and dragging on the square nodes of the bounding box.

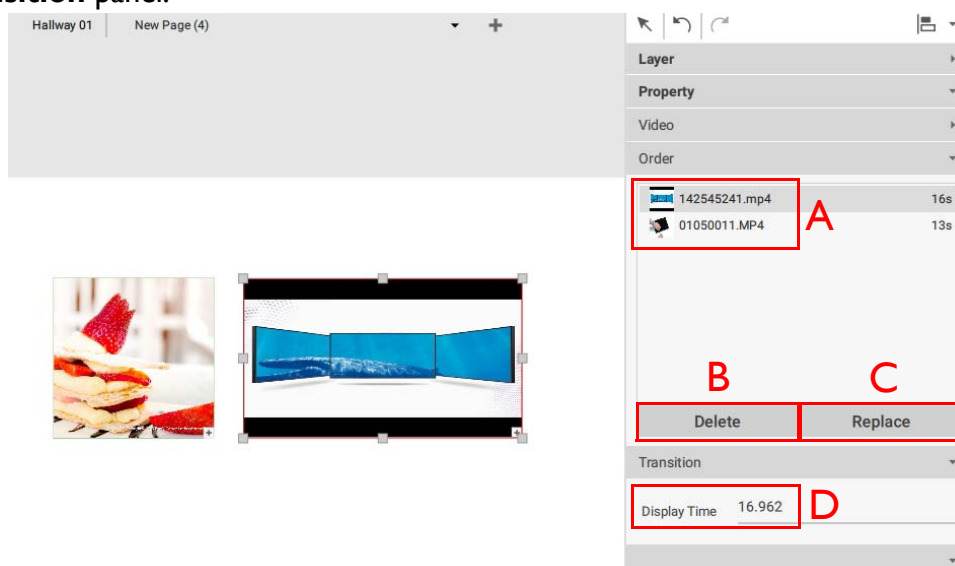


5. To customize the **Image slideshow** settings, adjust the following items in the **Order** panel and the **Transition** panel:
 - A. **Image Slideshow Order** – Select the image and drag it upwards or downwards to re-order the slideshow.
 - B. **Add, Replace, Crop, Delete** – Select an image to add, replace, crop, and delete.
 - C. **Fill Mode** – Select an image to adjust the fill mode. The options include Fit, Fill, Part.
 - D. **Total playing time** – Select an image and type in the total playing time.
 - E. **Transition effect** – Select a transition effect for the entire slideshow from the menu.

F. Transition speed – Select a transition speed for the entire slideshow from the menu.



6. To customize the **Video slideshow** settings, adjust the following items in the **Order** panel and the **Transition** panel:



A. Video Slideshow Order – Select the video and drag it upwards or downwards to re-order the slideshow.

B. Delete – Select a video to delete and click the **Delete** button.

C. Replace – Select a video to replace and click the **Replace** button.

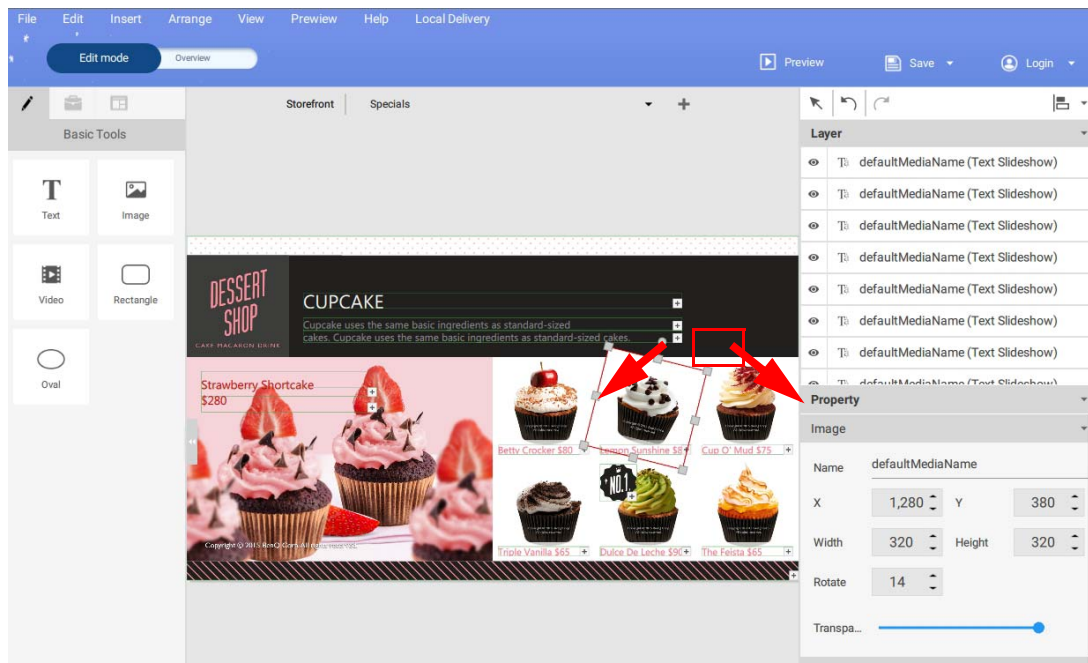
D. Display Time – Select a video and type in the duration time and press **Enter**.

Rotating an image or video

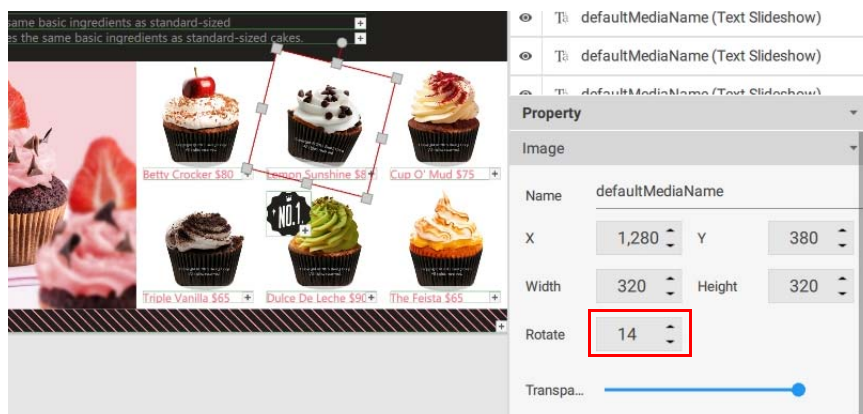
The following is an introduction of how to rotate images or video on X-Sign Designer and X-Sign Player.

To rotate an image on X-Sign Designer:

1. Click and hold the rotation tab located at the top of an image or video file in a project. Drag to the left or right and release at the desired degree of rotation.



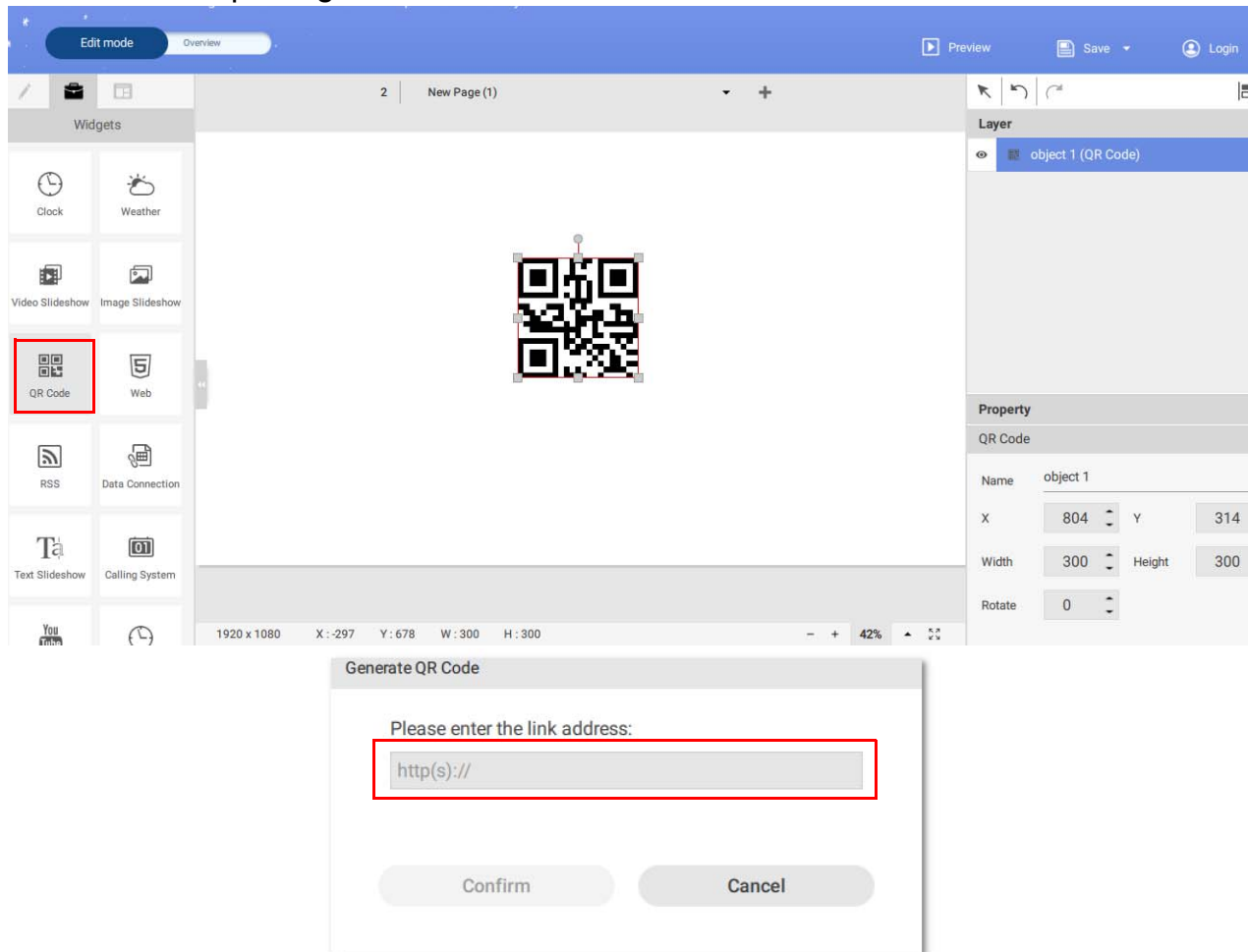
2. You can also rotate an image or video by manually changing the value in the **Image** or **Video** panel.



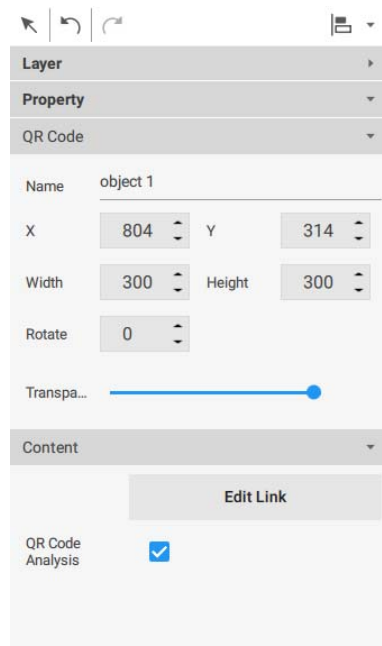
3. You may set the properties in the editing area on the right panel.

Generating a QR Code

1. In X-Sign Designer, click on the icon  to add a QR code, and you will be prompted to enter the URL corresponding to the QR code.



2. Click on the icon  to add more QR codes. You can drag the QR code anywhere in the template. You can also edit the QR code or the link in the editing area on the right panel.

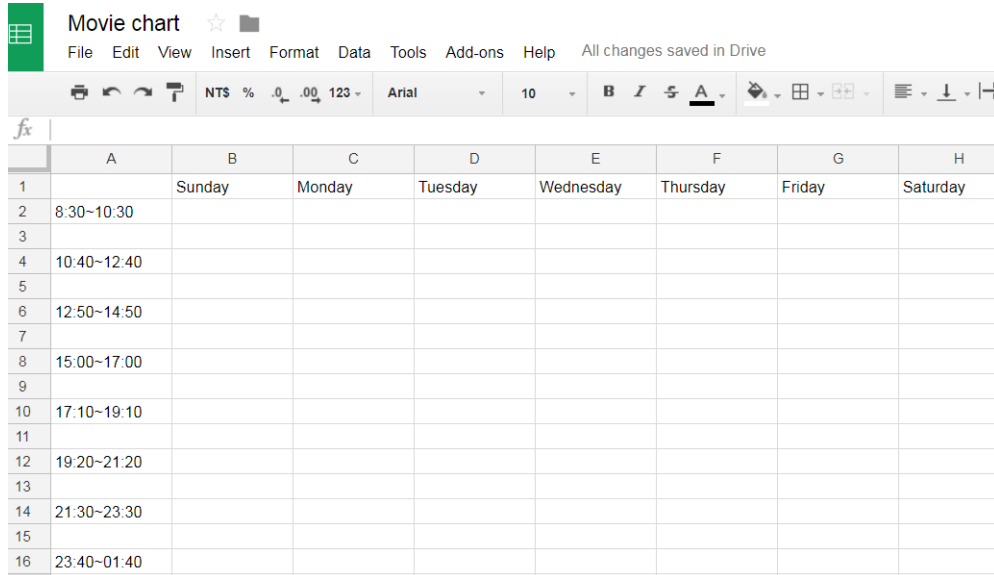


Note:

- Each added QR code has its own carousel controls to be edited independently from others.
- QR code can contain up to 256 words.

Adding a data connection

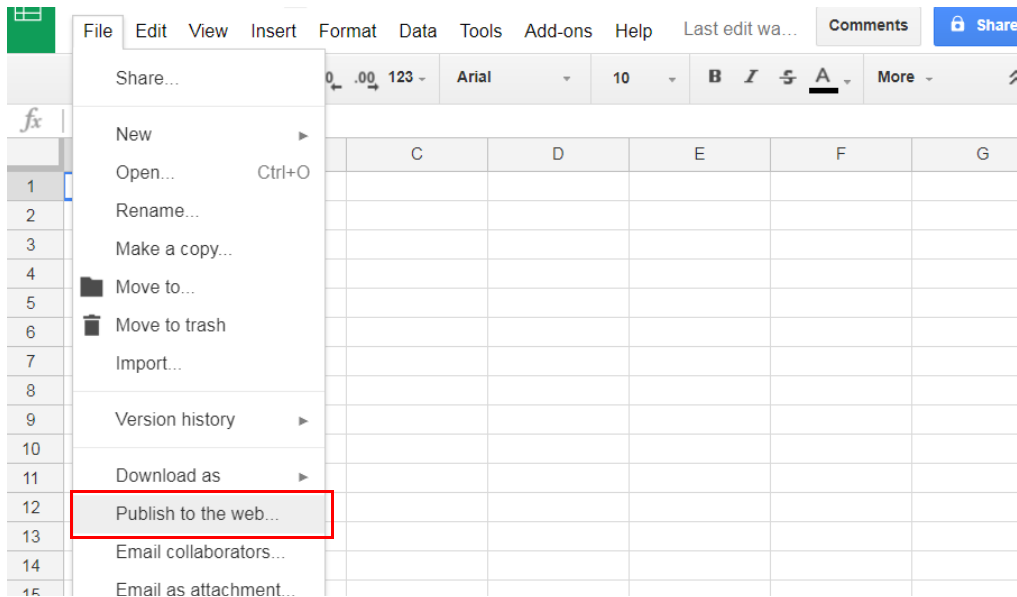
1. Before adding a data connection to BenQ X-Sign Designer, create the data in Google sheets.



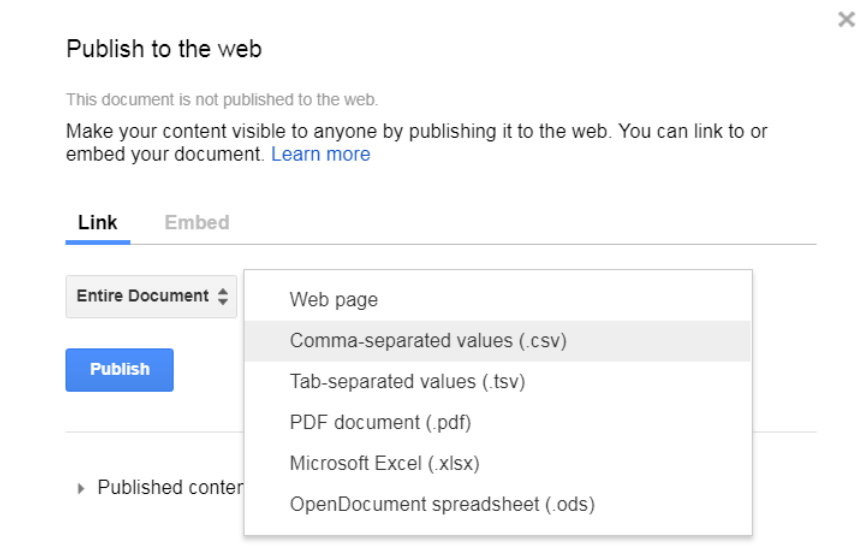
The screenshot shows a Google Sheet titled "Movie chart" with a menu bar (File, Edit, View, Insert, Format, Data, Tools, Add-ons, Help) and a toolbar. The spreadsheet has columns A through H and rows 1 through 16. Column A contains time slots, and columns B through H contain the days of the week.

	A	B	C	D	E	F	G	H
1		Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
2	8:30~10:30							
3								
4	10:40~12:40							
5								
6	12:50~14:50							
7								
8	15:00~17:00							
9								
10	17:10~19:10							
11								
12	19:20~21:20							
13								
14	21:30~23:30							
15								
16	23:40~01:40							

2. Select **File** and choose **Publish to the web**.



3. Make sure the file is saved in CSV format.



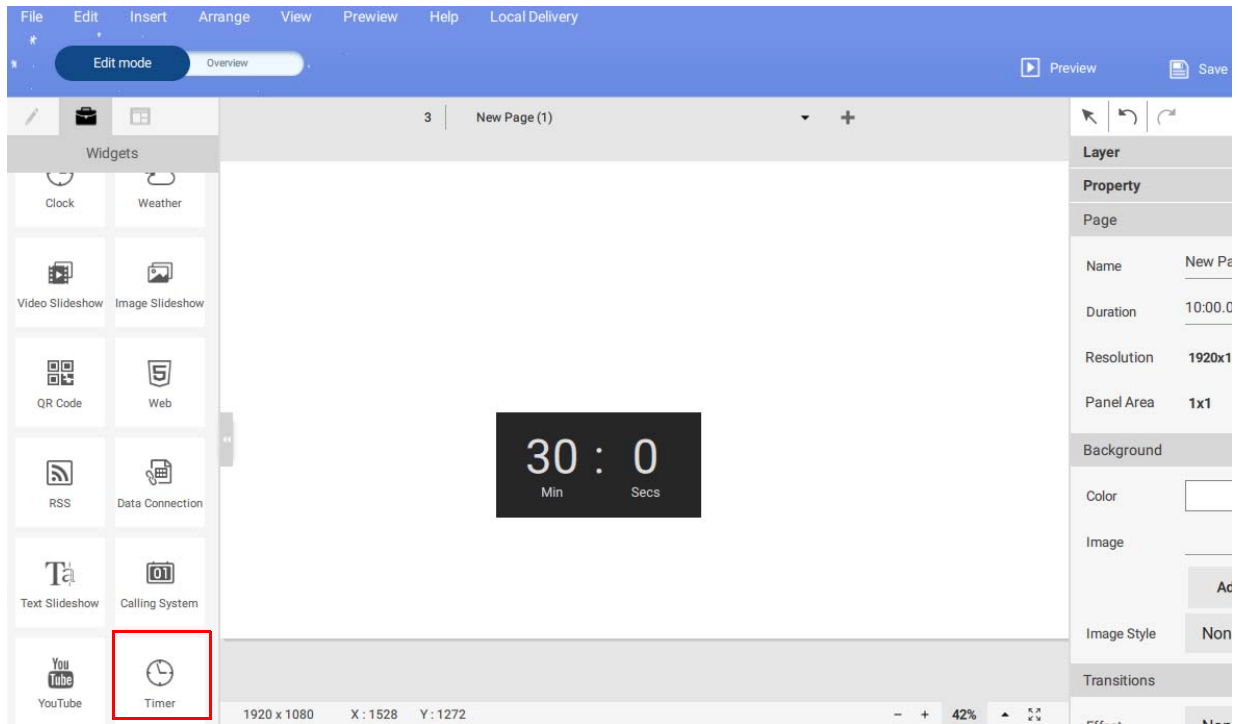
Note: It may take about five minutes for Google data to synchronize with X-Sign Designer.

4. Click on the icon  to add a data connection, and you will be prompted to enter the Input Web URL corresponding to the data in Google sheets. Then enter the information for the column, row, and update frequency. You can create the data connection with one single table instead of creating a cell one by one.

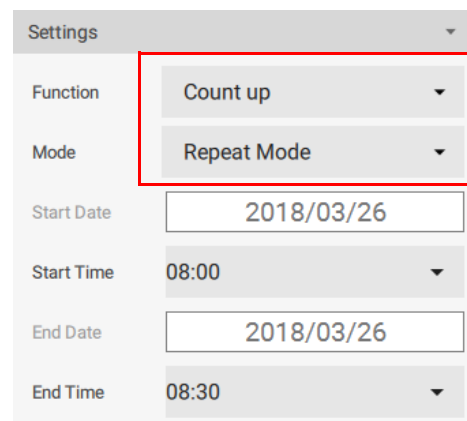
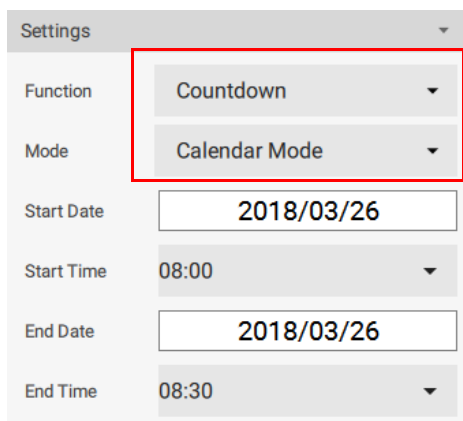
A screenshot of the 'Data Connection settings' dialog box. The title bar says 'Data Connection settings'. Inside, there is a text input field for 'Source URL:' with the value 'http://'. This field is highlighted with a red rectangular border. Below it, there are four input fields: 'Column From:' with value '1', 'Column To:' with value '10', 'Row From:' with value '1', and 'Row To:' with value '10'. To the right of the 'Column To' and 'Row To' fields is the text '*1~10'. Below these is an 'Update Freq:' field with value '600' and the unit 'secs'. At the bottom, there are two buttons: 'Confirm' and 'Cancel'.

Setting a timer widget

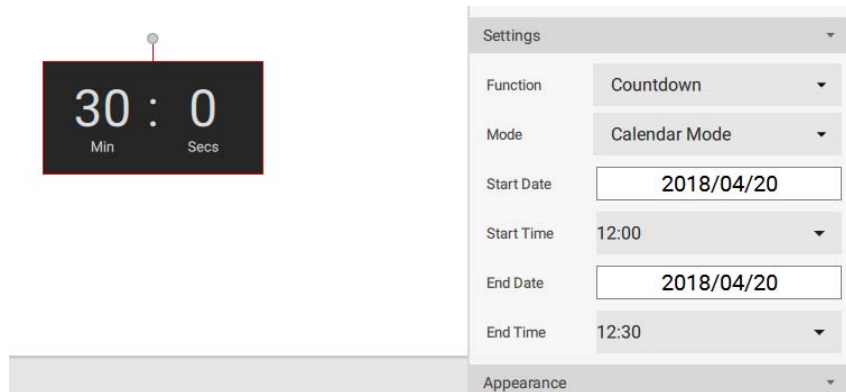
1. In X-Sign Designer, click on the icon  to add a timer widget, and you will be prompted to place the timer widget.



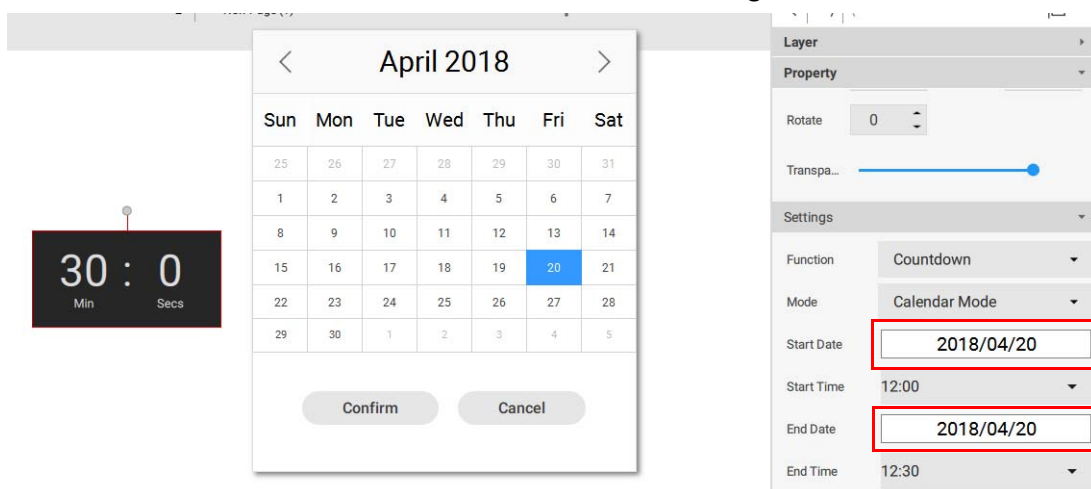
2. You can drag the timer widget anywhere in the template.
3. You may set the properties of the timer widget in the editing area on the right panel. You can switch the count mode to **Countdown** and **Count up**. You can also switch mode to **Calendar Mode** and **Repeat Mode**.



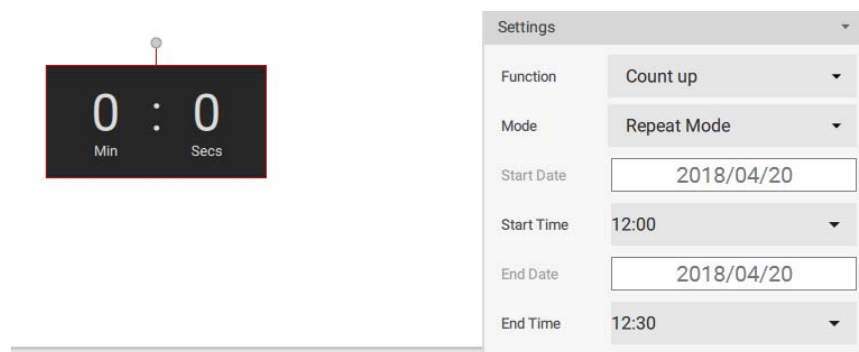
4. **Countdown** shows a sequence of backward counting to indicate the time remaining before your scheduled end time.



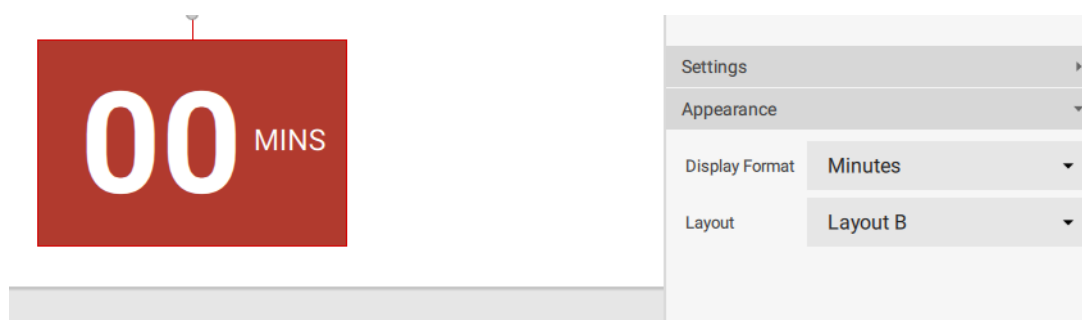
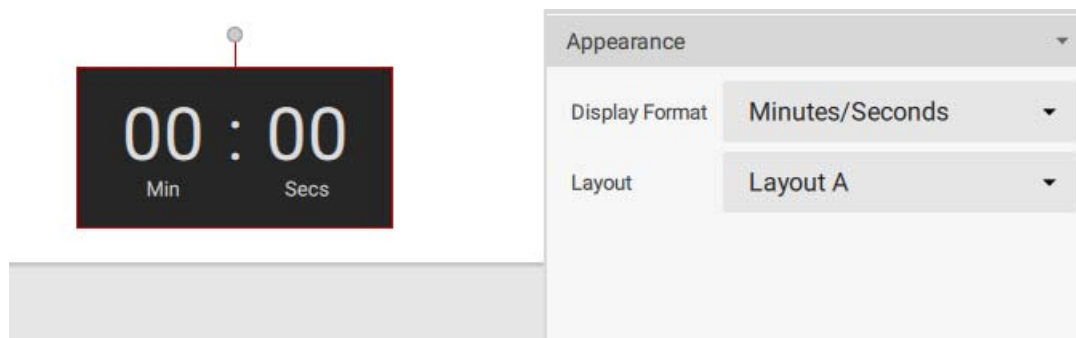
5. With **Calendar Mode**, you can select start time and end time. Open calendar by clicking the start time or end time button. Click **Confirm** to finish setting.



6. **Countup** shows the adding of time. It starts at 0:0 (minutes: seconds) and counts up to your scheduled end time. With **Repeat Mode**, the counting will occur everyday between the start and end time repeatedly.

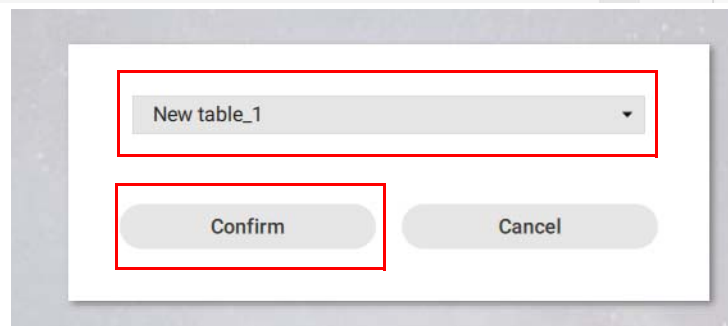
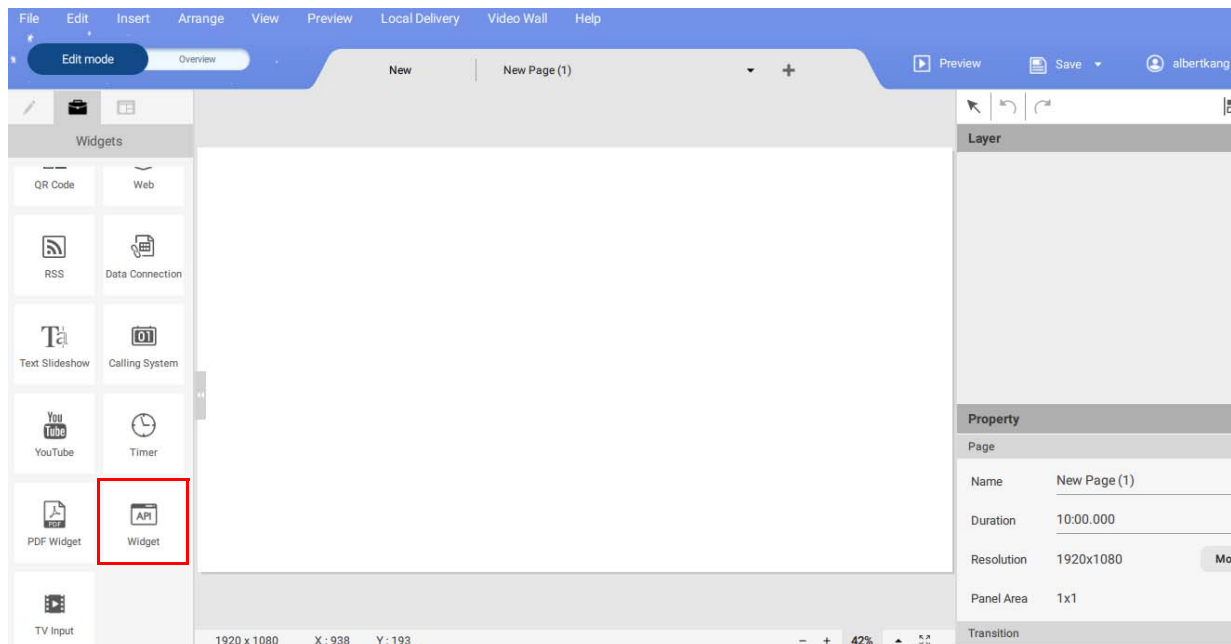


7. You can change the display format (Minutes/Seconds or Minutes) and layout (A or B).

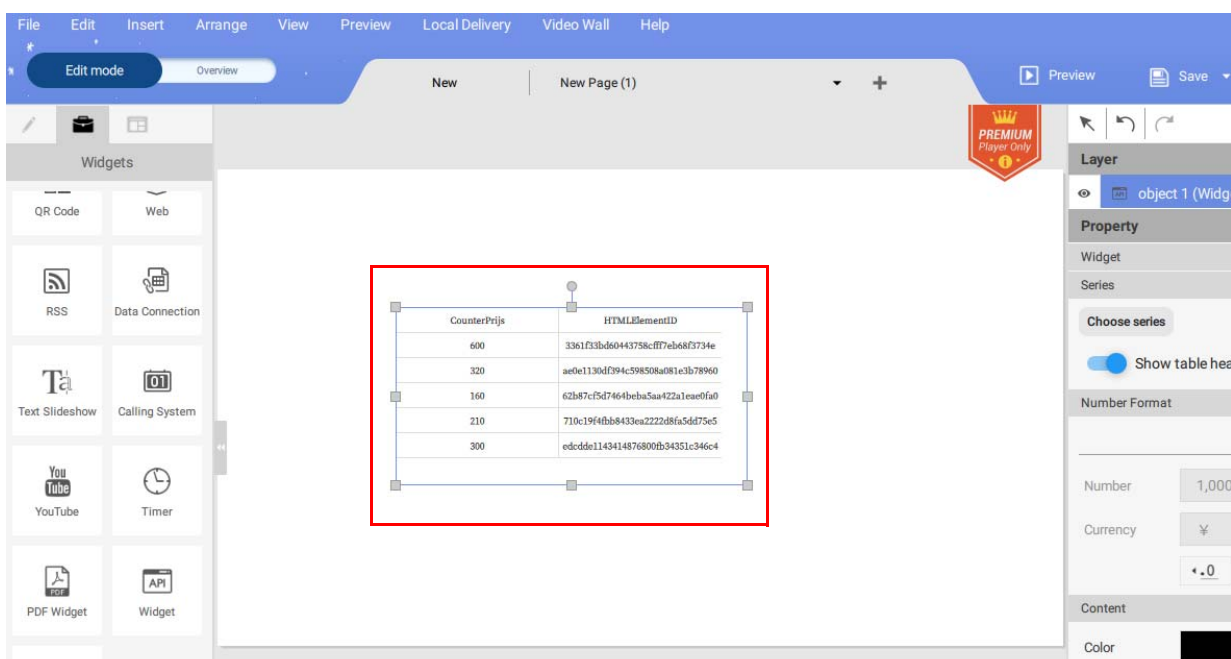


Creating an API template using the demo kit

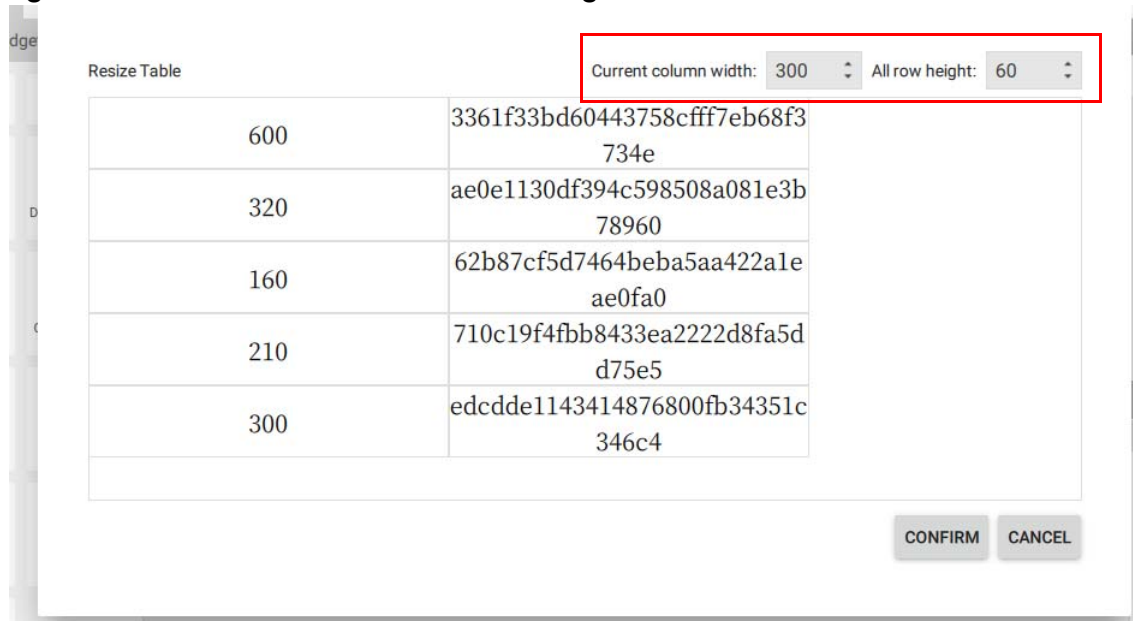
1. In X-Sign Designer, click on the icon  to add an API widget, and you will be prompted to select the name of the API table(s) you have created in X-Sign Manager. See [Creating an API table in X-Sign Manager on page 38](#) for more information.



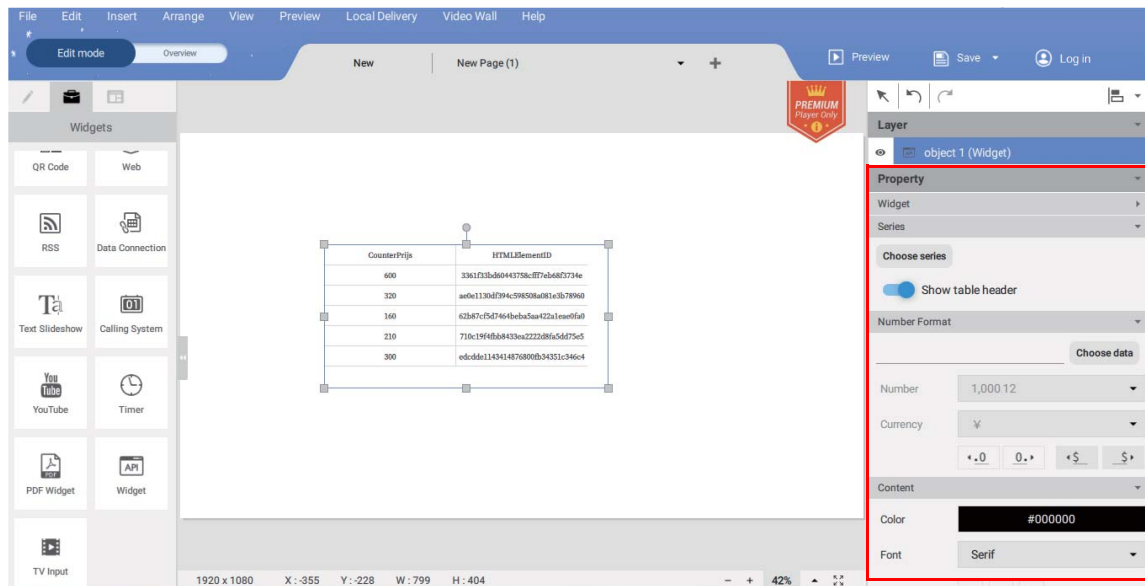
2. You can drag the API widget anywhere in the template.



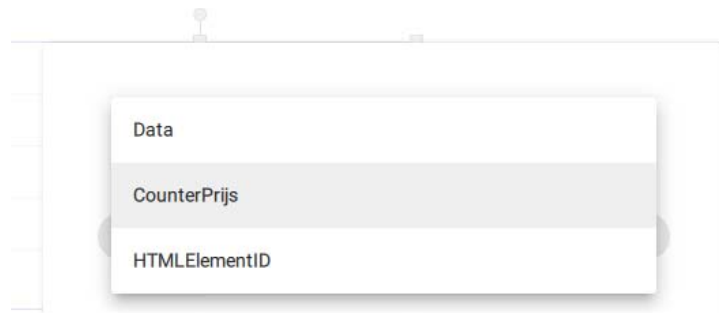
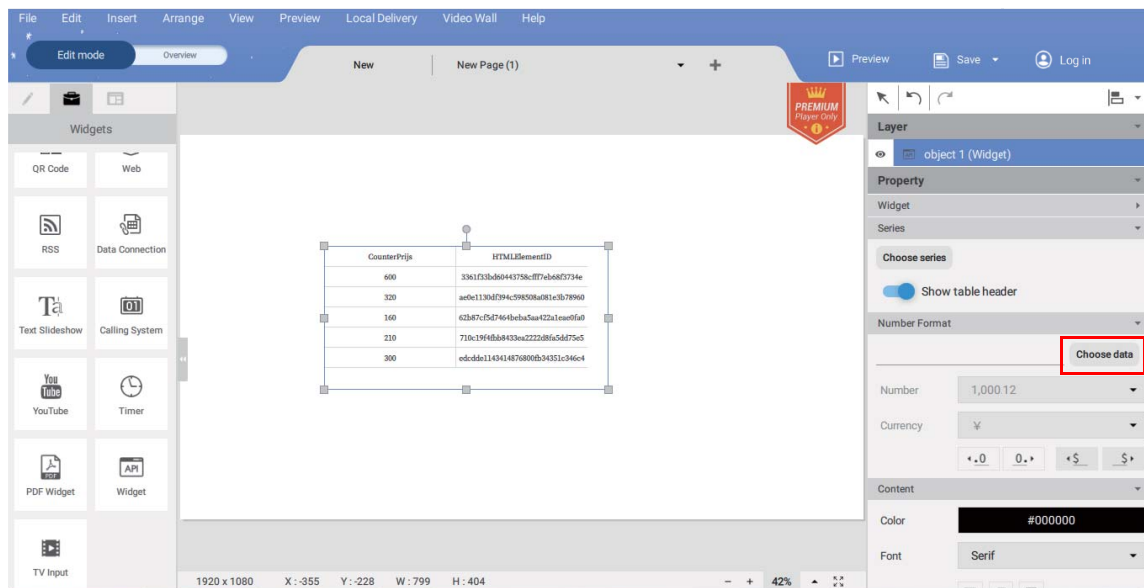
- You can resize the table by double-clicking the table. An editing window will pop up. You can change the current column width or all row height.



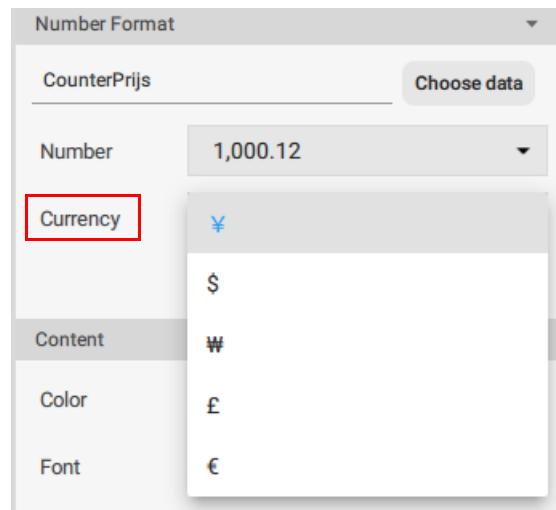
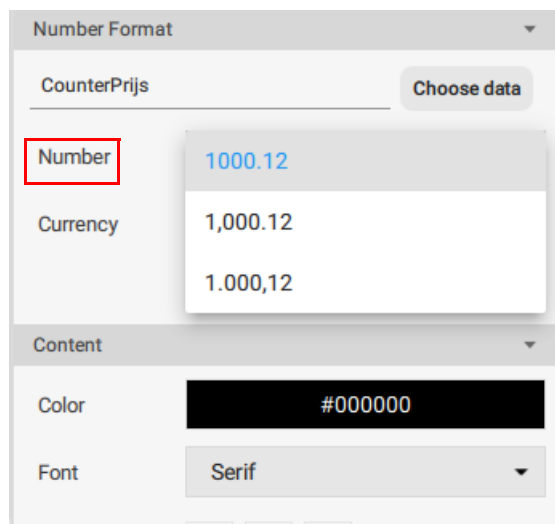
- You may set the properties of the API widget in the editing area on the right panel.



5. Click **Choose data** to arrange the data format. Choose the format and click **Confirm**.

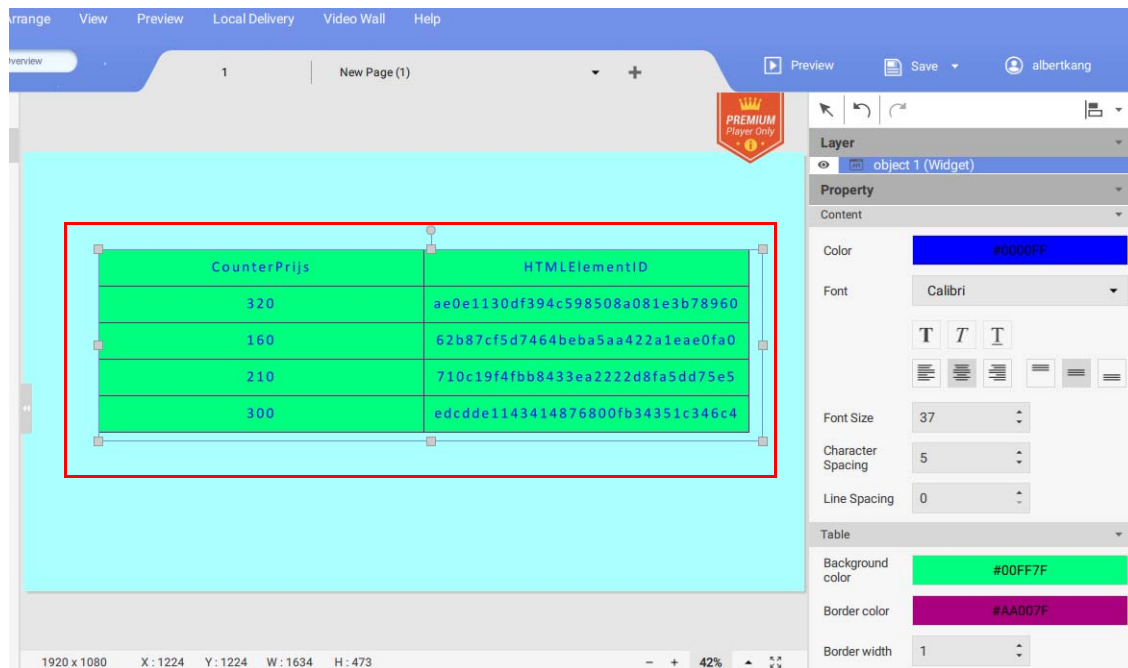


6. You can edit number and currency under **Number Format**.

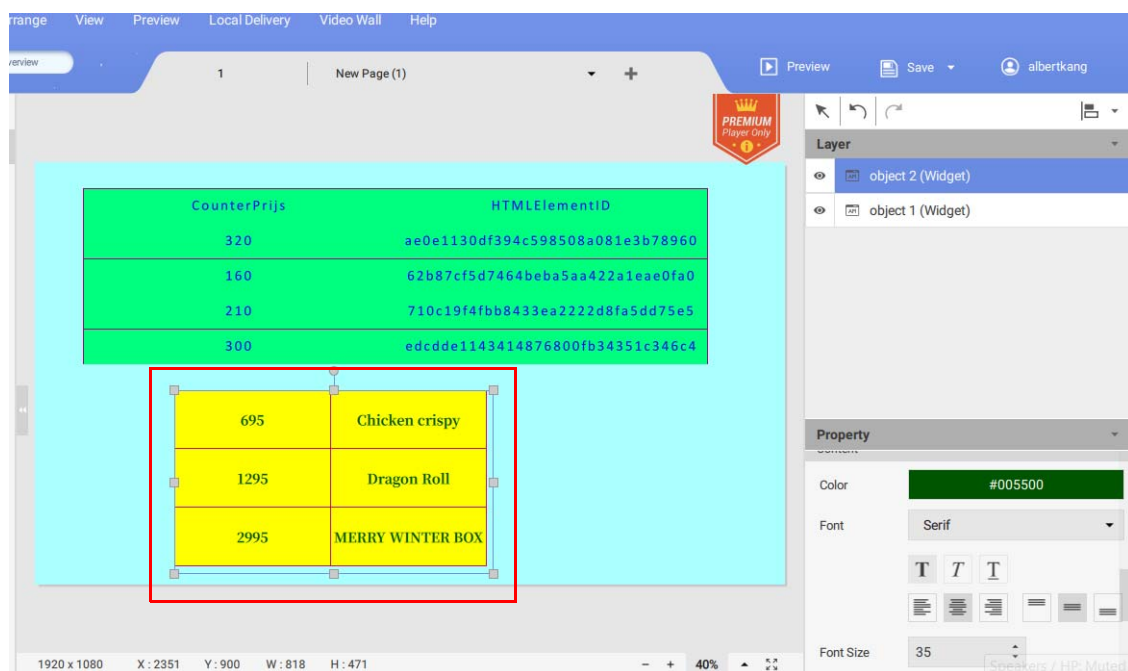


7. You can choose to display the table header by setting **Show table header** to on.

8. After setting the format and properties, you will see the changed outline.

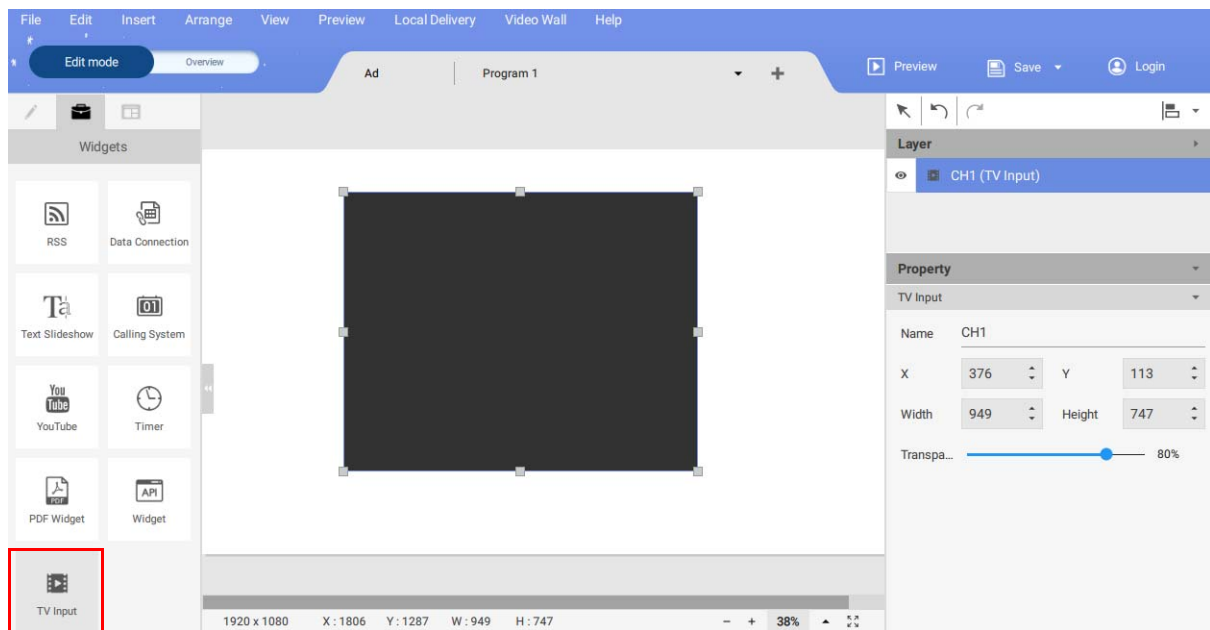


9. You can also add another API table to the existing template.

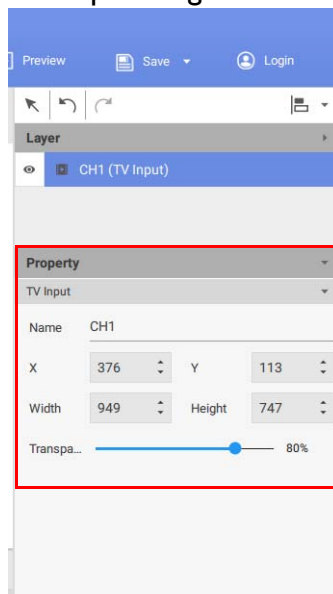


Creating a TV Input source widget in X-Sign Designer

1. In X-Sign Designer, click on the icon  to add a TV Input widget, and you will be prompted to place the TV Input widget. The TV Input source is transmitted through an HDMI cable.



2. You can drag the clock widget anywhere in the template.
3. You may set the properties of the TV Input widget in the editing area on the right panel.

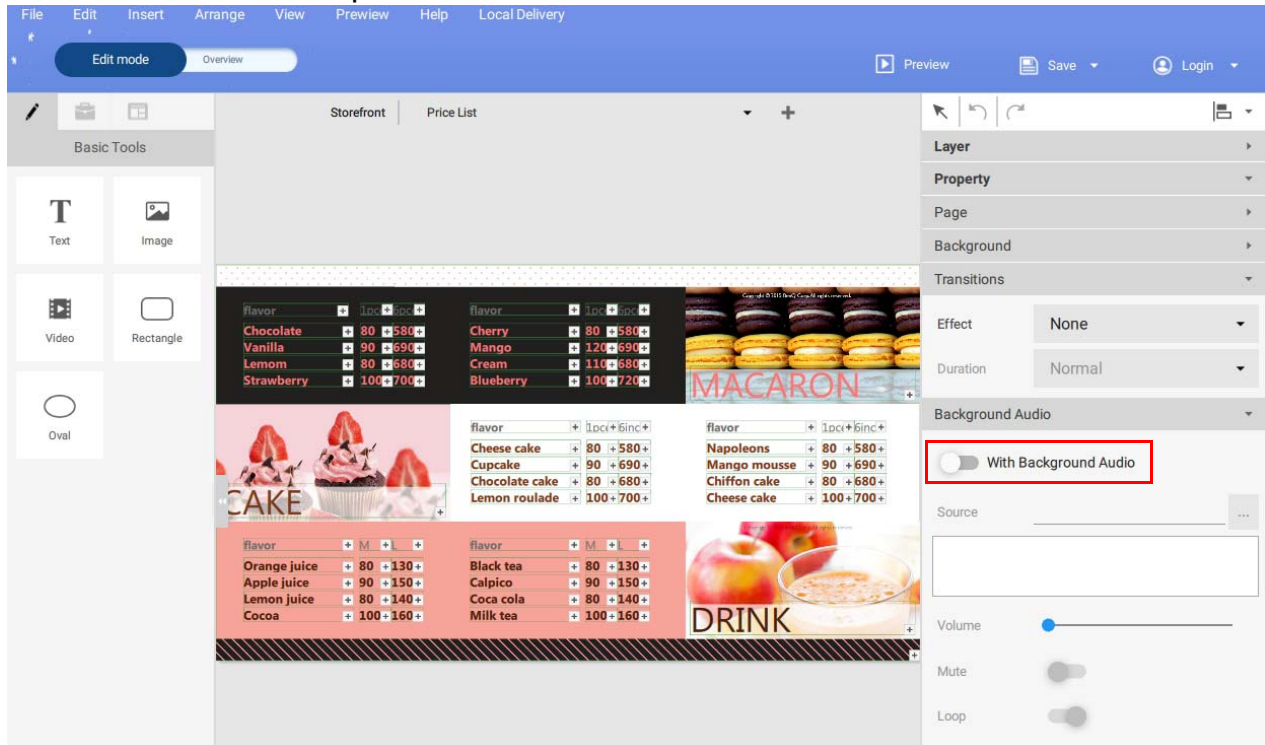


Setting background music in X-Sign Designer

Once you have completed a project, you can add a music file to play in the background when the project is displayed. The following is an introduction to adding music to the background of a project.

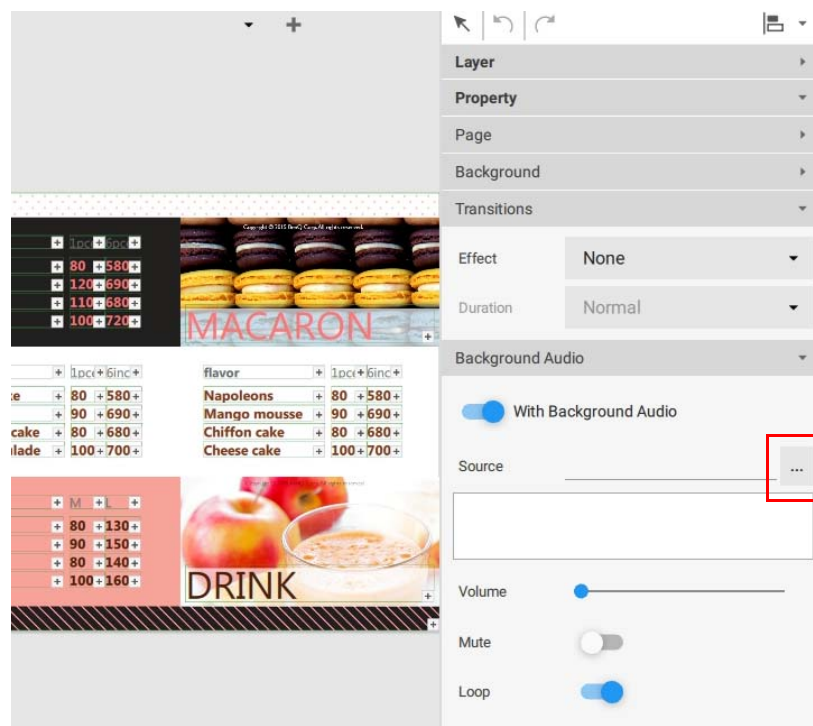
To add music to a single page in X-Sign Designer:

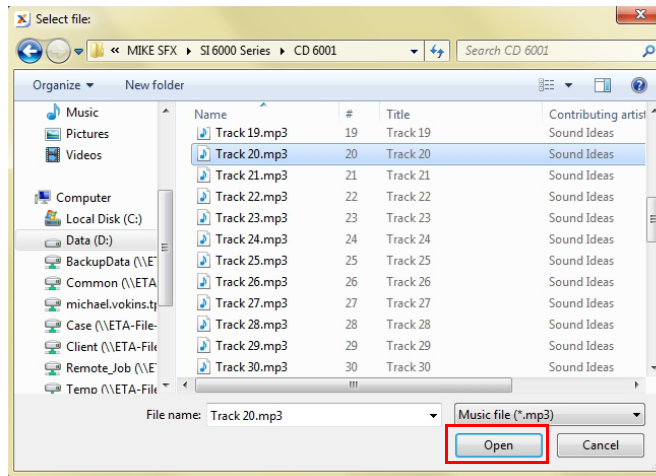
- While the project is in **Edit Mode**, go to the **Audio** panel and toggle the **With Background Audio** switch to the on position.



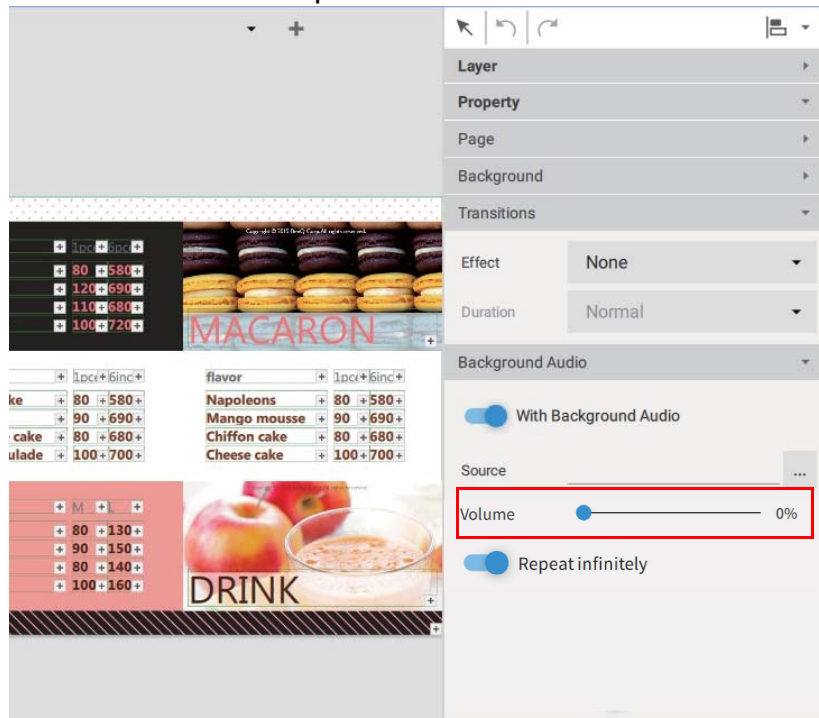
Note: Make sure no bounding boxes are selected in the canvas in order to access the **Audio** panel.

- Select the ... Button to import a music file. Choose the mp3 file from your hard drive and click **Open**.



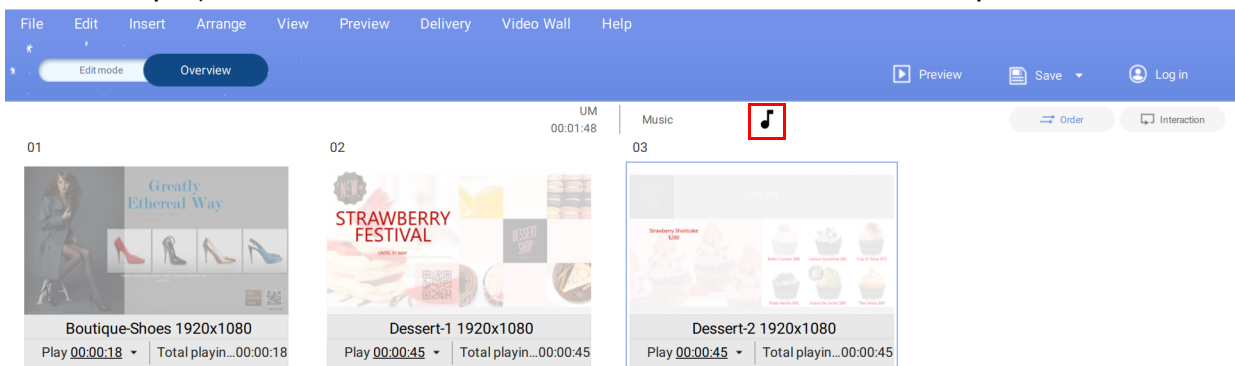


3. You can adjust **Volume** in the **Audio** panel.

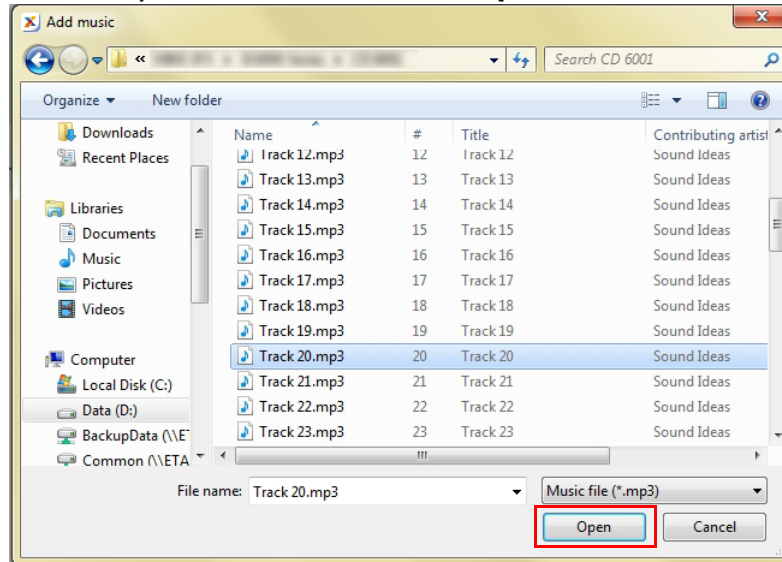


To add music to an entire project in X-Sign Designer:

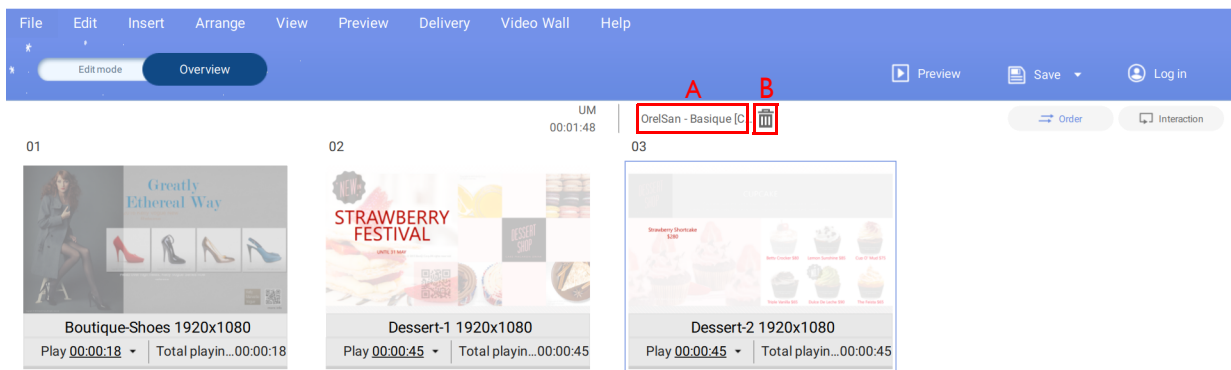
I. While the project is in **Overview Mode**, click the music button at the top of the canvas.



2. Choose the mp3 file from your hard drive and click **Open**.



3. You can replace or delete the mp3 file by selecting the following:



A. Replace - You can replace the audio file by clicking on the file name and selecting another file from your hard drive.

B. Delete - You can delete the audio file by selecting the trash icon.

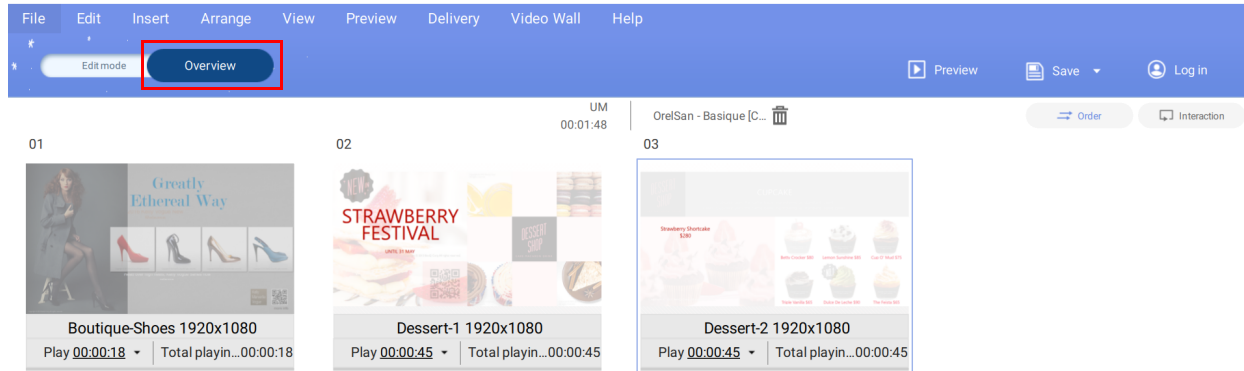
Note: The audio file will play on a continuous loop for the entire duration of all the pages.

Changing the playing order of pages

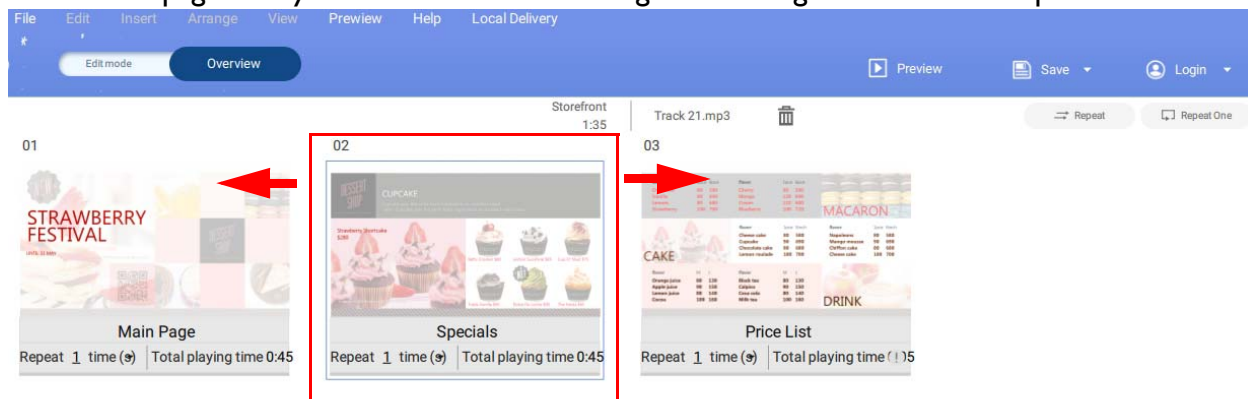
Once all your project pages are completed in X-Sign Designer you can change the playing order for the final content.

To change the page order of a project:

1. Select the **Overview** button to see the page layout of the project, the order page icons represent the playing order for the project.



2. Select the page icon you want to move and drag it left or right to the desired position.



Encrypting a project in X-Sign Designer

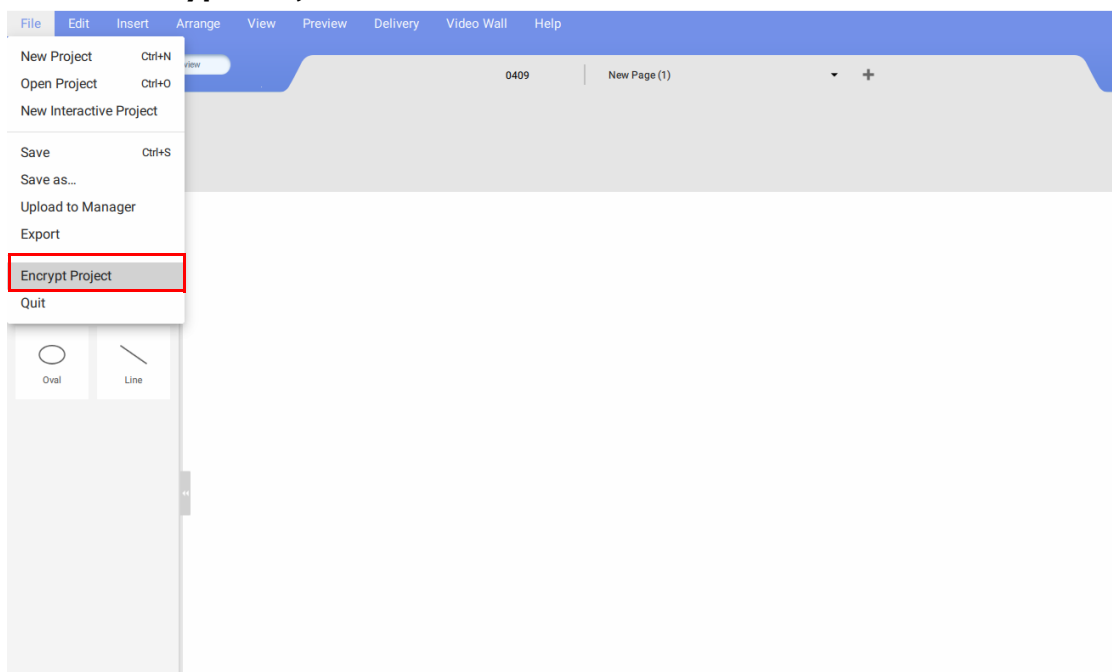
Watch demonstration video:



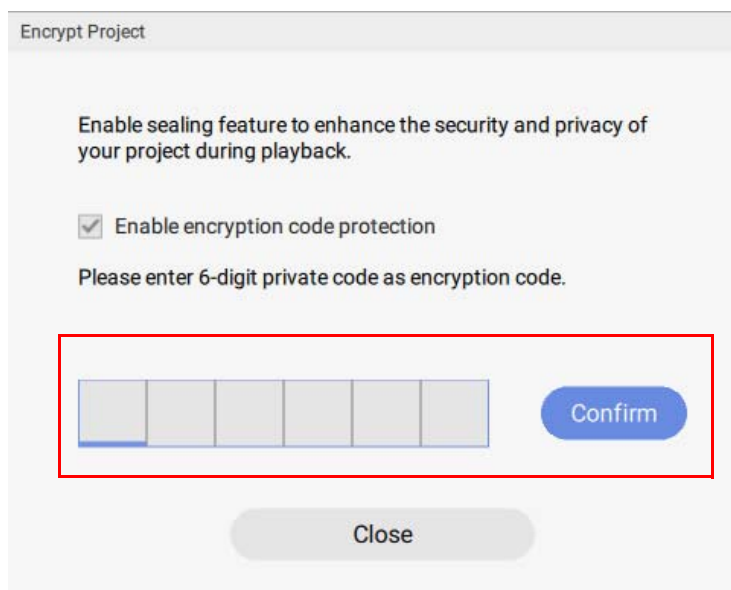
You can encrypt your project using X-Sign Designer. The main purpose of project encryption is to prevent others from playing your file.

To encrypt a project in X-Sign Designer:

I. Go to **File > Encrypt Project.**

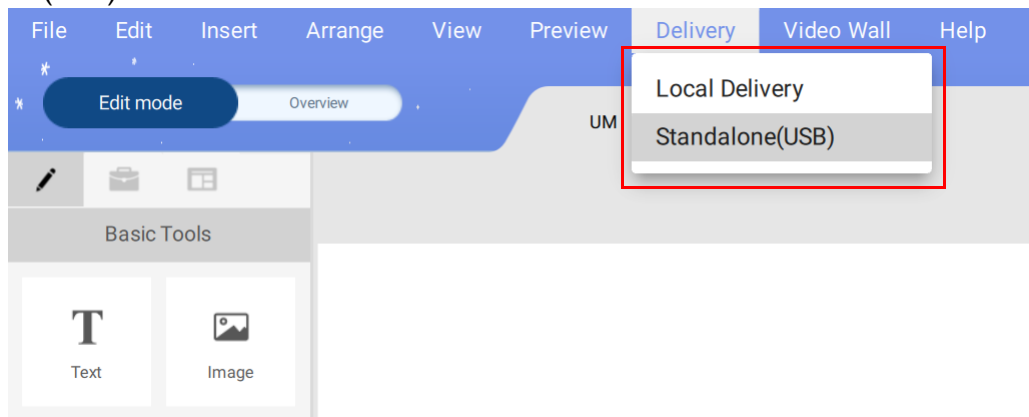


2. Select the file you want to encrypt. Enter six-digit code as your verification code, then click **Confirm.**



Note: Use numbers (0-9) or upper and lowercase alphabets (A-Z, a-z) only. Special characters (-)(.)(_) are unacceptable.

3. You can have your encrypted project delivered in X-Sign Player using Local Delivery or Standalone(USB).



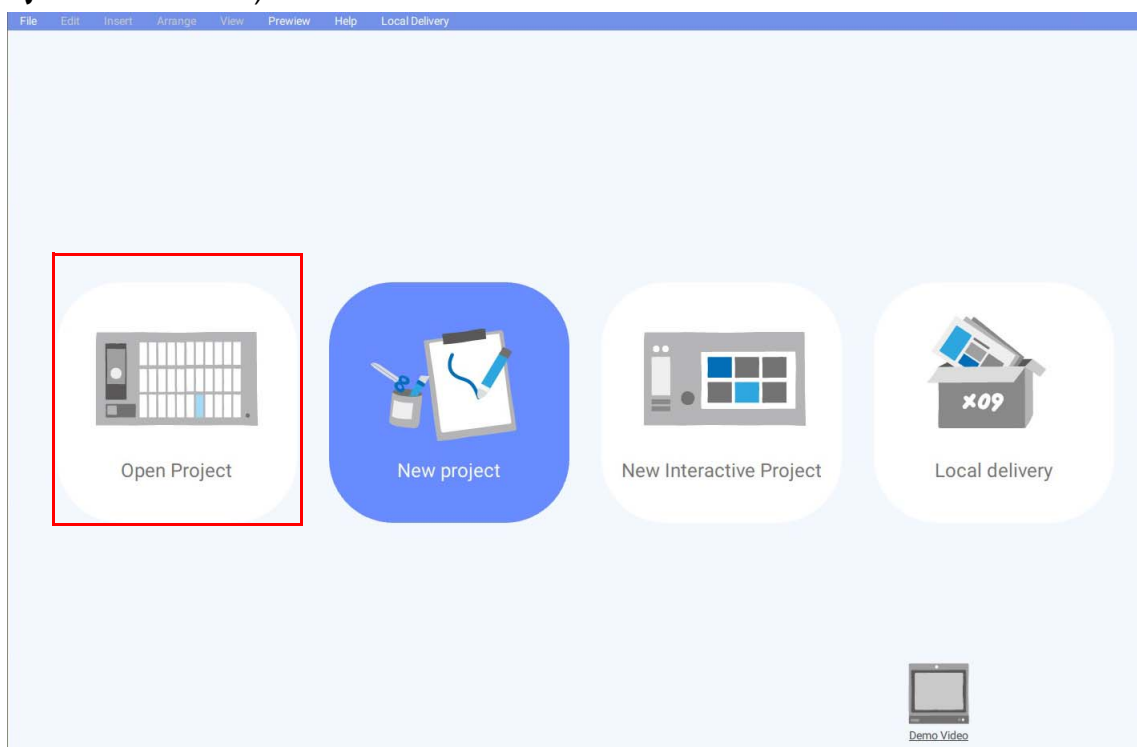
4. For more information about playing encrypted projects, please refer to [Playing encrypted projects on X-Sign Player on page 101](#).

Opening an X-Sign 1.x project file

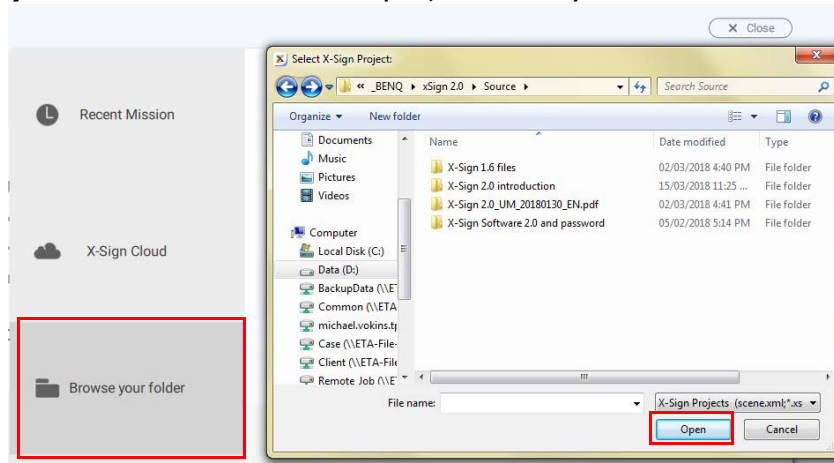
X-Sign Designer 2.x can open projects created in X-Sign Designer 1.x. The following is an introduction of opening and saving an X-Sign Designer 1.x file.

To open an X-Sign Designer 1.x project:

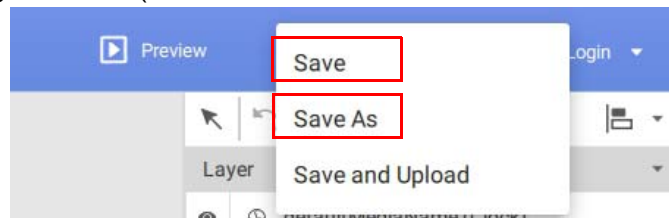
1. Launch the X-Sign Designer software and click **Open Project** (You can also select **File > Open Project** or **Ctrl + O**).



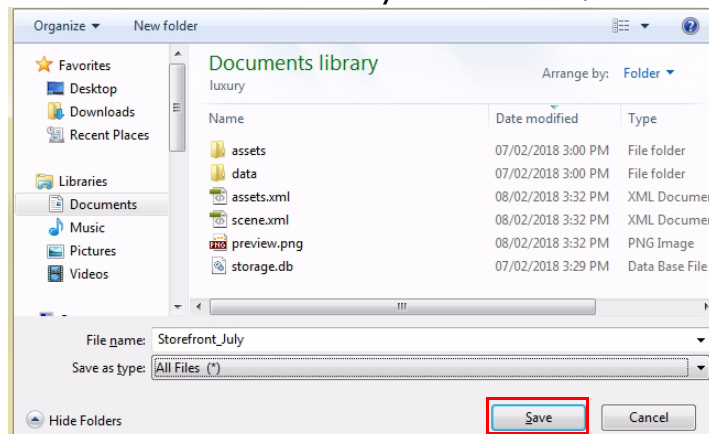
2. Click **Browse your folder**. Locate the I.x project file on your hard drive and click **Open**.



3. Once opened in X-Designer, X-Designer I.x project files will be automatically saved to a 2.x project file. To save the project as an X-Sign Designer 2.x file, click either the **Save** or **Save As** button in the top right corner (You can also select **File > Save** or **File > Save As**).



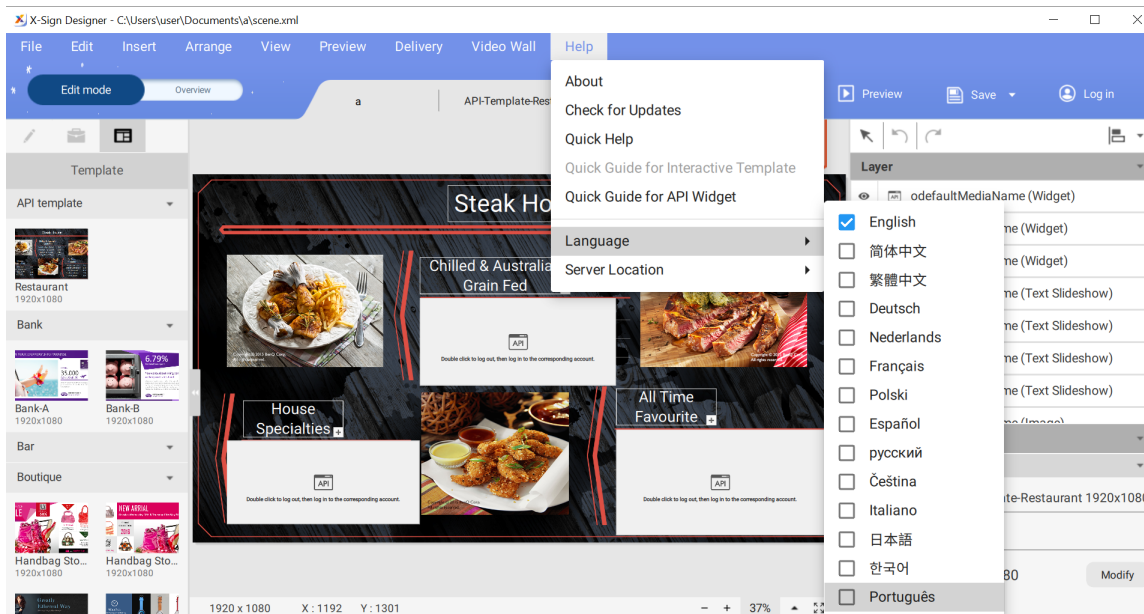
4. Rename the project and choose the location on your hard drive, then select **Save**.



Changing your language in X-Sign Designer

1. Open your X-Sign Designer, then click **Help**.
2. Scroll down and click **Language**.

3. Choose your language from the language menu.

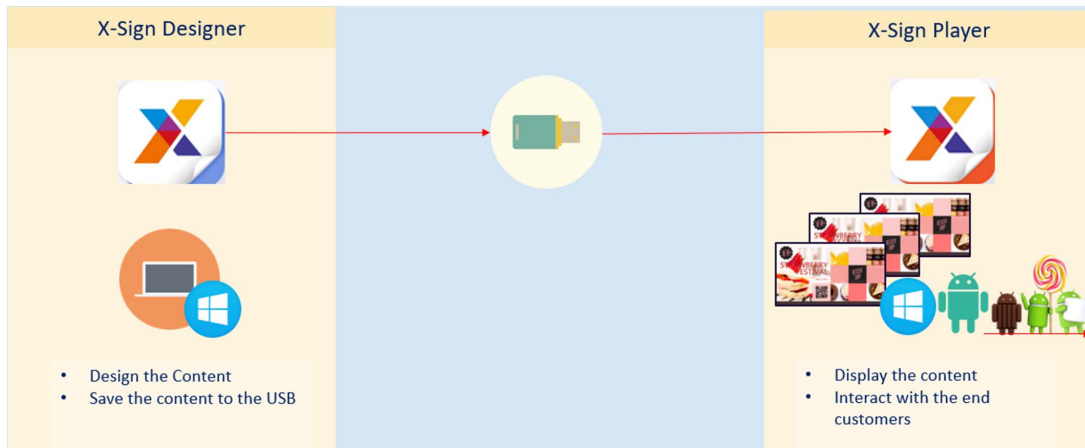


Player

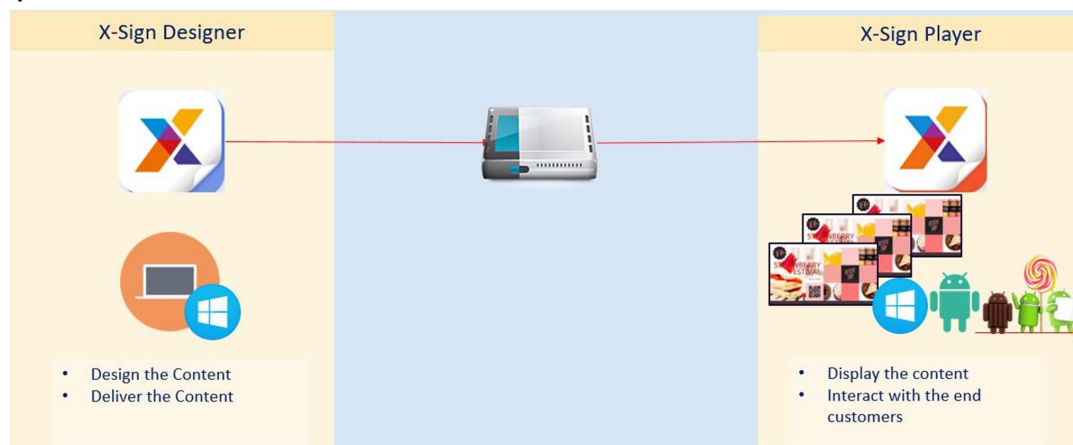
Switching the mode of Player

There are three modes for Player to play the content:

- Standalone (USB): Directly play the content from USB.



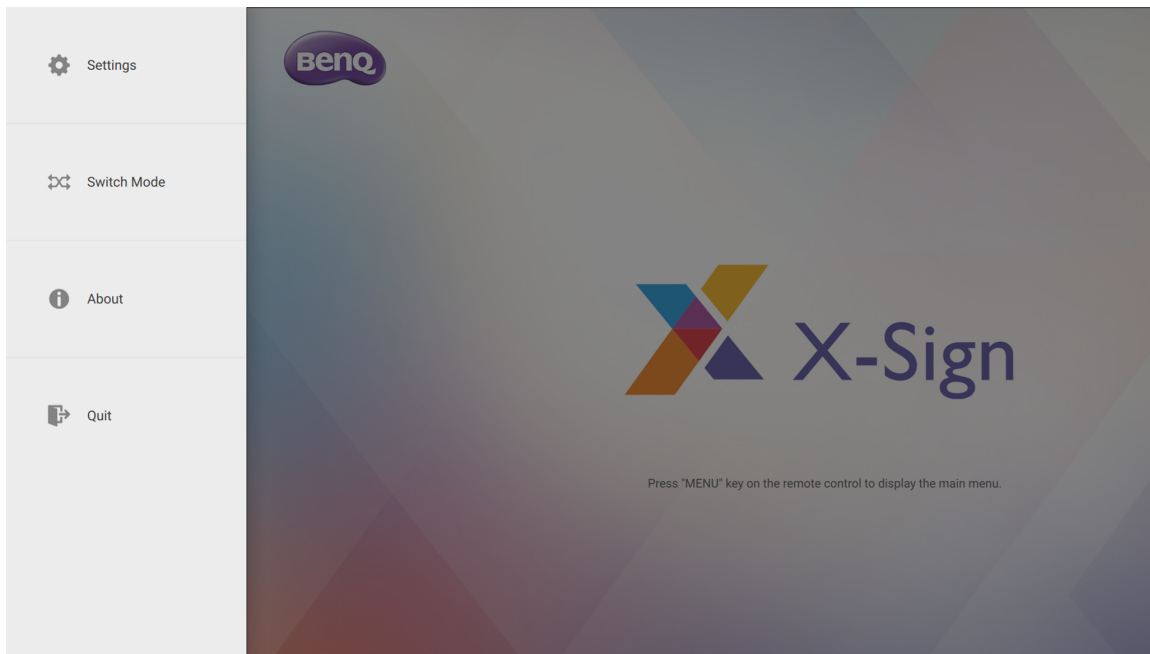
- Local Delivery (need the license): Play the content from Designer connected in the same subunit with Player.



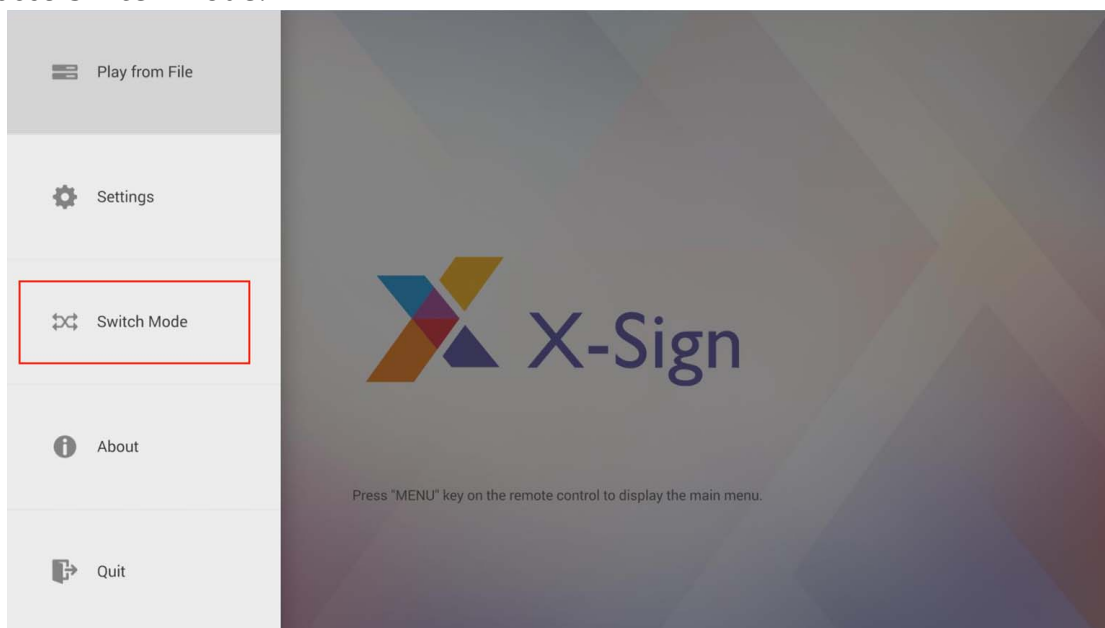
- Manager (need the license): Play the content from Internet. Player has to pair with Manager.



1. Press Esc button on Windows Player or MENU on BenQ Smart Signage remote controller to see the menu bar.



2. Choose **Switch Mode**.



3. Select the mode you want to play the content.

Playing files with USB

Watch demonstration video:

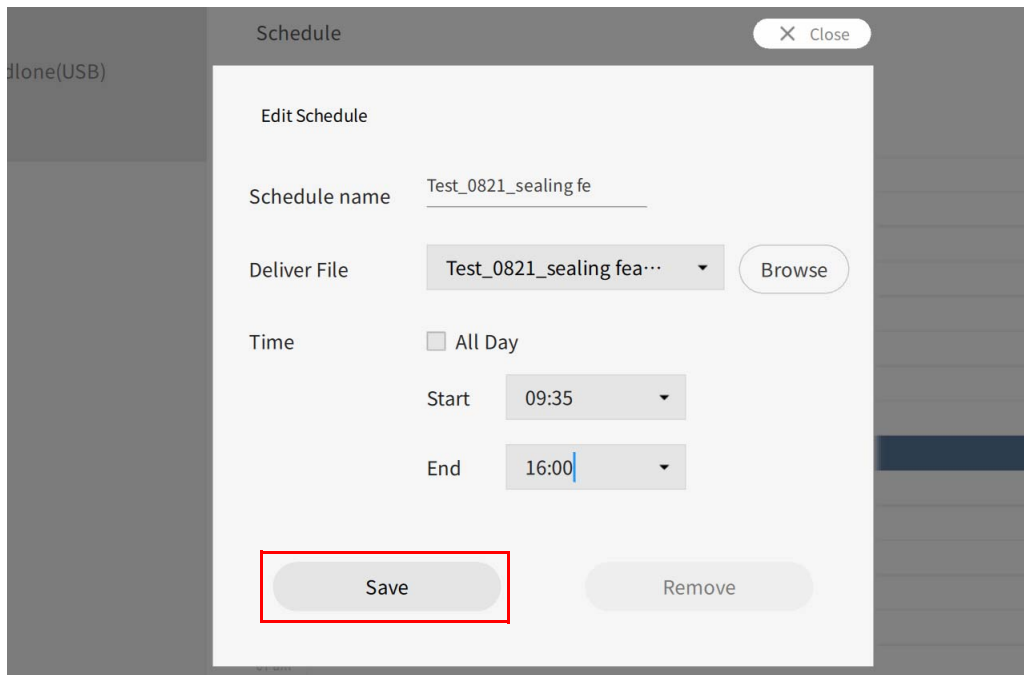


In X-Sign Player, for standalone function you can play files with your local storage or everywhere with your USB. The file in the USB can be played automatically once the USB is connected to the device. Set the auto play to off if you want to select specific files. The following is an introduction of how to play file from USB.

How to pack .xplan file

- Standalone(USB)

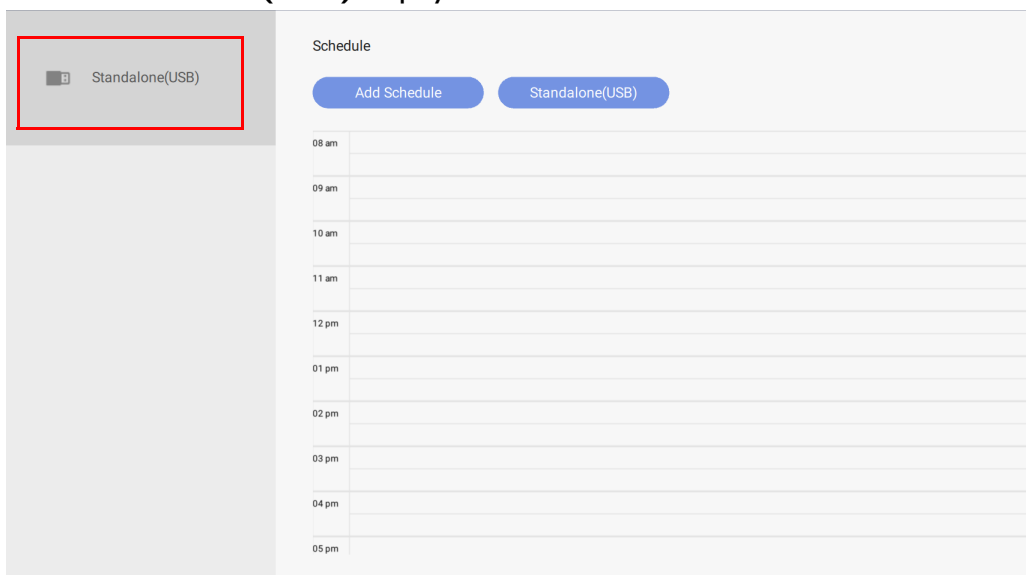
1. For Standalone(USB), fill in the schedule name, choose the project you want to play in the schedule and select the start and end time. Press **Save** to continue.



The screenshot shows a 'Schedule' dialog box with a 'Close' button in the top right. The dialog is titled 'Edit Schedule'. It contains the following fields and controls:

- Schedule name:** A text input field containing 'Test_0821_sealing fe'.
- Deliver File:** A dropdown menu showing 'Test_0821_sealing fea...' and a 'Browse' button to its right.
- Time:** A section with an 'All Day' checkbox (which is unchecked) and two time selection fields:
 - Start:** A dropdown menu showing '09:35'.
 - End:** A dropdown menu showing '16:00'.
- Buttons:** At the bottom, there are two buttons: 'Save' (highlighted with a red rectangle) and 'Remove'.

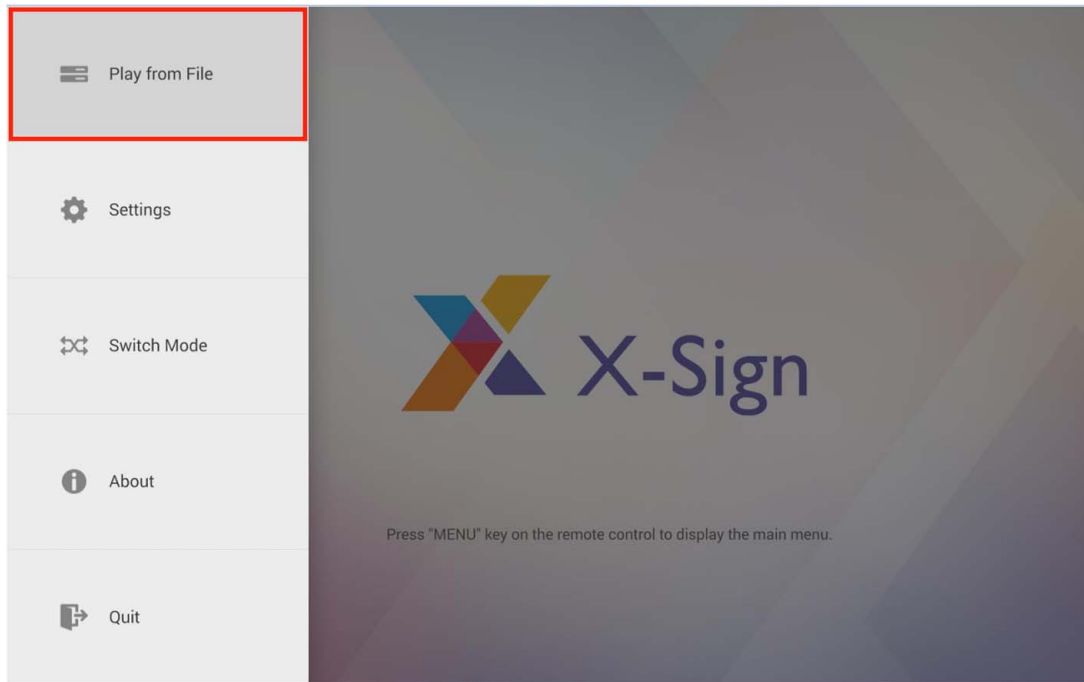
2. Select **Standalone(USB)** to play the file.



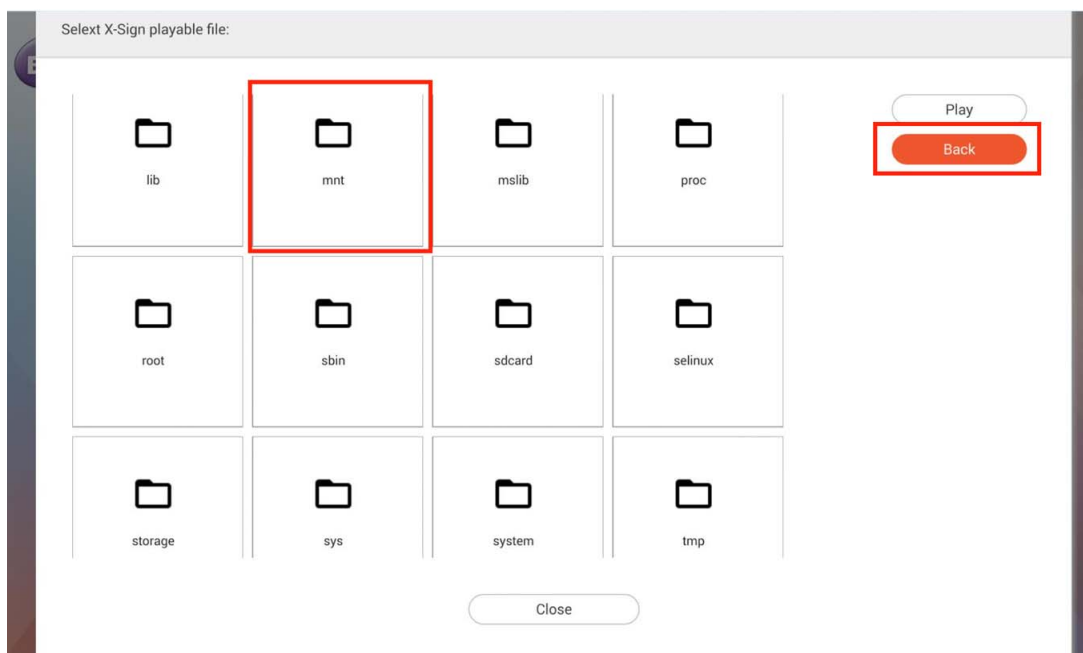
The screenshot shows the main interface of the application. On the left, there is a sidebar with a button labeled 'Standalone(USB)' (highlighted with a red rectangle). On the right, the 'Schedule' section is visible, featuring an 'Add Schedule' button and a 'Standalone(USB)' button. Below these buttons is a timeline grid with time slots from 08 am to 05 pm.

If you want to use **Play from File** to display your content, you should turn off **Plug in USB and play automatically** in Standalone mode first. Therefore, **Play from File** will show on the menu.

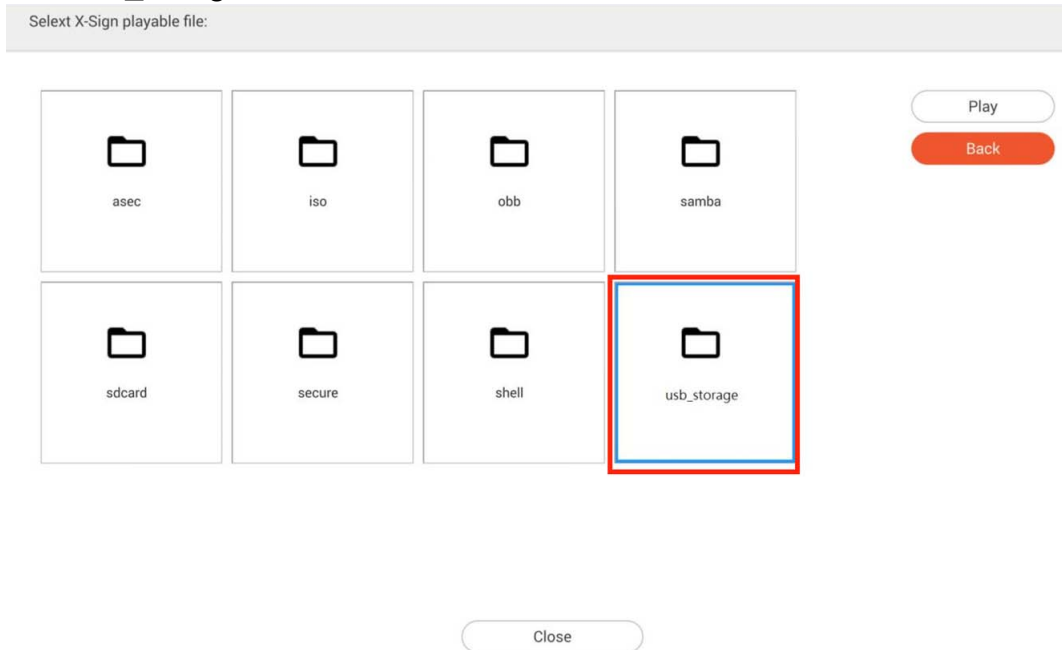
1. Tab the menu bar again, and press **Play from File**.



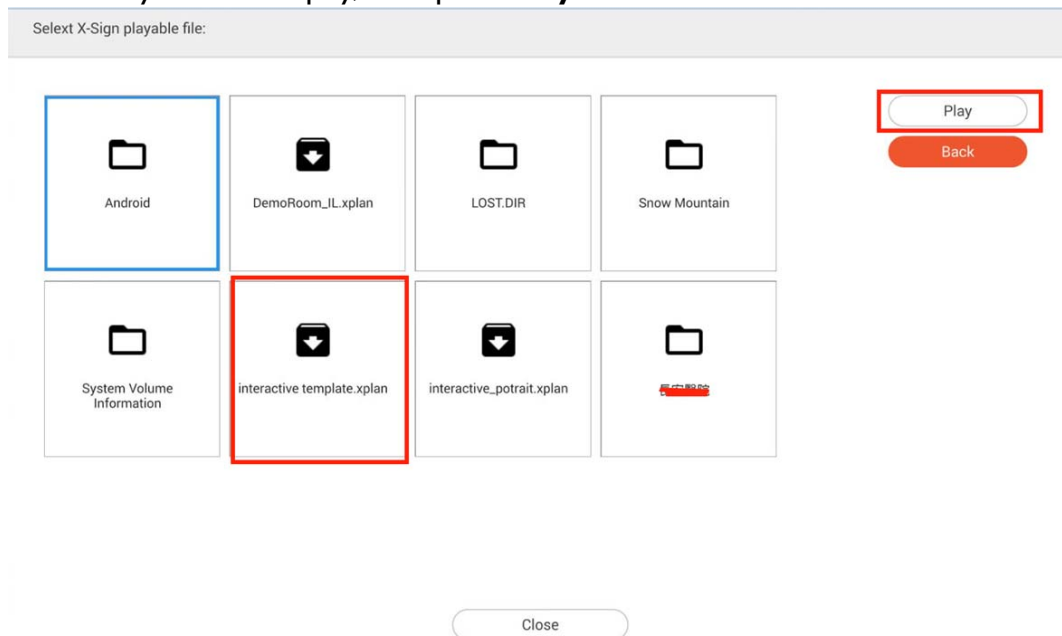
2. Keep pressing **Back** to go back to the root folder. Then go to the "mnt" folder.



3. Select the "usb_storage" folder.



4. Choose the file you want to play, then press **Play**.



5. Now you can enjoy your content.

Note: Once you play files successfully, the path will be remembered. You don't have to choose the path again next time you play files.

While turn on **Plug in USB and play automatically** in Standalone mode, you can play content with your USB. Please be noted that if USB contains both .xplan files and other media files, X-Sign Player will play .xplan files. However, if you would like to play media files, you need to delete .xplan files from your USB to ensure your USB only contains media files which you would like to play.

USB autoplay

Watch demonstration video:

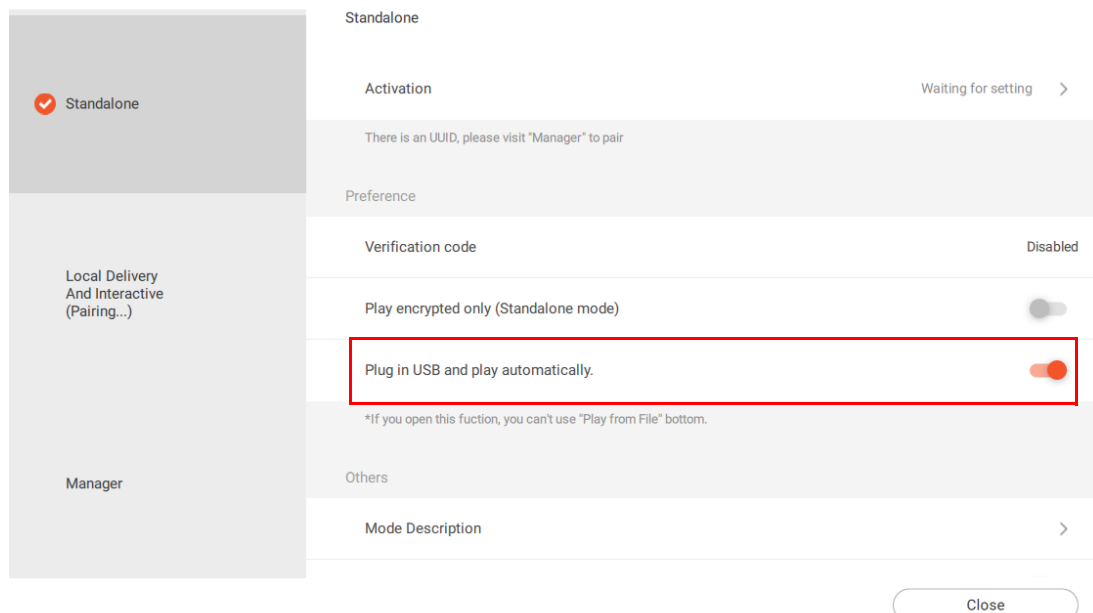


If you would like to play the latest .xplan file automatically, please turn on **Plug in USB and play automatically** in Standalone mode.

If you would like to play the media files in the root folder of your usb automatically, please turn on **Plug in USB and play automatically** in Standalone mode and make sure your USB doesn't contain any .xplan files. Please delete .xplan files from your USB to ensure your USB only contains media files which you would like to play.

Note: X-Sign Player can read and play the media files in the root folder of USB. Only X-Sign Player (Android, iOS, Windows) version 2.6 and above support this function.

To use USB autoplay, switch to **Standalone(USB)** mode and open the toggle **Plug in USB and play automatically**.



• Play Rules

Item	Supported format
Image duration	5 seconds
Supported Image format	.jpeg, .jpg, .png, .gif, .bmp, .svg
Video duration	Depends on video length
Supported Video format	.avi, .mp4, .m4v, .rmvb, .mov, .mkv, .mpg, .3gp, .webm
Play order	Alphabetical order
Maximum play items	30 (including images and videos)
Priority of Standalone(USB) features	.xplan > media files

• Specific rules for BenQ Smart Signage

1. 811 platform (SL4302K, SL5502K, SL6502K): USB autoplay supports 4K videos

2. Non-811 platform: USB autoplay doesn't support 4K videos; special 4K is incompatible with USB autoplay.

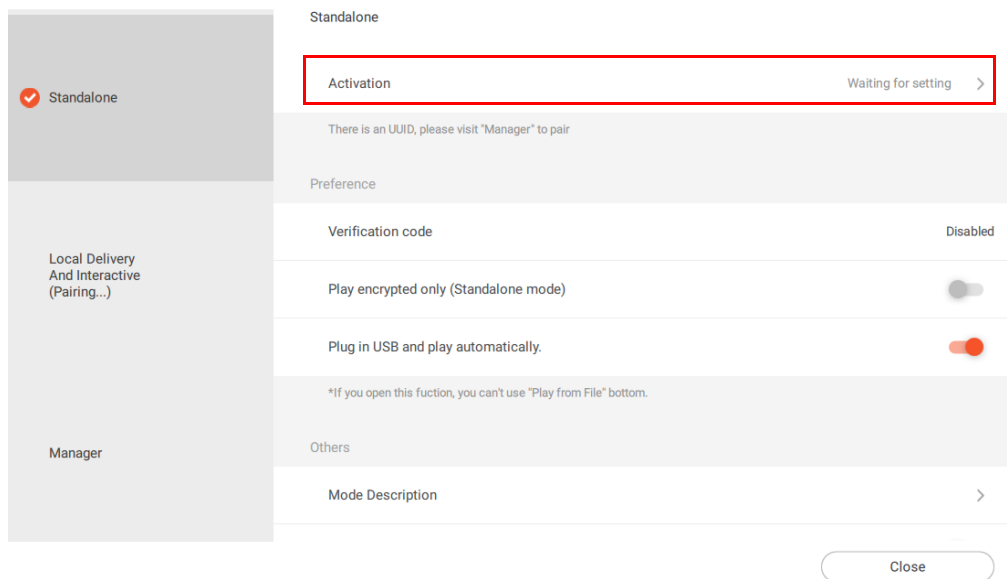
Note: the codec limitation on each platform can be found on BenQ eSupport.

Activating an Interactive function in Standalone mode

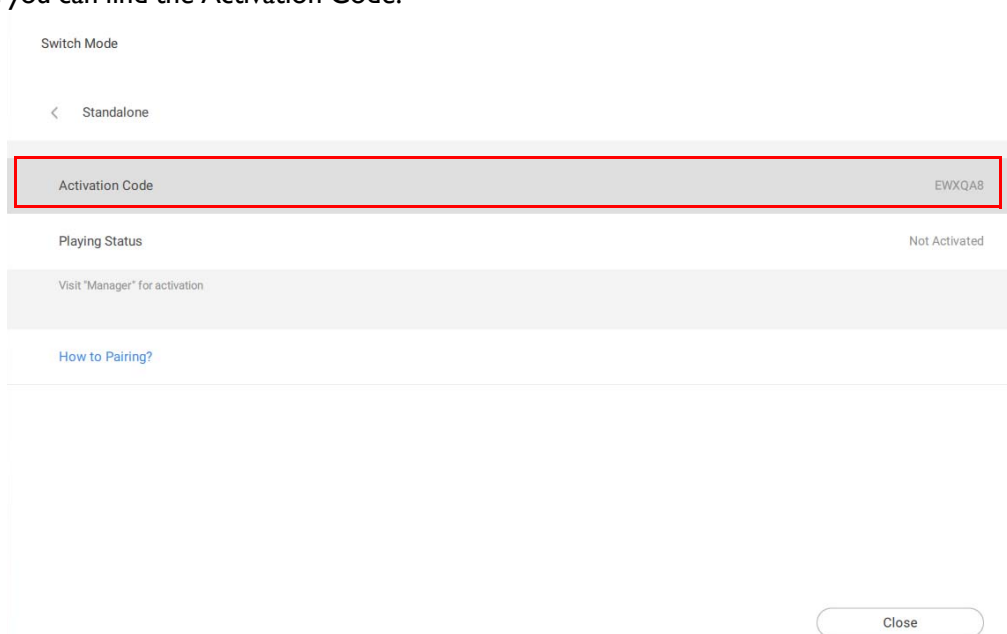
You can activate your license both in **Standalone** mode and **Local Delivery** mode.

- Activate license in **Standalone** mode:

1. Choose **Standalone** > **Activation**.

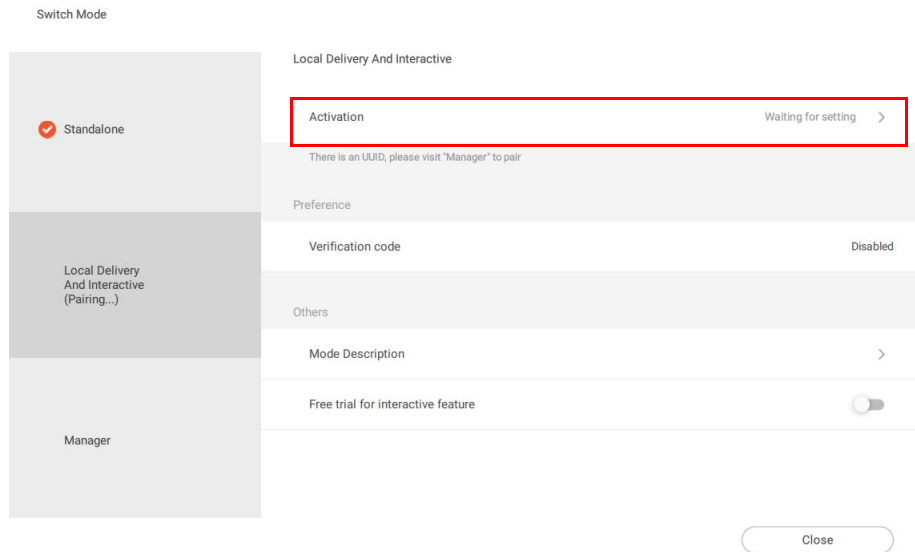


2. Here you can find the Activation Code.

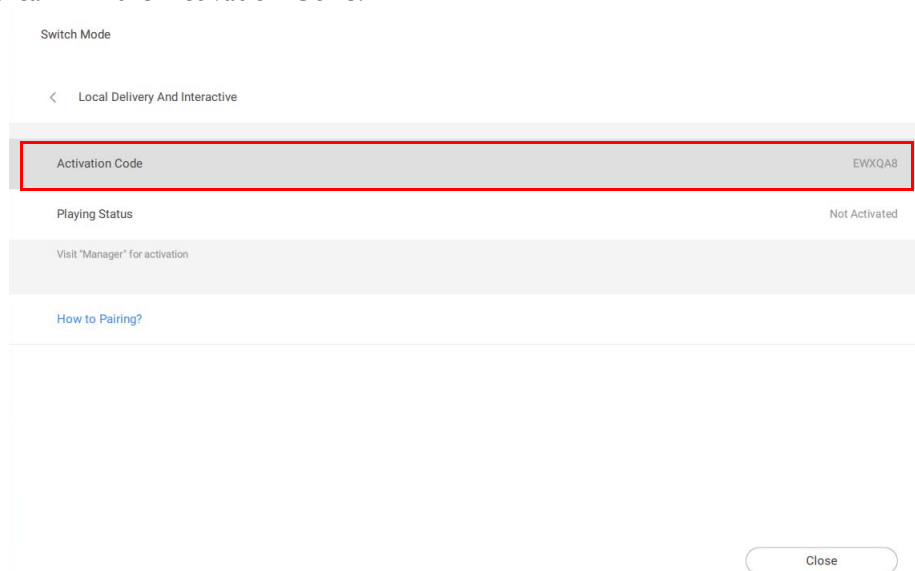


- Activate license in **Local Delivery** mode:

I. Choose **Local Delivery > Activation.**



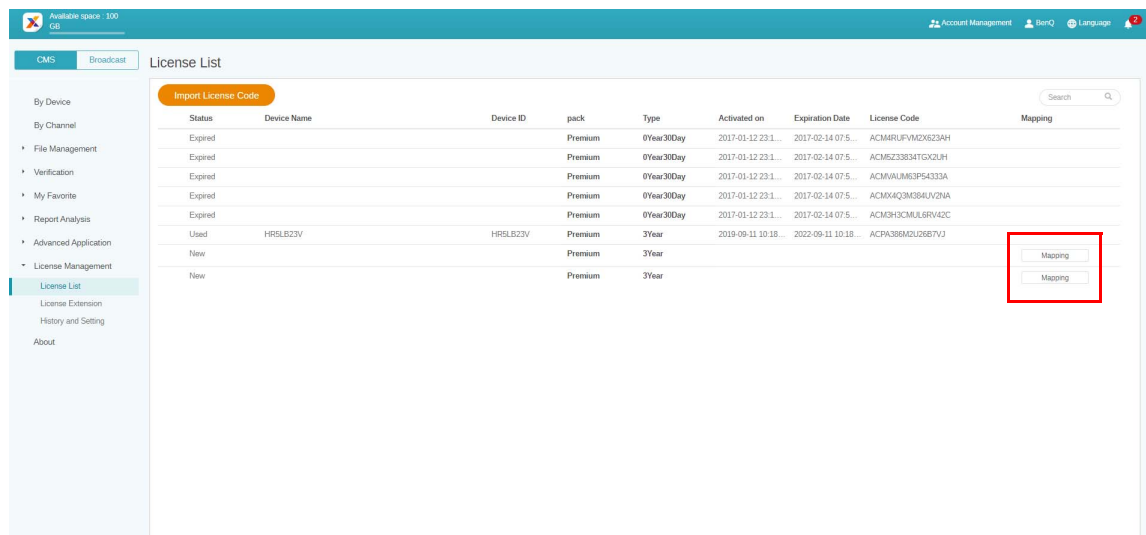
2. Here you can find the Activation Code.



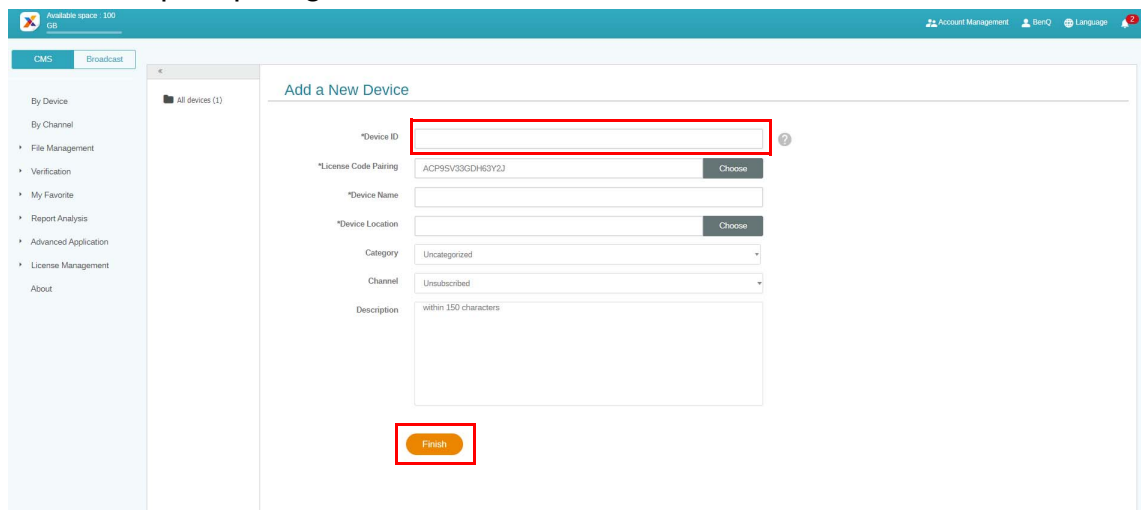
Once you have purchased an Standalone Premium License, you can configure your device. The following is an introduction for activating an Interactive License in X-Sign Player.

To activate your standalone premium license in X-Sign Player:

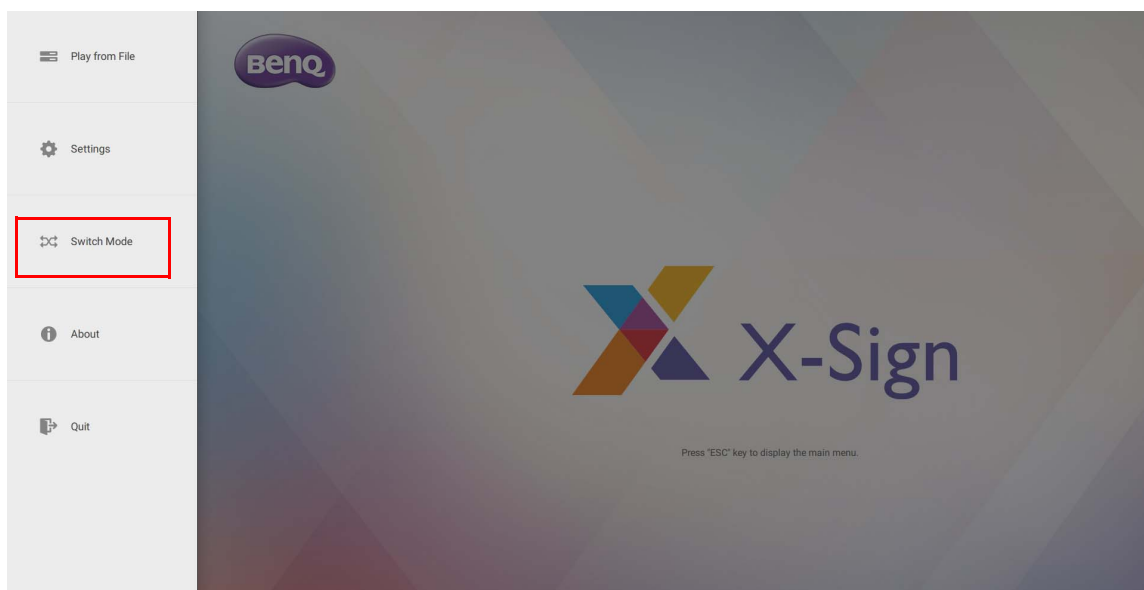
1. Select unpaired licenses, then click **Mapping**.



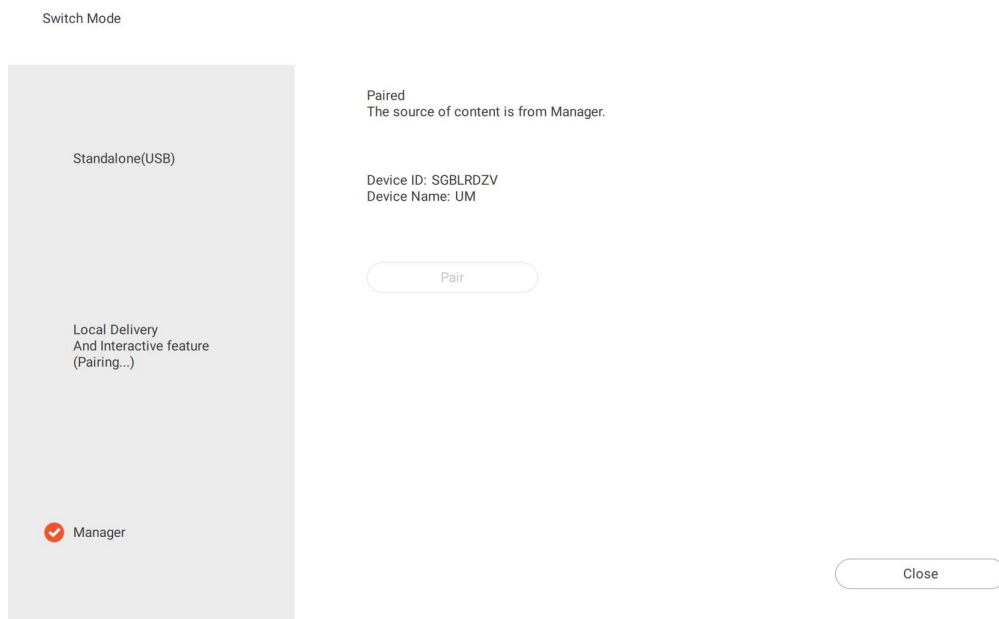
2. After mapping licenses, fill in the activation code which shows on your X-Sign Player, then click **Finish** to complete pairing.



3. Choose **Switch Mode**.



4. When the pairing is done on X-Sign Manager, you can start to set schedules. Set schedules with **Standalone(USB)** mode or **Local Delivery** mode.

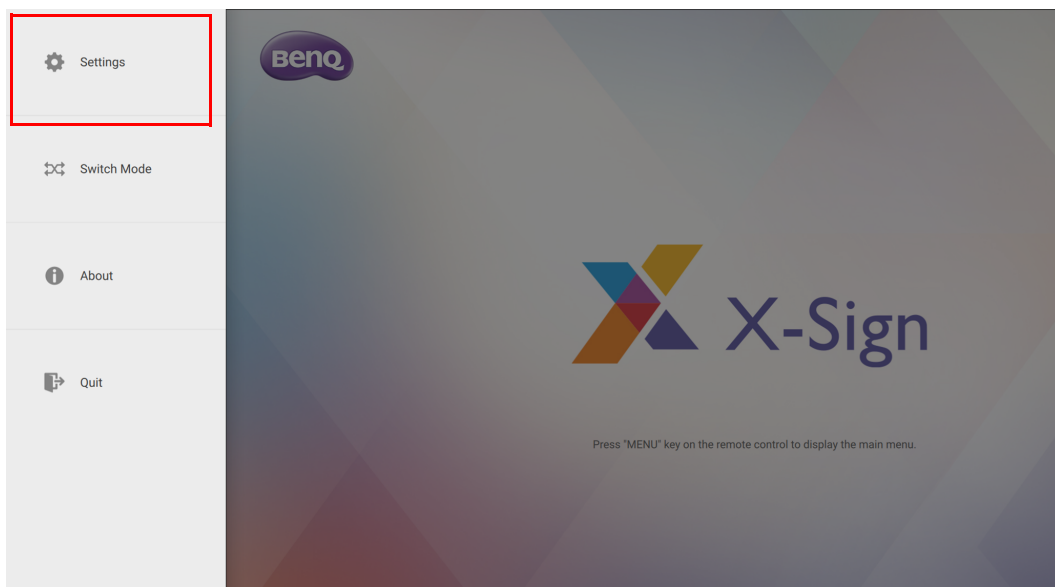


5. On the **Local Delivery** page, you can see that the device's license has been paired.

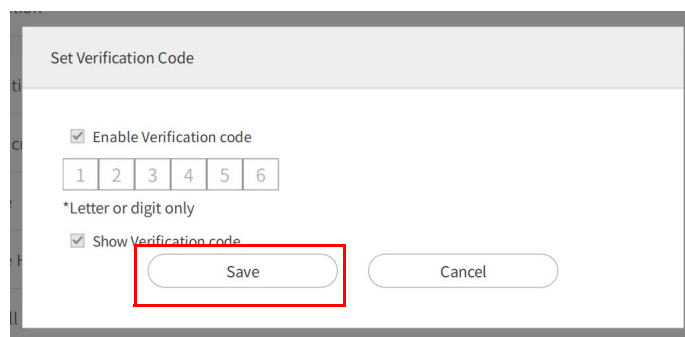
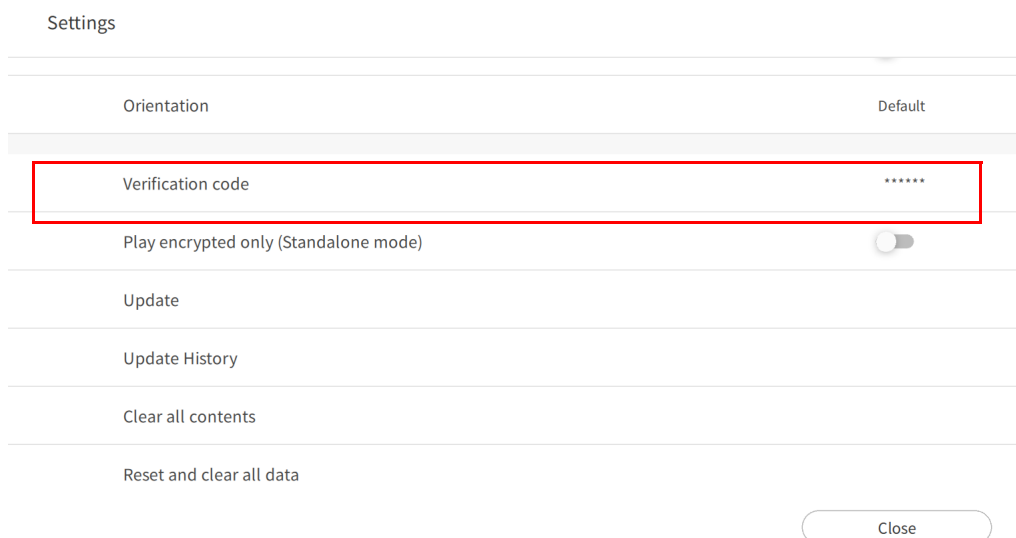
Playing encrypted projects on X-Sign Player

Once you have sealed the file in X-Sign Designer, you can play the file in X-Sign Player following the steps below.

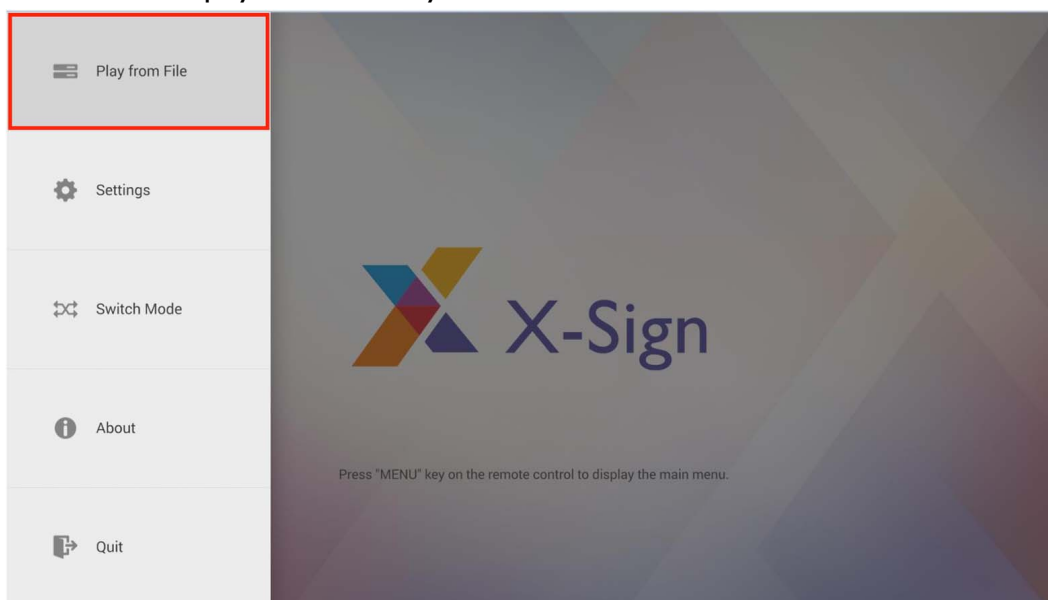
- I. Select **Settings**.



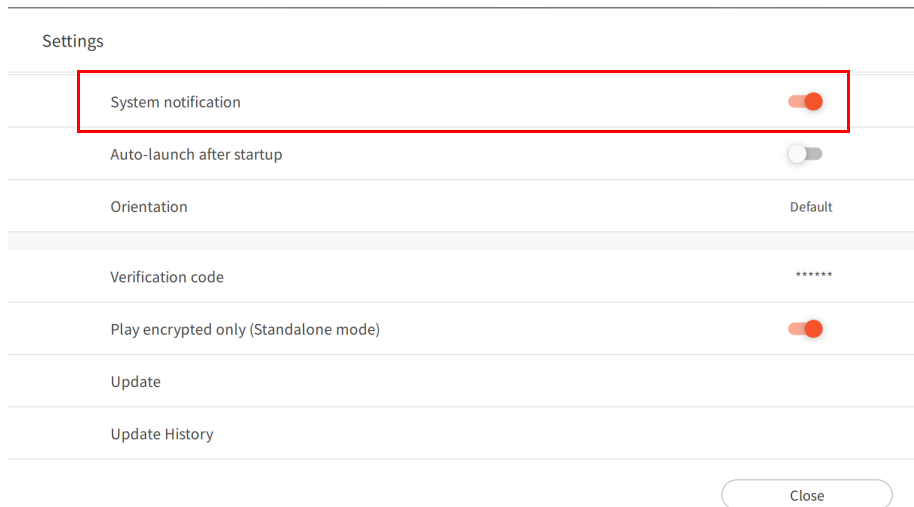
2. Go to **Verification code** to enter the six-digit code. Click **Save** to continue.



3. Go to **Play from File** to select the sealed file. Once the verification code is set in X-Sign Player, the sealed file can be played successfully.

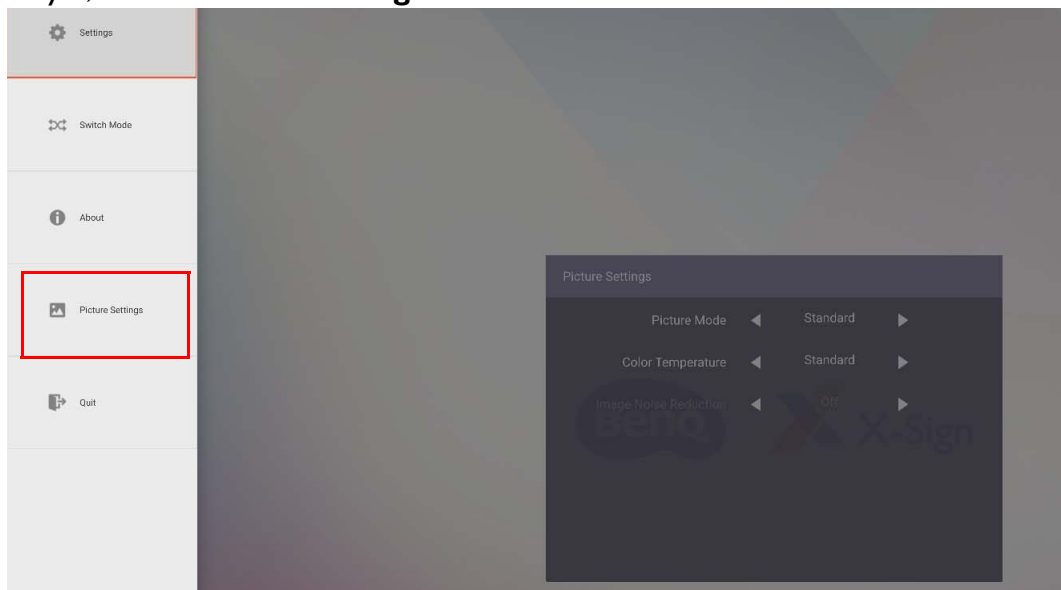


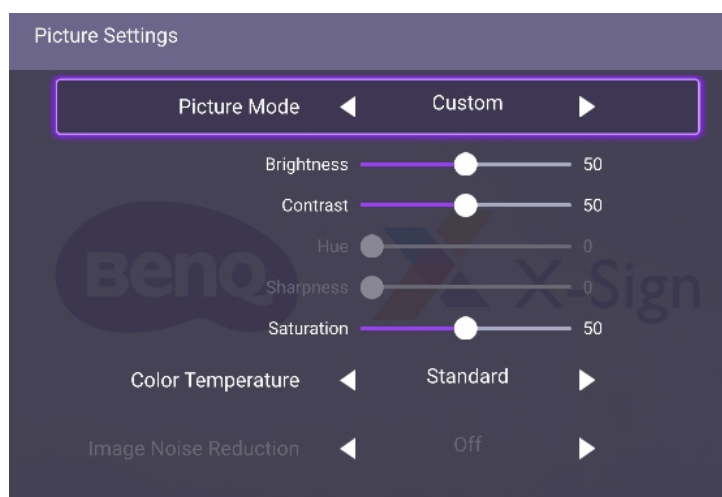
4. If the verification code is not set in X-Sign Player, the encrypted project cannot be played. A notification will kindly pop up: “Load failed because of broken seal.” To have the notification work, go to **Settings** and set **System notification** to on. The notification function is off by default.



Changing Picture Settings in X-Sign Player (SL4302K/L5502K/SL6502K/SL7502K/SL8502K)

This feature only works on SL4302K/L5502K/SL6502K/SL7502K/SL8502K. To change Picture Settings in X-Sign Player, select **Picture Settings**.





Menu	Description
Picture Mode	Press ◀ / ▶ on the remote control to adjust the picture mode. Options are PANTONE® Color, M-Book, Cinema, Photo, Custom .
Brightness	Press ◀ / ▶ on the remote control to adjust the brightness. This feature only works under Custom in Picture Mode .
Contrast	Press ◀ / ▶ on the remote control to adjust the contrast. This feature only works under Custom in Picture Mode .
Saturation	Press ◀ / ▶ on the remote control to adjust the saturation. This feature only works under Custom in Picture Mode .
Color temperature	Press ◀ / ▶ on the remote control or click a preset color temperature for the image. Options are Cool, Warm, Standard .

Note: **Hue, Sharpness, and Image Noise Reduction** cannot work on Android input.

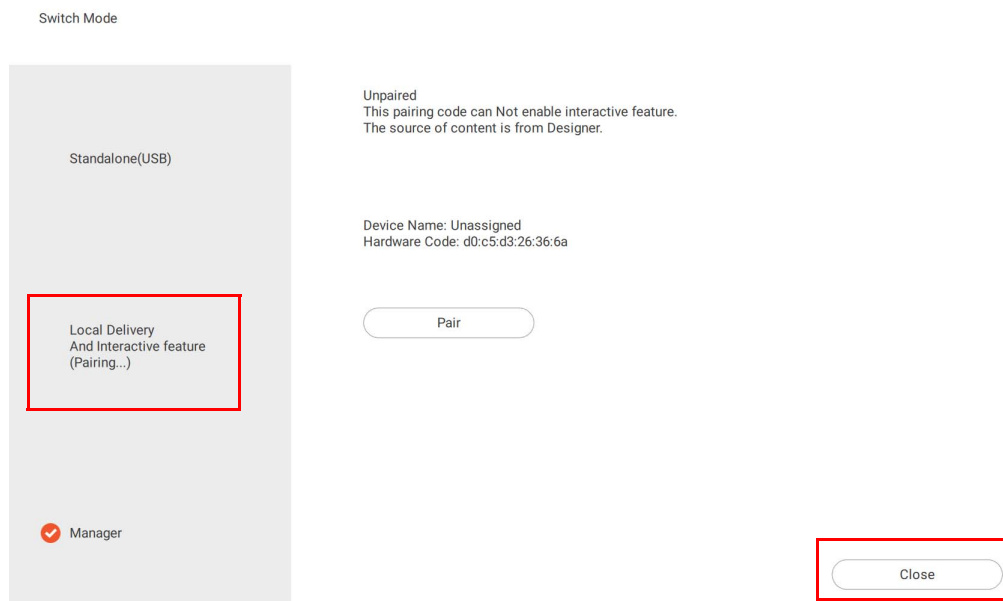
Local Delivery

Playing content with Local Delivery

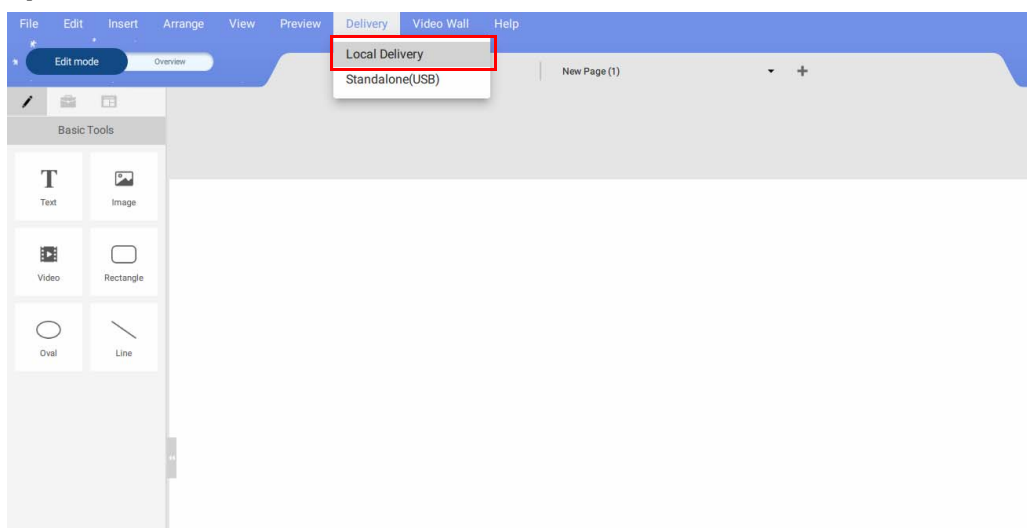
With X-Sign Local Delivery, you only have to connect your PC (Designer) with BenQ Smart Signage in the same subnet. Then you can play and schedule the content with the device(s) without other servers or Internet.

Note: The maximum number of devices that can be played by Local Delivery is 16.

1. Switch to **Local Delivery and Interactive feature**, then press **Close**. Refer to [Creating a new project file in X-Sign Designer on page 53](#) for more information.



2. Make sure your PC and devices are in the same subnet. Open X-Sign Designer on your PC.
3. You can press **Delivery** on the main page or on the top function bar. You can choose **Local Delivery** to deliver files.



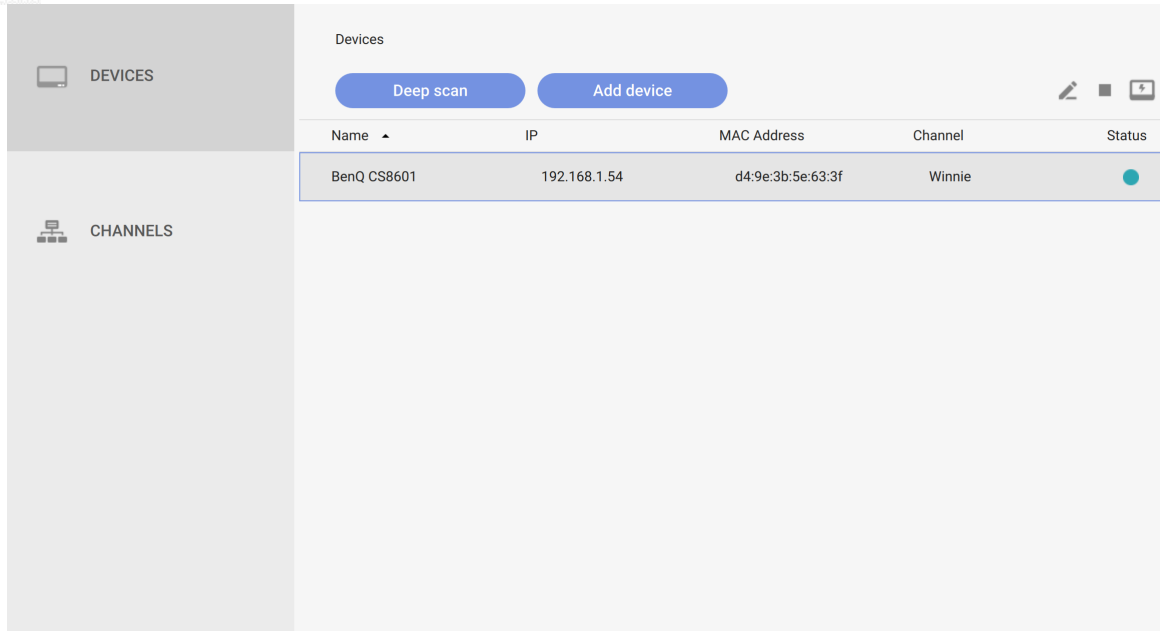
Local Delivery

1. On the Devices page, you will see all devices which are in the same subnet and in **Local Delivery and Interactive function** mode.

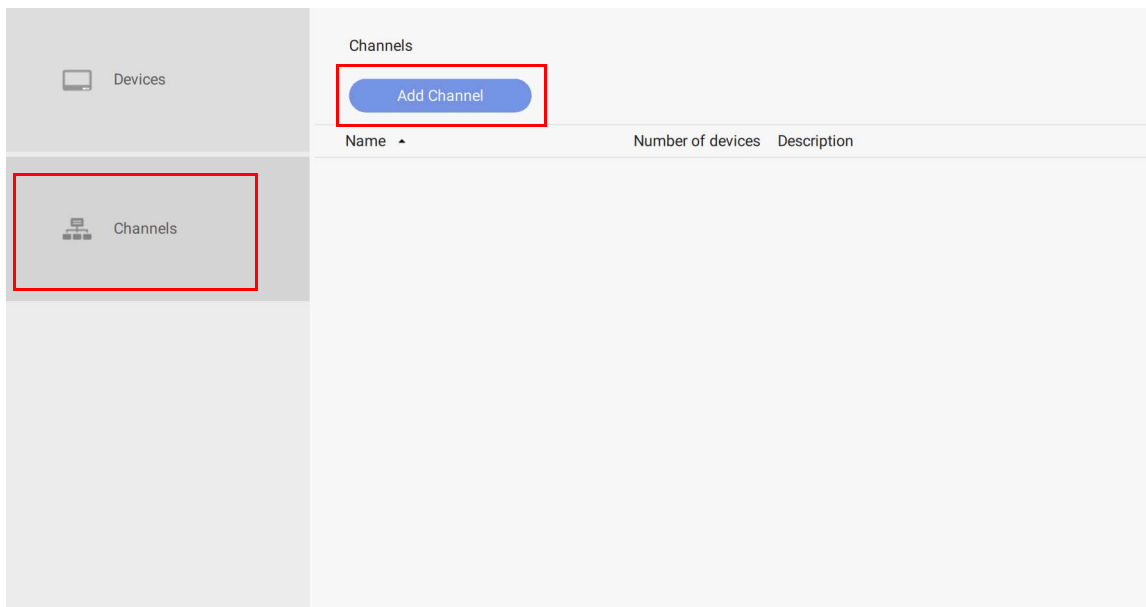
 : Change the name for the device.

 : Stop current playing content of the device.

 : Device screen has the flash effect to let you distinguish which device is being used now.



2. Before setting schedule and playing content, you must add the device into the channel.
3. Go to **CHANNELS**, then press **Add Channel**.



4. For creating the channel:
 - A. Enter the basic information of the channel.
 - B. The device list is already in the channel.

C. Add a new device into this channel.

Channels > Add

Name : Enter channel name

Description : Enter channel description

Add Device

Name	IP	MAC Address	Status
------	----	-------------	--------

Confirm Cancel

5. Select the device you want to add to the channel, then press **Confirm**.

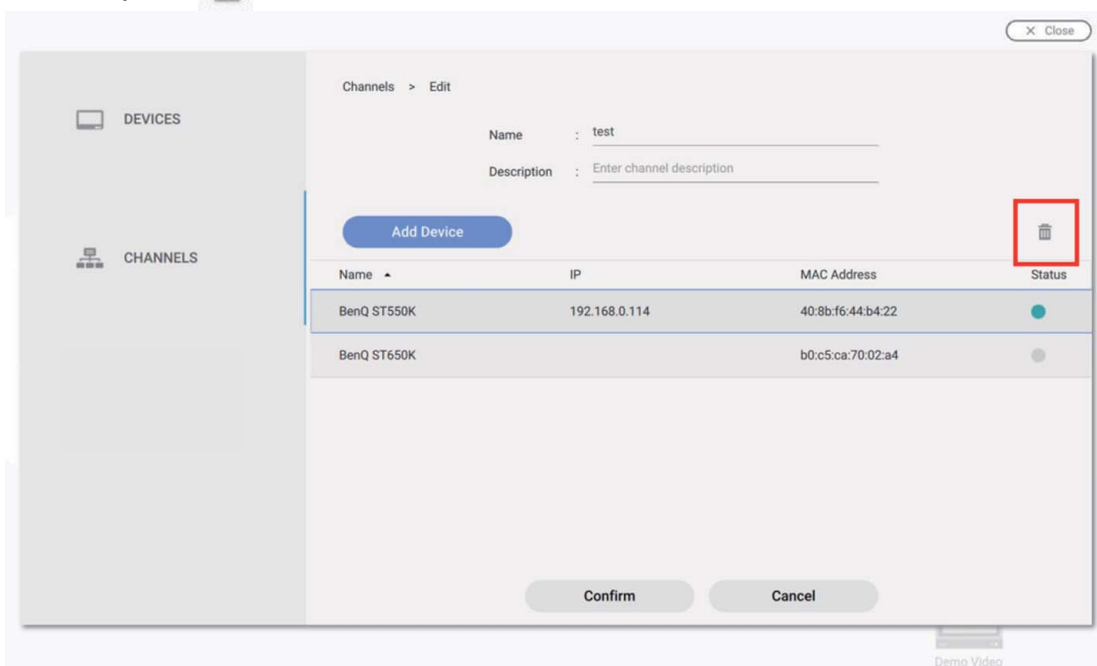
Channels > Add > Add Device

Name	IP	MAC Address	Channel	Status
bartype_up		c0:3f:d5:61:7d:26	demo_room_bartype	
BenQ IL490		18:65:71:38:36:49	demo_room_IL	
☐ BenQ IL490		7C13F7EC-E710-467F-84A9-...		
☒ BenQ ST550K	192.168.0.114	40:8b:f6:44:b4:22		
BenQ ST650K		b0:c5:ca:70:02:a4	test	
☒ BenQ ST750K		b0:c5:cc:70:02:9f		
☐ dcc2jackyhsieh		0a:00:27:00:00:15		

Confirm Cancel

Note: A device which is already added to one channel can't be added to another channel. You have to remove it from its channel first.

6. You can also press  to remove devices from the channel.



7. After the channel is created successfully, you can control channels as below.



: Set Schedule for the channel.



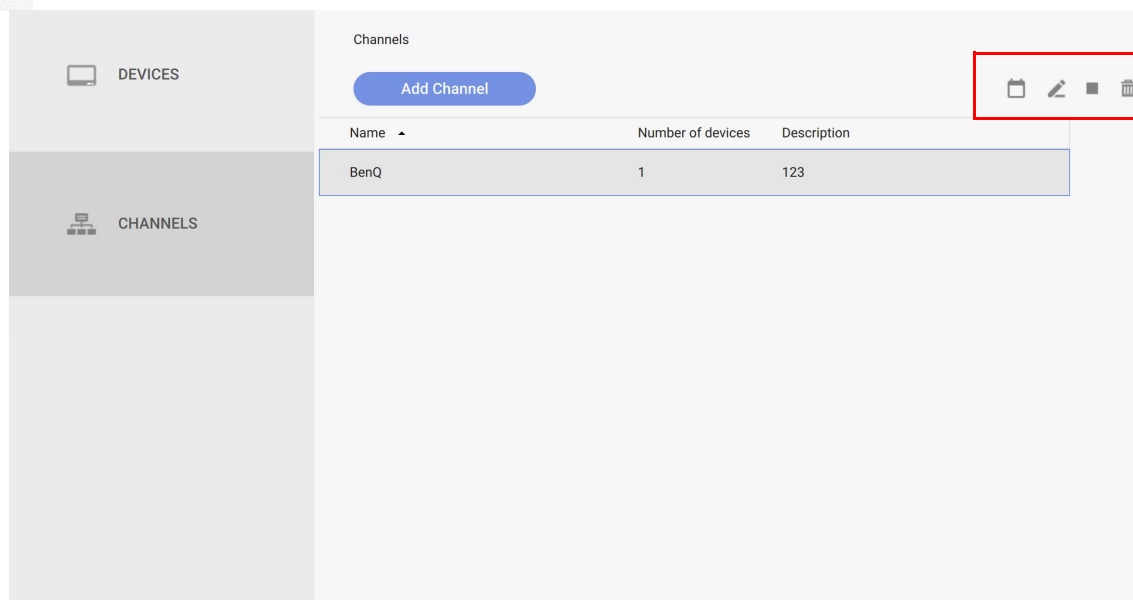
: Edit the channel for the basic information and the devices in it.



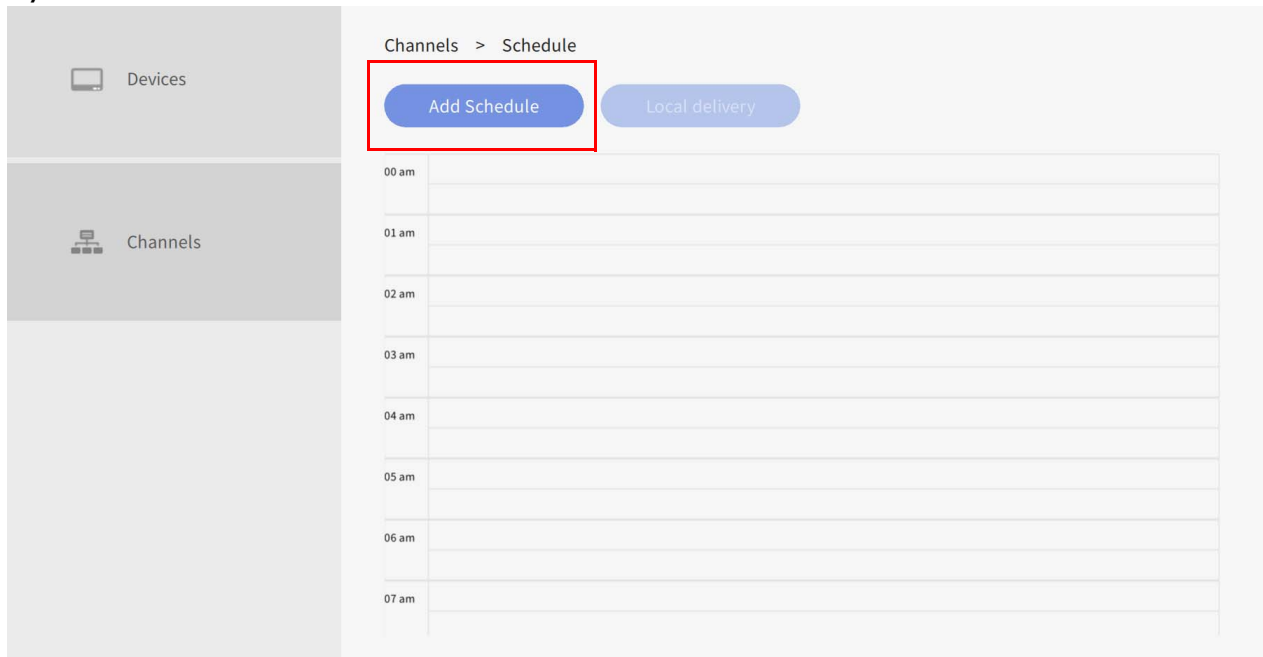
: Stop the current playing content of the channel.



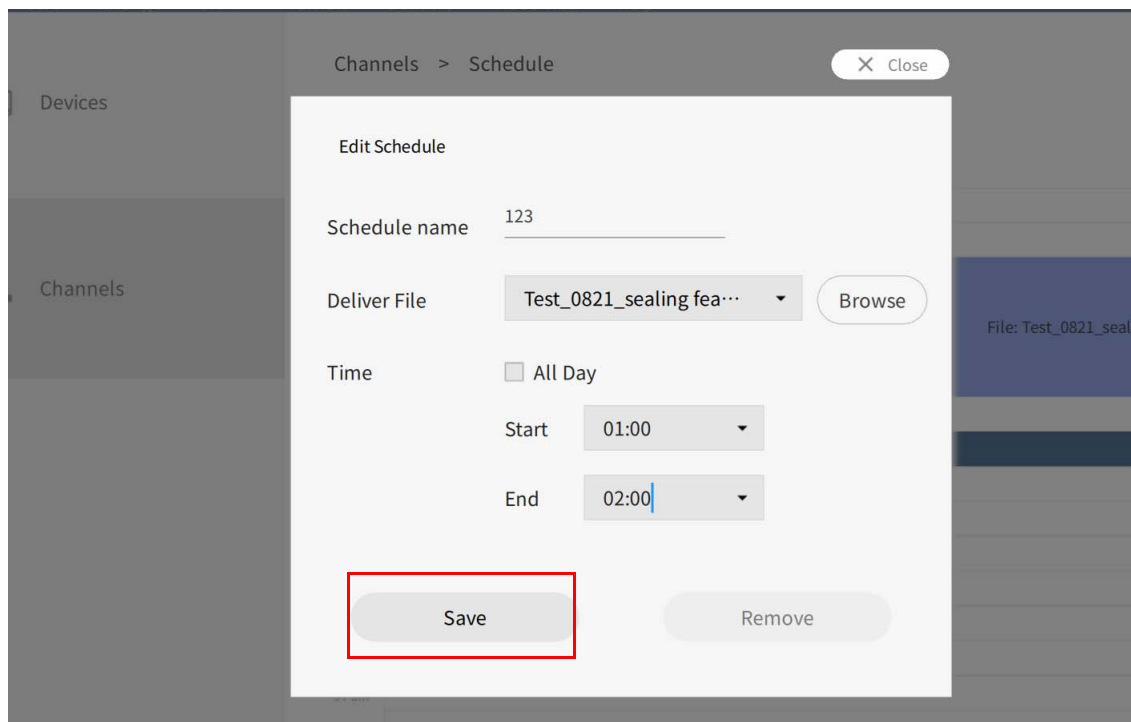
: Delete the channel.



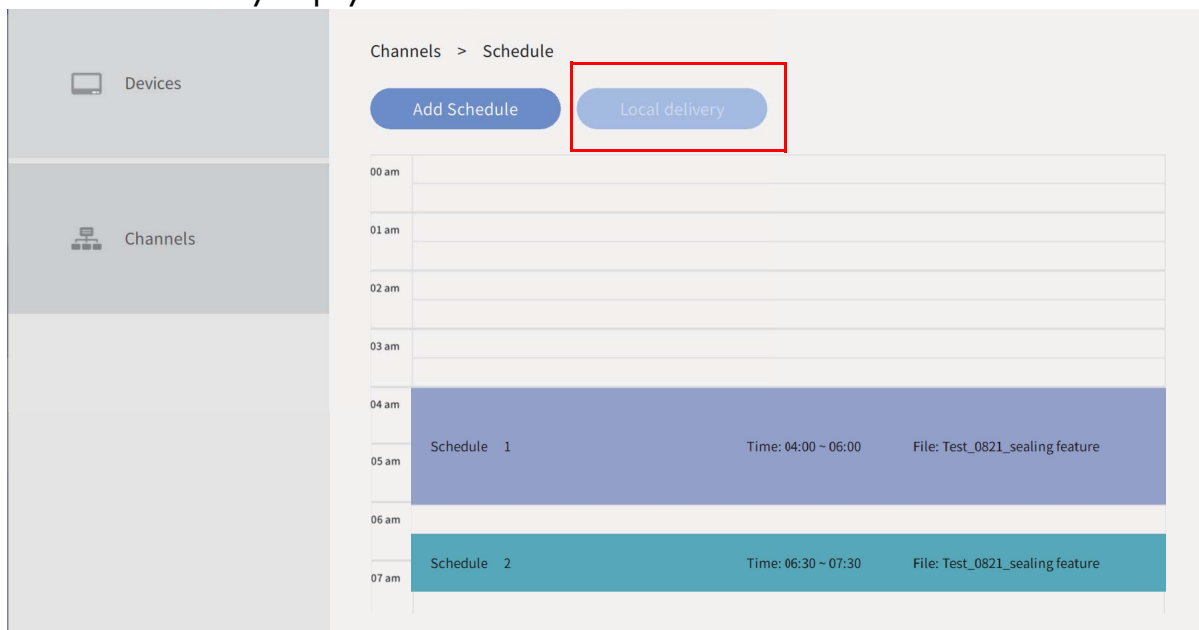
8. Press  and you can set schedule for the channel. Press **Add Schedule** to create a new schedule for the channel. You can also double click the time table to create it based on the time you choose.



9. After pressing **Add Schedule**, you can start to set the schedule.
- A. Choose the project you want to play in the schedule. Press ▼ and you can see the recent file. Press **Browse** to select the file from the file explorer.
- B. Choose the project you want to play in the schedule and select the start and end time. Press **Save** to continue.



10. Select Local delivery to play the file.



Searching for devices in Local Delivery Mode

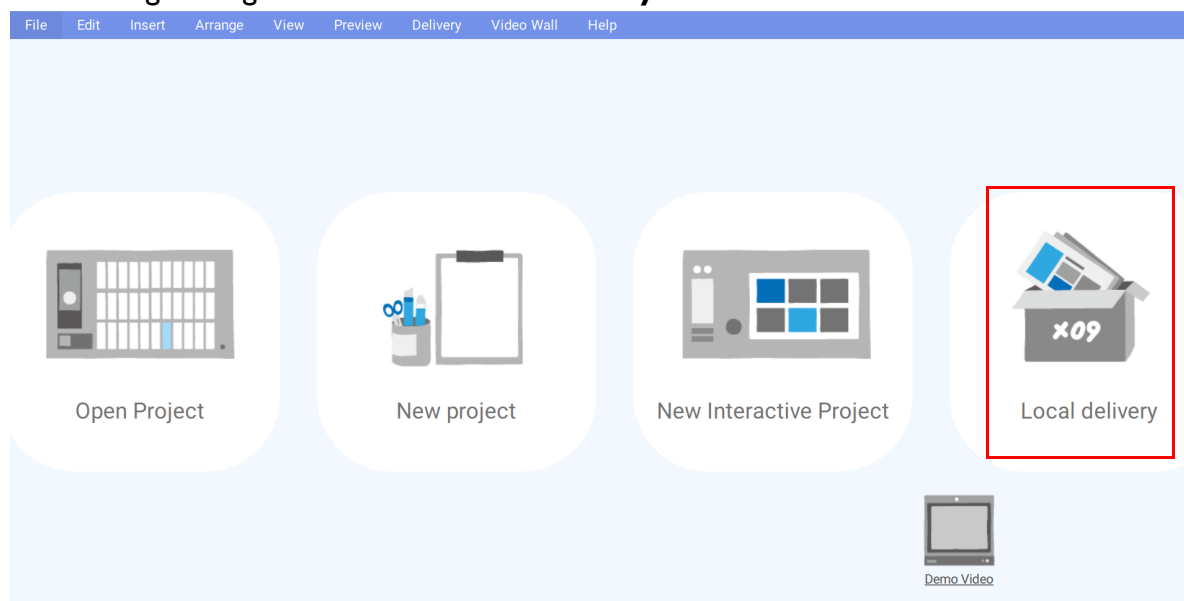
Watch demonstration video:



Local Delivery allows different displays to be connected over the same local network. This is an introduction to viewing devices in Local Delivery Mode.

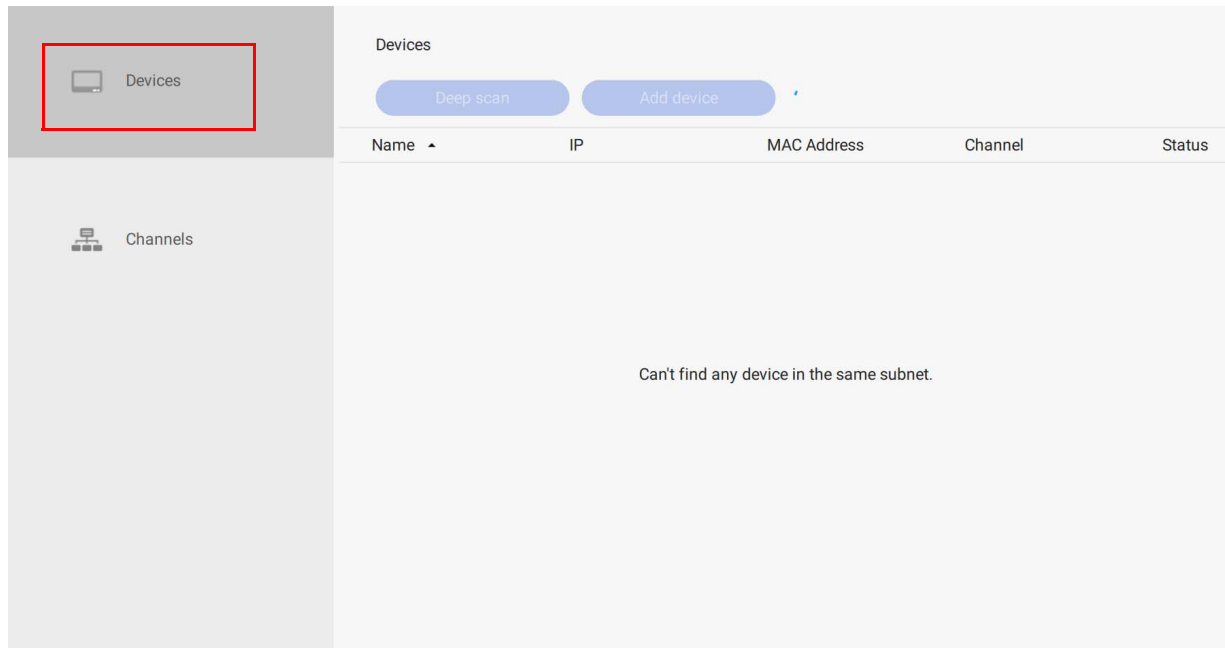
To open **Local Delivery** Mode:

1. Launch X-Sign Designer and select **Local delivery**.

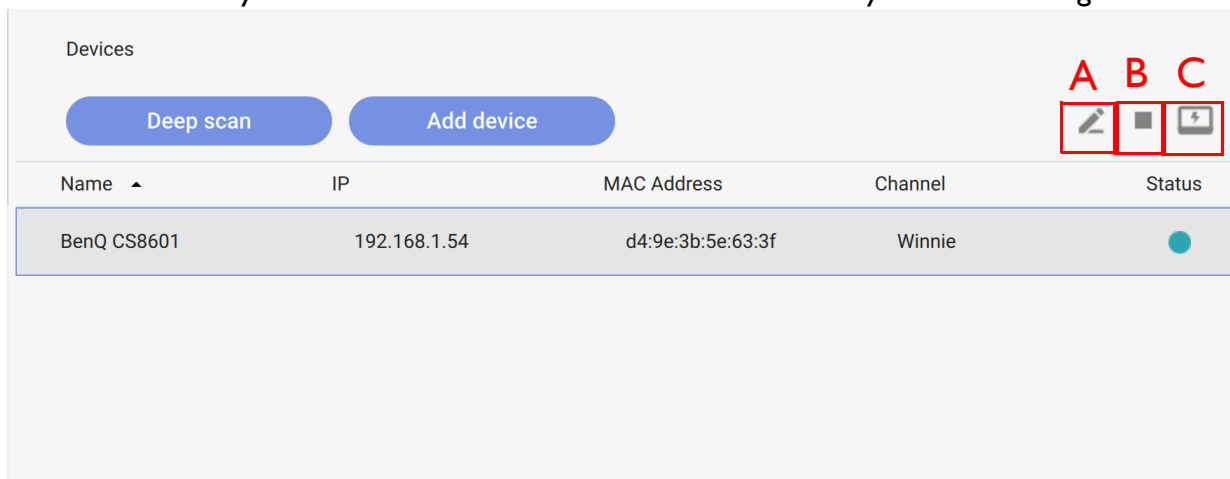


Note: If X-Sign Designer is already open, you can select **Delivery > Local Delivery** from the top menu.

2. The Device window will appear showing all the local devices currently connected to the network.



3. Select the device you want to edit from the list and then select any of the following items.



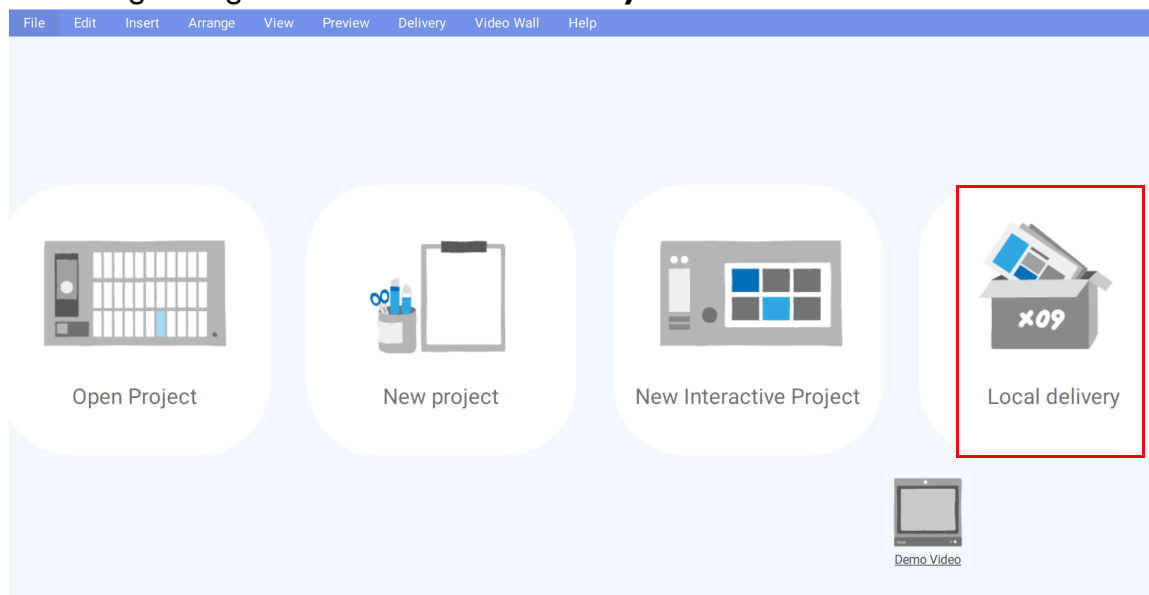
- A.  – Click this button to bring up the device name window. Click the text and enter the new name for your device.
- B.  – Click this button to stop the content on the current device.
- C.  – Click this button so that the device will flash a black screen. This function will help you identify a specific display when multiple devices are connected to the local network.

Setting a schedule for Local Delivery Mode

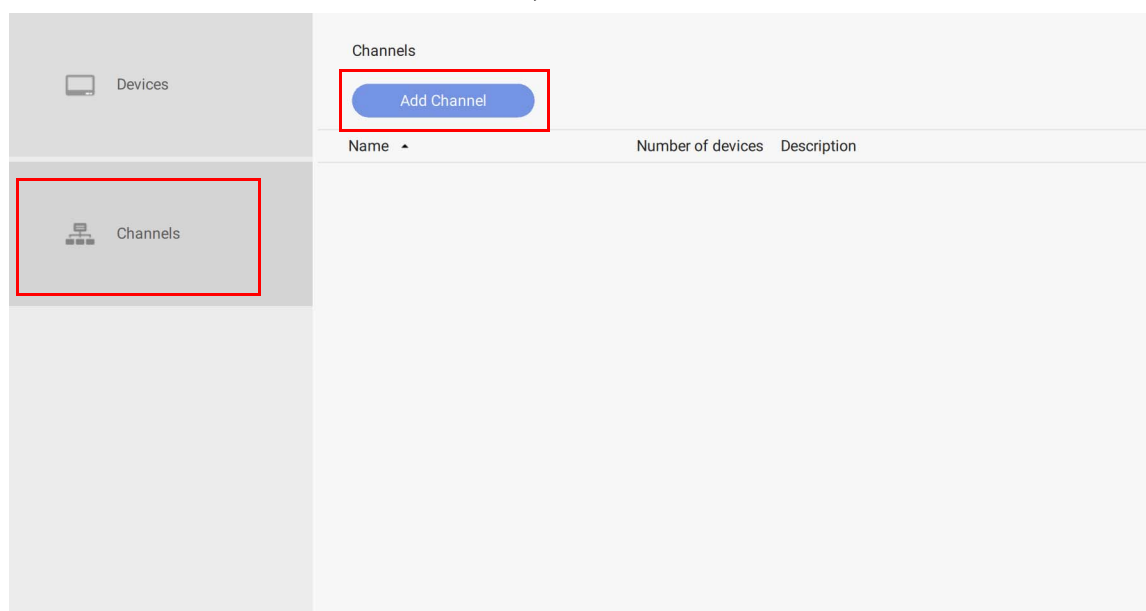
When operating several devices in Local Delivery Mode, you can set different schedules for each display to broadcast content. Devices are first added to a channel and then a schedule is set for that channel. Below is an introduction to setting a schedule in Local Delivery Mode.

To create a channel in Local Delivery mode:

1. Launch X-Sign Designer and select **Local delivery**.



2. In the Device Window click **CHANNELS**, then click **Add Channel** to create a new schedule.



3. In the Add Channel window you can select the following:

The screenshot shows the 'Add Channel' window. At the top, there is a breadcrumb 'Channels > Add'. Below it are two input fields: 'Name' with the value 'Afternoon Sale' (labeled A) and 'Description' with the value 'Weekday Sales Info' (labeled B). Below these fields is a blue 'Add Device' button (labeled C) and a trash icon (labeled D). Below the buttons is a table with columns: Name, IP, MAC Address, and Status. The table contains two rows: 'BenQ ST550K' with IP '192.168.0.114' and MAC '40:8b:f6:44:b4:22', and 'BenQ ST650K' with MAC 'b0:c5:ca:70:02:a4'. At the bottom are 'Confirm' and 'Cancel' buttons.

Name	IP	MAC Address	Status
BenQ ST550K	192.168.0.114	40:8b:f6:44:b4:22	●
BenQ ST650K		b0:c5:ca:70:02:a4	●

A. **Name** – Enter a name for the channel to be broadcast.

B. **Description** – Enter a description for the channel to be broadcast.

C. **Add Device** – Click **Add Device** to add displays to this channel. In the pop-up window select the checkbox next to the device(s) you want to add and click **Confirm**.

D.  – Select the device you wish to delete from the channel and click this icon.

4. Click **Confirm** to create the channel and click **OK**.

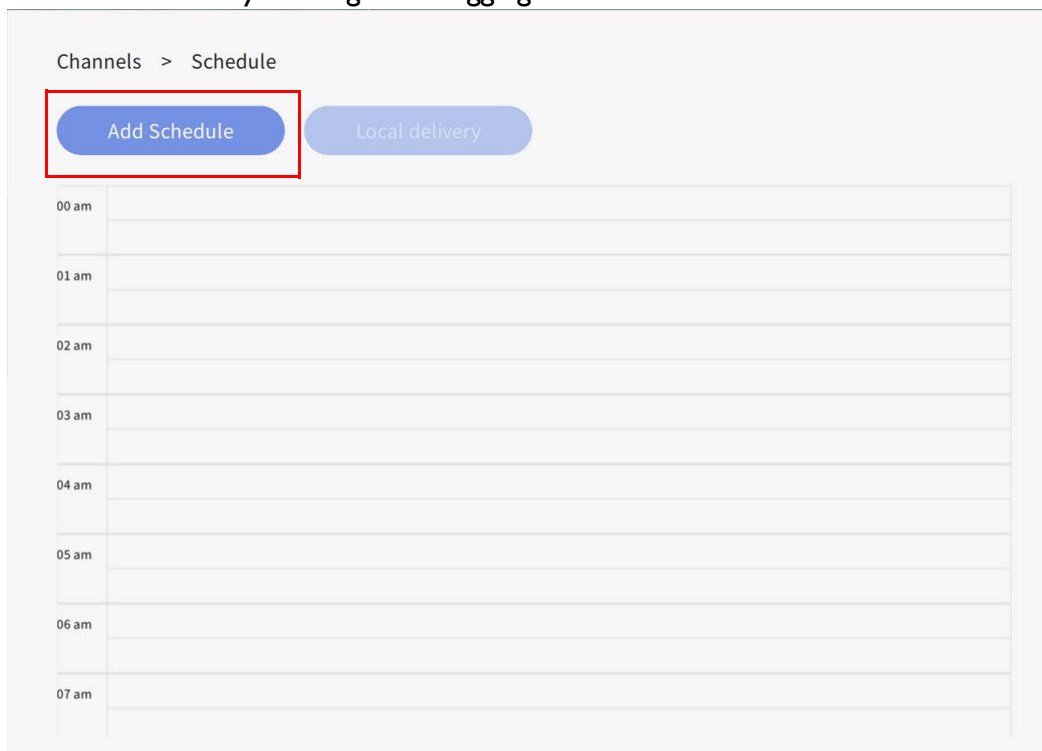
To set a schedule for a channel in Local Delivery mode:

I. In the **CHANNELS** window, select the channel you want and click the  button to add a schedule.

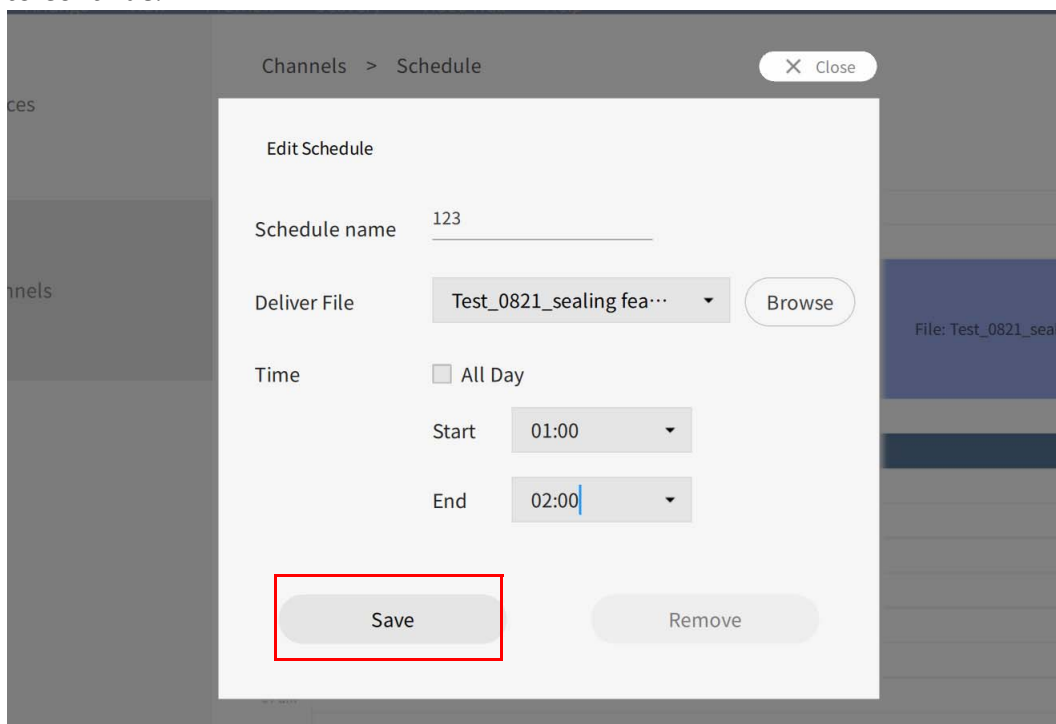
The screenshot shows the 'CHANNELS' window. At the top, there is a breadcrumb 'Channels'. Below it is a blue 'Add Channel' button. To the right of the button is a calendar icon (highlighted with a red box), a pencil icon, a square icon, and a trash icon. Below these icons is a table with columns: Name, Number of devices, and Description. The table contains one row: 'BenQ' with '1' devices and description '123'.

Name	Number of devices	Description
BenQ	1	123

2. Click **Add Schedule** to create a new schedule for the channel. You can create and edit time blocks in the timetable by clicking and dragging.



3. Choose the project you want to play in the schedule and select the start and end time. Press **Save** to continue.



4. Click **Local delivery** to deliver the schedule to the assigned devices in the channel.

Channels > Schedule

Add Schedule

Local delivery

00 am

01 am

02 am

03 am

04 am

05 am

06 am

07 am

2. Choose start time and end time, then click **Export**.

The screenshot shows the 'X-Sign Player Report' interface. On the left is a sidebar with navigation options: CMS, Broadcast, By Device, By Channel, File Management, Verification, My Favorite, Report Analysis, Touch Usage Report (Beta), X-Sign Player Report (selected), X-Sign Manager Report, Advanced Application, License Management, and About. The main area contains a form with the following fields: 'Select Report' (dropdown menu showing 'player Content Report'), 'Select Device' (dropdown menu showing '123456'), 'Start Time' (calendar icon and date '2019-12-17'), and 'End Time' (calendar icon and date '2019-12-24'). Below these fields is an orange 'Export' button, which is highlighted with a red rectangular box.

3. The report is exported as an .xls or an .xlsx file type.

The screenshot shows an Excel spreadsheet with the following data:

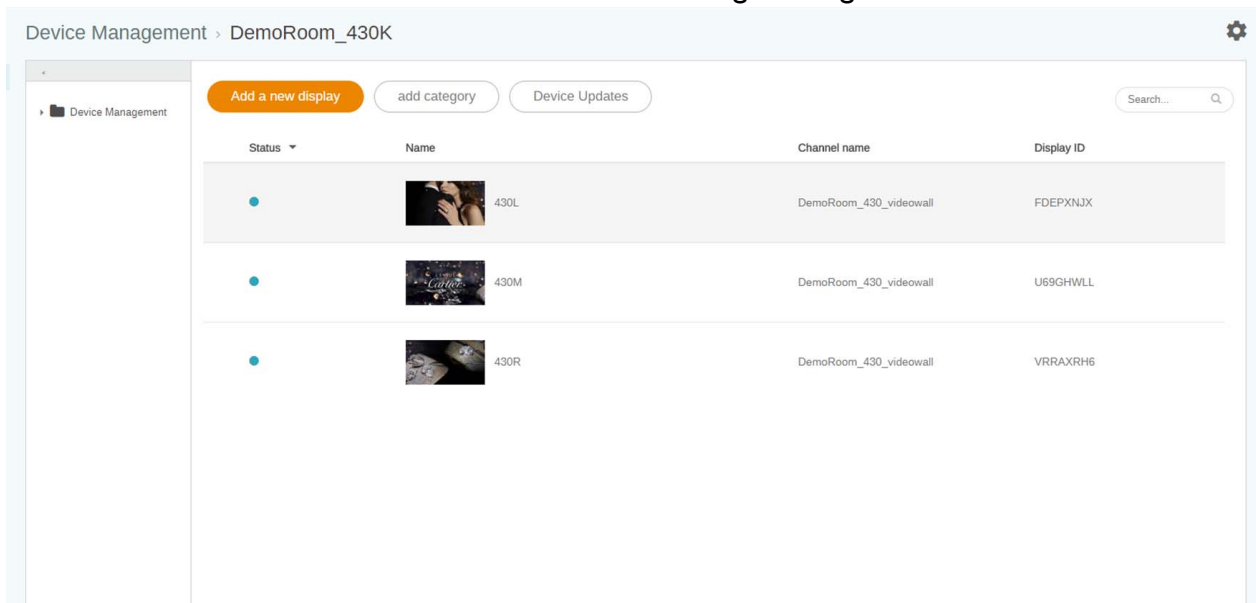
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
	Play status	Play type	Play name	Play start at	Schedule name	Device name	Logged at	Logged at UTC							
1	start play	interrupt	PJT_land	2018-12-21 13:55:34	test	AKNB_Dnt_MV	2018-12-21 13:55:34								
2	end play	interrupt	PJT_land	2018-12-21 13:55:34	test	AKNB_Dnt_MV	2018-12-21 13:58:05								
3	start play	interrupt	1234	2018-12-21 13:58:05	test	AKNB_Dnt_MV	2018-12-21 13:58:05								
4	end play	interrupt	1234	2018-12-21 13:58:05	test	AKNB_Dnt_MV	2018-12-21 13:58:12								
5	start play	interrupt	1234	2018-12-21 15:18:55	test	AKNB_Dnt_MV	2018-12-21 15:18:55								
6	playing	interrupt	1234	2018-12-21 15:18:55	test	AKNB_Dnt_MV	2018-12-21 15:28:55								
7	playing	interrupt	1234	2018-12-21 15:18:55	test	AKNB_Dnt_MV	2018-12-21 15:38:55								
8	playing	interrupt	1234	2018-12-21 15:18:55	test	AKNB_Dnt_MV	2018-12-21 15:48:55								
9															
10															
11															
12															
13															
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Video Wall

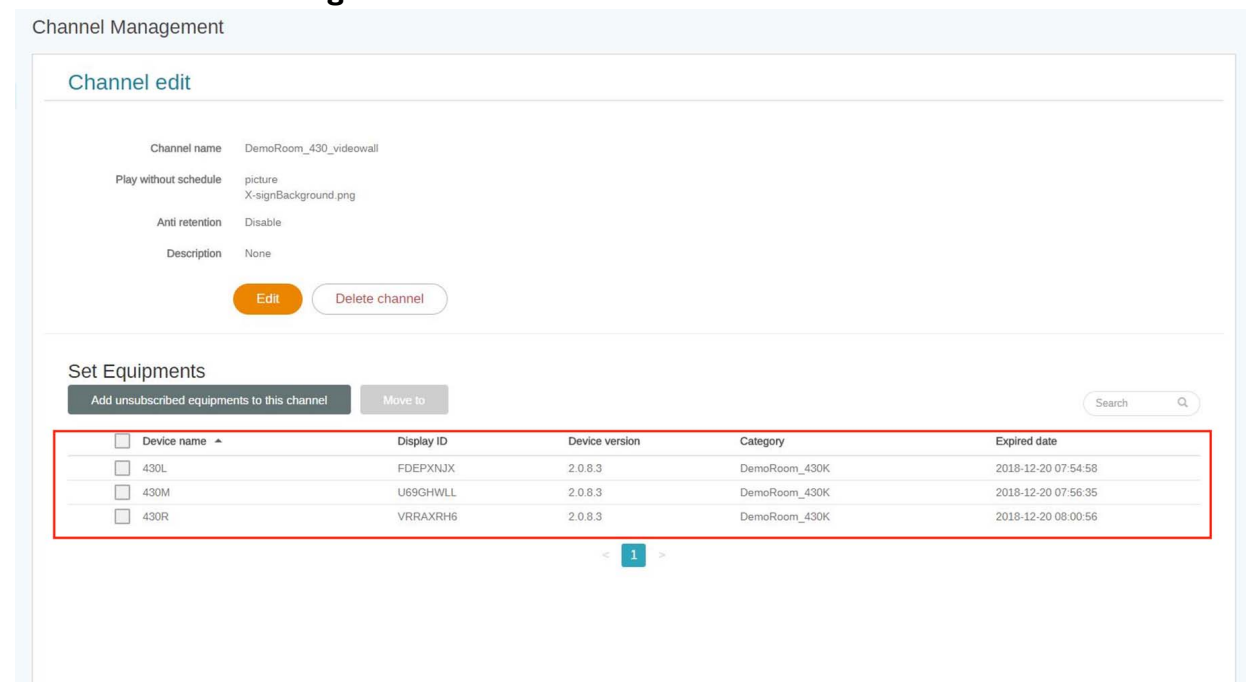
Setting up the environment for video wall

With X-Sign Manager and Player, you can easily set up the video wall environment with BenQ Smart Signage. You can see the following 1x3 video wall for example.

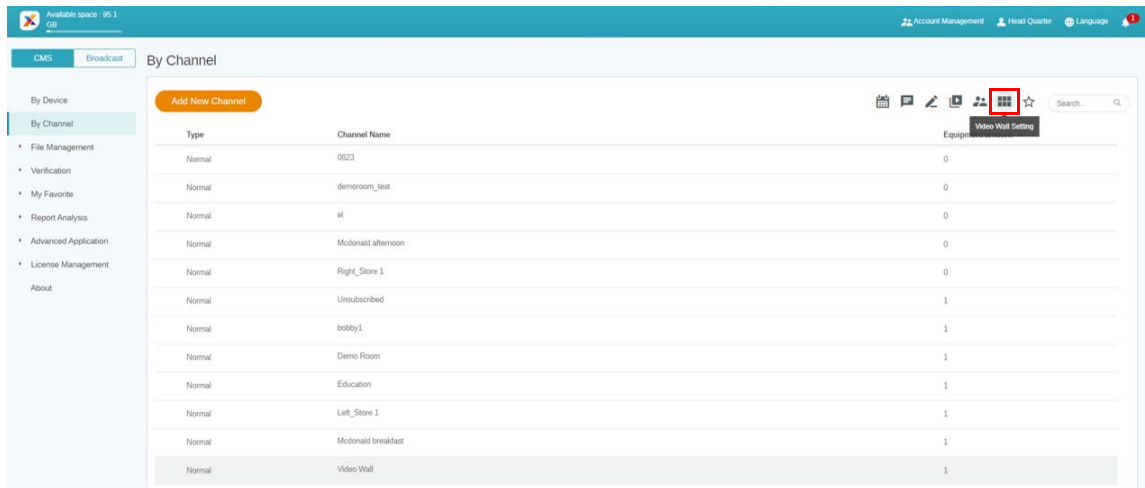
1. Pair all devices which are used for video wall with X-Sign Manager.



2. Go to **Channel Management** to create a channel to add these devices to the channel.

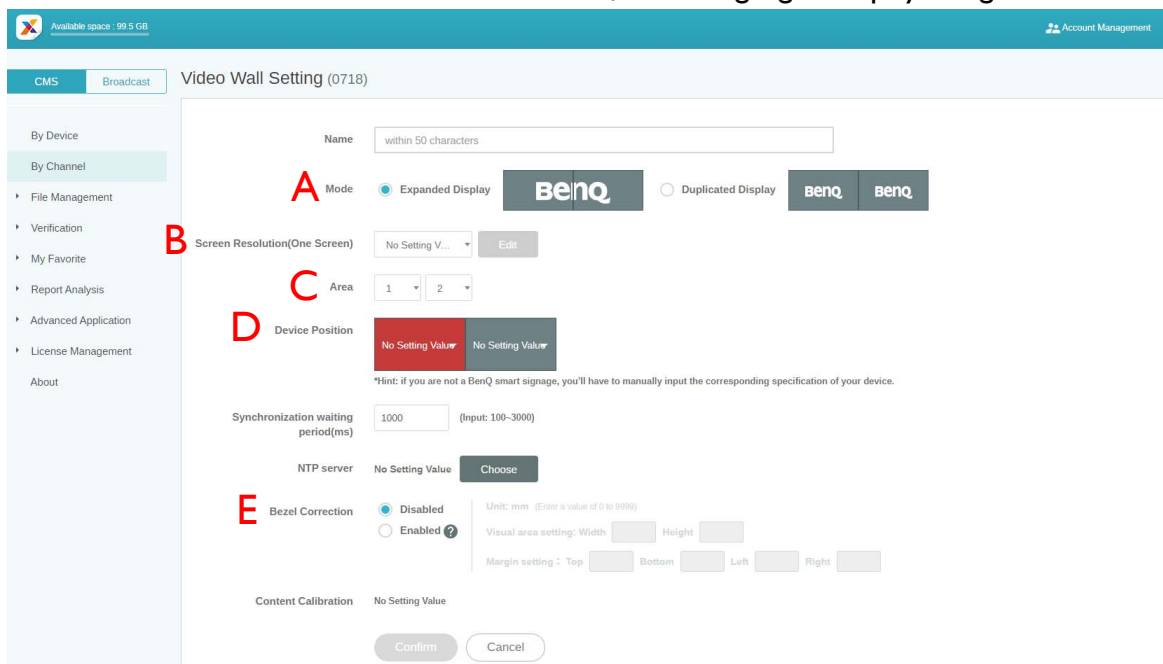


3. After the channel is created, select the channel and choose .



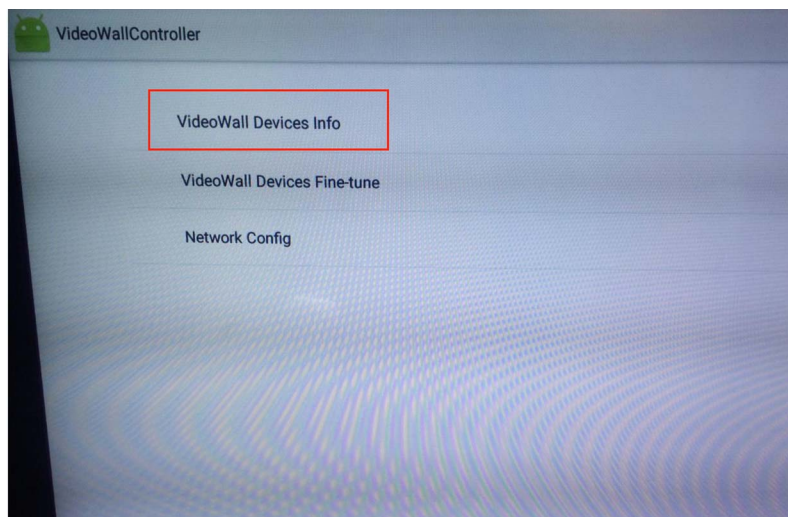
4. Below is a brief introduction for creating the Video Wall.

- Extend the content to all devices or set each device to play the same content mode.
- Set the resolution for each device. You can also customize the resolution yourself.
- Decide the Panel Area, H (Horizontal) x V (Vertical).
- Assign each display's position in the Video Wall.
- Enable the bezel correction function for BenQ Smart Signage's display margin.

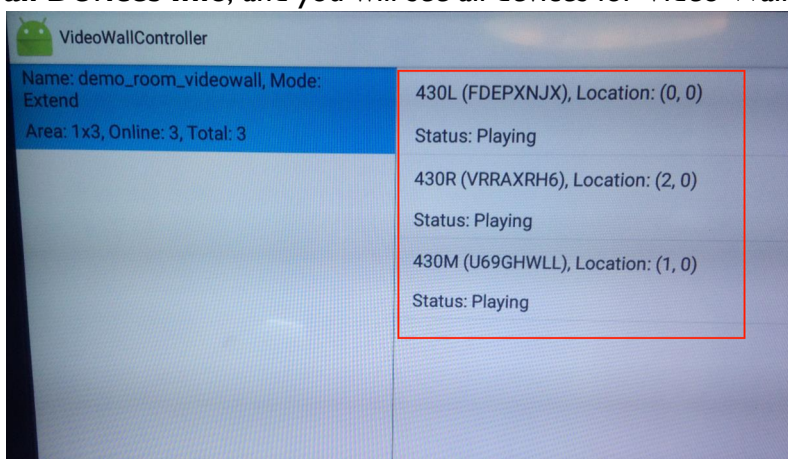


5. After all configuration is set, click **Confirm**.

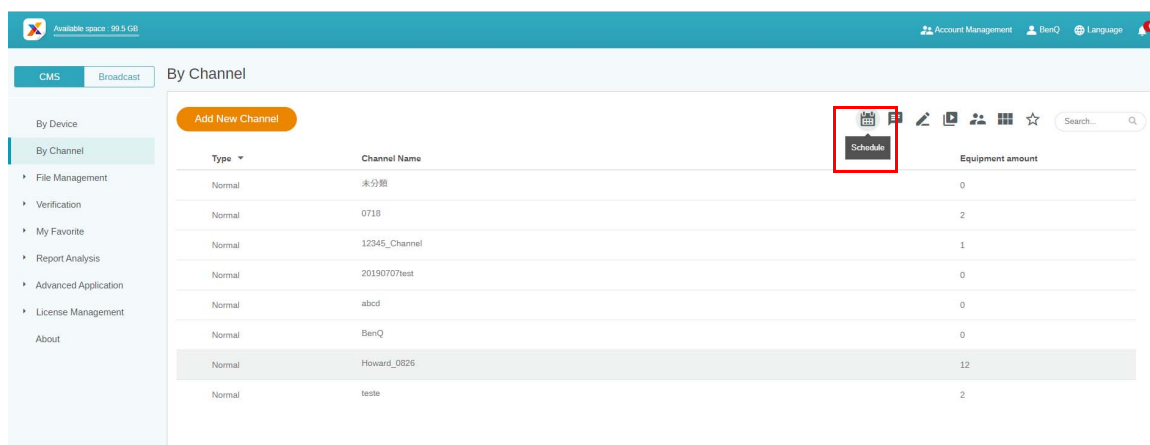
6. Set one Android box for installing VideoWallController apk. Then put the Android box and all devices in the same subnet.



7. Select **VideoWall Devices Info**, and you will see all devices for Video Wall on the list.



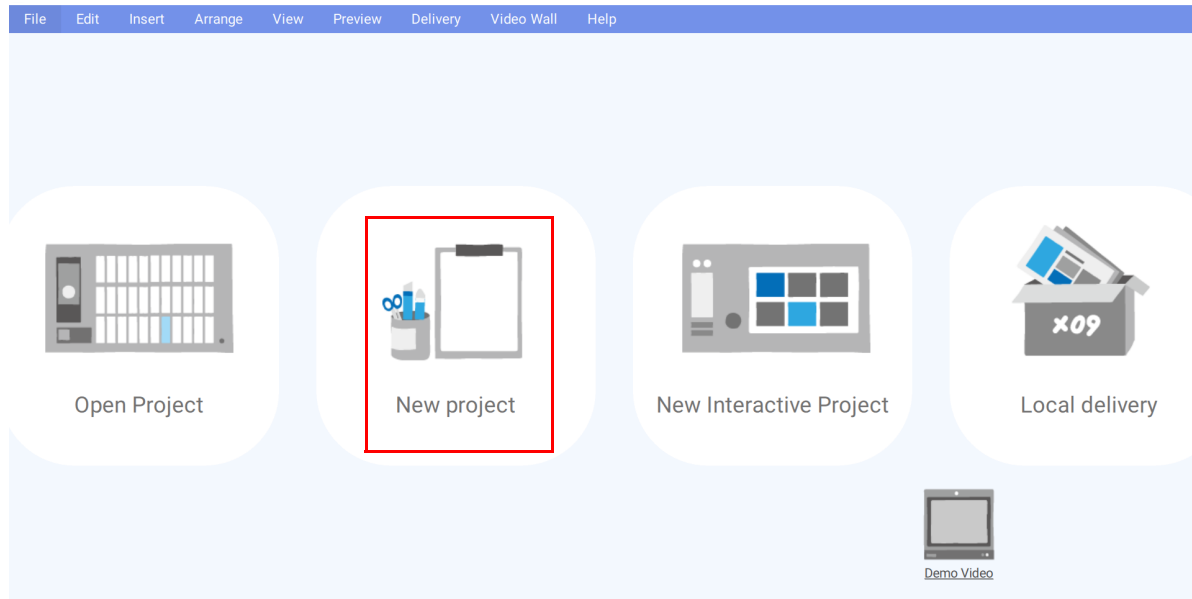
8. Now you can use the Video Wall channel to schedule for playing the content.



Creating the Video Wall content from X-Sign Designer

With X-Sign Designer, you can easily create content for the Video Wall display.

I. Create a new project.



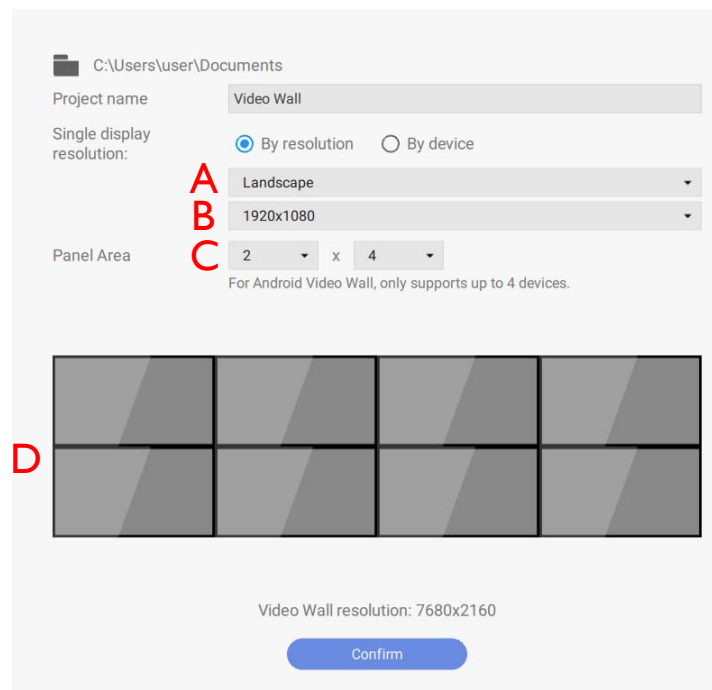
2. Below is a brief introduction for Video Wall setting.

A. You can set the device in landscape or portrait mode.

B. You can choose the resolution of each device.

C. This shows the Panel Area (Horizontal x Vertical).

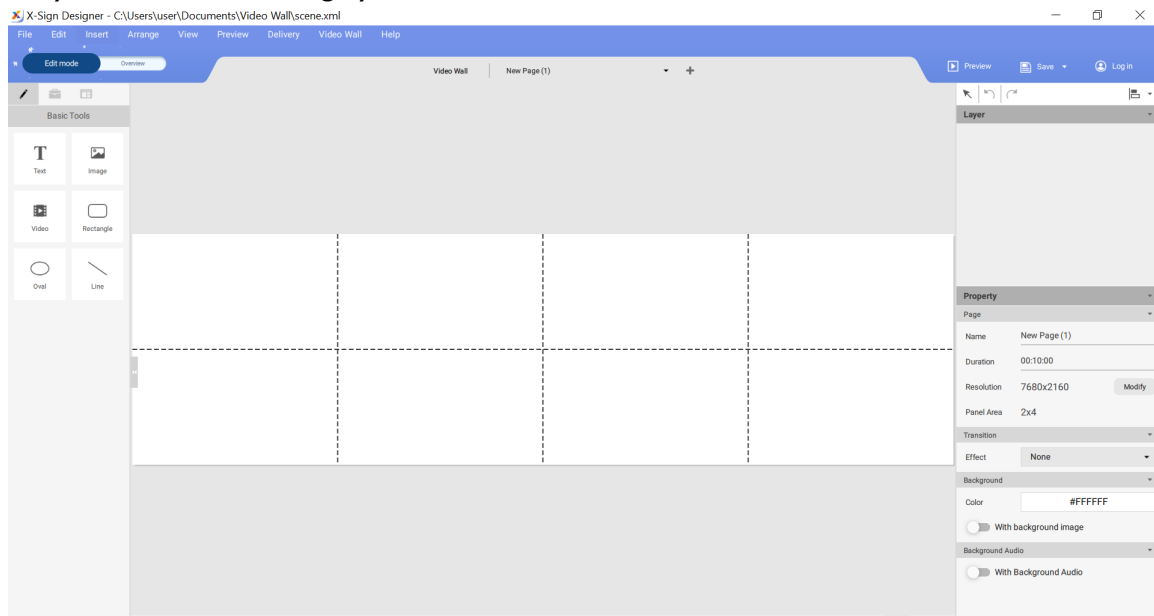
D. This shows the simulation of the Video Wall and the overall resolution.



Note: Android Video Wall only supports up to 4 devices.

3. After all configuration is set, press **Confirm**.

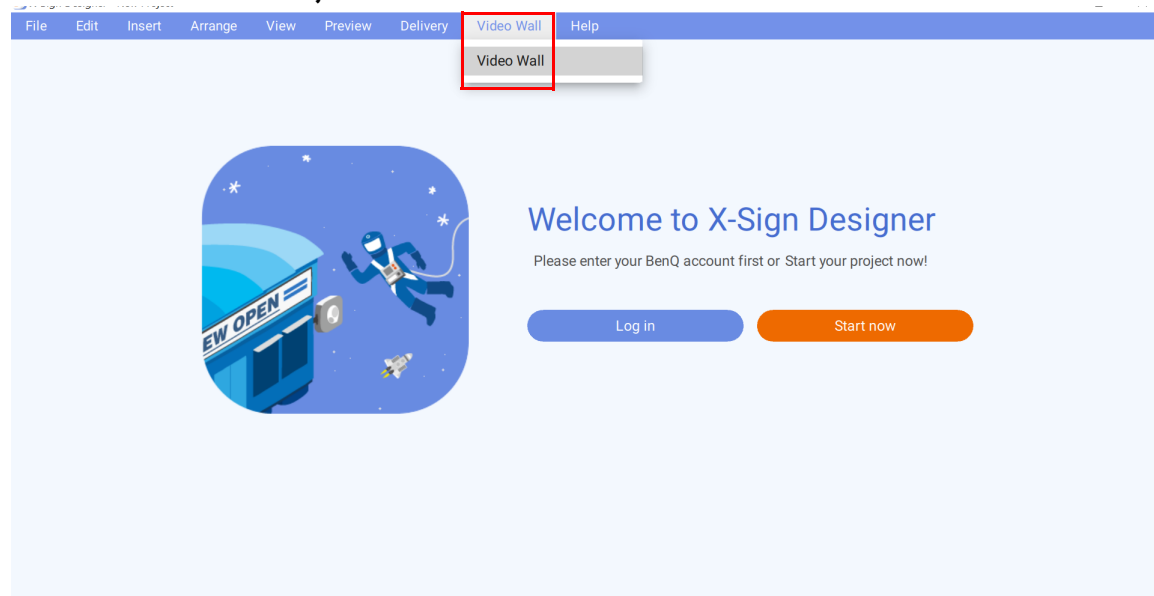
4. Now you can start to design your content.



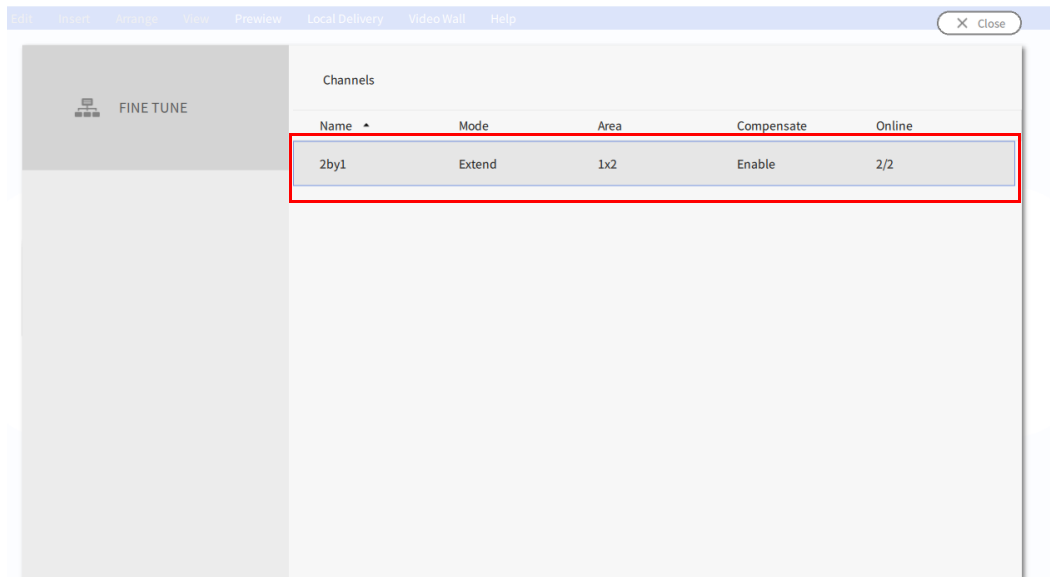
Fine-tuning the Video Wall from X-Sign Designer

X-Sign Designer offers vertical and horizontal micro-adjustment for the Video Wall display. The feature is designed to perform fine-tune when there is minor difference introduced during installation. If there is a significant gap between screens, please adjust the physical installation instead.

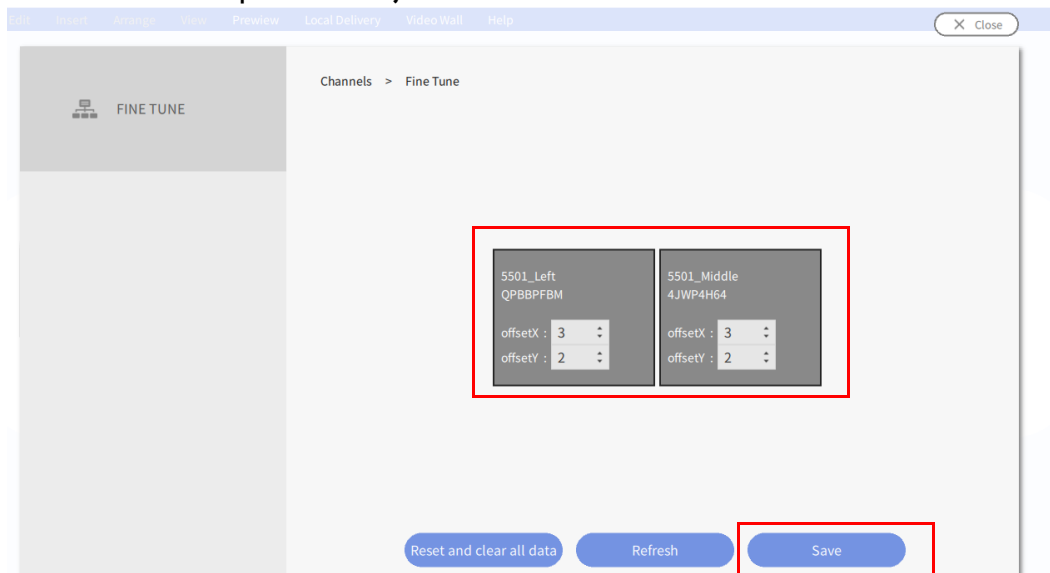
I. To access the fine-tune adjustment, select **Video Wall**.



2. Click **FINE TUNE** to check the channel list. Then click the Video Wall display to have minor adjustment.



3. With **FINE TUNE**, the selected Video Wall display(s) can be micro-adjusted along the X and Y axis. Click **Save** to complete the adjustment. The unit of measurement is millimeter.



Note: For the fine-tune adjustment, the maximum number of Video Wall devices supported is four.

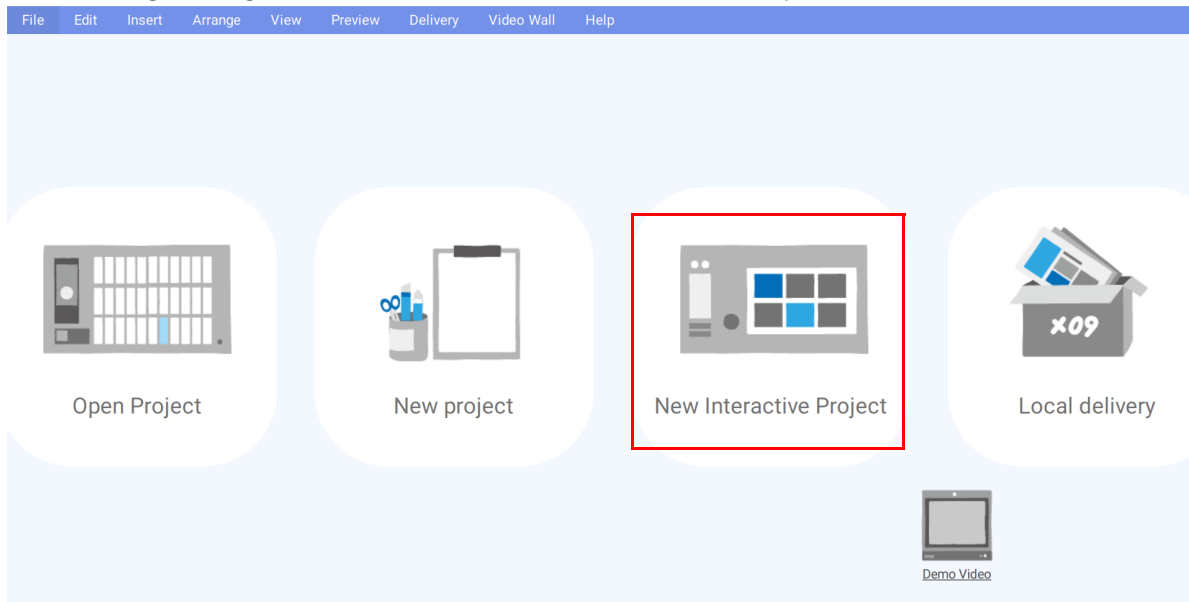
Premium

Interactive

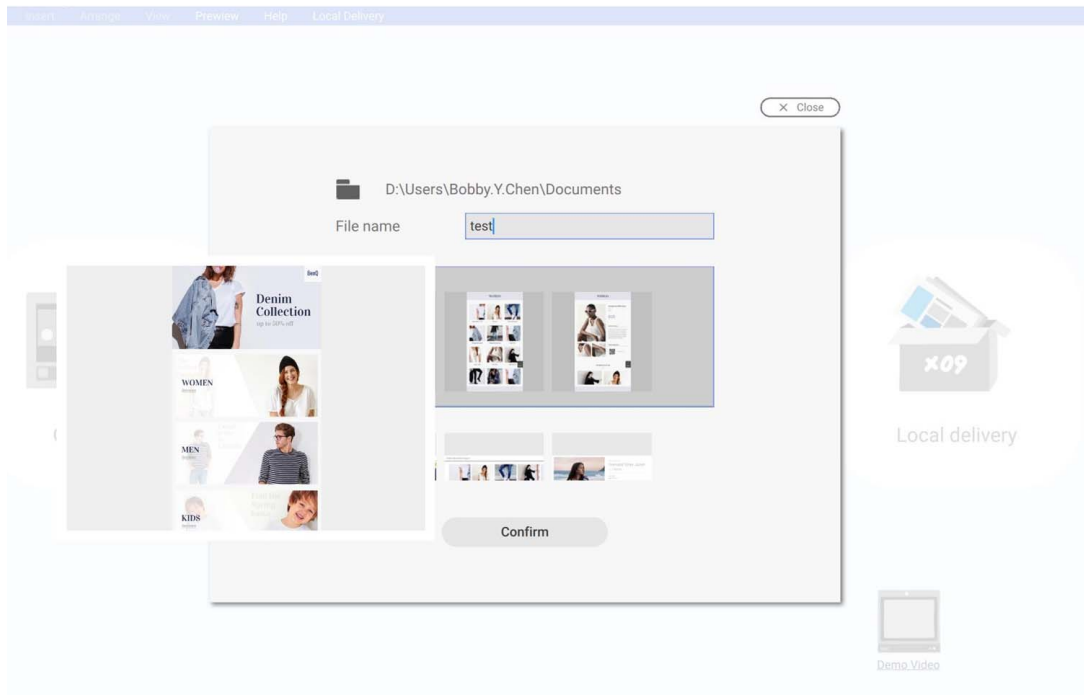
Creating interactive content with Interactive template

X-Sign Designer Interactive template can help you create interactive content in a few steps. It will be the best solution for BenQ smart signage IL series (with touch function).

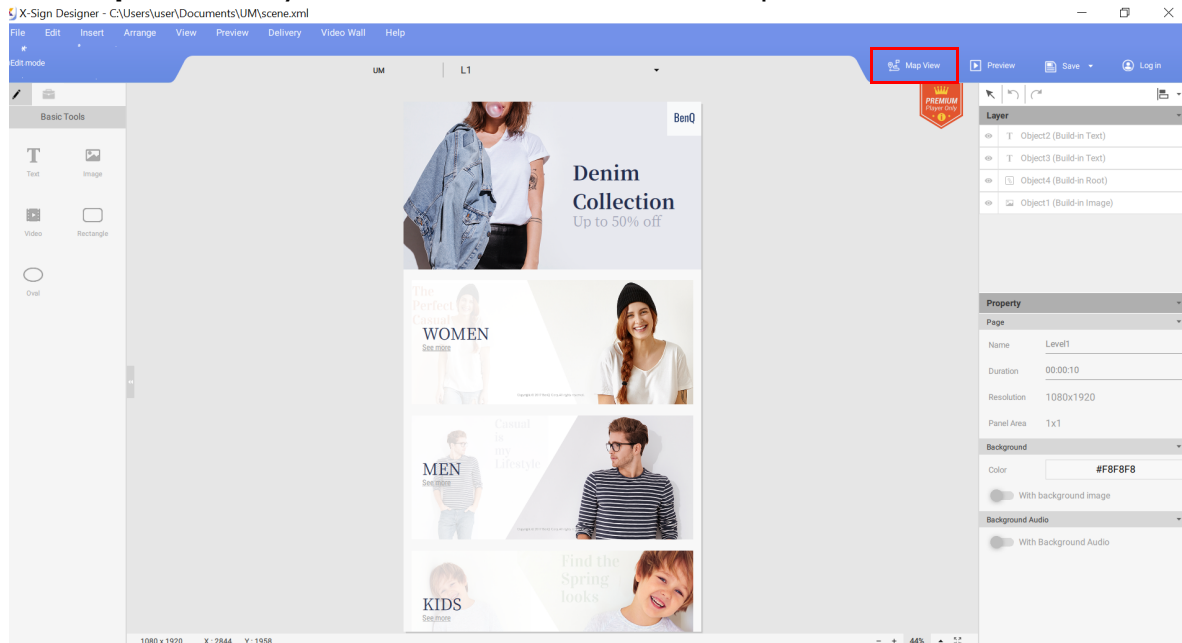
1. Launch X-Sign Designer, then choose **New Interactive Project**.



2. Choose the template style you want to use. Set the name and path for the file, then press **Confirm**.



3. Press **Map View**, and you can see the structure of the template.



4. Below are the basic functions of **Map View**.

A. Choose the page and you can see the preview on the left side.

B. Choose **Edit** to go to Layout page (Level X) to change the layout.

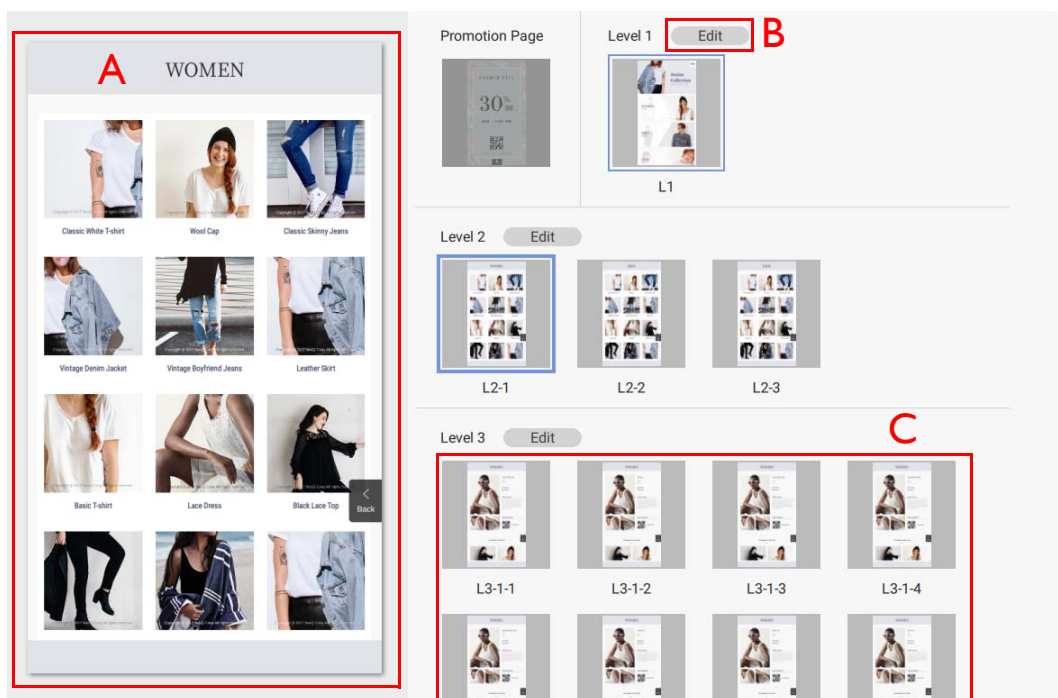
C. Choose the page and you can see related subpages. Hold down the page then drag and drop to change the page order. Double click to go to the content page (LX) directly to edit.

• There are three layers' structures:

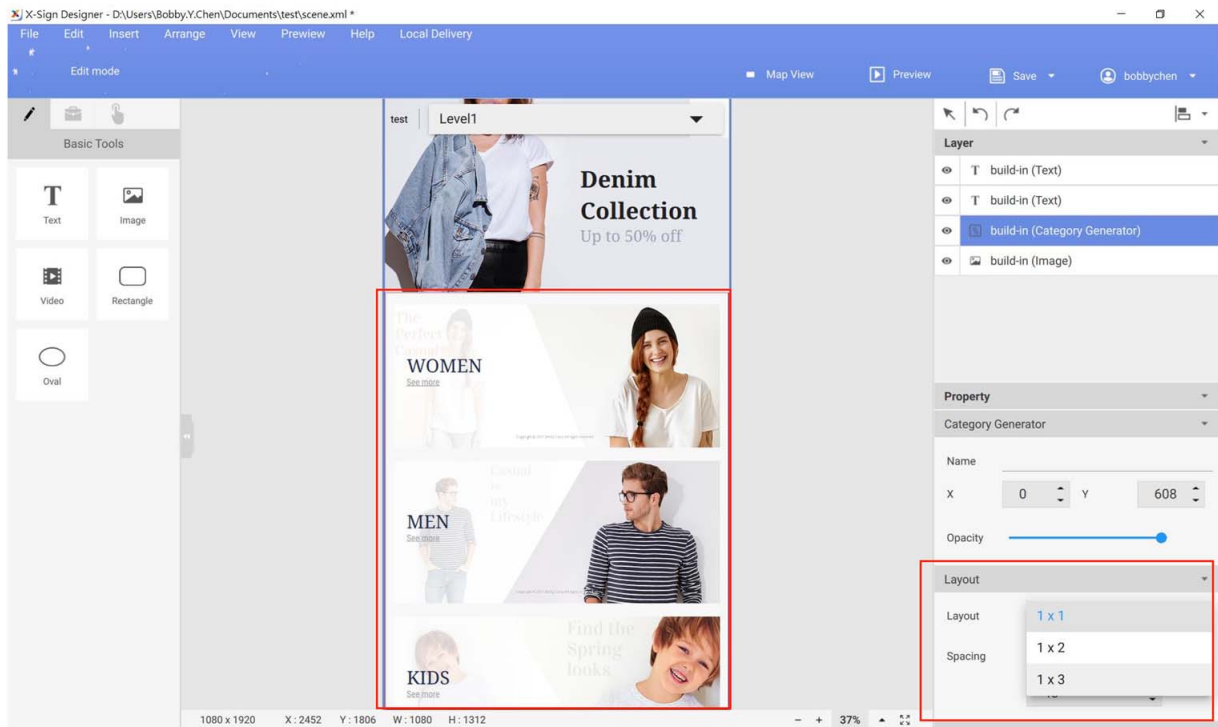
Level 1: Main page

Level 2: Category

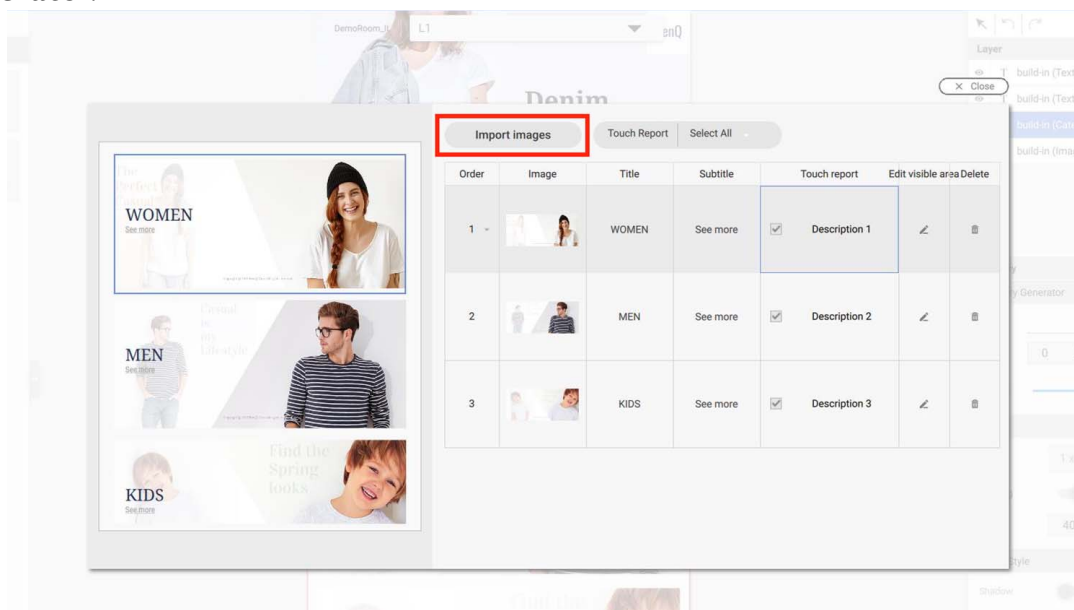
Level 3: Item/ Product



5. On Layout page (Level X), click **Category Generator** to change the layout.

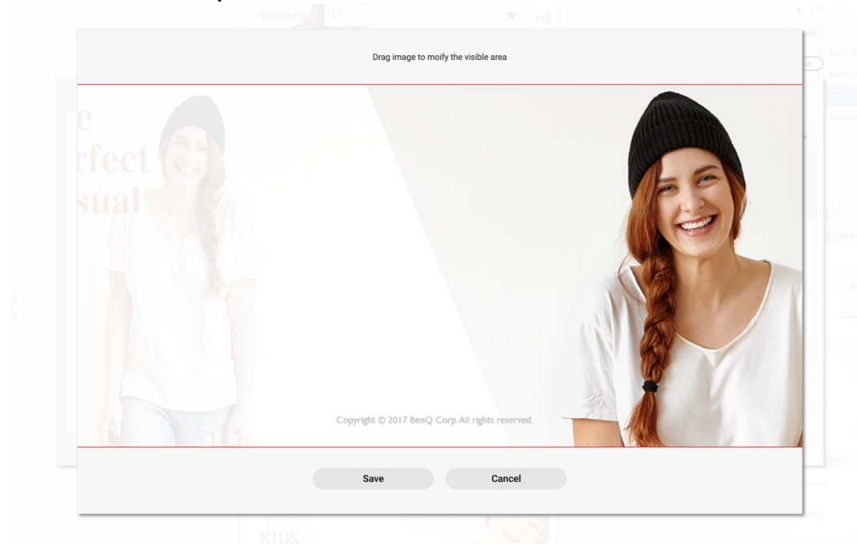


6. On Content page (LX), double click **Import images** to import the content to **Category Generator**.



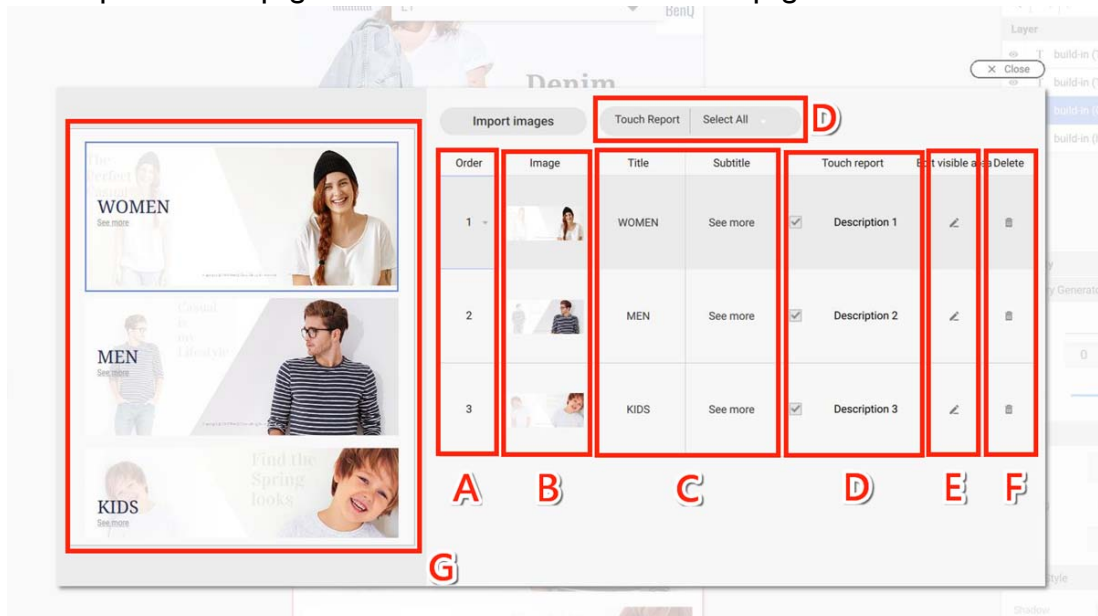
7. Below are other functions of **Category Generator**.
 - A. Change the order of the items. Drag and drop the item to change the order.
 - B. Change the image source.
 - C. Change the display strings here.
 - D. Enable **Touch Report** to see the touch analysis report on Manager. You can enable/disable all by pressing the top-right button.

E. Set the visible area for the picture of items.



F. You can also right click mouse to delete it. Once you delete the item, you also delete related subpage(s) which can't be recovered.

G. You can preview the page. You can scroll to see the whole page.



8. The number of items you import into the template will automatically generate the related next layer.

The screenshot displays the BenQ X-Sign software interface, divided into two main sections: 'Collection' and 'Main Page'.

Collection Section:

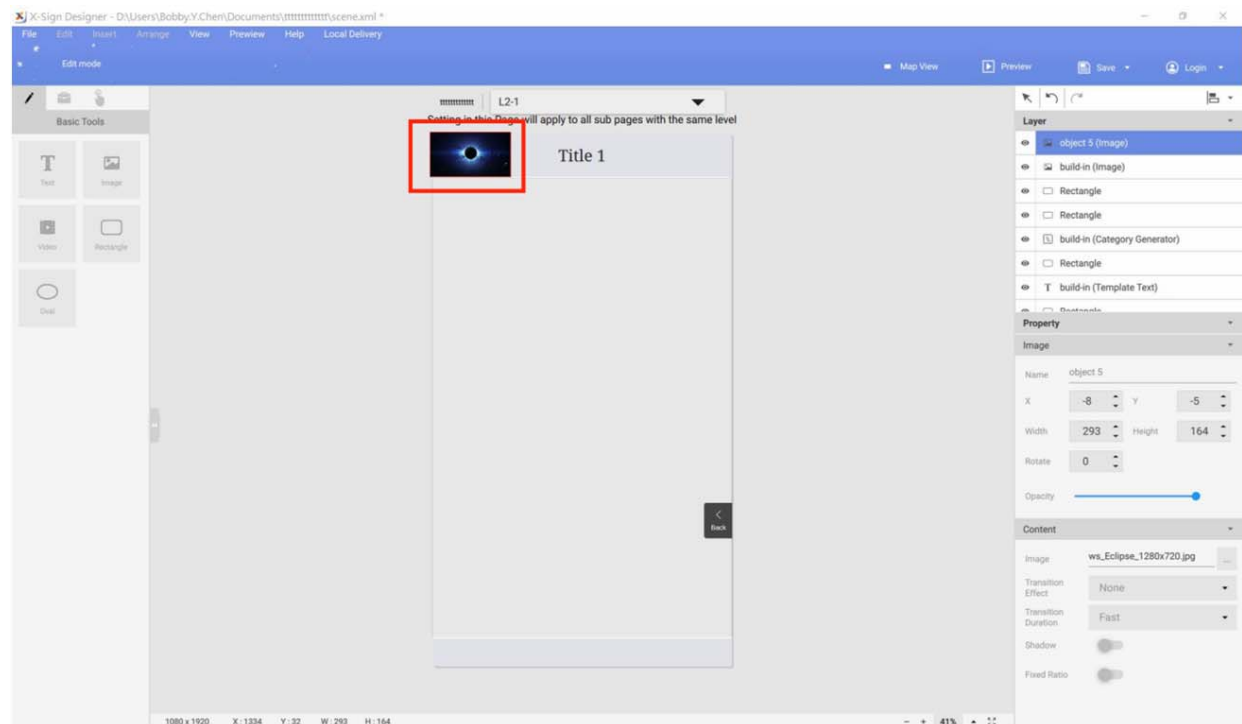
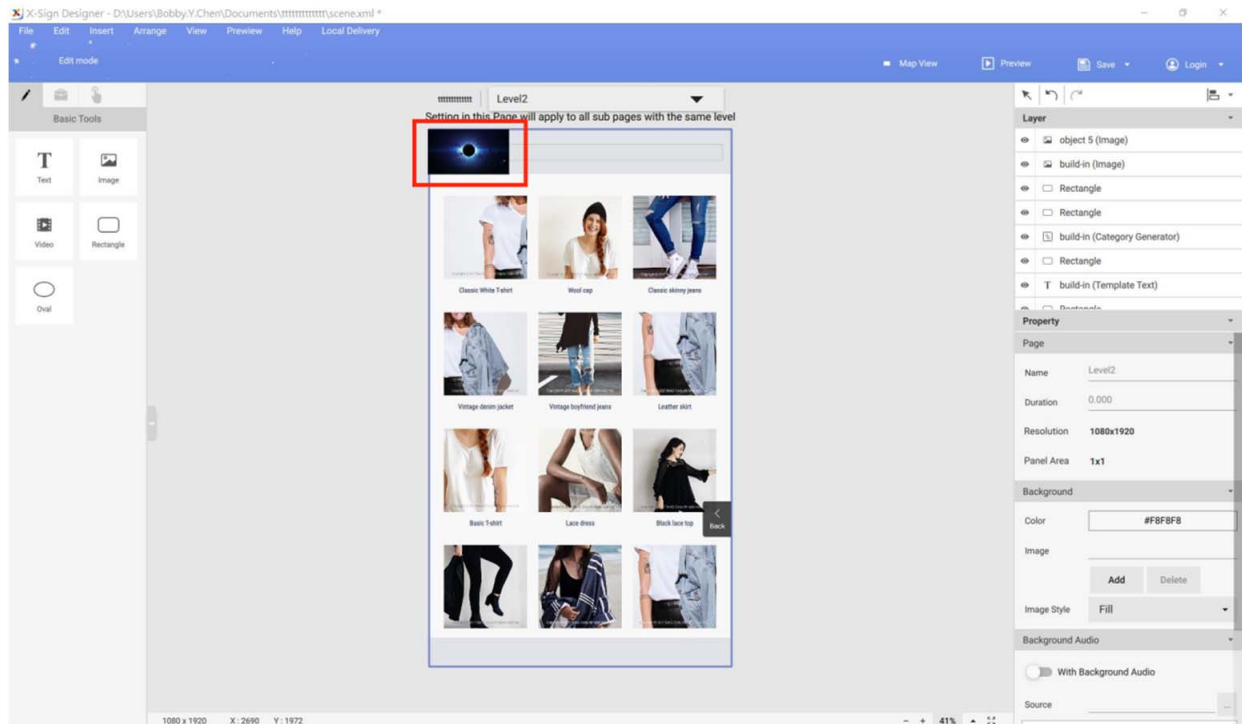
- Import images:** A panel on the left showing three imported images, each with a title and subtitle:
 - Title 1: Image of a baby in a red shirt.
 - Title 2: Image of a baby in a yellow hat.
 - Title 3: Image of a baby in a blue hat.
- Table:** A table with 6 columns: Order, Image, Title, Subtitle, Touch report, Edit visible area, and Delete. It contains 4 rows of data.

Order	Image	Title	Subtitle	Touch report	Edit visible area	Delete
1		Title 1	Subtitle 1	☒ Description 1		
2		Title 2	Subtitle 2	☒ Description 2		
3		Title 3	Subtitle 3	☒ Description 3		
4		Title 4	Subtitle 4	☒ Description 4		

Main Page Section:

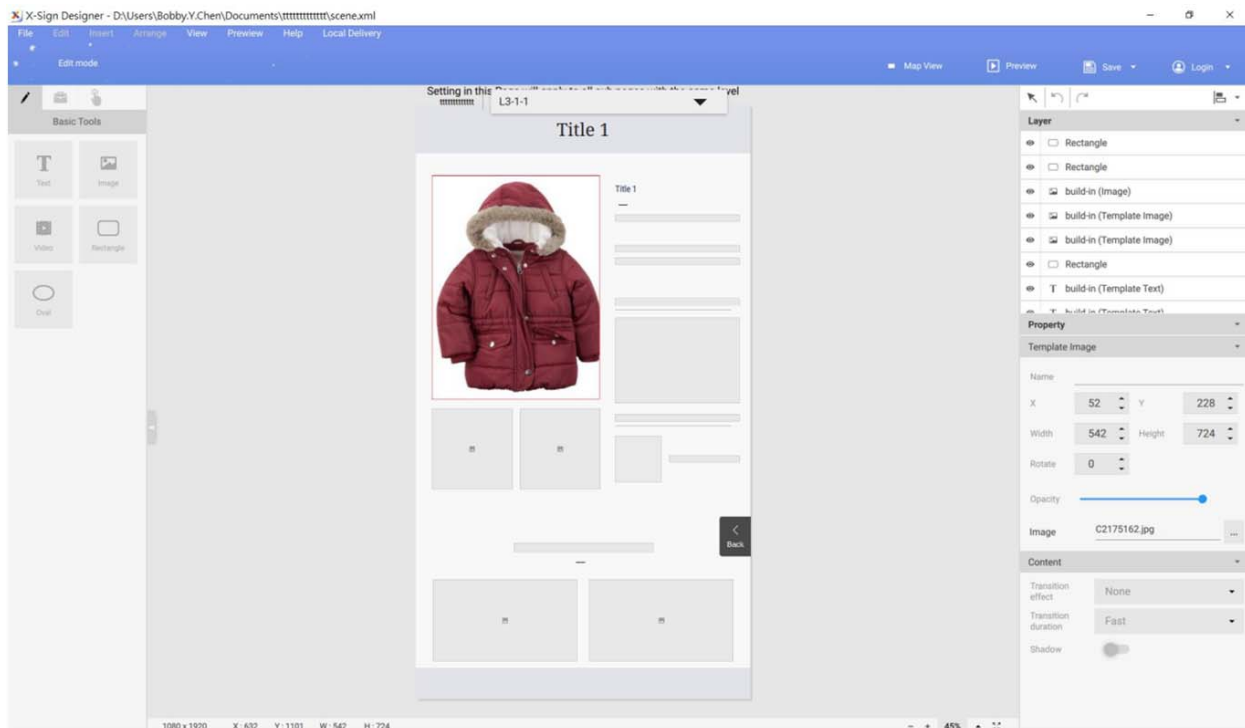
- Ad page:** A panel on the left showing a preview of the 'Denim Collection' ad page with the text 'Up to 50% off'.
- Level 1:** A panel showing a preview of the 'Main Page' with a '30%' discount.
- Level 2:** A panel showing a preview of the 'Main Page' with four placeholder images, each labeled 'Title 1', 'Title 2', 'Title 3', and 'Title 4'. This panel is highlighted with a red border.
- Level 3:** A panel showing a preview of the 'Main Page' with a placeholder image labeled 'Title 1'.

9. On Layout page (Level X), you can insert a widget. It will apply to all related Content pages (LX). You can't insert any widgets in Content page (LX) separately.



10. On Layout page (Level X), you can also remove a built-in widget in the interactive template. Once the widget is removed, it can't be recovered.

11. On Content page (LX), you can set the content for a built-in widget.



12. Enjoy creating your interactive project with our interactive content.

Creating interactive content from designed templates with Area Link

Watch demonstration video:



There are two ways to create interactive content in X-Sign Designer.

- Interactive Template: Three layers' structures designed by BenQ Designer which make you change your content easily. Refer to [Creating interactive content with Interactive template on page 124](#) for more information.
- Area Link: For you to customize the link relation yourself. You can easily use it to turn the original project into the interactive project as you wish.

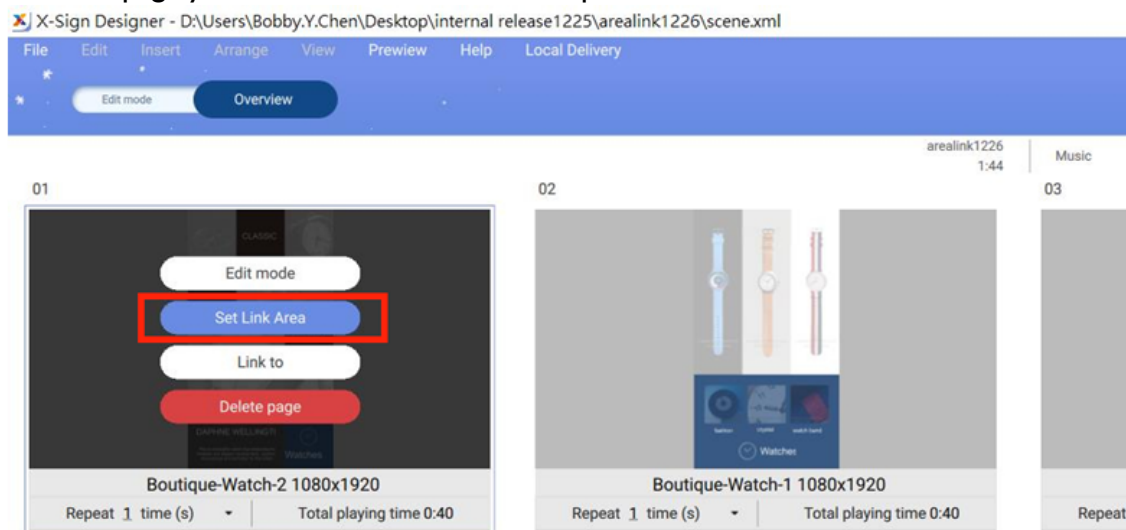
The following is an introduction of how to create an interactive content with Area Link.

Note: Be sure that your smart signage has successfully imported with the interactive content otherwise the touch function may not work.

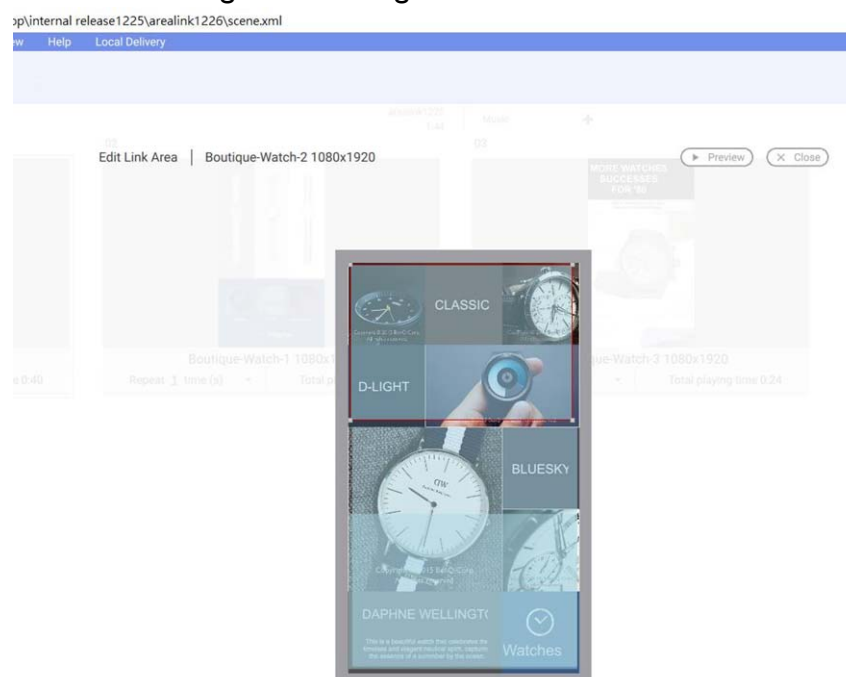
1. Open the project you want to change to the interactive content, then select **Overview** mode.



2. Choose the page you want to set the link, then press **Set Link Area**.

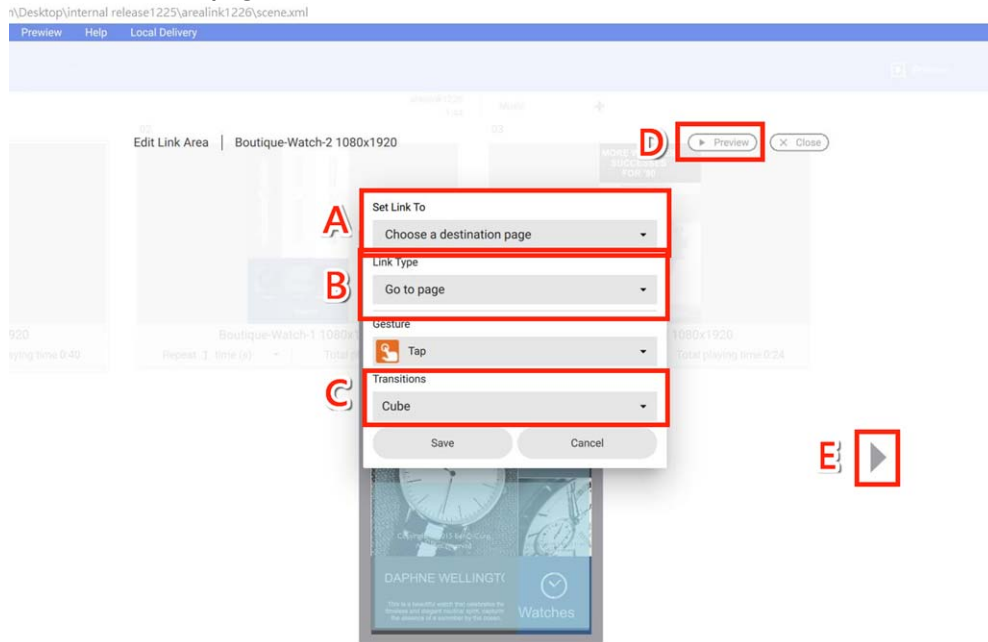


3. You will see **Link Area** setting wizard. Drag an area to create an Area Link.

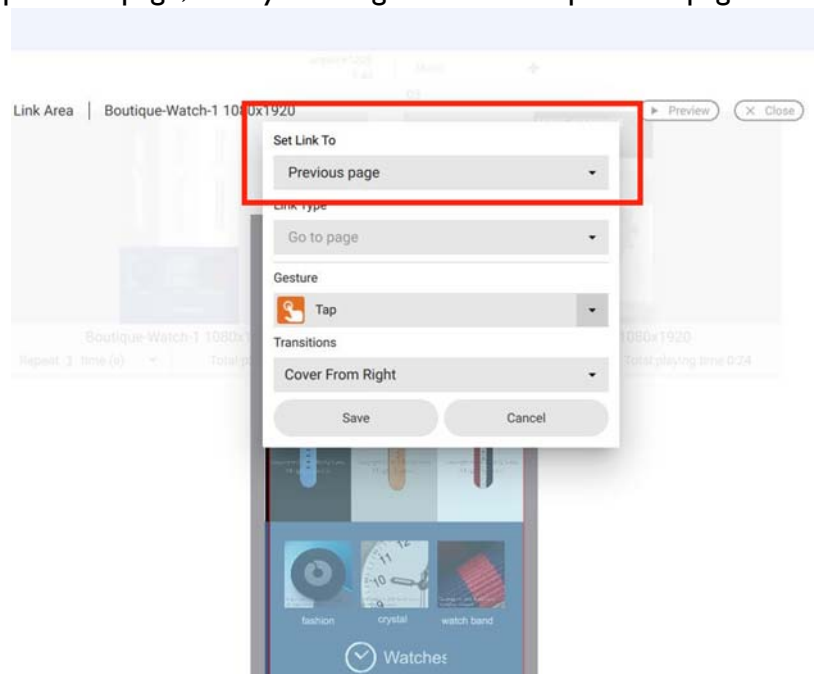


4. In Area Link configuration, you can set:
 - A. Set the page you want to link to. After tabbing the area, you can see the related page.

- B. Set the link effect. You can go to the link page directly or to the link page overlapping the original one.
- C. Set the transition effect.
- D. After you finish the setting, you can preview the effect.
- E. Go to and edit other pages.



5. Set link to the previous page, then you can go back to the previous page.



6. After you finish the setting, press **Save**.
7. Now you can enjoy creating interactive content.

Viewing the structure of an Interactive Template

Watch demonstration video:

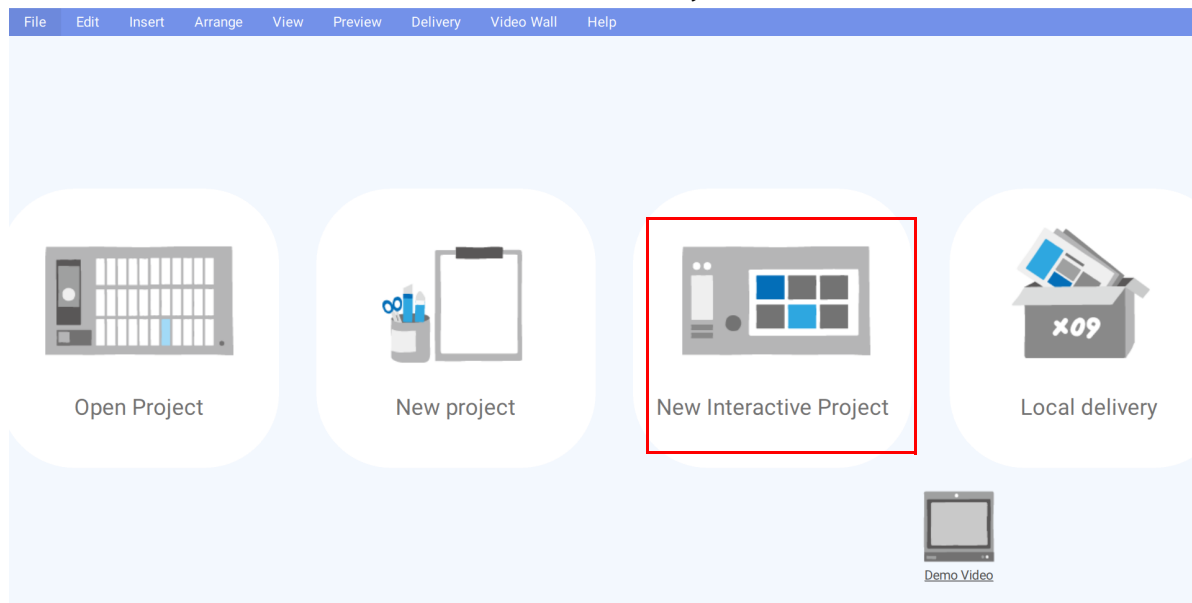


You can use Interactive Templates in X-Sign Designer to create interactive projects for your touchscreen display. The following is an introduction to working with Interactive Templates.

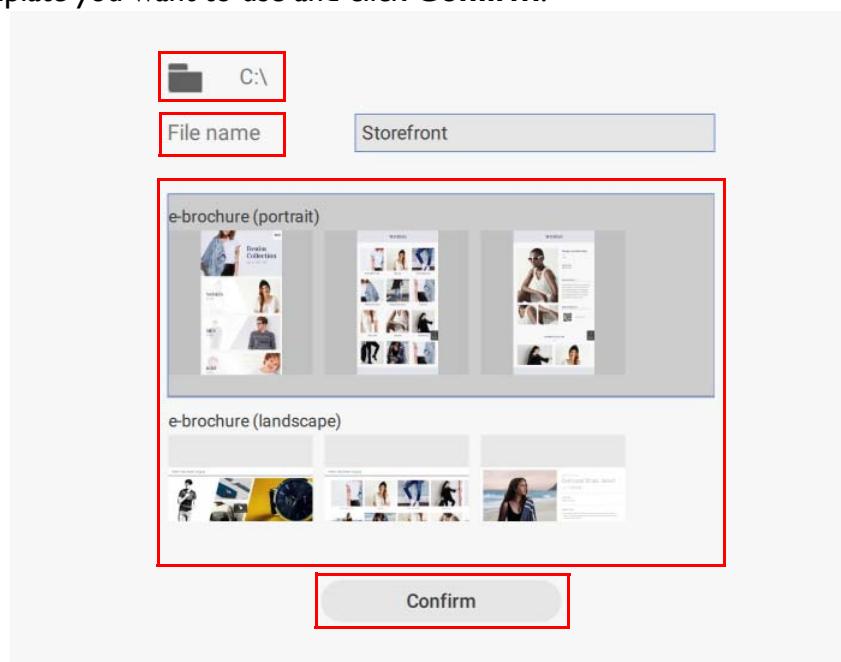
Note: This feature is for BenQ members who have purchased a Premium License only.

To open an Interactive Template in X-Sign Designer:

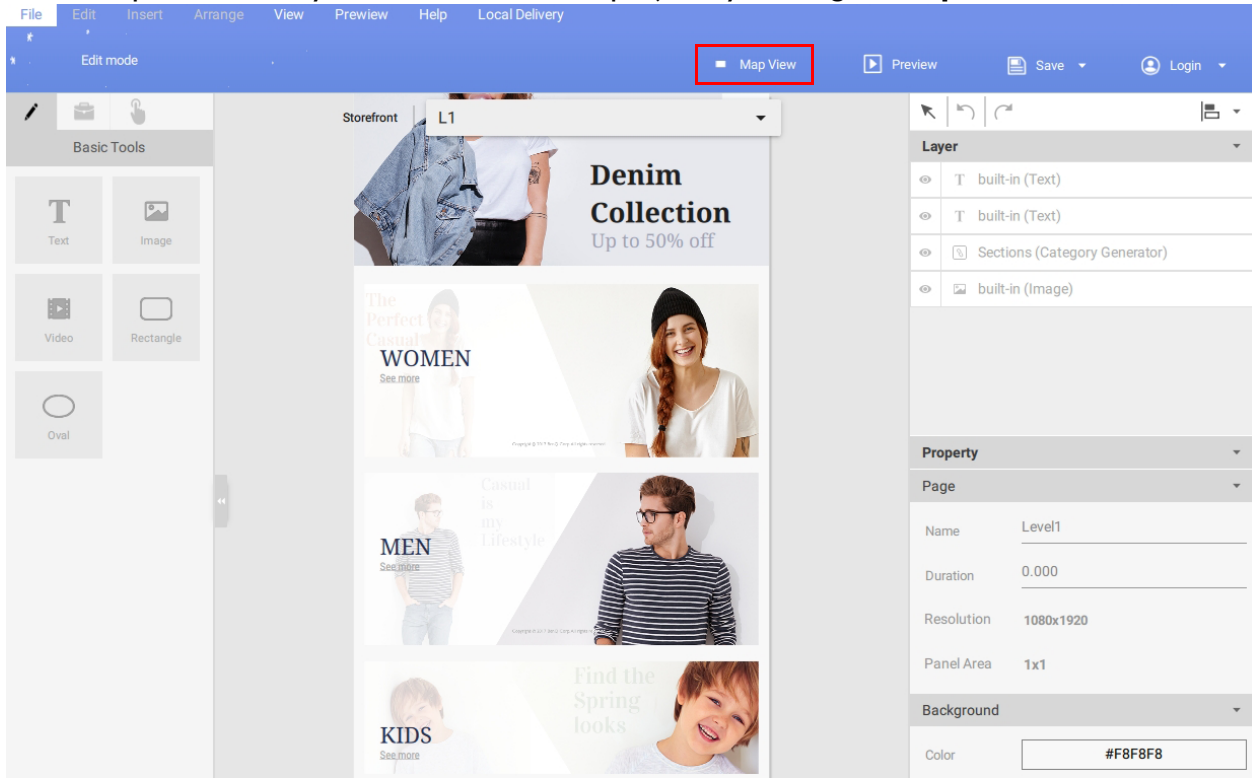
1. Launch the software and click **New Interactive Project**.



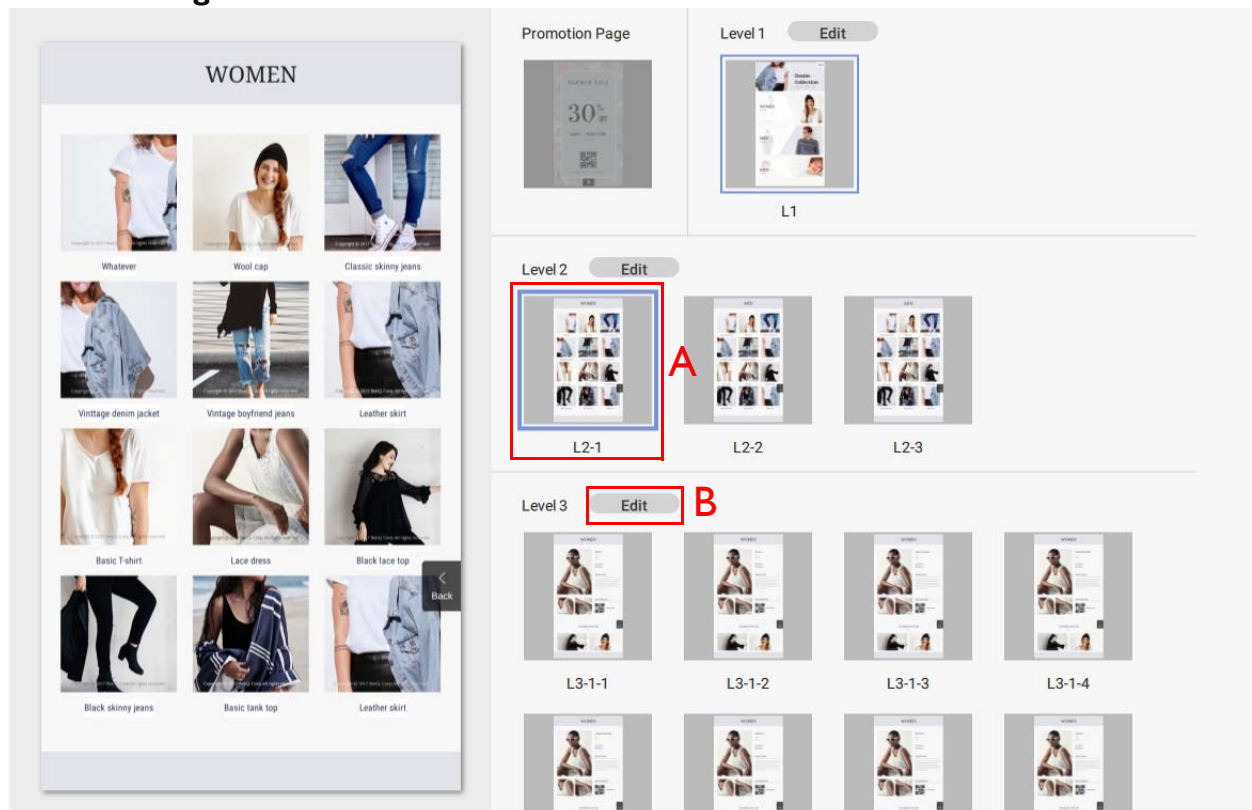
2. Choose a location on your hard drive to save the project and create a **File name**. Select the e-brochure template you want to use and click **Confirm**.



3. You can preview the layout of the Interactive project by clicking on **Map View**.



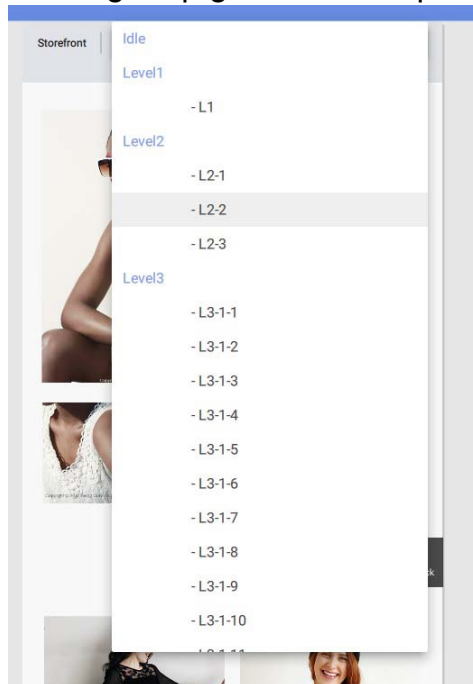
4. Each interactive project consists of 3 Levels, and each level consists of a **Template Page** and **Content Pages**:



A. To preview a specific **Content Page**, click on its icon on the right side. To edit the selected **Content Page**, double-click the icon.

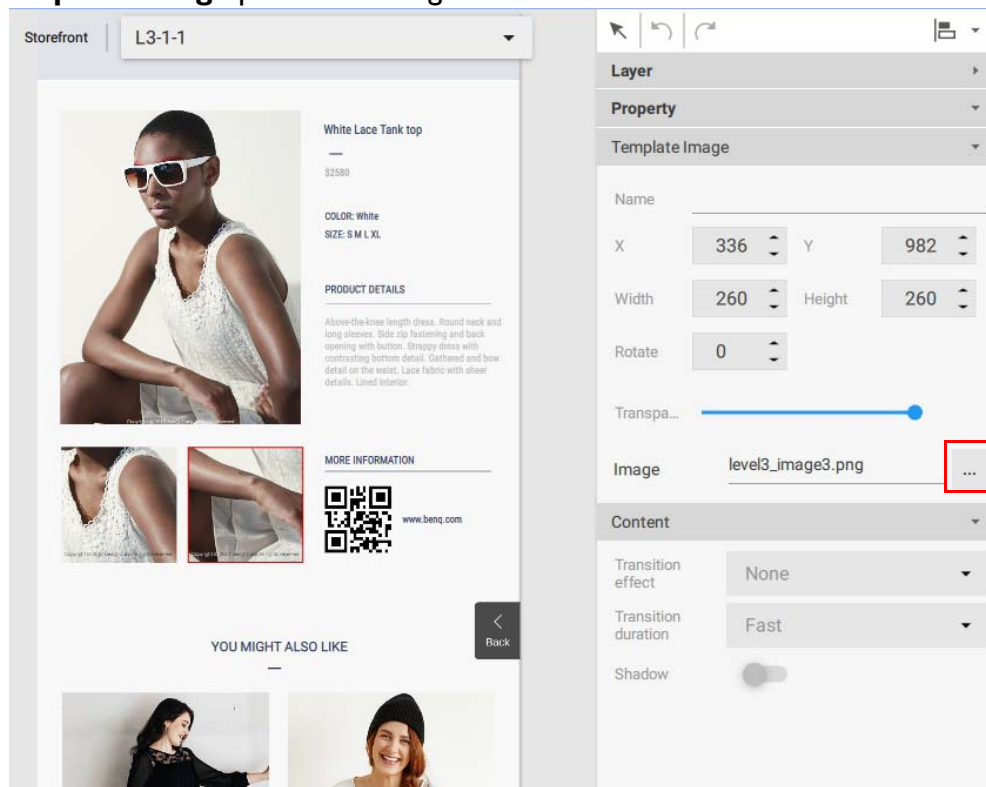
B. To edit a **Template Page** (which will affect the layout of your **Content Pages**), click the **Edit** button next to the **Level** you want to adjust.

5. You can also navigate to each **Template Page** and **Content Page** by clicking the  button at the top of the canvas and selecting the page from the drop-down list.

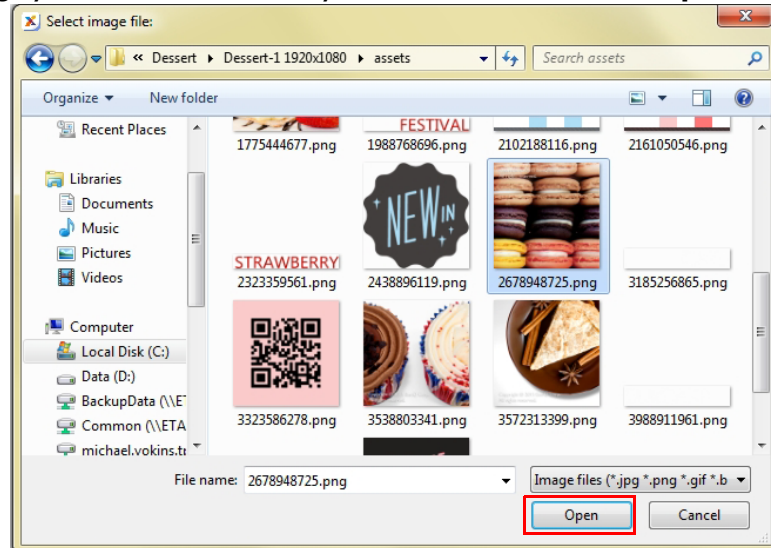


To customize a **Content Page** in **Level 3**:

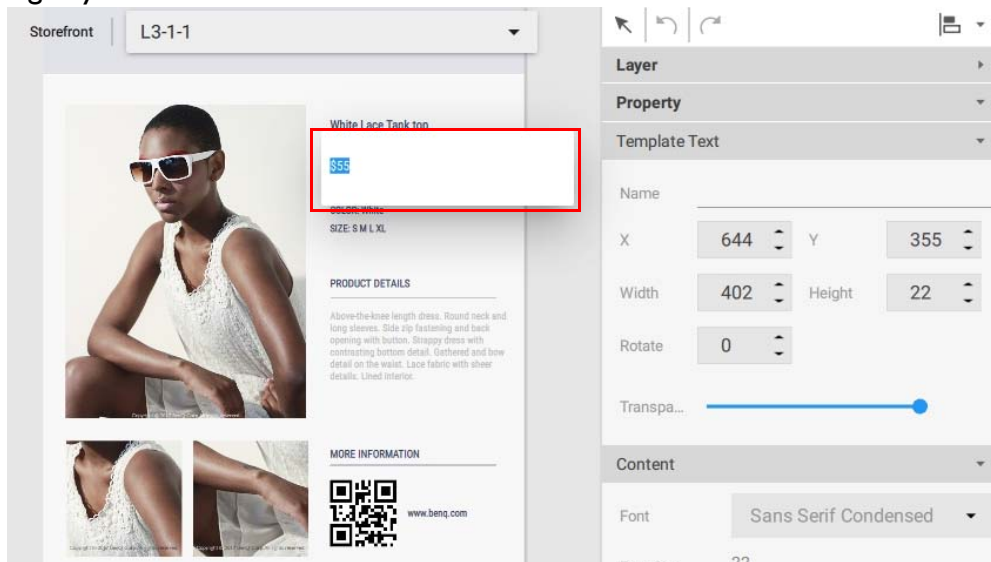
1. You can change each image displayed in a **Content Page** by selecting it in the canvas, then going to the **Template Image** panel on the right and click the ... button.



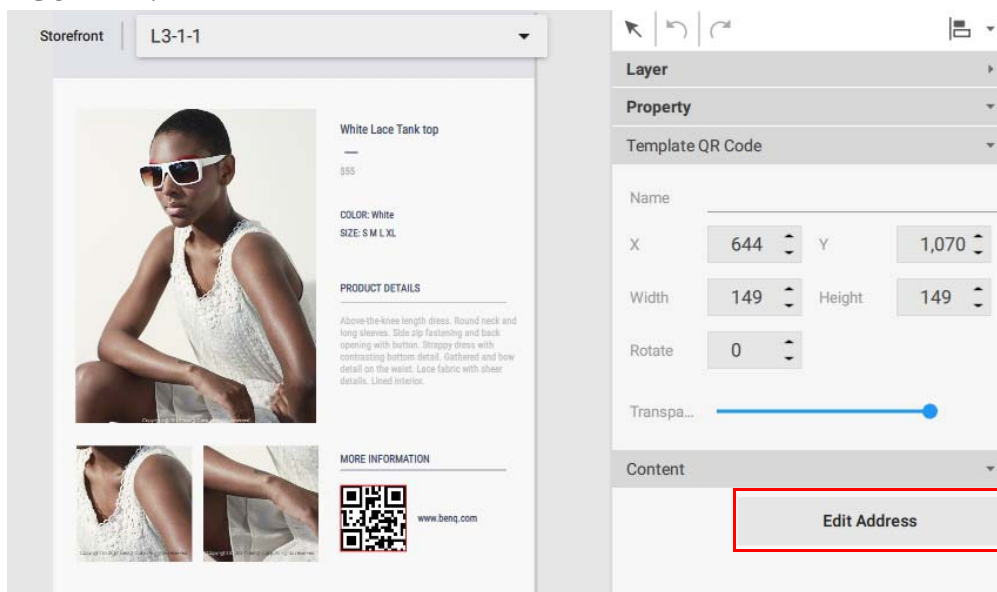
2. Choose the image you want to use from your hard drive and click **Open**.



3. You can change the text displayed in a **Content Page** by double-clicking it in the canvas, and then typing in your own text.

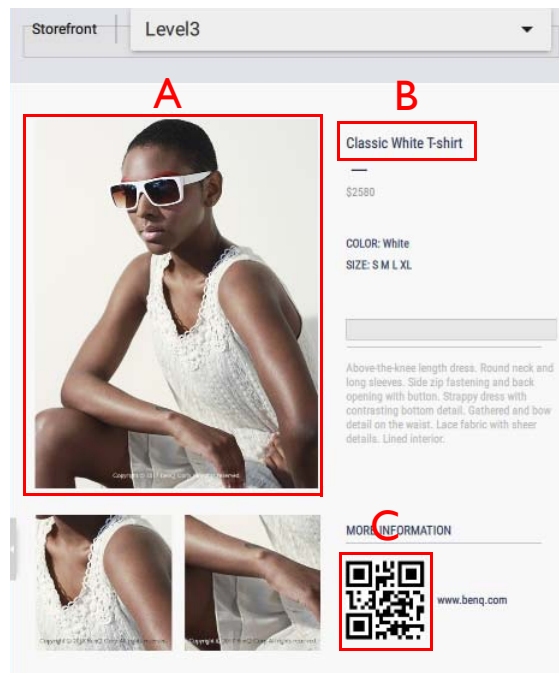


4. You can edit the URL for a **QR code** in a **Content Page** by selecting it in the canvas, then going to the **Content** panel on the right and clicking **Edit Address**. Enter the **QR code link** and click **Confirm**.



To customize a **Template Page** in **Level 3**:

1. You can customize the layout of a **Template Page** for **Level 3** by selecting any of the following items in the canvas:



A. Template Image – Select the image in the canvas and then customize the settings in the **Template Image** panel and the **Content** panel.

B. Template Text – Select the text in the canvas and then customize its settings in the **Template Text** panel and the **Control** panel.

C. Template QR Code – Select the **QR code** in the canvas and then customize its settings in the **Template QR Code** panel and the **Control** panel.

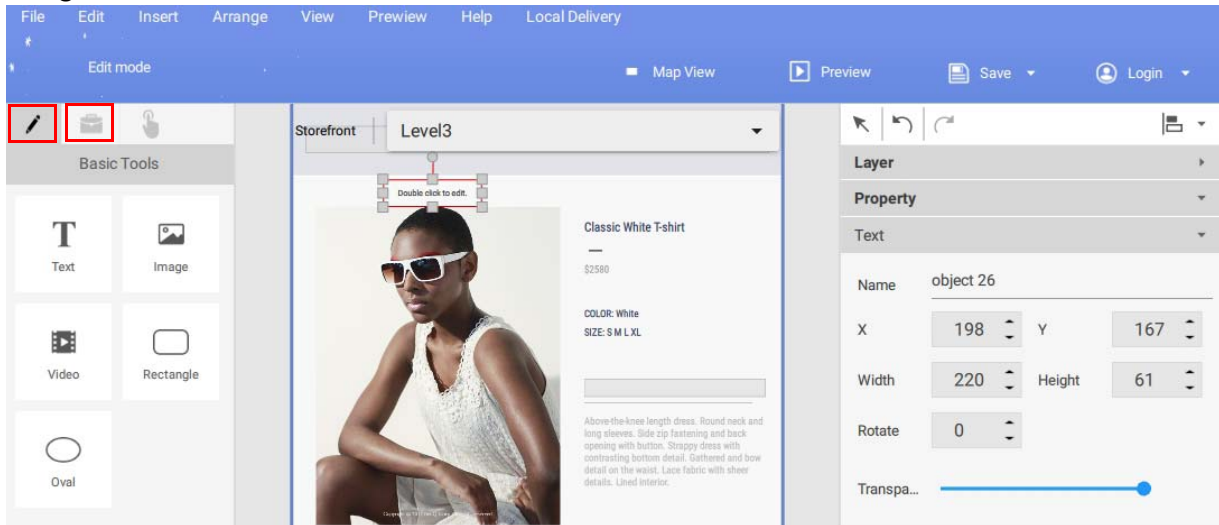
2. If you want to delete any **Template** images or text from the **Template** page, select the item in the canvas and press delete. A warning message will appear; click **Yes** to delete or **No** to exit.

This component can not be added after the deletion, do you want to continue?

Yes

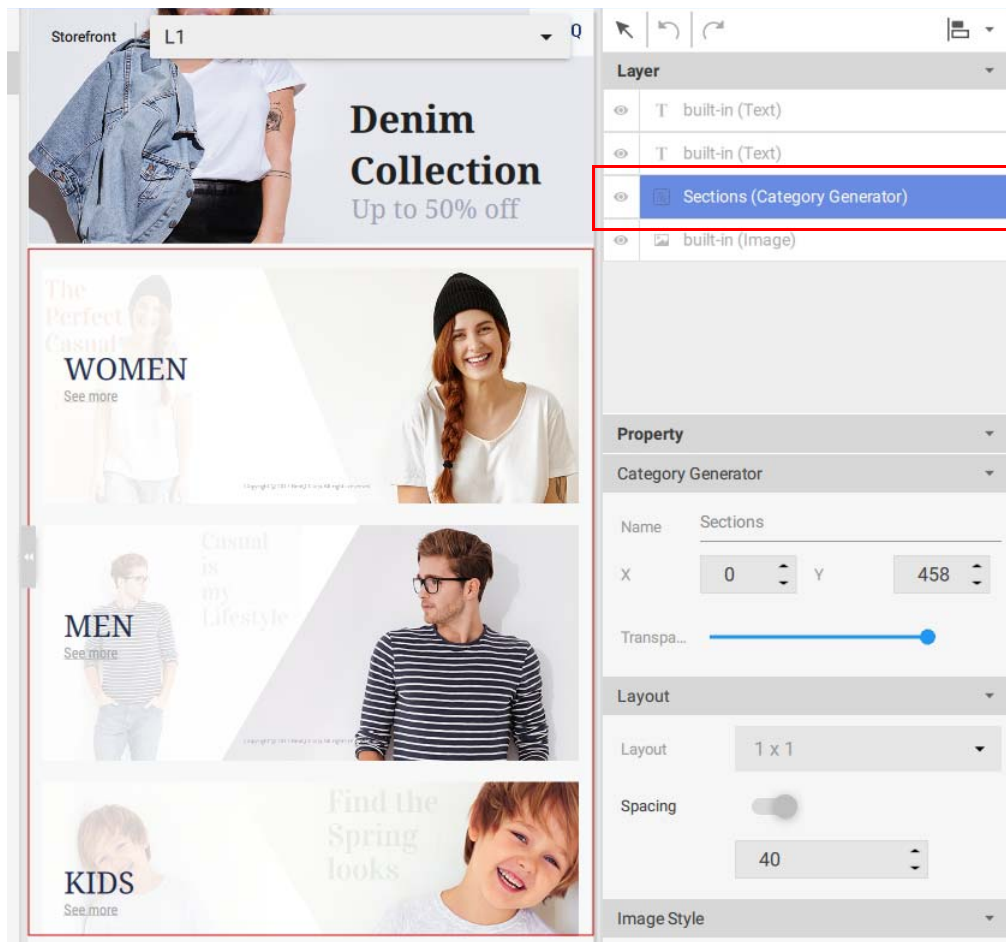
No

3. You can add new images, text or widgets to the **Template Page** by using either the **Basic tool** or **Widget** panel. Click  to access the **Basic tool** panel or click  to access the **Widget** panel. Refer to [Creating content in X-Sign Designer on page 58](#) for more information about using these tools.

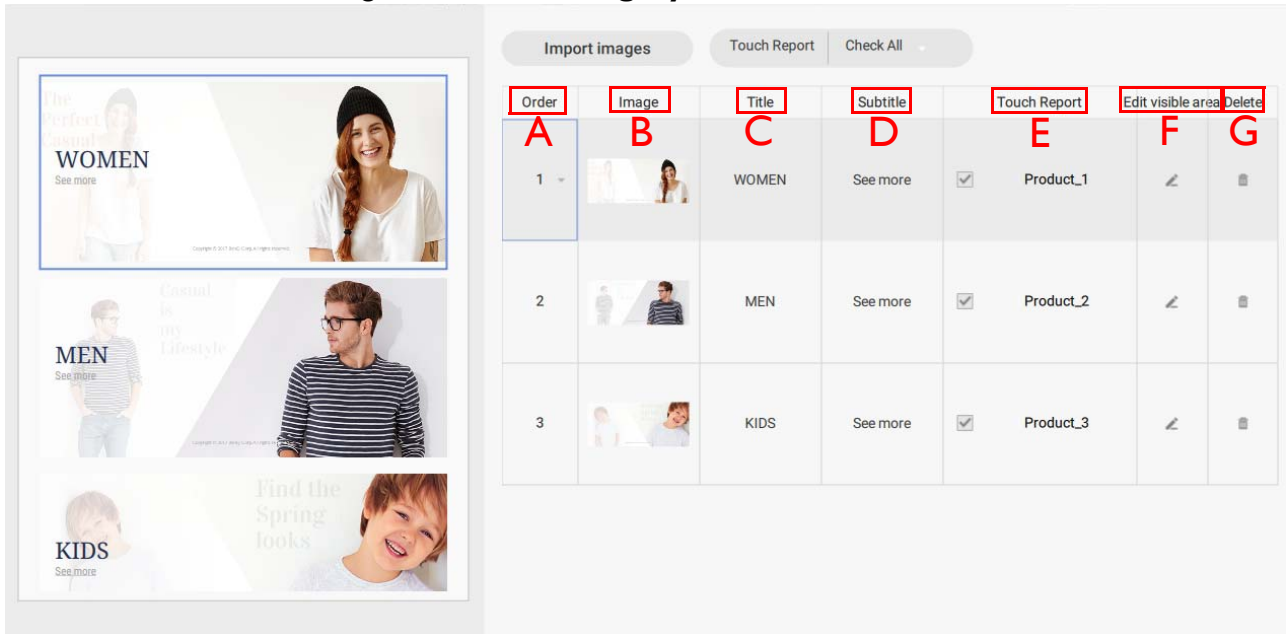


For **Level 1** and **Level 2 Template Pages** and **Content Pages**, you can add or delete pages, and customize images and text in the **Category Generator** window. To access the **Category Generator** window:

- I. Navigate to the desired **Content Page** in **Level 1** or **Level 2**, and then double-click the **Category** window in the canvas.



2. You can edit the following items in the **Category Generator** window:



The screenshot shows the 'Category Generator' window. On the left is a preview of three category cards: 'WOMEN', 'MEN', and 'KIDS'. On the right is a table with columns for 'Order', 'Image', 'Title', 'Subtitle', 'Touch Report', 'Edit visible area', and 'Delete'. Each column has a red letter label (A through G) above it. The table contains three rows of data for 'WOMEN', 'MEN', and 'KIDS'.

Order	Image	Title	Subtitle	Touch Report	Edit visible area	Delete
1		WOMEN	See more	☒		
2		MEN	See more	☒		
3		KIDS	See more	☒		

A. Order – Click and hold, then drag a category row upwards or downwards to change the order of the items.

B. Image – Click the image icon and choose a new image from your hard drive. Click **Open** when finished.

C. Title – To change the **Title** text, select the text in the category row and type in your new text.

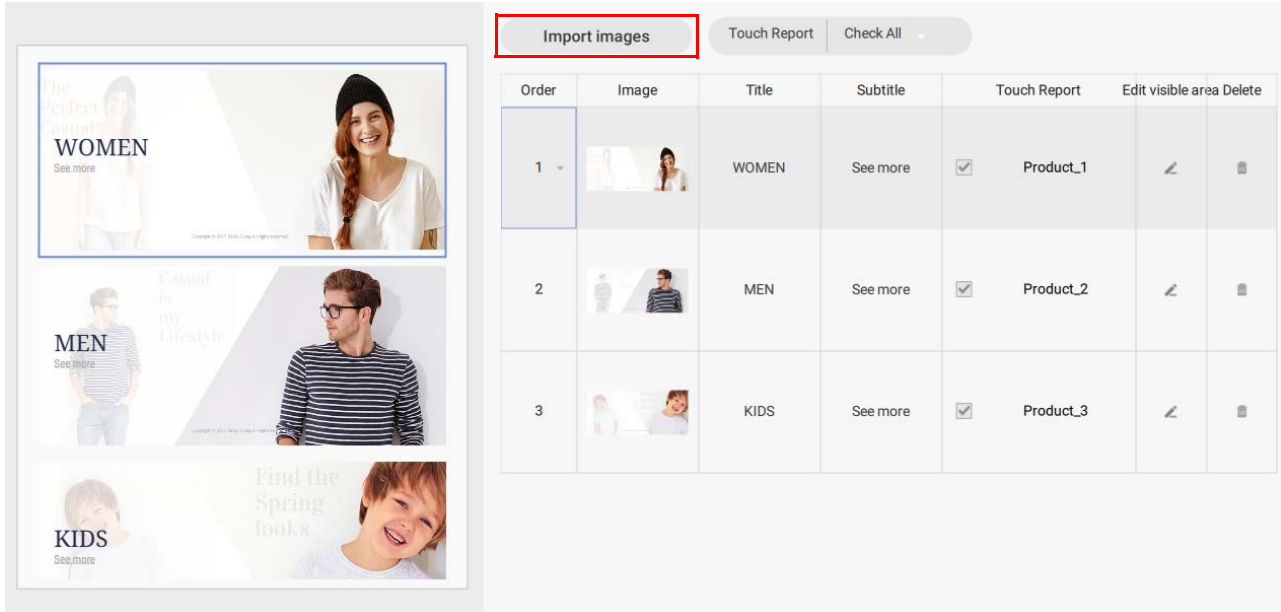
D. Subtitle – To change the **Subtitle** text, select the text in the category row and type in your new text.

E. Touch Report – Touch Report allows you to track the touchscreen data of specific pages or categories. Check the box to generate **Touch Report** data for the category.

F. Edit Visible Area – Click  to change the positioning of the category image.

G. Delete – Click  to delete the category and all its sub-pages.

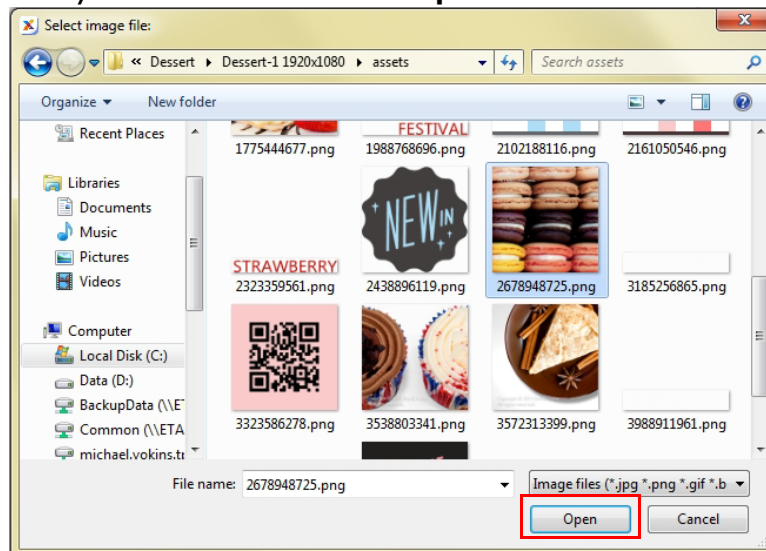
3. You can add new **Category** pages by clicking **Import images**.



The screenshot shows the X-Sign Designer interface. On the left, there are three category pages: 'WOMEN', 'MEN', and 'KIDS'. Each page has a 'See more' link. On the right, there is a table titled 'Import images' with columns: Order, Image, Title, Subtitle, Touch Report, Edit visible area, and Delete. The table contains three rows of data.

Order	Image	Title	Subtitle	Touch Report	Edit visible area	Delete
1		WOMEN	See more	☒	Product_1	
2		MEN	See more	☒	Product_2	
3		KIDS	See more	☒	Product_3	

4. Select the image from your hard drive and click **Open**.



5. You can change the **Touch Report** settings for all categories by clicking . Refer to [Enabling Interactive Statistics on page 140](#) for more information.

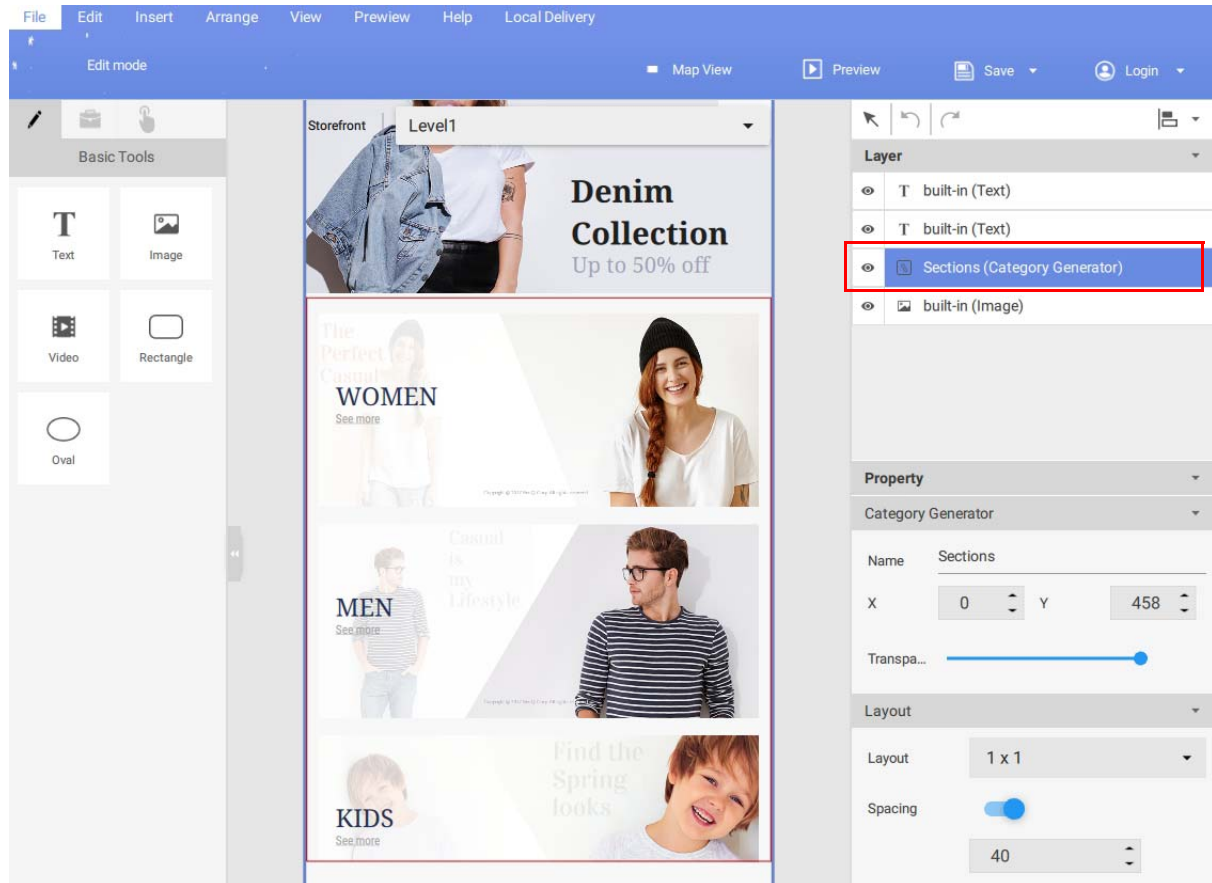
Enabling Interactive Statistics

For X-Sign Designer, interactive projects can record the touch statistics of each page within an interactive project. The following is an introduction to enabling and reviewing interactive statistics.

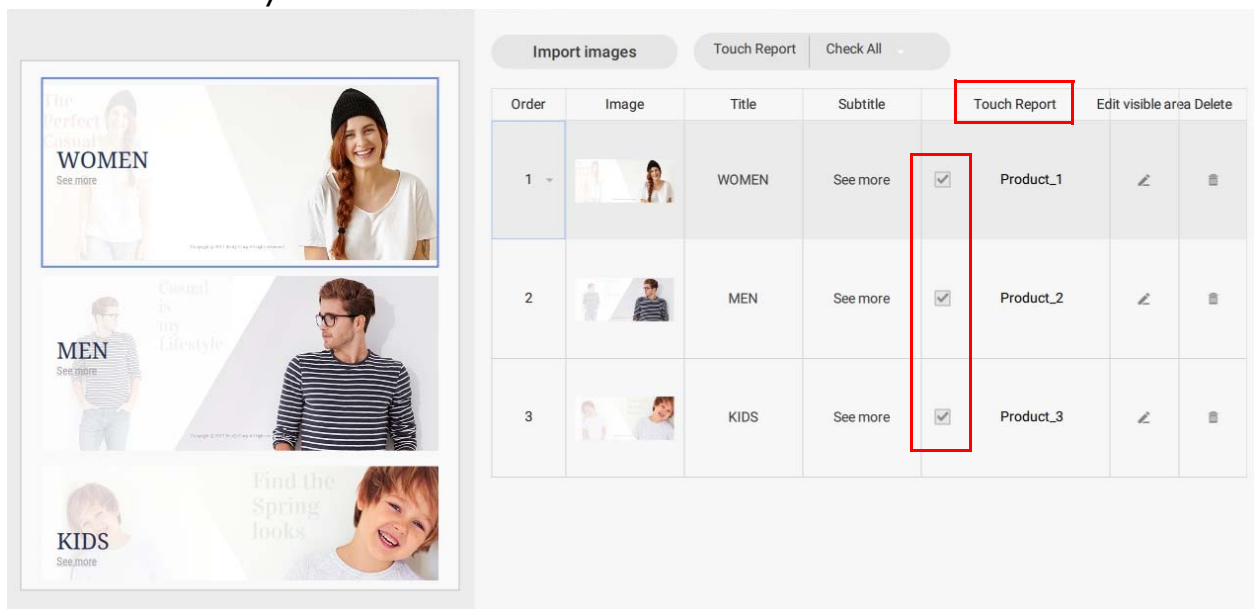
Note: This feature is for BenQ members who have purchased a Premium License only.

To enable the interactive statistics for an interactive project:

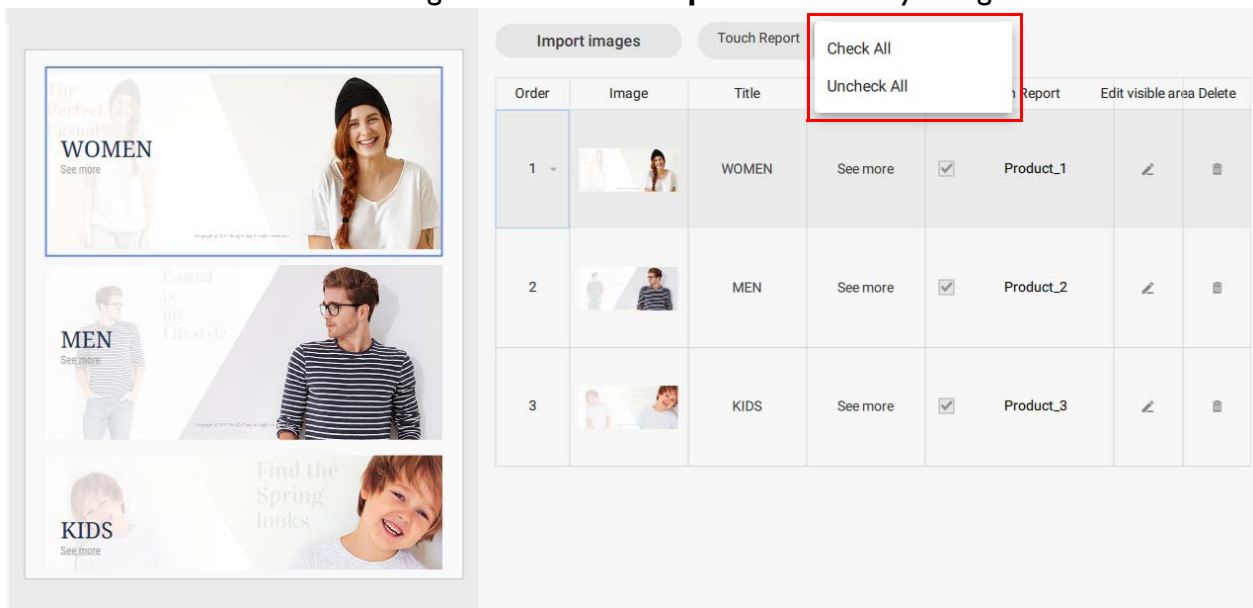
1. Navigate to the desired **Content Page** in **Level 1** or **Level 2**, then double-click the **Category window** on the canvas.



2. Under the **Touch Report** column in the **Category Generator** window, select the checkbox next to each item you wish to track touch data.



- You can also change the **Touch Report** settings for all categories by clicking  in the **Touch Report** drop-down menu. Select **Check All** to generate **Touch Report** data for all categories or select **Uncheck All** to not generate **Touch Report** data for any categories.



Order	Image	Title	See more	Touch Report	Product	Edit visible area	Delete
1		WOMEN	See more	☒	Product_1		
2		MEN	See more	☒	Product_2		
3		KIDS	See more	☒	Product_3		

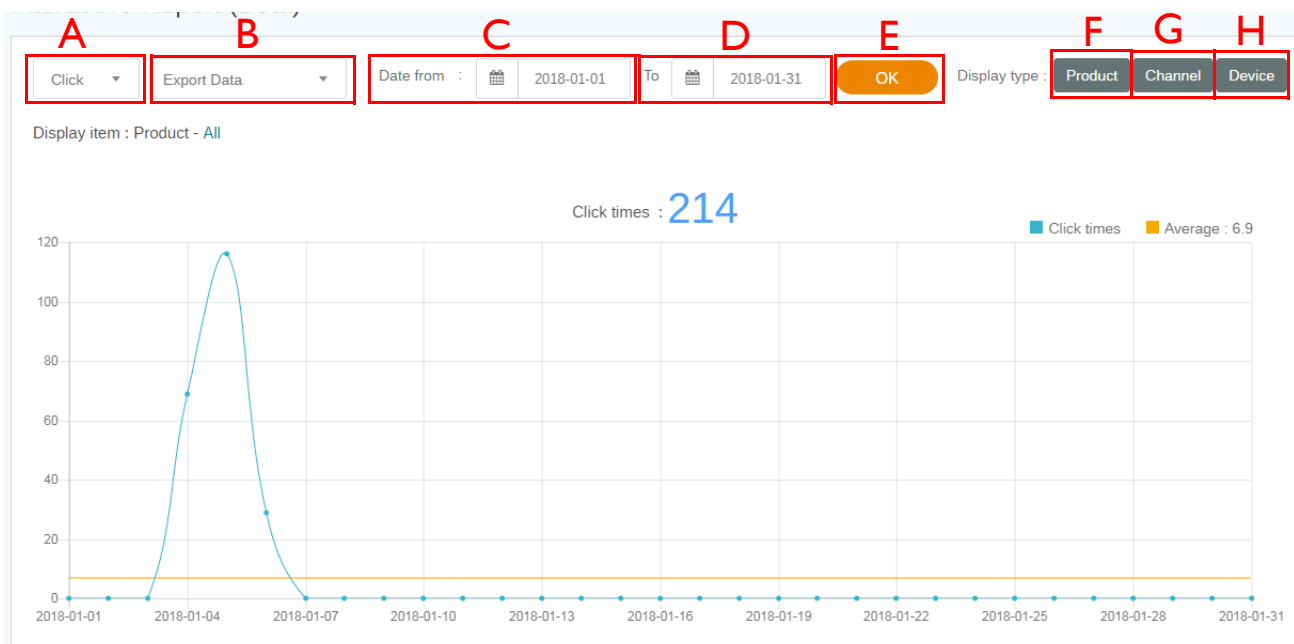
Note: To review the interactive statistics, refer to [Viewing an Interactive Report on page 142](#) for more information.

Viewing an Interactive Report

Once you have enabled interactive statistics for an interactive project, you can view the data for your statistics in X-Sign Manager. The following is an introduction to viewing and reviewing interactive reports.

To review the interactive statistics for an interactive project:

- Log in to your X-Sign Manager account. Go to **Report Analysis > Touch Usage Report (Beta)**.
- In the **Touch Usage Report (Beta)** page you can review statistics using the following items.



A. **Type of Report** – Click ▼ to choose one of the following data sets to display: **Click**, **Product**, **Channel**, **Category**, or **Device**.

B. **Export Data** – Click ▼ to choose an export setting from the dropdown list. You can select **All Data (CSV)** to export all interactive data to a csv-file format, or you can select **Data in this page (PDF)** to export the data displayed on the page to a PDF.

C. **Date From** – Choose the start date for the data you want to display in your report.

D. **To** – Choose the end date for the data you want to display in your report.

E. **OK** - Select **OK** to confirm the selections and generate the report in the window below.

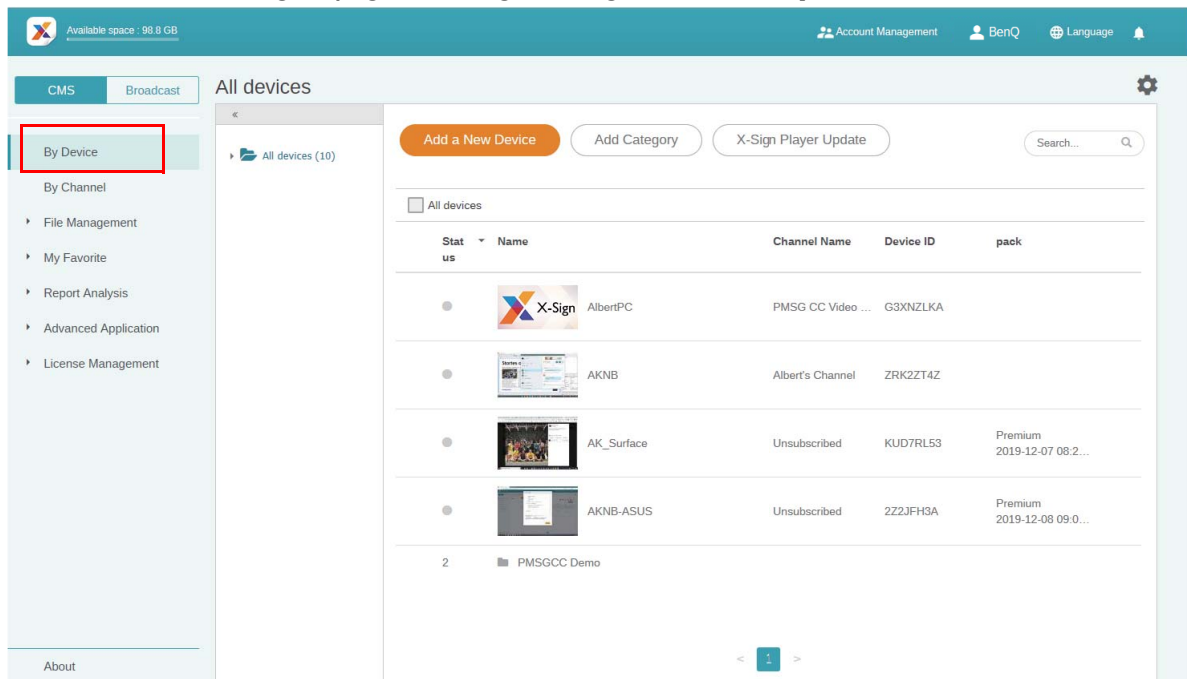
F. **Product** - Select **Product** to choose the data for specific products (i.e. - categories) you would like to display in your report.

G. **Channel** - Select **Channel** to choose the data for specific channel(s) you would like to display in your report.

H. **Device** - Select **Device** to choose the data for specific device(s) you would like to display in your report.

Setting the device group control

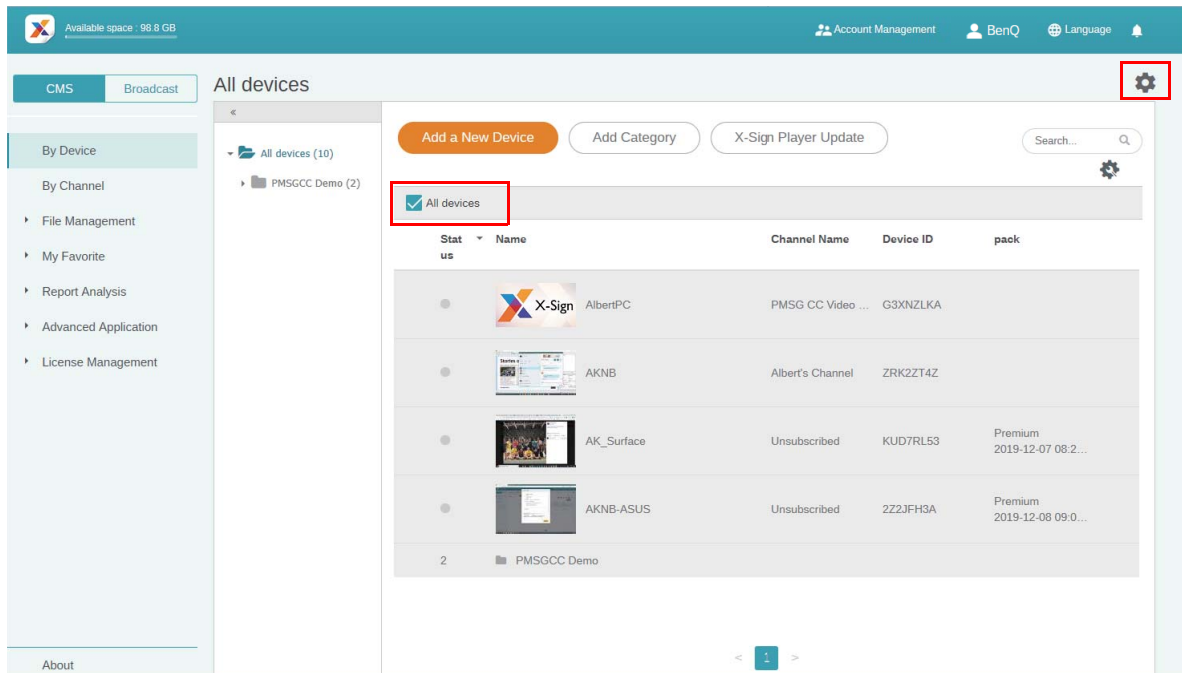
I. To control the device group, go to X-Sign Manager and click **By Device**.



The screenshot shows the X-Sign Manager interface. The top bar includes 'Available space: 98.8 GB', 'Account Management', 'BenQ', 'Language', and a bell icon. The left sidebar has 'CMS' and 'Broadcast' tabs. Under 'Broadcast', 'By Device' is highlighted with a red box. Other options in the sidebar include 'By Channel', 'File Management', 'My Favorite', 'Report Analysis', 'Advanced Application', and 'License Management'. The main area is titled 'All devices' and contains a search bar, 'Add a New Device', 'Add Category', and 'X-Sign Player Update' buttons. Below these is a table of devices:

Status	Name	Channel Name	Device ID	pack
	 AlbertPC	PMSG CC Video ...	G3XNZLKA	
	 AKNB	Albert's Channel	ZRK2ZT4Z	
	 AK_Surface	Unsubscribed	KUD7RL53	Premium 2019-12-07 08:2...
	 AKNB-ASUS	Unsubscribed	2Z2JFH3A	Premium 2019-12-08 09:0...
2	 PMSGCC Demo			

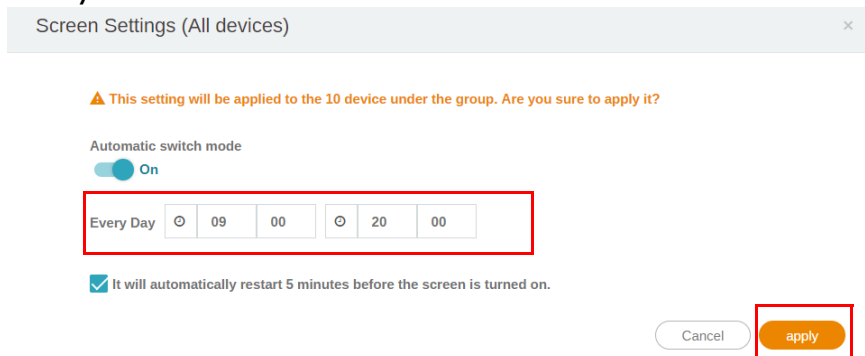
2. You can select the device(s) you want to control, then click **Screen Settings** .



The screenshot shows the BenQ X-Sign CMS interface. The top bar includes 'Available space: 98.8 GB', 'Account Management', 'BenQ', 'Language', and a notification bell. The left sidebar has 'CMS' and 'Broadcast' tabs, with 'All devices' selected. The main area shows a list of devices under the 'All devices (10)' group. The 'All devices' checkbox is selected. The table lists devices with columns: Status, Name, Channel Name, Device ID, and pack. The 'Screen Settings' gear icon is highlighted in the top right corner.

Status	Name	Channel Name	Device ID	pack
●	AlbertPC	PMSG CC Video ...	G3XNZLKA	
●	AKNB	Albert's Channel	ZRK2ZT4Z	
●	AK_Surface	Unsubscribed	KUD7RL53	Premium 2019-12-07 08:2...
●	AKNB-ASUS	Unsubscribed	222JFH3A	Premium 2019-12-08 09:0...

3. You can select the playing time and the content will be played everyday between the start and end time repeatedly.



The screenshot shows the 'Screen Settings (All devices)' dialog box. It includes a warning message: 'This setting will be applied to the 10 device under the group. Are you sure to apply it?'. The 'Automatic switch mode' is set to 'On'. The time range is set to 'Every Day' from 09:00 to 20:00. The 'apply' button is highlighted.

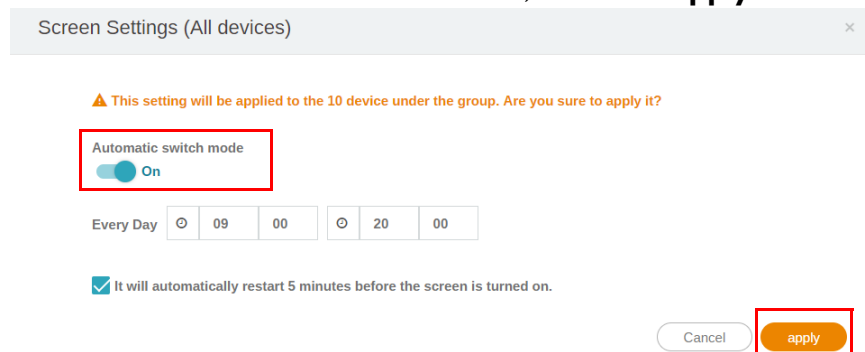
Automatic switch mode: ☒ On

Every Day 09:00 20:00

☒ It will automatically restart 5 minutes before the screen is turned on.

Cancel apply

4. You can set the automatic switch mode to On or Off, then click **apply**.



The screenshot shows the 'Screen Settings (All devices)' dialog box. It includes a warning message: 'This setting will be applied to the 10 device under the group. Are you sure to apply it?'. The 'Automatic switch mode' is set to 'On'. The time range is set to 'Every Day' from 09:00 to 20:00. The 'apply' button is highlighted.

Automatic switch mode: ☒ On

Every Day 09:00 20:00

☒ It will automatically restart 5 minutes before the screen is turned on.

Cancel apply

5. Check the box if you want the device to automatically restart five minutes before the screen is turned on. If you don't want the automatic restart, uncheck the box. Click **apply**.

Screen Settings (All devices) ×

⚠ This setting will be applied to the 10 device under the group. Are you sure to apply it?

Automatic switch mode

☒ On

Every Day

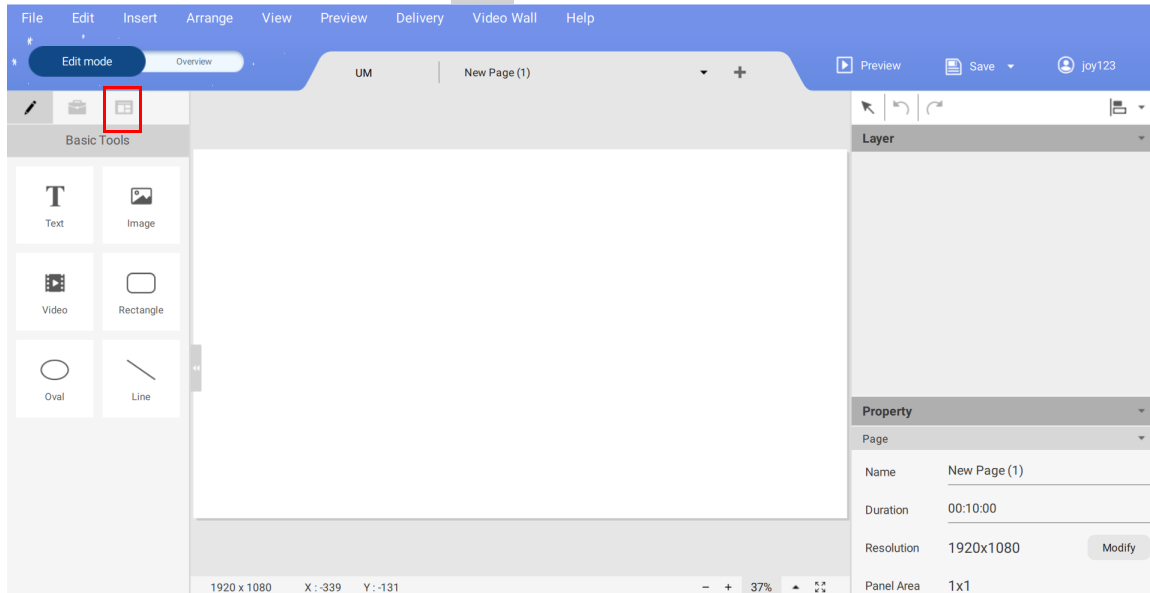
☒ It will automatically restart 5 minutes before the screen is turned on.

Cancel **apply**

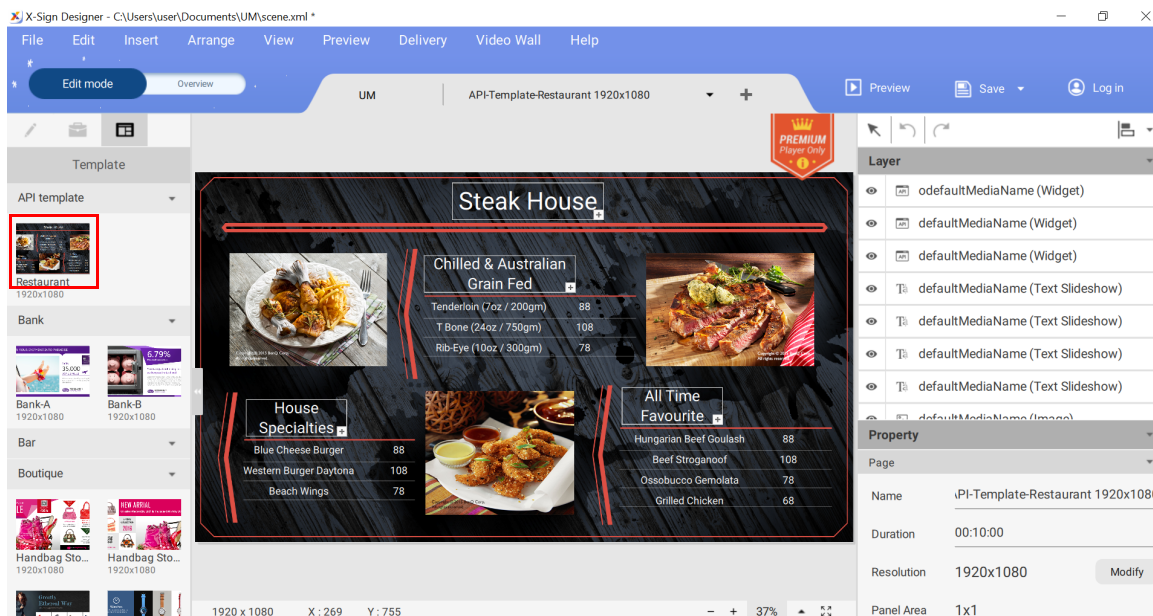
API

Creating an API template using the designed template

1. In X-Sign Designer, click on the icon  to go to the template page.



2. Click on the API template to open the designed template.



3. You can click on the template to import new images. You can also edit the designed template in the editing area on the right panel. See [Encrypting a project in X-Sign Designer on page 87](#).

GPL/LGPL Software Licenses Used by X-Sign

X-Sign Player for Android is a commercial app that contains LGPL libs, including:

- [Qt] <https://www.qt.io/download> for Android
- [FFmpeg] <https://www.ffmpeg.org/>
- [KArchive] <https://github.com/KDE/karchive>
- [libqrencode] <https://github.com/fukuchi/libqrencode>
- Android player 2.6.6.1 LGPL release:
https://cmota.s3-ap-northeast-1.amazonaws.com/XSIGN_LGPL/XSignPlayer-lgpl-android-arm-2.6.6.1.zip
- Qt 5.12.7 source code release:
https://cmota.s3-ap-northeast-1.amazonaws.com/XSIGN_LGPL/qt-android-arm.zip

X-Sign Player is created by using statically-linked library for better performance and compatibility.

In order to meet LGPL requirement, these Packages are provided to allow user to rebuild X-Sign Player apk with modified LGPL libs. By downloading and using the Packages, you are acknowledging and accepting all risk and liability associated with the usage of the Packages, as well as agreeing to comply with the GPL/LGPL included with each Package.

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